SANTOSH VIJAPURE

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WORK EXPERIENCE

Software Engineer E1 - Frontend *Mar 2021 – Present*
Airtel Bangalore, India

- Developed a Customer Experience Management Platform for Airtel Business, dedicated to delivering personalized experiences through Email/Social channels to every customer. The platform efficiently processes around 60,000+ cases daily.
- Involved in a comprehensive revamp of the platform to enhance performance, implement optimizations, strengthen security measures, improve state management, and introduce support for Multi-tenancy and advanced features.
- Collaborating with quality engineers, user research, product management, design, and support teams to ensure high-quality outcomes throughout all stages of app development.
- Contributed to the development of a config-driven, fully dynamic Analytics dashboard builder capable of accommodating various chart types with configurable filters. empowering business owners to configure analytical dashboards effortlessly without requiring extensive technical knowledge.
- Collaborated with a group of 2 interns, facilitating their understanding of the platform on a large scale, guiding them through real-world problems, and providing assistance when needed.
- Currently working on the acquisitions charter of Airtel, managing pages with massive traffic (10lac+ visits on a normal day) offering different Airtel products.

Associate Software Engineer - Frontend *Jul 2020 – Feb 2021*
Betaflux Bangalore, India

- Managed a warehousing project, overseeing shipments and logistics for large-scale warehouses. Developed web pages handling substantial data loads without compromising smoothness and performance.
- Mastered and executed comprehensive payment integration, ensuring a seamless and secure financial transaction experience for users.
- Developed marketing webpages with fully optimized SEO using Next.js for an ed-tech startup
- Acquired proficiency in implementing optimization and performance enhancement techniques in React like lazy loading, rerender prevention, useMemo, useCallbacks, etc. which helped achieve a 90%+ score in all lighthouse metrics.

EDUCATION

Pune University *May 2020*
Bachelor of Engineering - Computer science Pune, India

SKILLS

Languages: Javascript/Typescript, html5, CSS, Python

Frameworks: react.js, next.js, redux/RTK, vue.js

Ui Libraries : tailwindcss, materialui, antd, Chakra UI, Semantic UI

Ui Automation : jest, cypress, selenium

Other Toools : git vcs, markdown, , RESTful APIs, Agile, npm, Chrome Extension Development, LATEX

ACHIEVEMENTS

Explore ML Facilitator | Google AI *Jul 2019 – Feb 2020*
• One of the 60 Facilitators in India | Conducted 3 ML Workshops sponsored by Google. Bangalore, India

Airtel Ace Award | Airtel *Sep 2022*

Getting Granular Award | Airtel *Dec 2022*