2827 24th street North West. Calgary, Alberta, Canada

Radhika.velappan.s@gmail.com

587-579-9099

## HIGHLIGHTS OF QUALIFICATIONS

- Customer Services & Services Skills: Worked and interacted with customers at previous workplace. Handled and resolved any issues that arose while ensuring customer satisfaction with strategic negotiation.
- **Certification:** Pro-serve certification

# SUMMARY

- Student Enrolled in Master of Engineering in Project Management as Full-time student at University of Calgary, Alberta.
- Easy going and friendly student with an optimistic outlook who work well in teams

### AVAILABILITY

OPEN AVAILABLE TO WORK EVENING /WEEKEND SHIFTS.

### **EDUCATION**

**Master of Engineering** August 2020- Present

University of Calgary, Calgary, Alberta, Canada

### **Bachelor of Engineering, (Civil Engineering):**

**August 2013 to July 2017** 

Sardar Patel College of Engineering, Mumbai, India.

### **EXPERIENCE**

August 1, 2021 to Present Busser

Chakalaka Tapas Restaurant & Cocktail Bar, Calgary

- Support wait staff with orders, setting up, serving and clearing tables
- Maintain hygiene, sanitation as per safety policies
- Assist in opening and closing dining facilities

**Food Prep** August 1, 2021 to Present

Cinzeo Bakery Cafe, Calgary

- Preparation of all items on the menu as required
- Maintain and store ingredients for optimum freshness and desired stock level levels
- Working effectively with the kitchen team, and complying with company procedures and food safety policies

Cashier **April 2021 to July 2021** 

Real Canadian Superstore, Calgary

- Handled cash registry and completed transactions and billed purchase
- Provided support and assistance to customers as and when required

#### **Construction engineer**

July 2017 to October 2020

Lodha Developers, Mumbai, India.

- Executing residential building and handing over the units to clients.
- Leading the work force team and assisting them on the project.
- Ensuring quality and safety in all aspects of workplace

### VOLUNTEERING

- Part of student mentorship program for Fall 21
- Assisted various departments: Marketing, Public Relations during College fest during my undergraduate.
- Helped organize an event in the college technical festival during undergrad.
- Led a beach cleaning drive and created awareness among society regarding pollution and its impacts on the environment.