

Maven software

Instructions for use



About your Maven software

The Maven software is designed to support you in treating hemophilia. When you use your Maven software together with your Maven infuser, detailed treatment data is recorded and stored automatically and safely.

The Maven software gives you an overview of your treatment and can help you remember when to take your infusions.

With the Maven software you can share your infusion records and your treatment plan with a healthcare professional. Sharing your data from the Maven software is safe and private. No data will be shared unless you or your caregiver allows it.

If you are a person taking care of a hemophilia patient, you can use the Maven software to help the patient manage his/her treatment.

About your Maven software

If you have any questions regarding the use of your Maven application, you may consult this document. If you do not find the answers you need, you are always welcome to call our support number:
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If you need to print this document, we recommend that you print four instruction-pages on a letter size paper, like this:

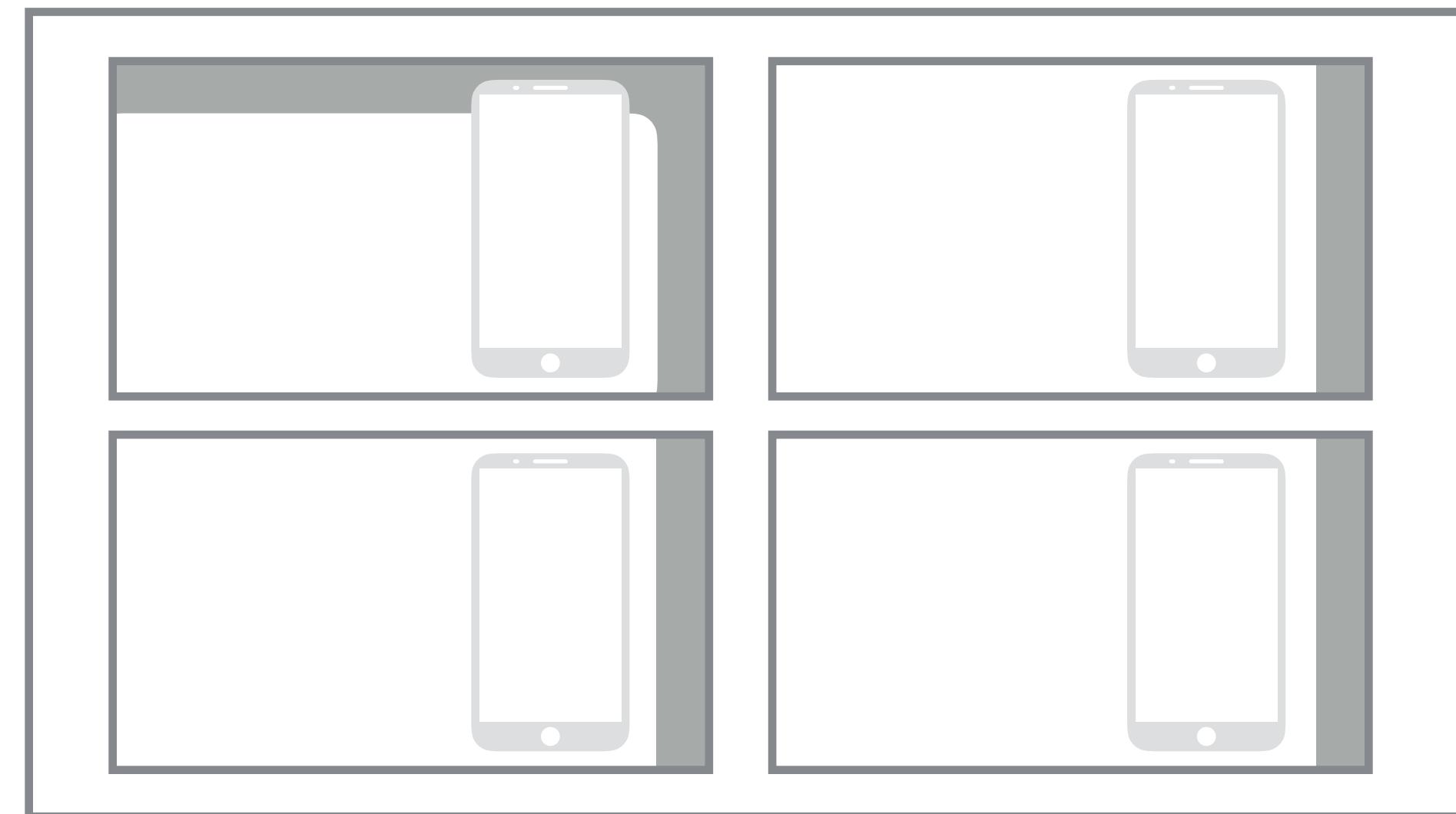


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1

Getting Started

1. App Overview

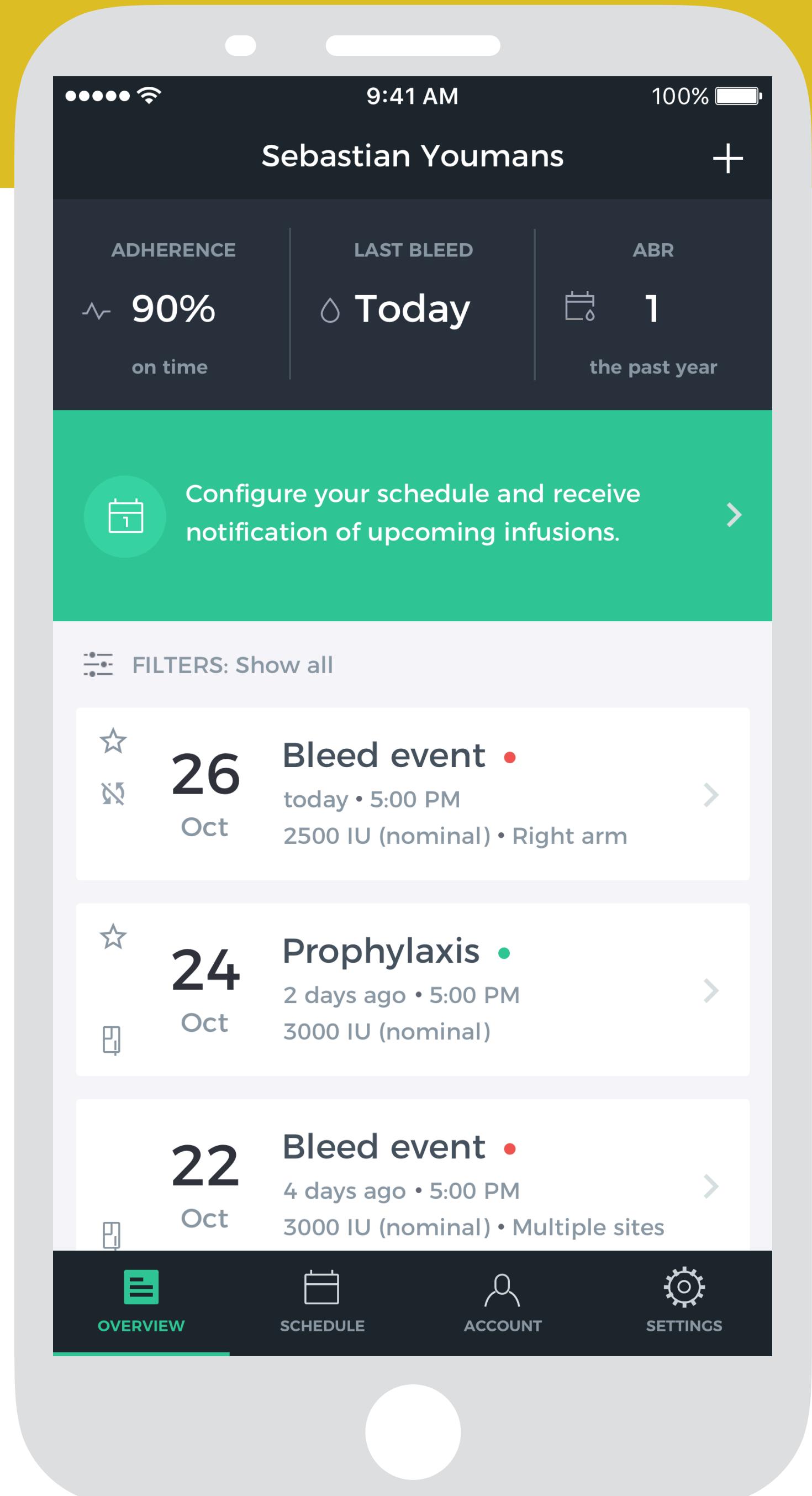
2. Pairing Your Device



1. App overview

The Overview screen is the first one to appear when you open your app. From here you navigate to other parts of the app.

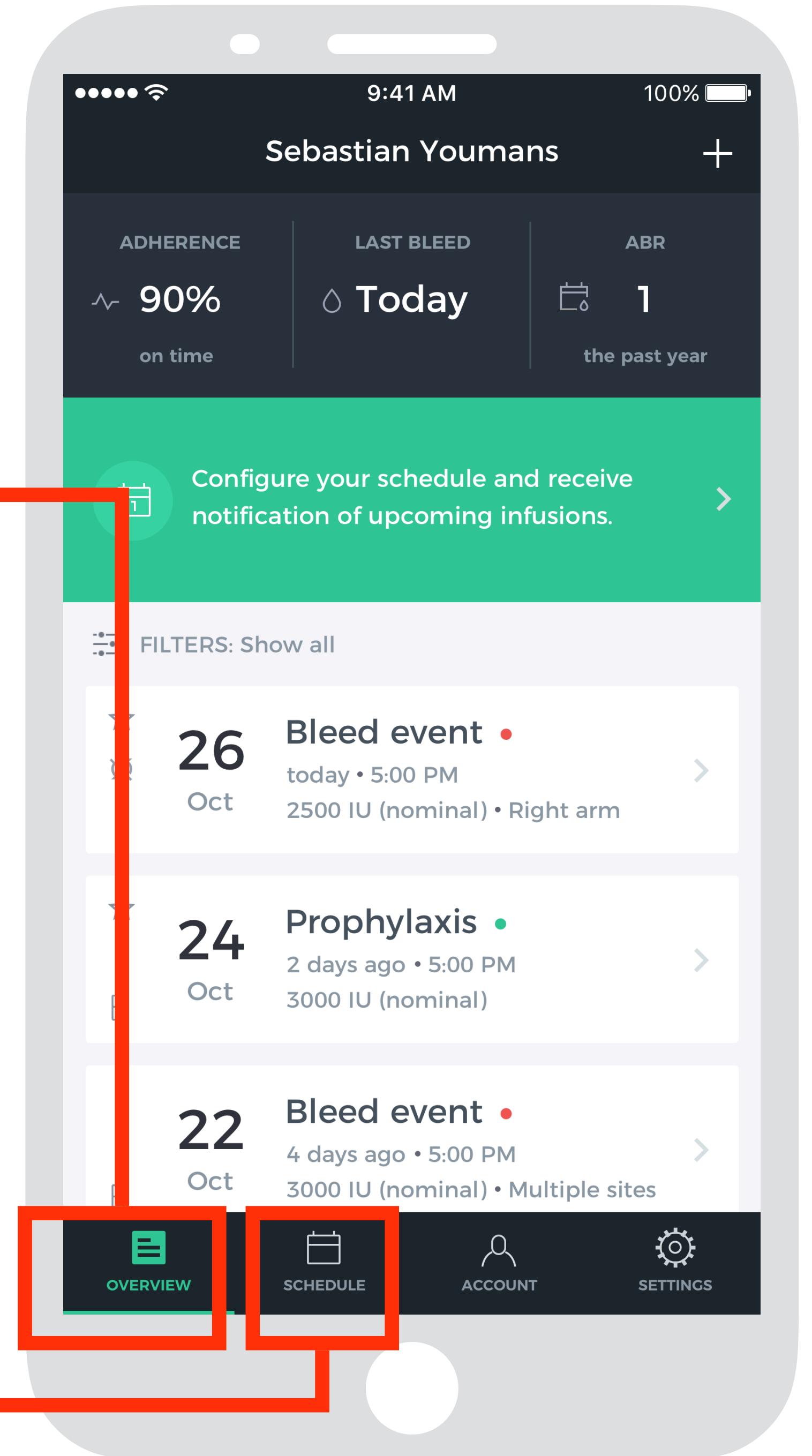
The following pages will explain the different elements of the Overview screen.

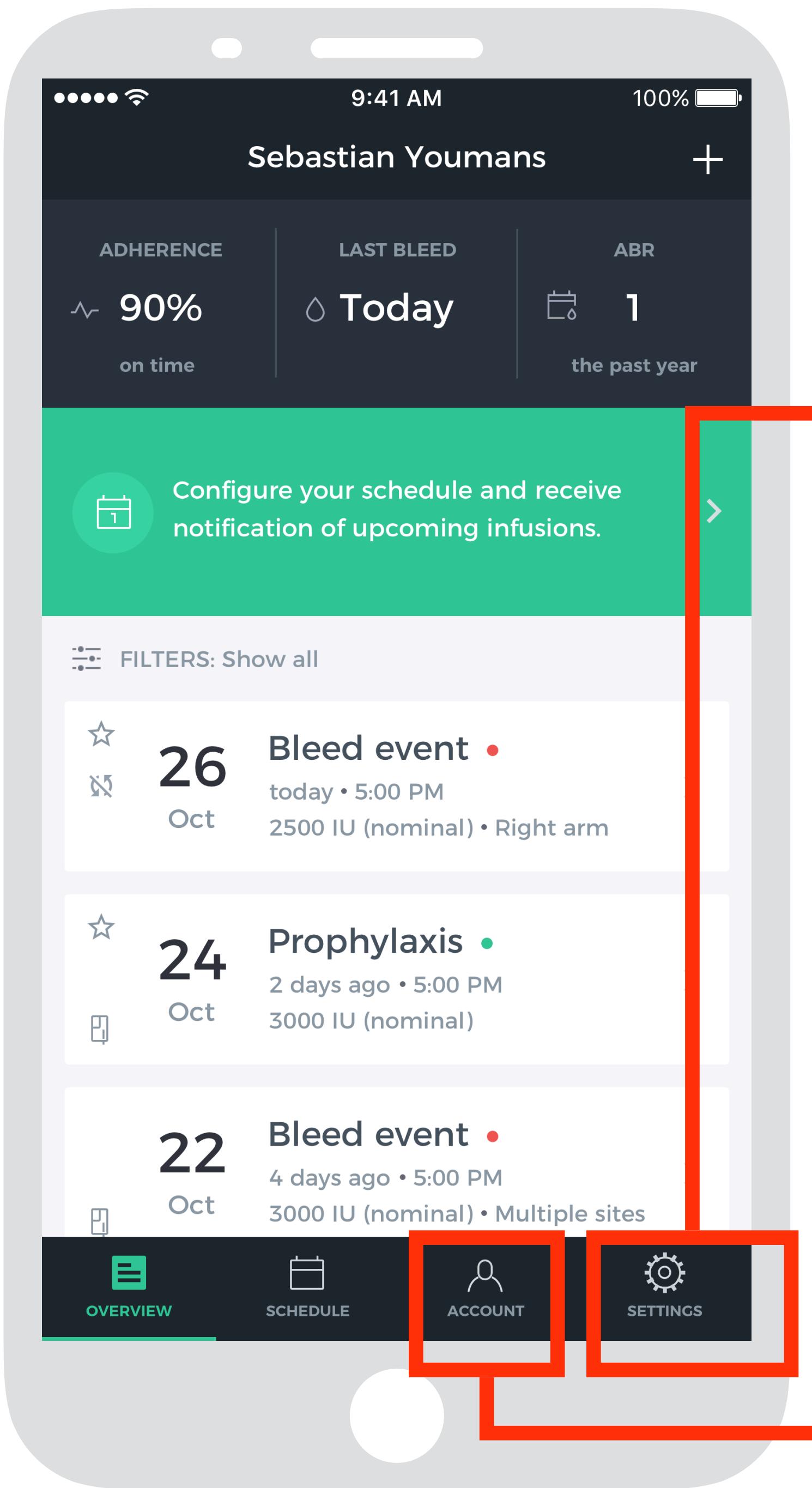




Overview will always direct you back to the Overview screen.

Schedule is where your calendar is placed and where you manage your treatment.



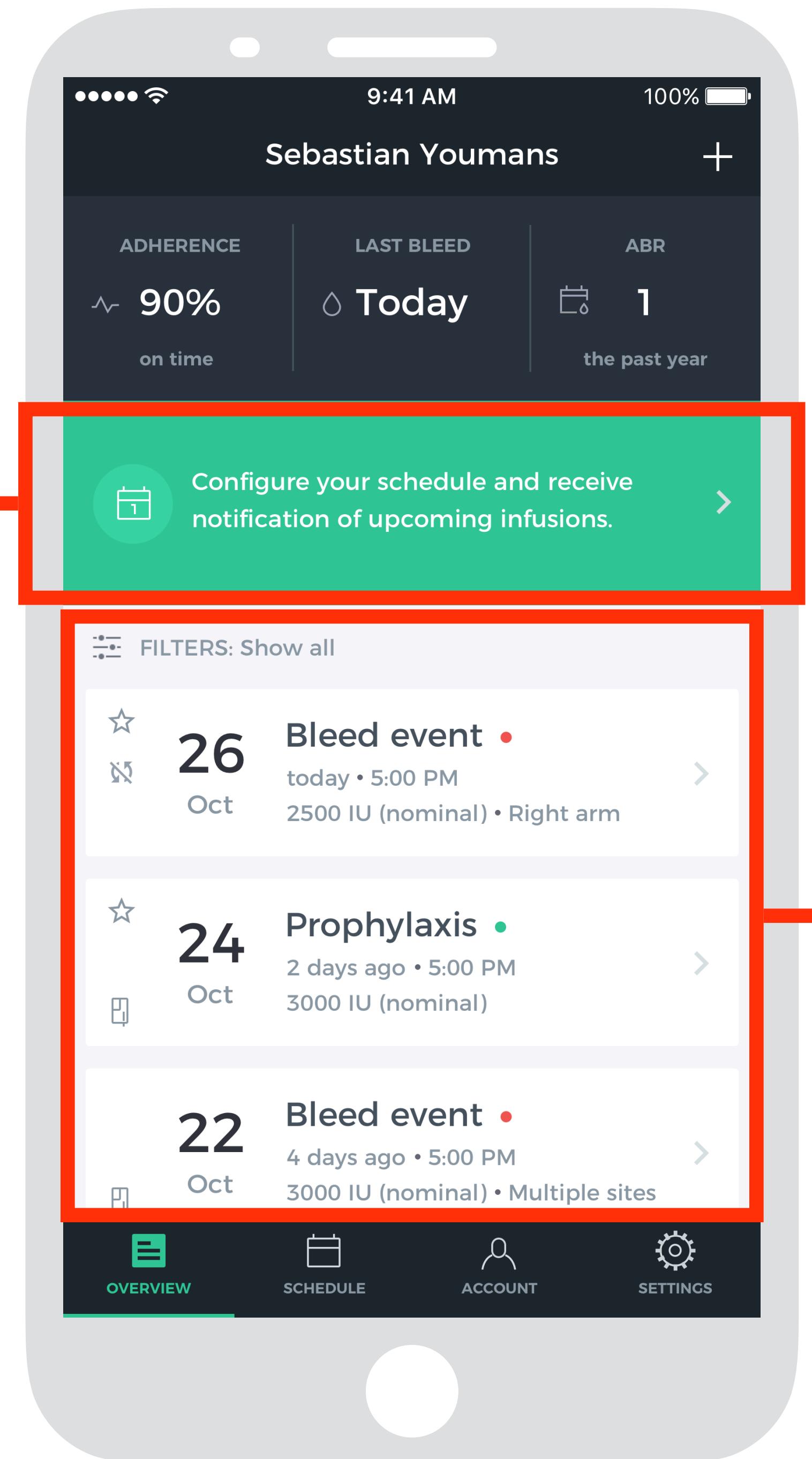


Settings is where you manage security settings, access legal information and find support and help if you need it.

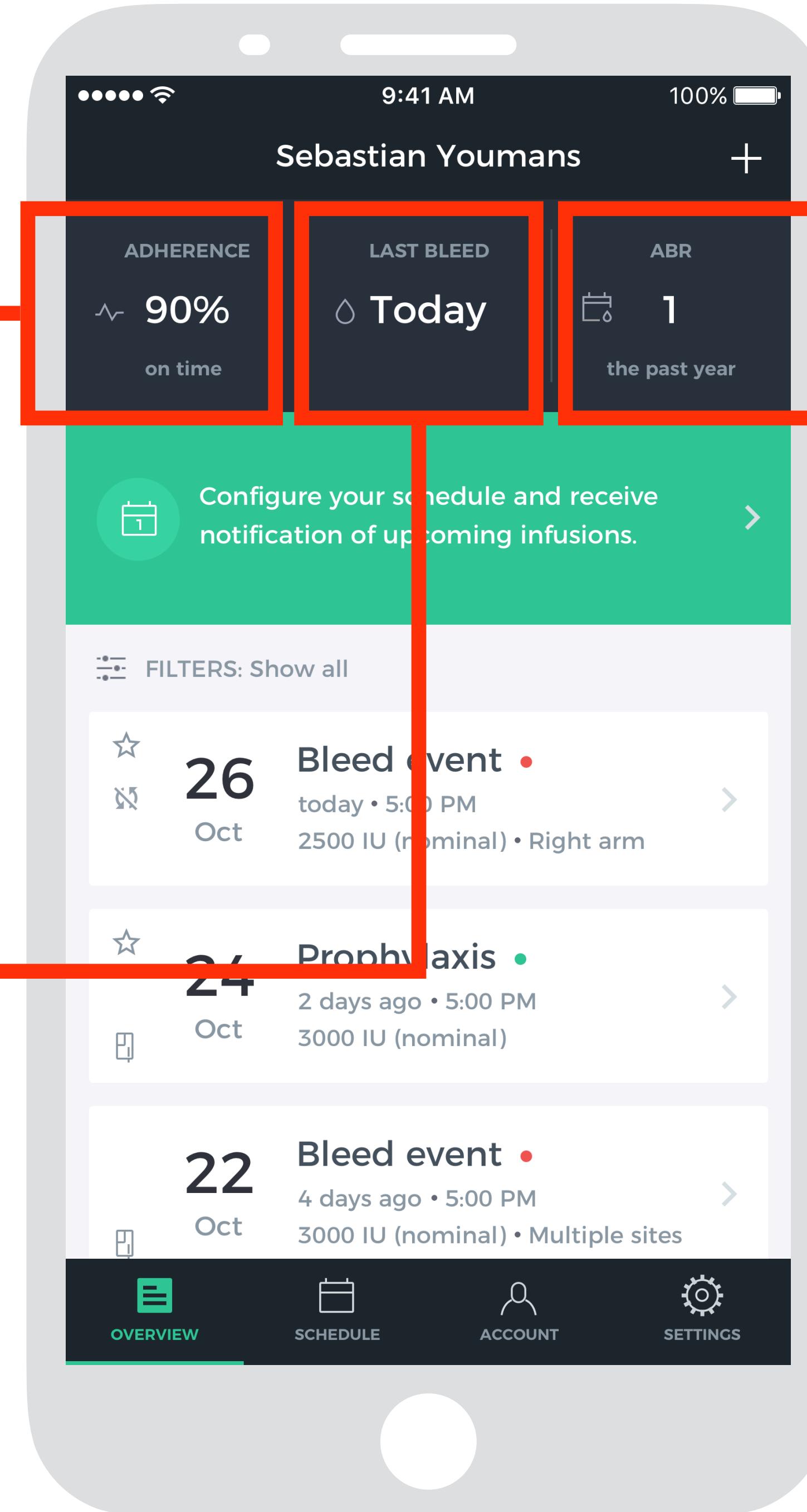
Account allows you to add caregivers, share your data with healthcare professionals and edit your profile information.



The **green bar** informs you when your next scheduled infusion is due. When you receive notifications, this is where they appear.



The **middle section** shows you your latest events (Prophylaxis, Bleed Event, Bleed Event Follow-Up and Therapy). You can filter events.



Adherence tells you how often registered infusions are in accordance with your app schedule.

Last bleed tells you the date of the most recently registered bleed event.

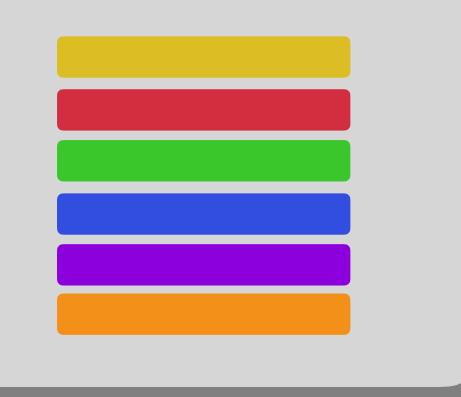
ABR stands for 'Annual Bleed Rate'. This tells you the number of bleeds you have experienced over the course of a year.

2. Pairing Your Device

When you pair your Maven infusion device with the app, data about your infusions will automatically be transferred from your device to your app.

The infusion data will help you plan your treatment.

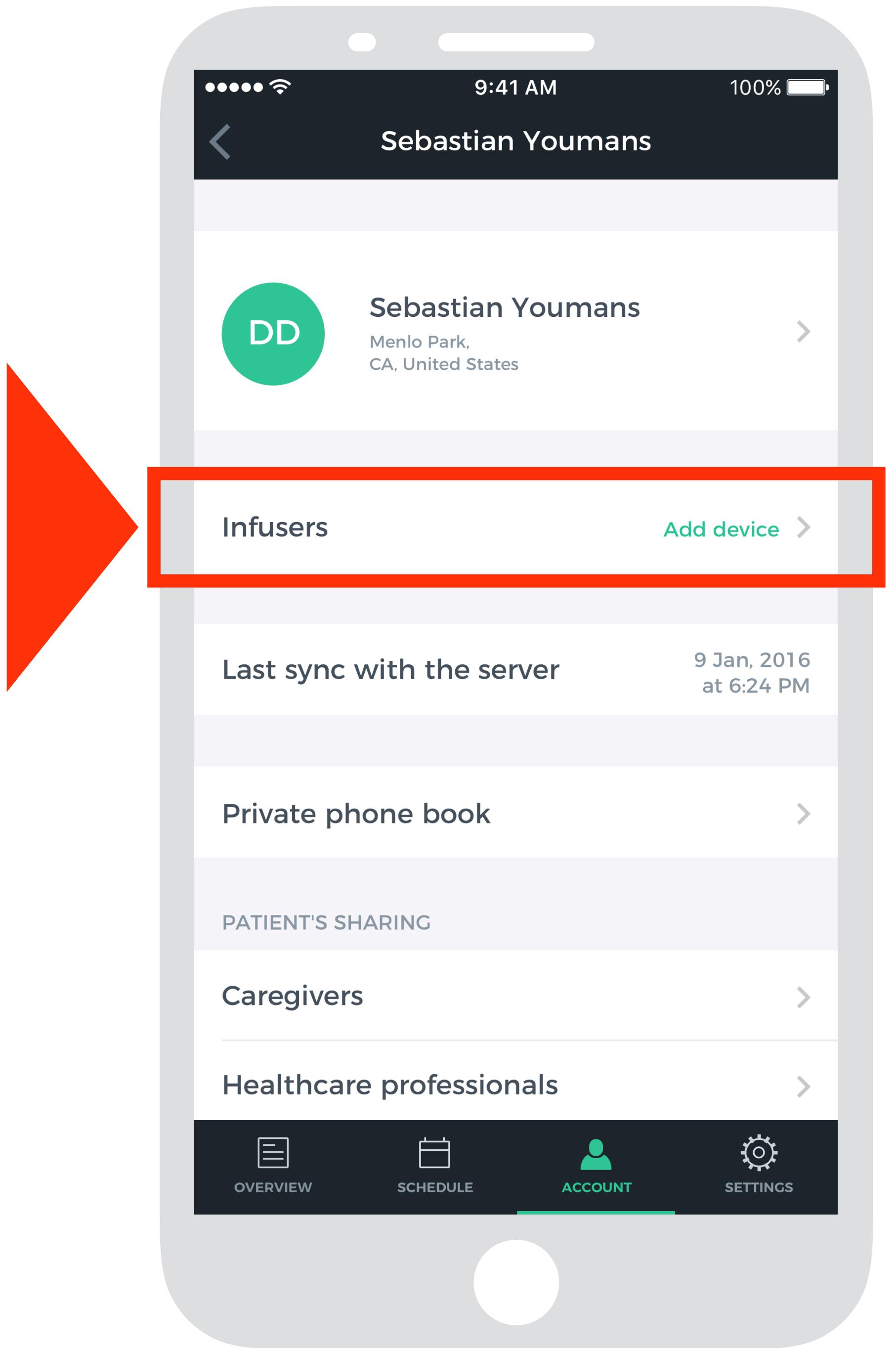
The following pages will show you how to pair your device with your app.

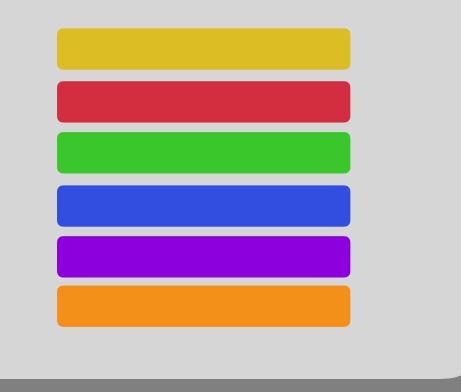


2.1. Find the Pairing Device Screen

On the Account screen, tap Infusers.

Note: New users can take a shortcut to the Pairing Device screen by tapping the notification on the Overview screen.

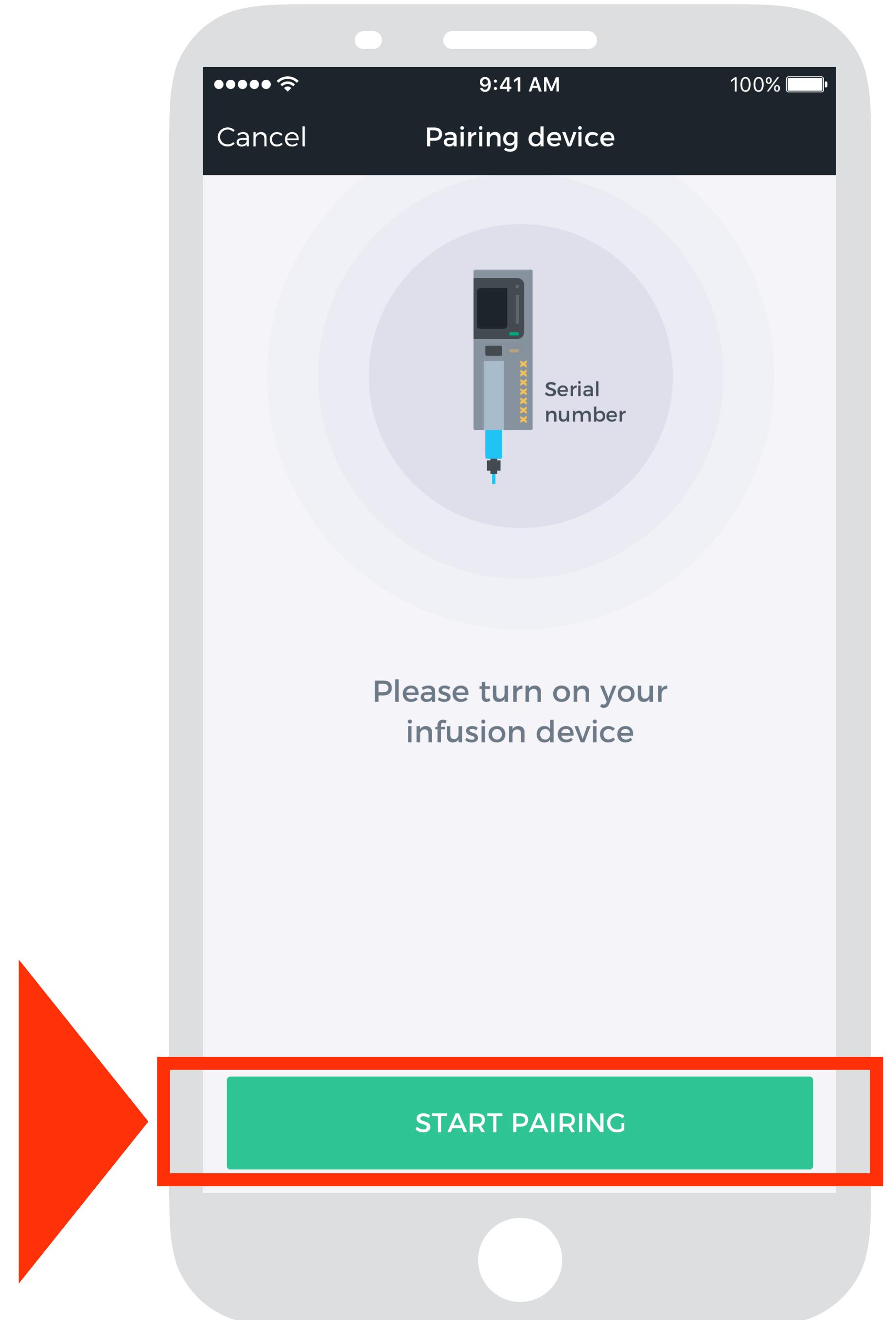




2.2. Start Pairing

Please ensure your Infusion Device (Infuser) is turned on, as well as, Bluetooth on your phone.

Tap Start Pairing.



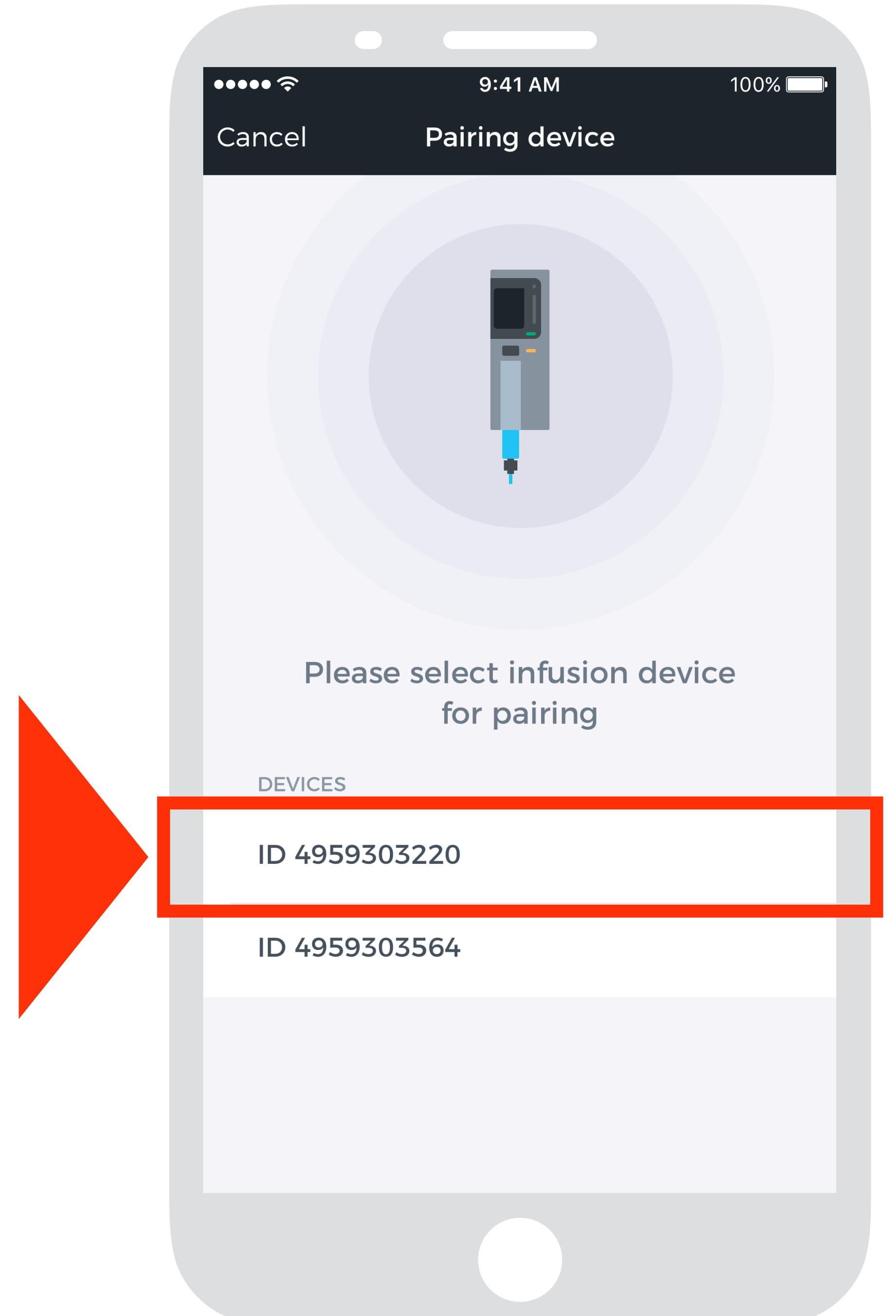


2.3. Select Your Device

Select the ID number (serial number) of your device.

Find your device's ID number by opening your device. The ID number is written on the back of the cover.

Note: Make sure to check that you pair with your own device and not someone else's.



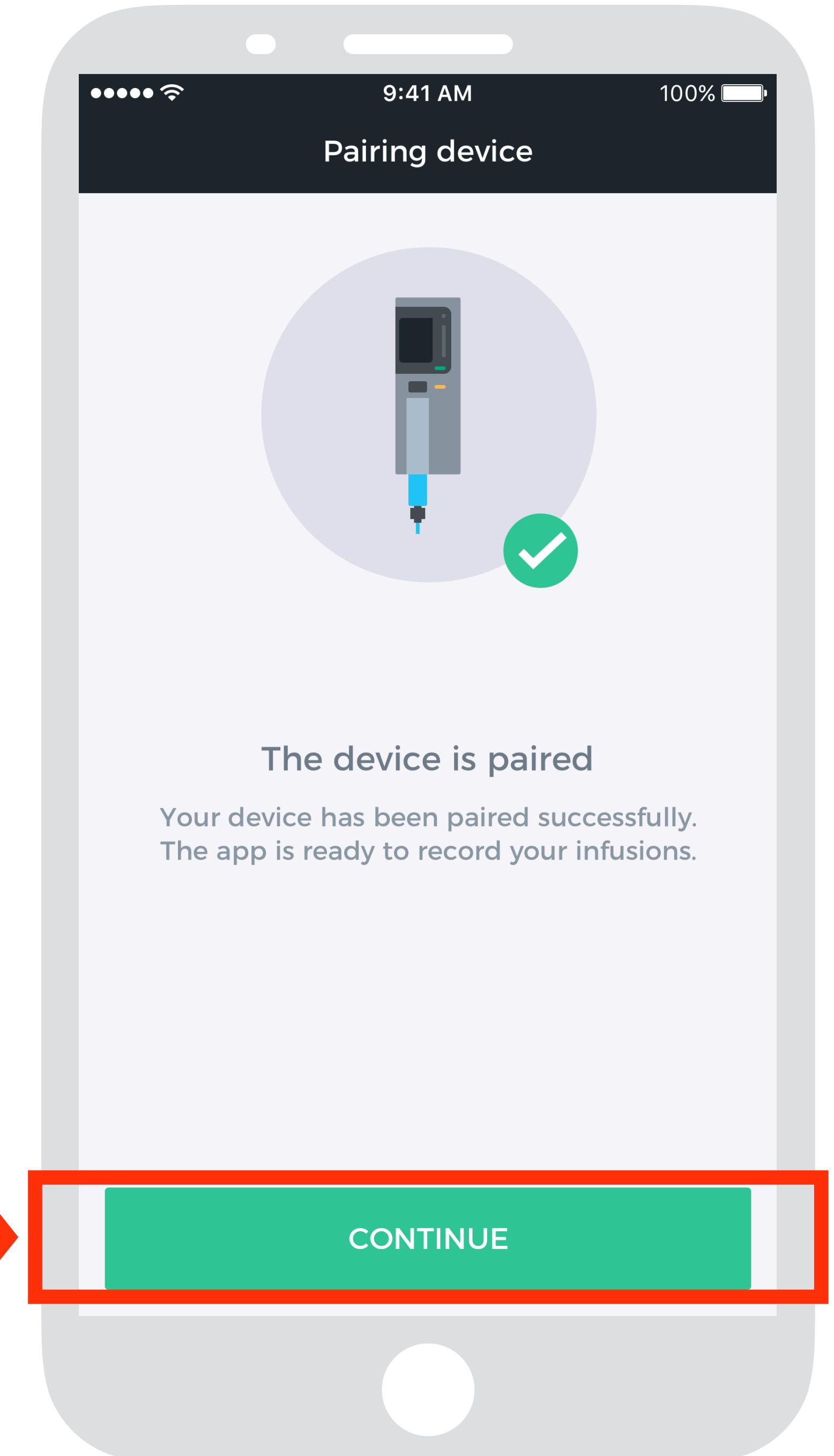


2.4. Confirm Pairing

Press Confirm.

If the device is successfully paired, the app will inform you.

Press Continue.





2

Setting Your Schedule and Notifications

1. Setting Your Schedule

2. Setting Notifications

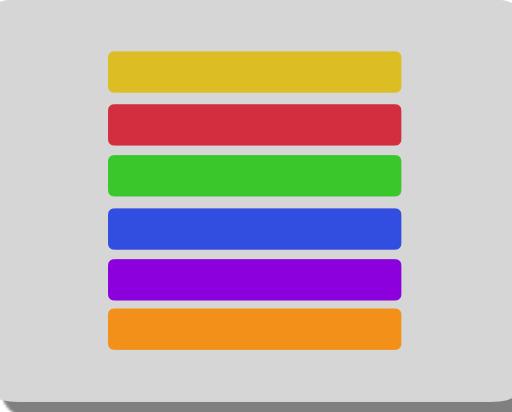


1. Setting Your Schedule

Setting up a schedule helps you to follow your treatment plan and reminds you when you need to take your infusions.

When you have set up your schedule in the app, the plan will be shown in a calendar.

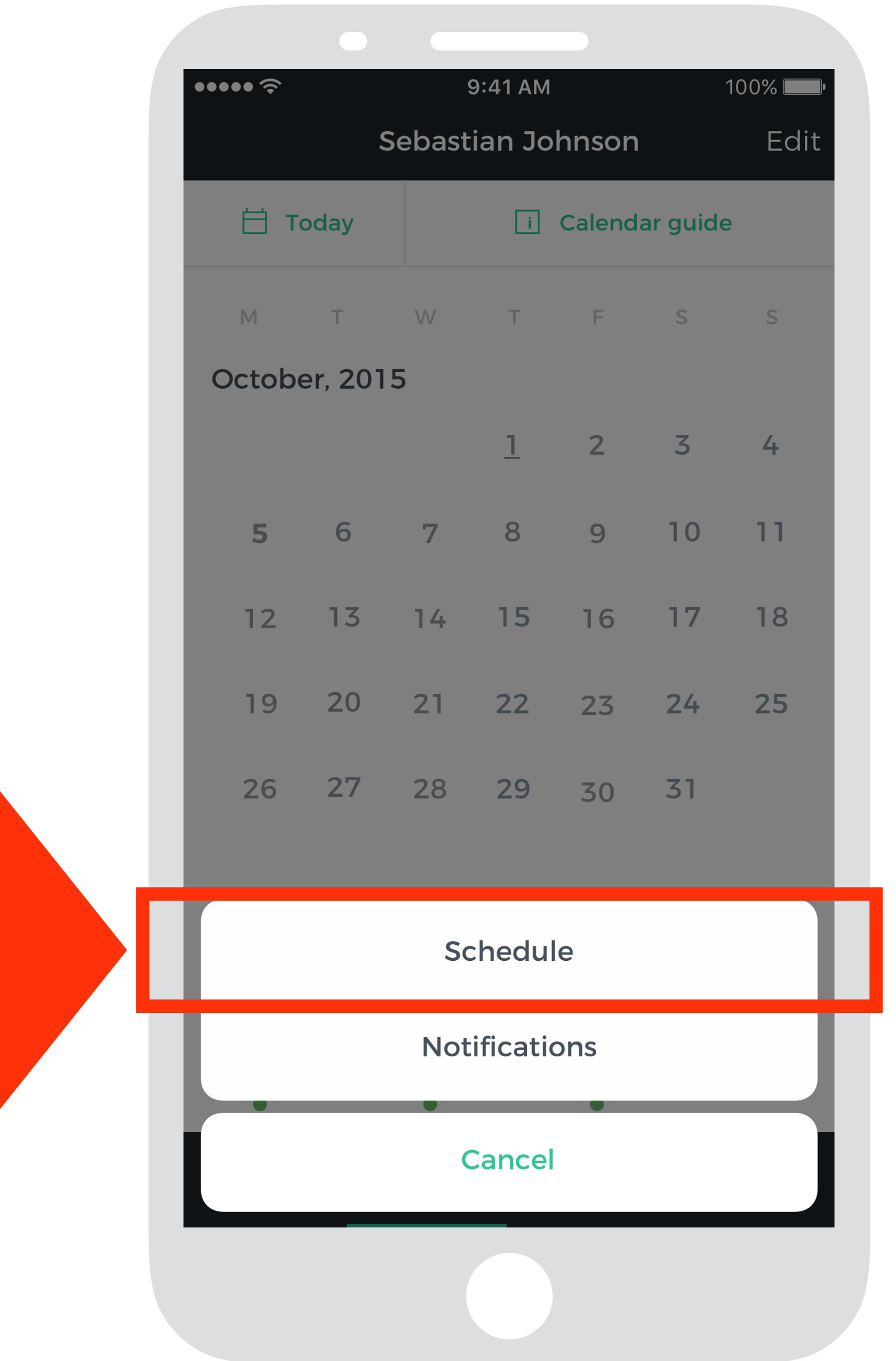
Note: **Never** rely on the app as your primary reminder. The app schedule and notifications are dependent on technology that might not be available or that might not function as it should. For instance, your phone could be out of battery or you could have no service on your phone.

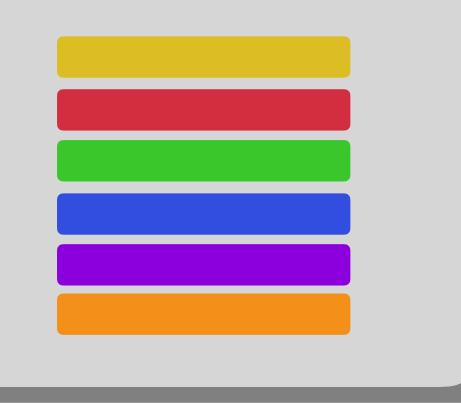


1.1. Find Schedule Settings

Tap Edit on the Schedule screen.

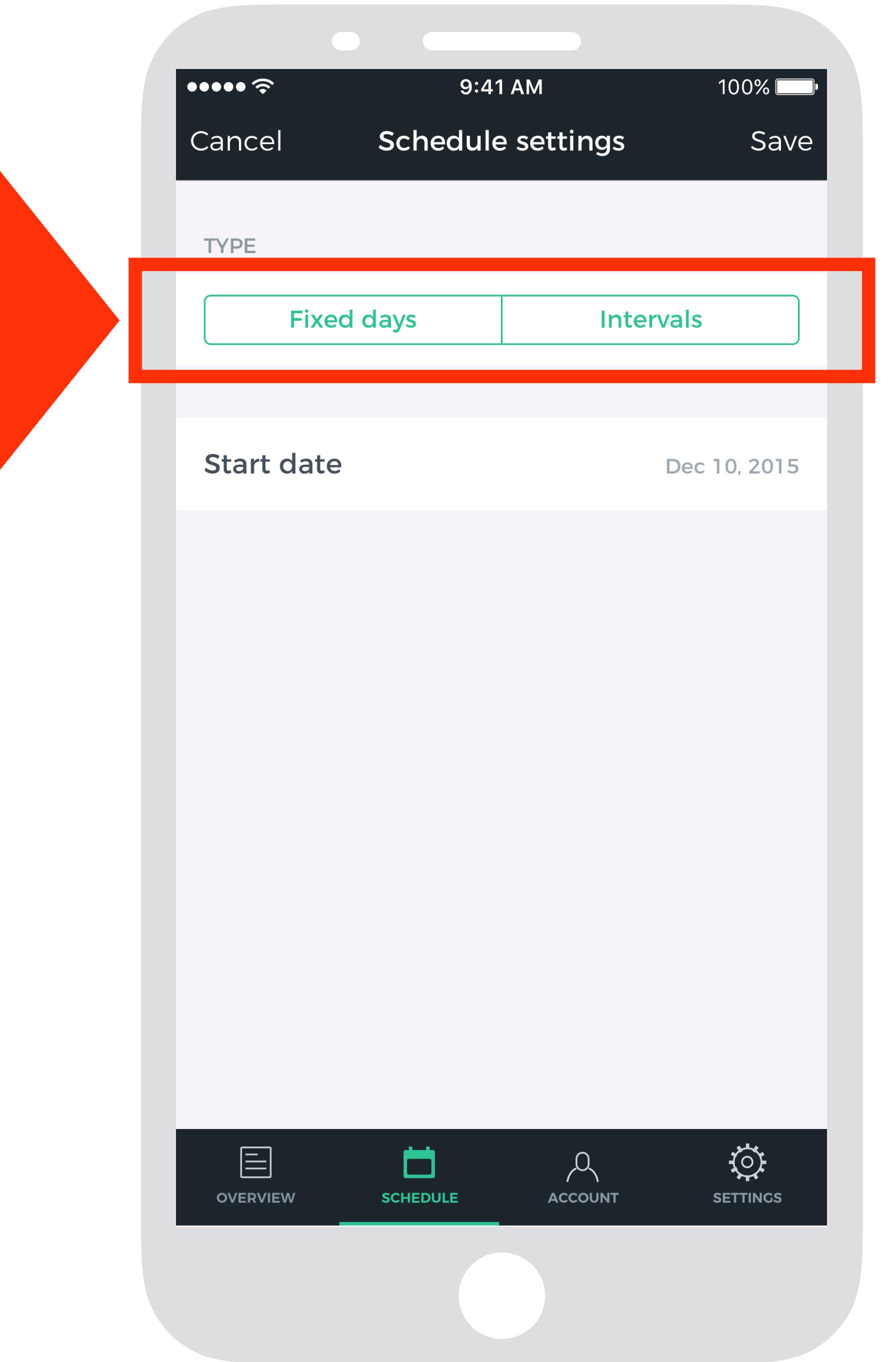
Select Schedule.

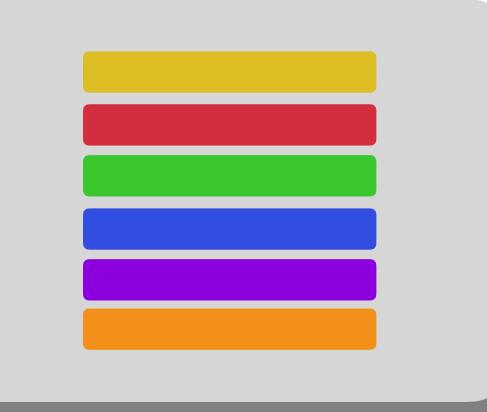




1.2. Select Schedule Type

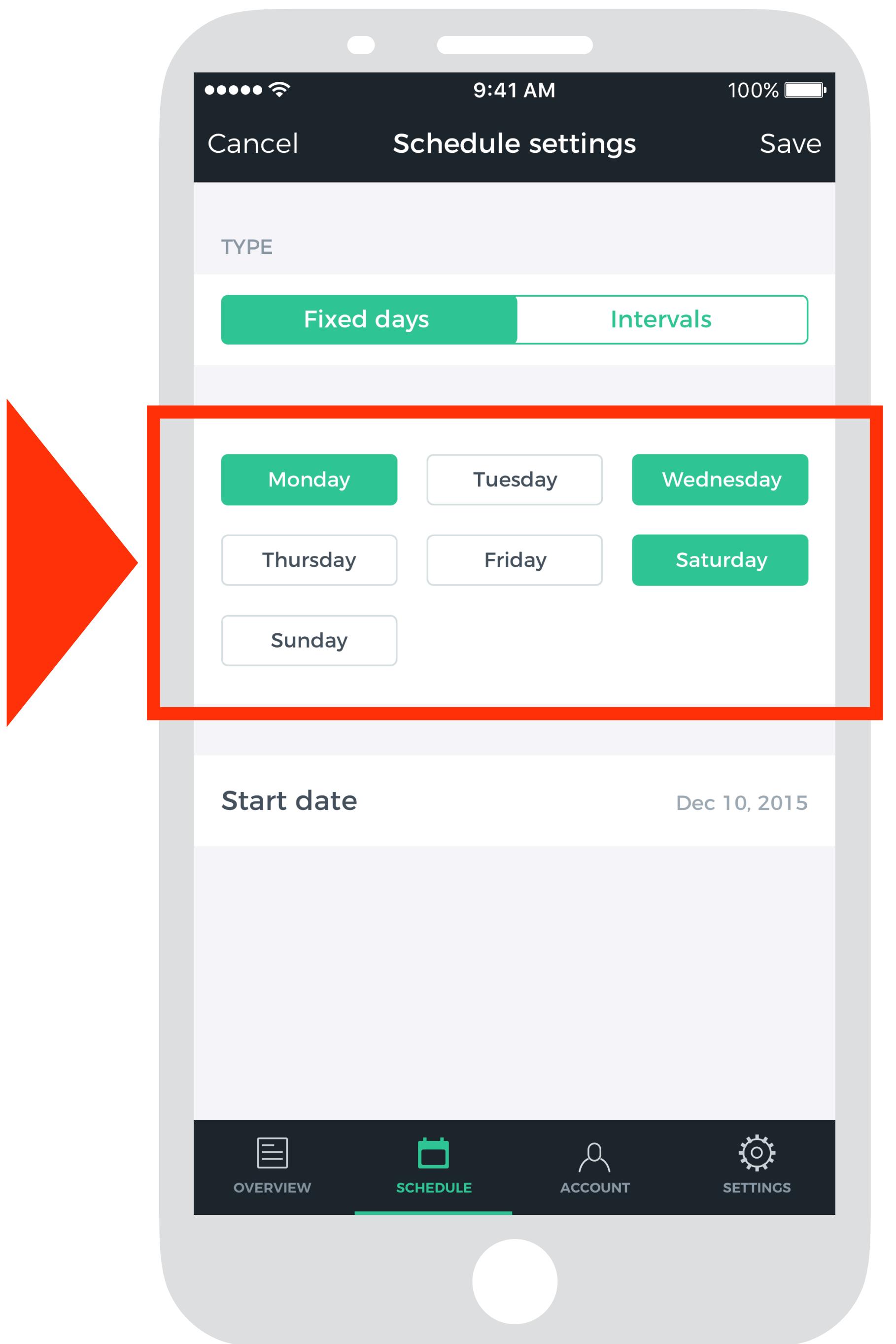
You can choose between two types of schedules: Fixed days or Intervals:

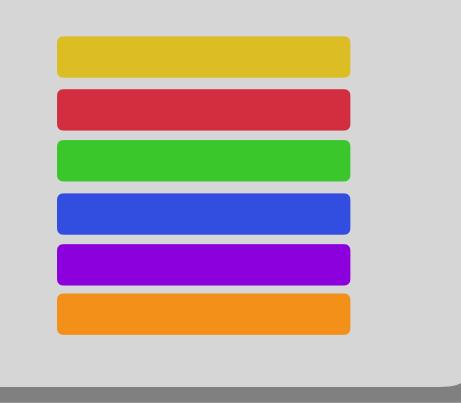




1.2A. Fixed Days

With Fixed days, you can select specific week days for your schedule. For instance Monday, Wednesday and Saturday.

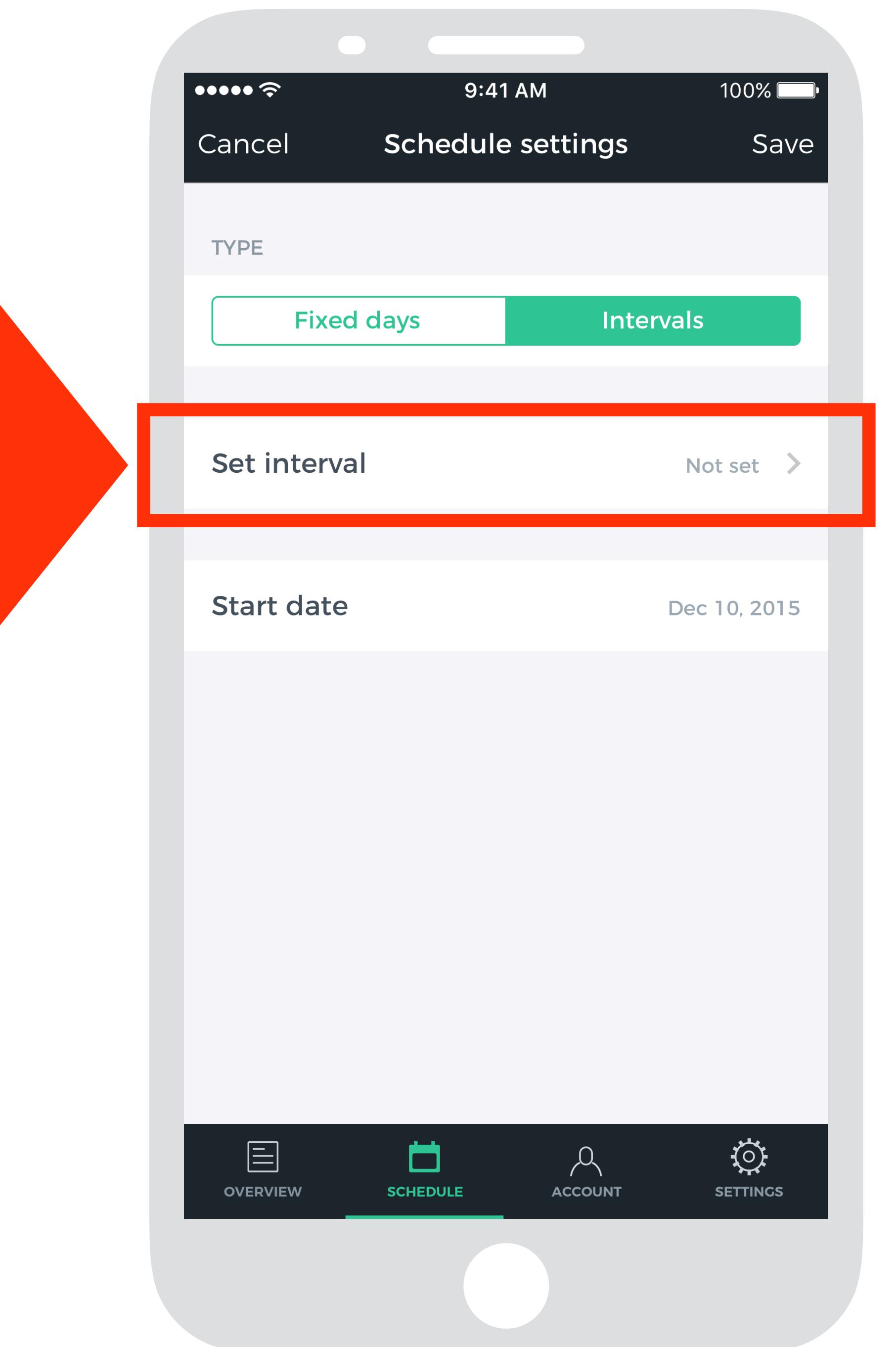


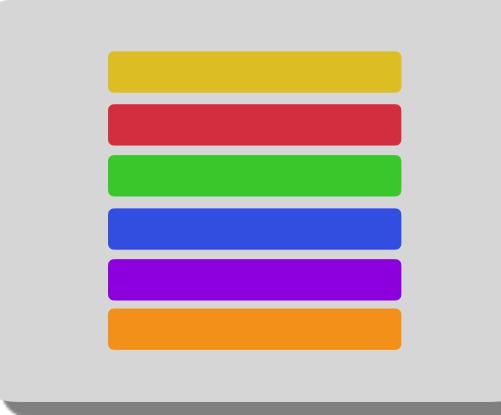


1.2B. Intervals

With Intervals, you can set the time of your treatments to be everyday, every two days, every three days and so on.

Select one of the two schedule types.



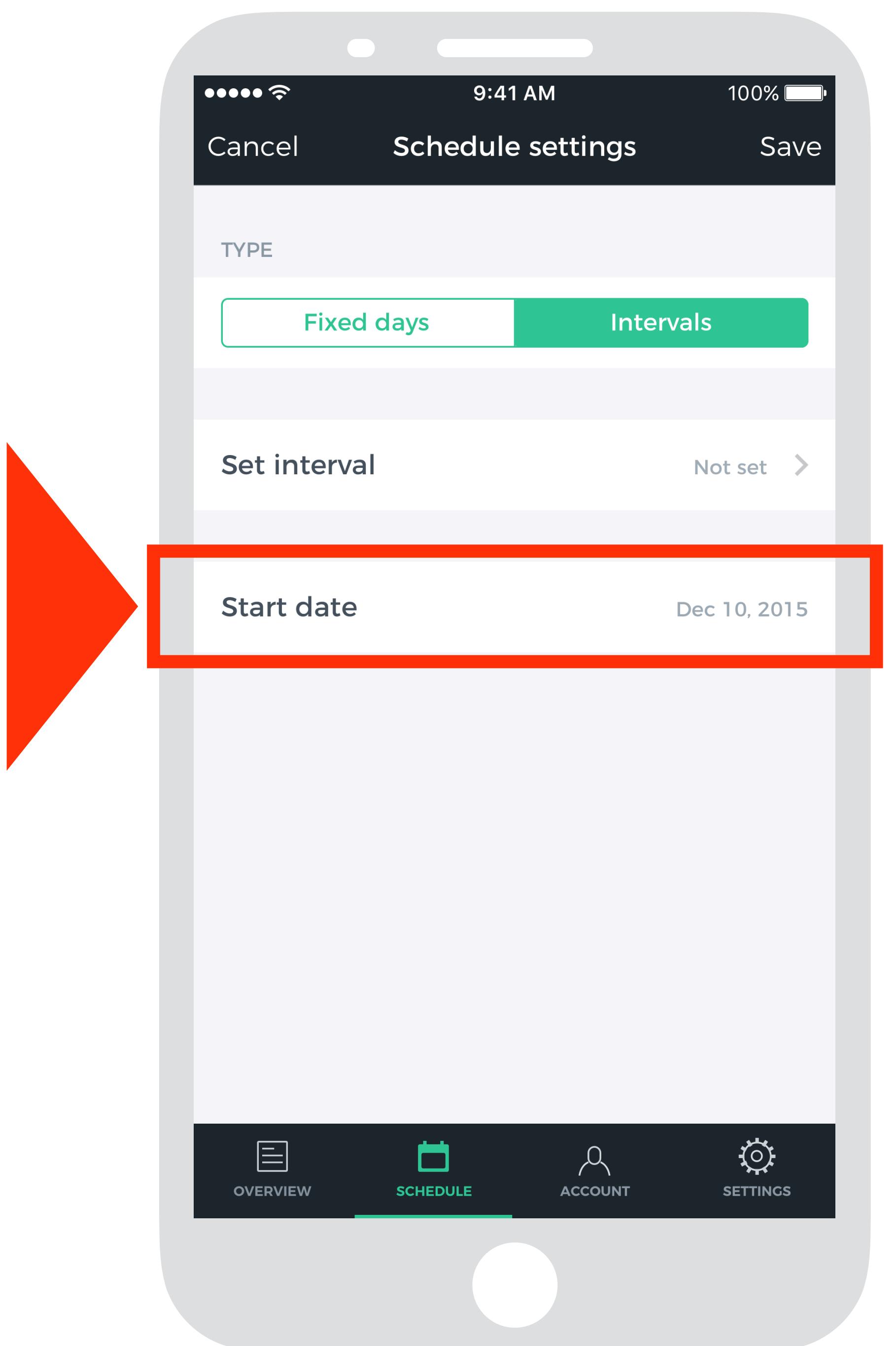


1.3. Set Your Start Date and Save Schedule

Select a start date.

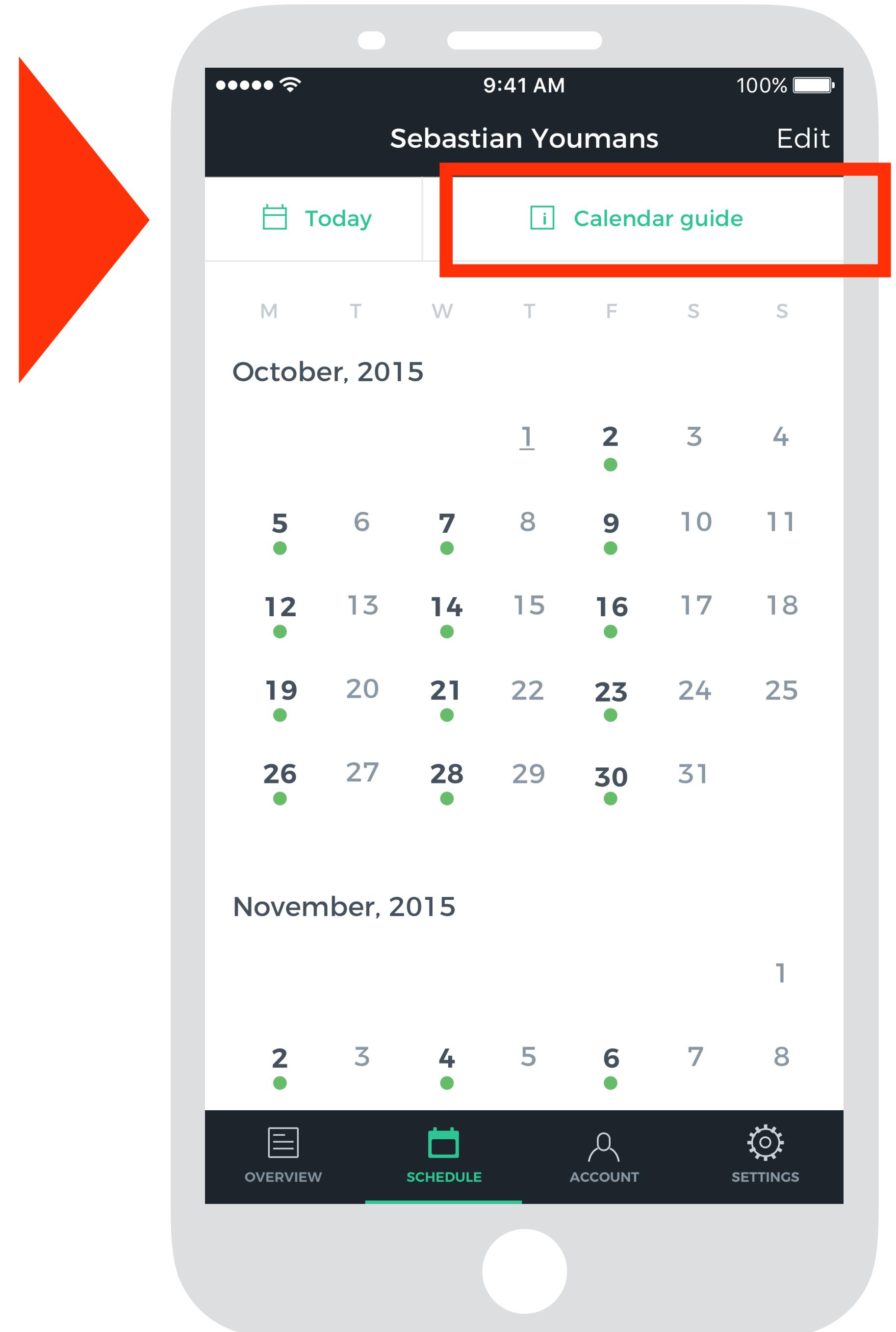
Tap Save.

Press Notifications to add notifications to your schedule or press Cancel to proceed without setting notifications.



2 Setting Your Schedule and Notifications

PP



• Calendar View

Once your schedule is set up, your scheduled infusions and events will appear on the calendar.

Tap Calendar Guide to view descriptions of the calendar icons.



2. Settings Notifications

Notifications remind you when there is a planned infusion in your schedule.

Notifications can come in several forms; SMS, e-mail or In-app.

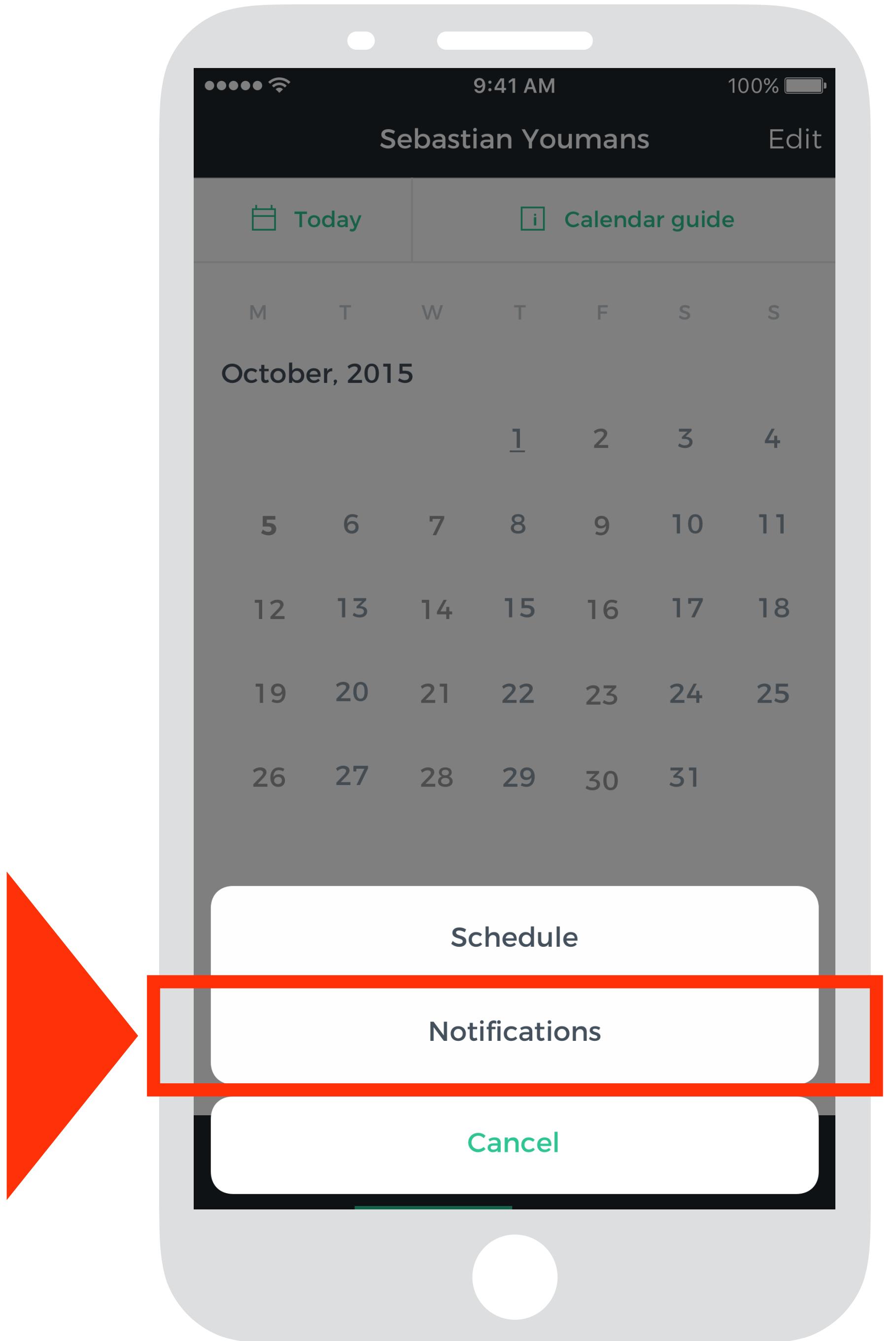
Note: **Never** rely on the app as your primary reminder. The app schedule and notifications are dependent on technology that might not be available or that might not function as it should. For instance, your phone could be out of battery or you could have no service on your phone.



2.1. Find the Notifications Screen

On the Schedule screen, tap Edit.

Select Notifications.



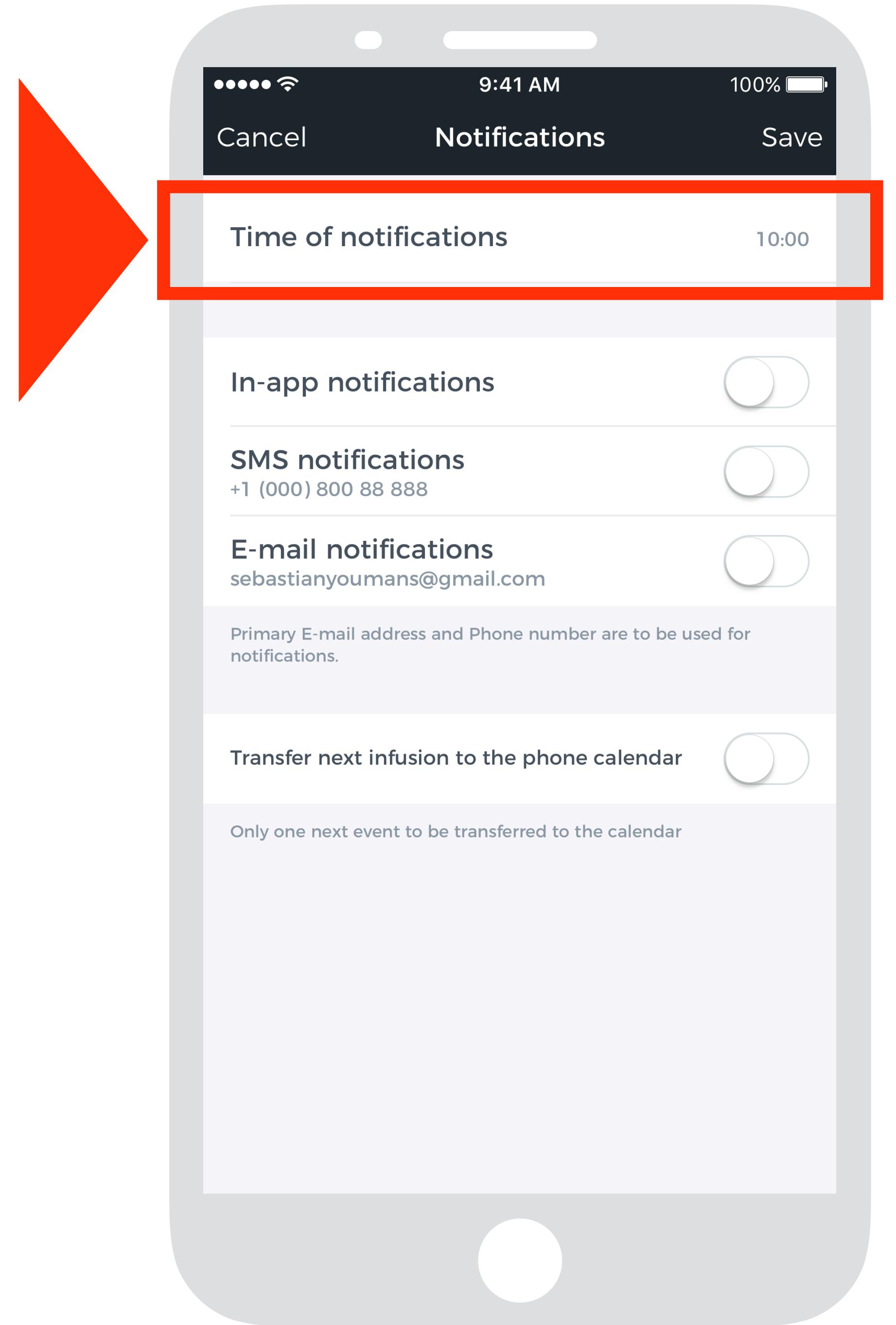


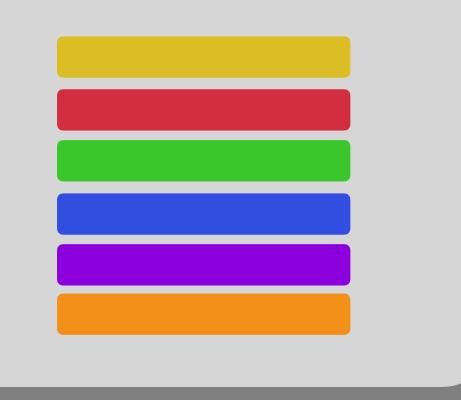
2.2. Set Time of Notifications

Tap Time of notifications.

Choose the time you want to receive the notifications.

Once done, tap Time of notifications again.

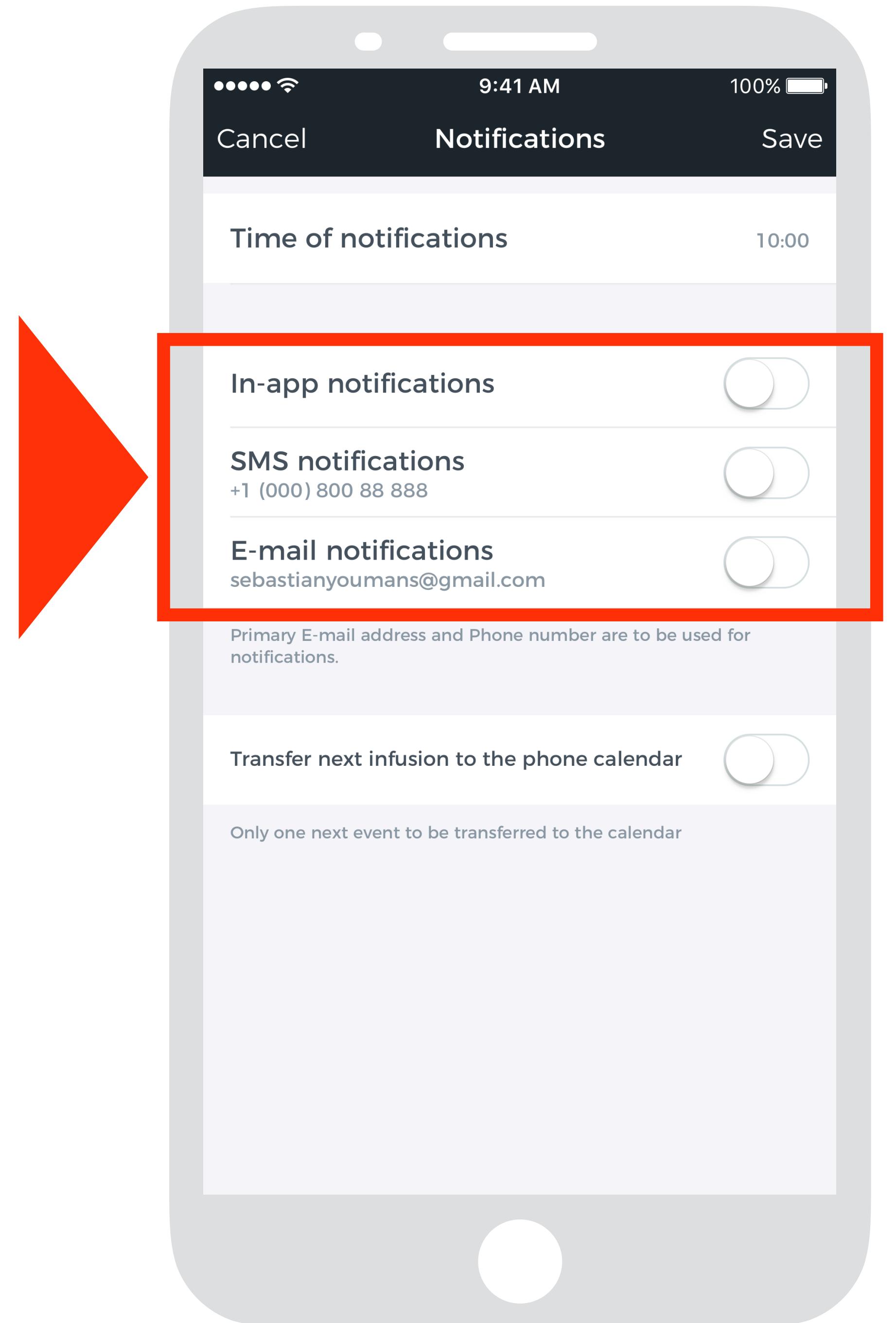


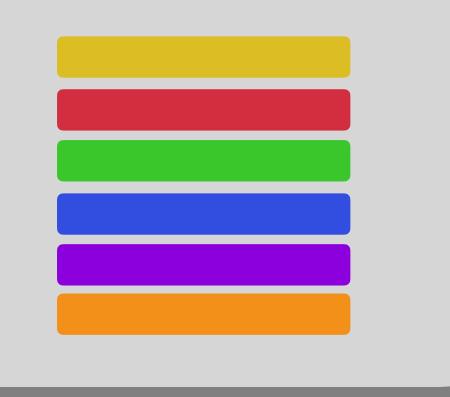


2.2. Select Notifications

Turn on the notifications you wish to receive.

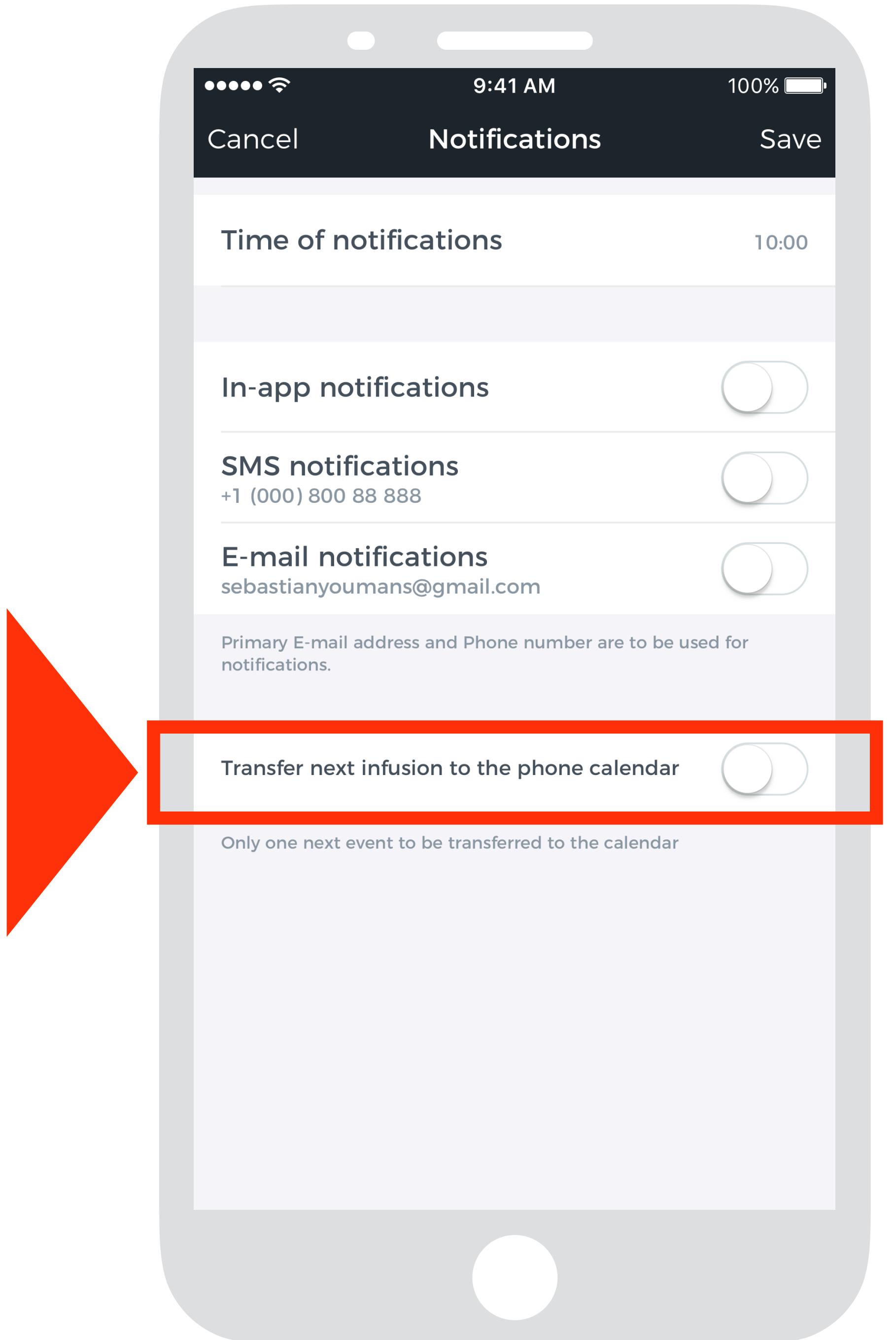
Tap Save.





- **Transfer Infusion Entry to Your Phone**

You can transfer your next infusion to your phone's calendar.





3

Getting Infusion Data into Your App

1. Synchronize Your App with Your Infuser

2. Add Extra Event Data

3. Add an Event Manually



1. Synchronize Your App with Your Infuser

When you have paired your Maven infusion device with the app, data will be synchronized automatically after each infusion.

You always need to check if data is properly synchronized.

Vials:

- Number of scanned vials
- The information read on the vial label(s)

Details

- Infusion max speed setting
- Total infusion time
- Volume of infused dose (in steps of 0.25 ml)
- Syringe size setting (5 ml or 10 ml)



- **Data Imported to Your App from Your Infuser**

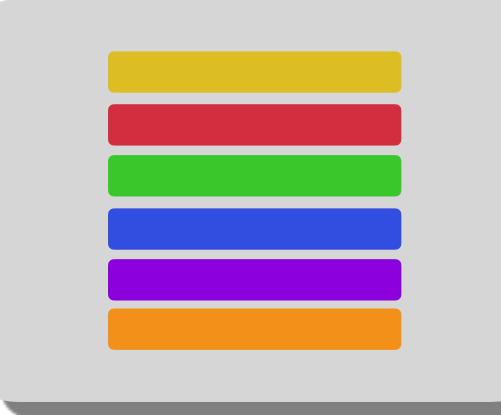
Event data:

- Date and time of infusion
- Mode: infusion only or 1-vial reconstitution
- Type of infusion: Prophylactic or bleed event

Medication data:

- Number of scanned vials
- The information read on the vial label(s)

- Infusion max speed setting
- Total infusion time
- Volume of infused dose
- Syringe size setting (5 ml or 10 ml)

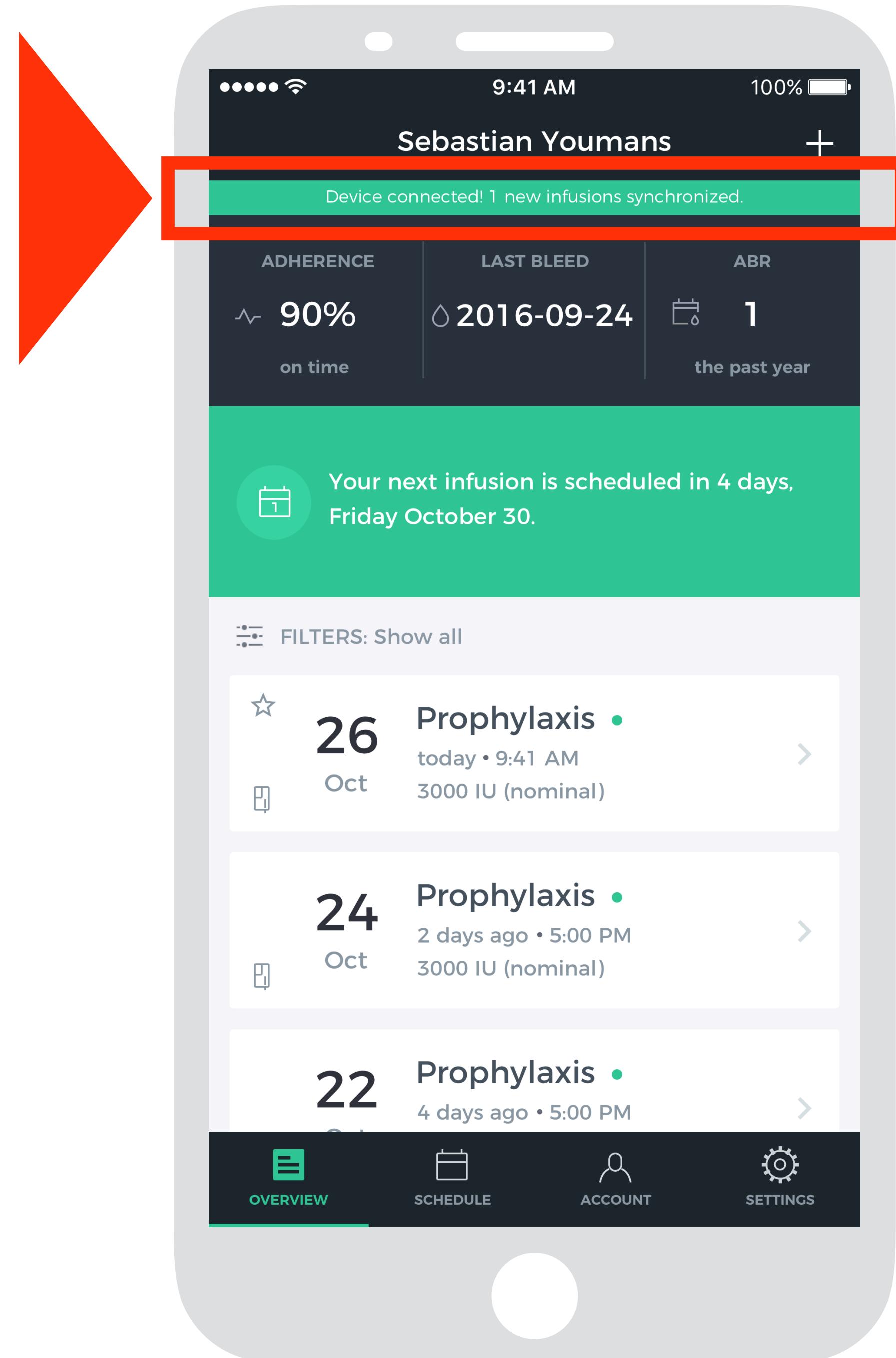


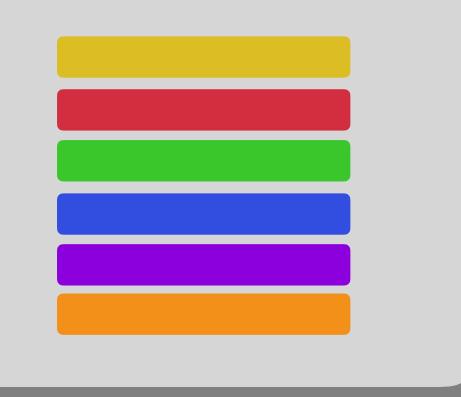
1.1. Synchronize Your App

Turn on your infuser.

Make sure your app is open and that your phone's bluetooth is on. Your infusion data will be synchronized automatically.

New events will appear on the Overview screen. They are marked with a star (★).

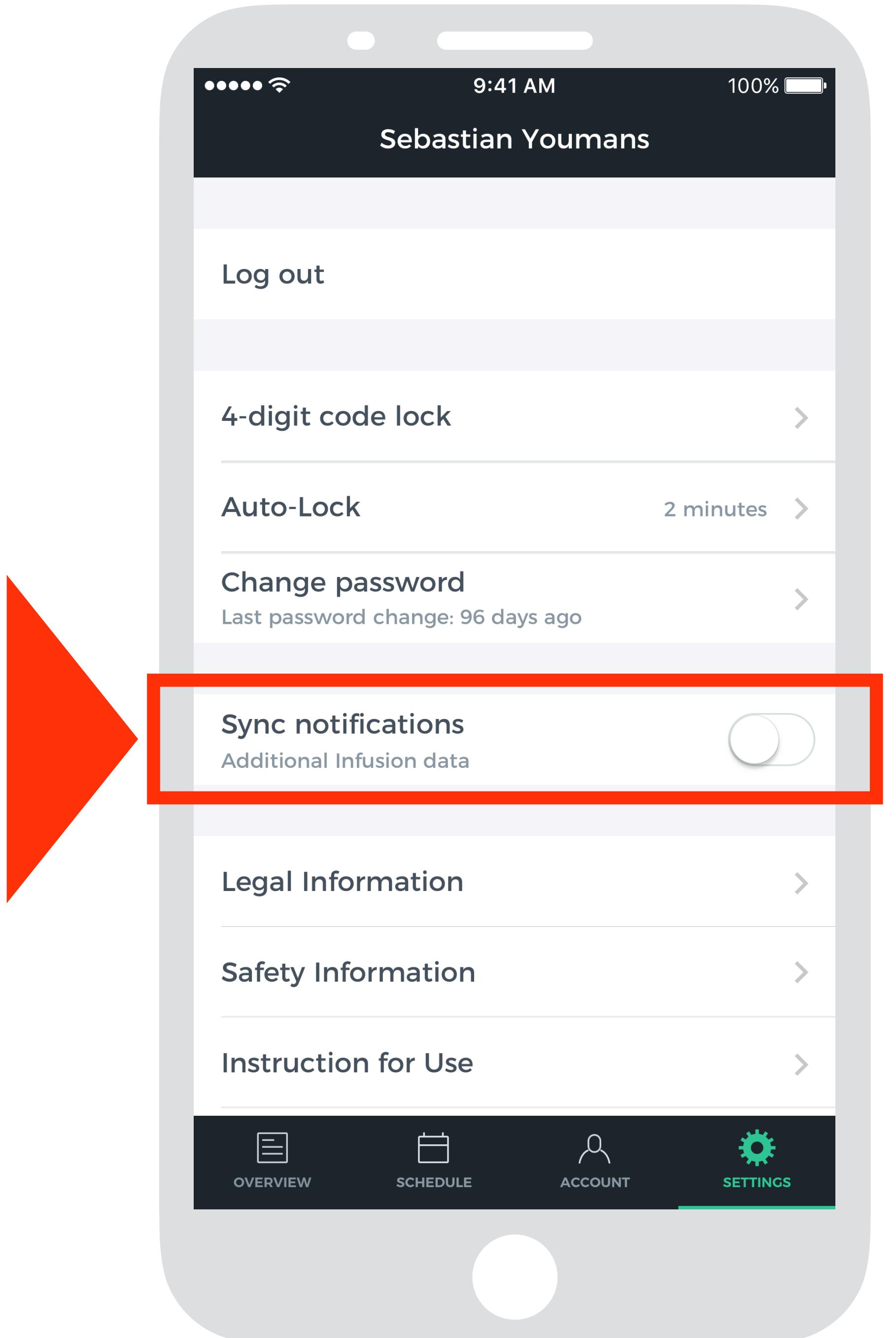




- **Reminders to Add Extra Data**

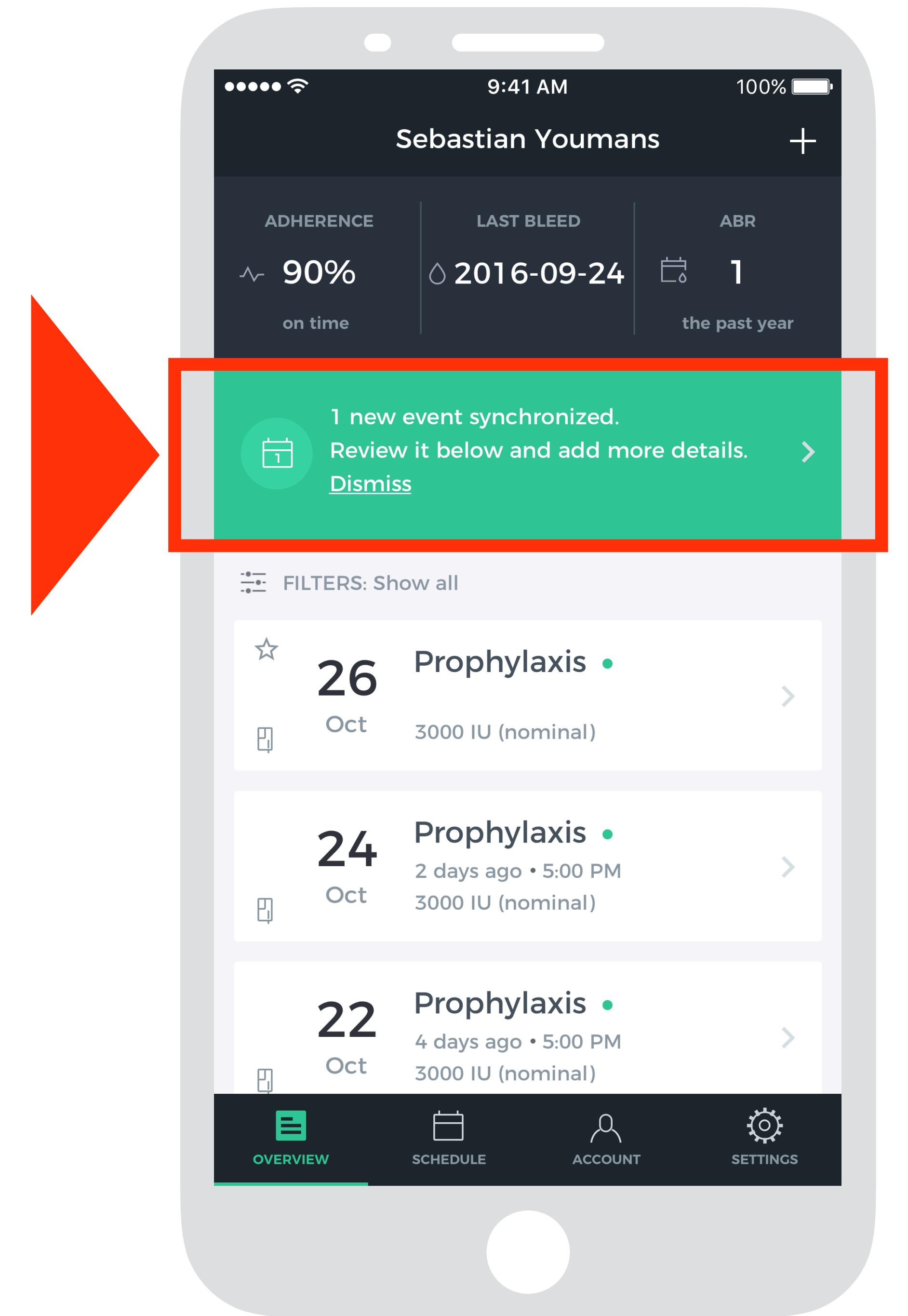
You may want to add further details to your automatically synchronized infusion data.

On the Settings screen, turn on Sync notifications. Your app will then prompt you for additional data after a synchronization.



3 Getting Infusion Data into Your App

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- **Notification of New Events Synchronized**

You will be notified about your new infusion data on the Overview screen.

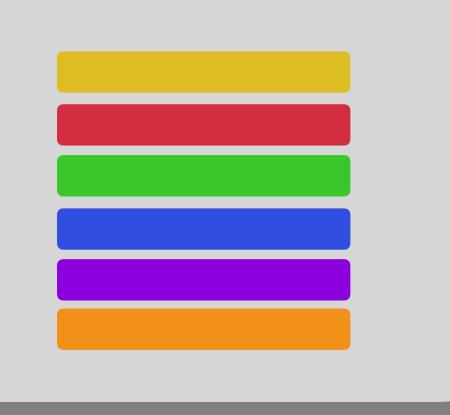
2. Add Extra Event Data

Add extra data to your events to create a more detailed record of your treatment.

This will help both you and healthcare professionals with access to your treatment plan.

See the following pages for how to add extra data to:

- Prophylaxis
- Bleed Event
- Bleed Event Follow-up
- Therapy

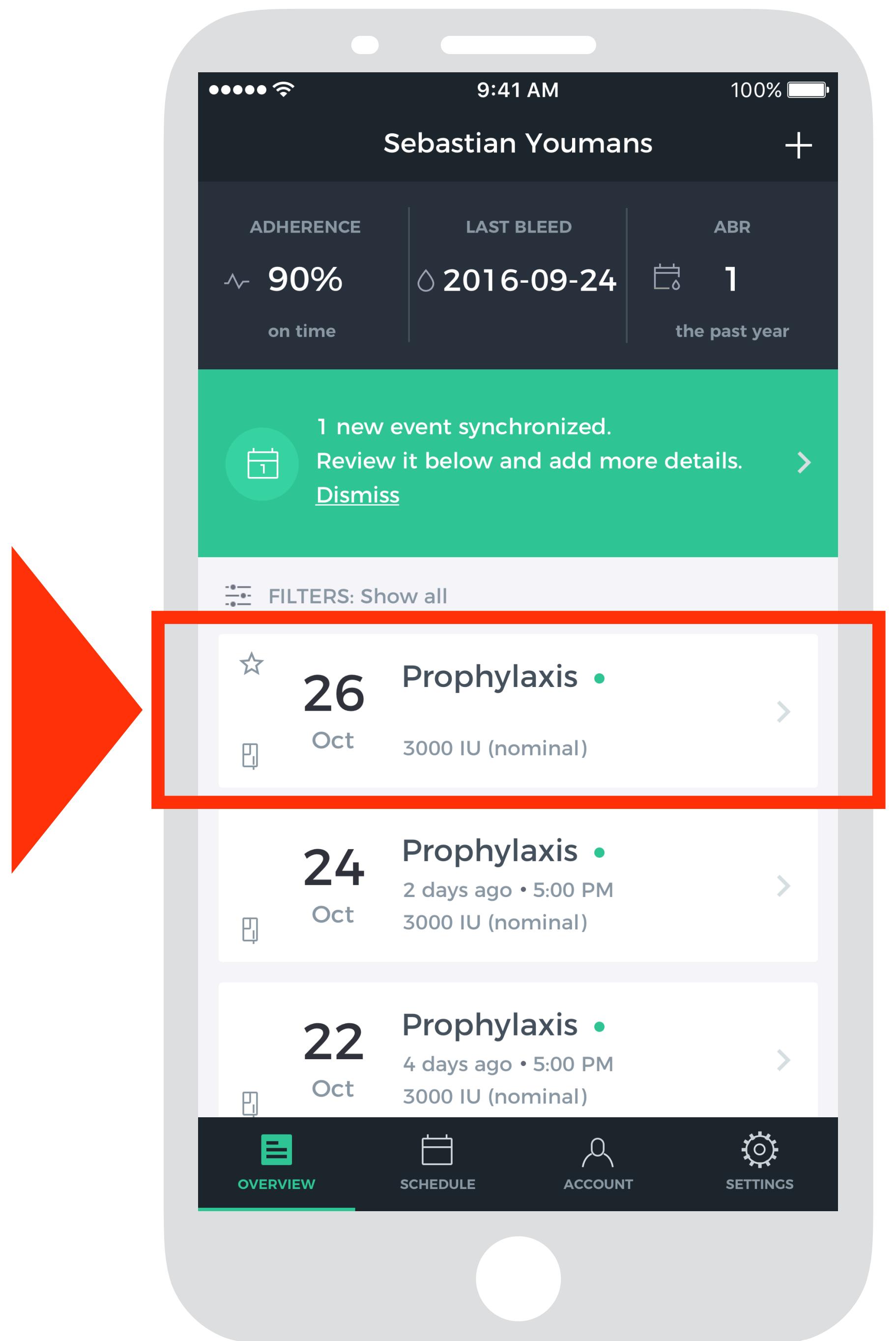


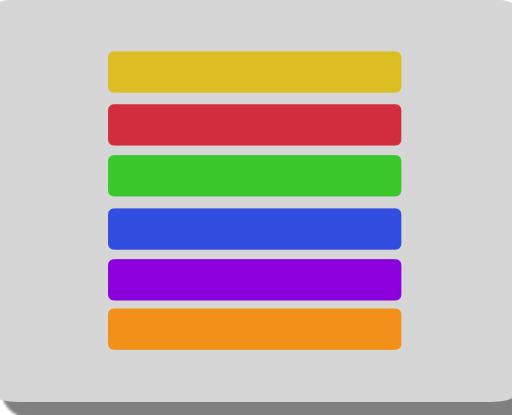
2.1 Find Event Screen

On the Overview screen, tap the event you want to add further data to.

Tap Edit on the event screen to add more infusion details.

Tap Save.

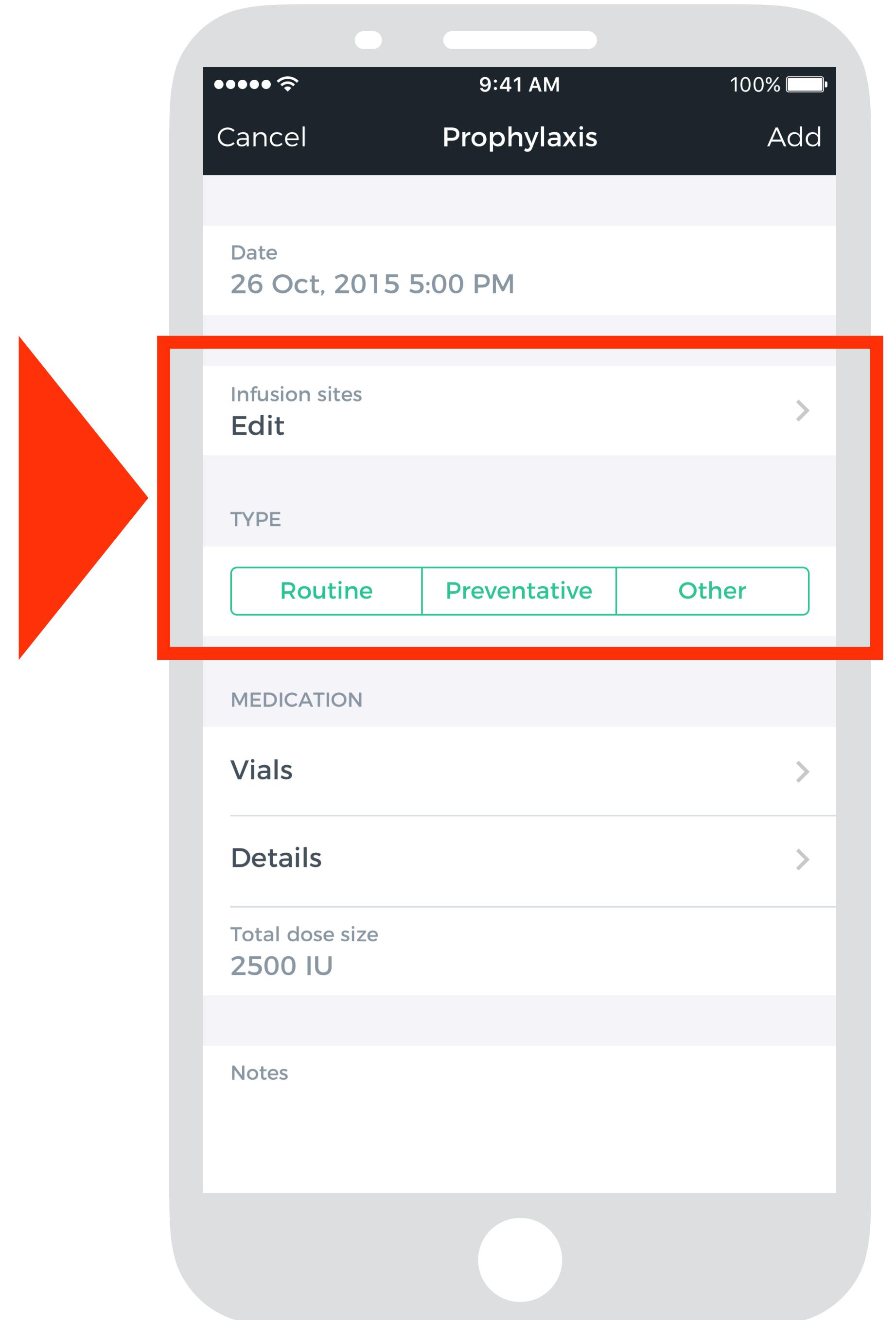


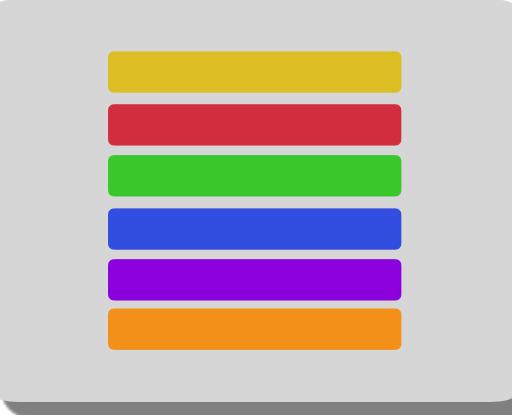


2.2A Add Extra Prophylaxis Data

Fill out the relevant data fields.

At the bottom of the screen, you may add notes.

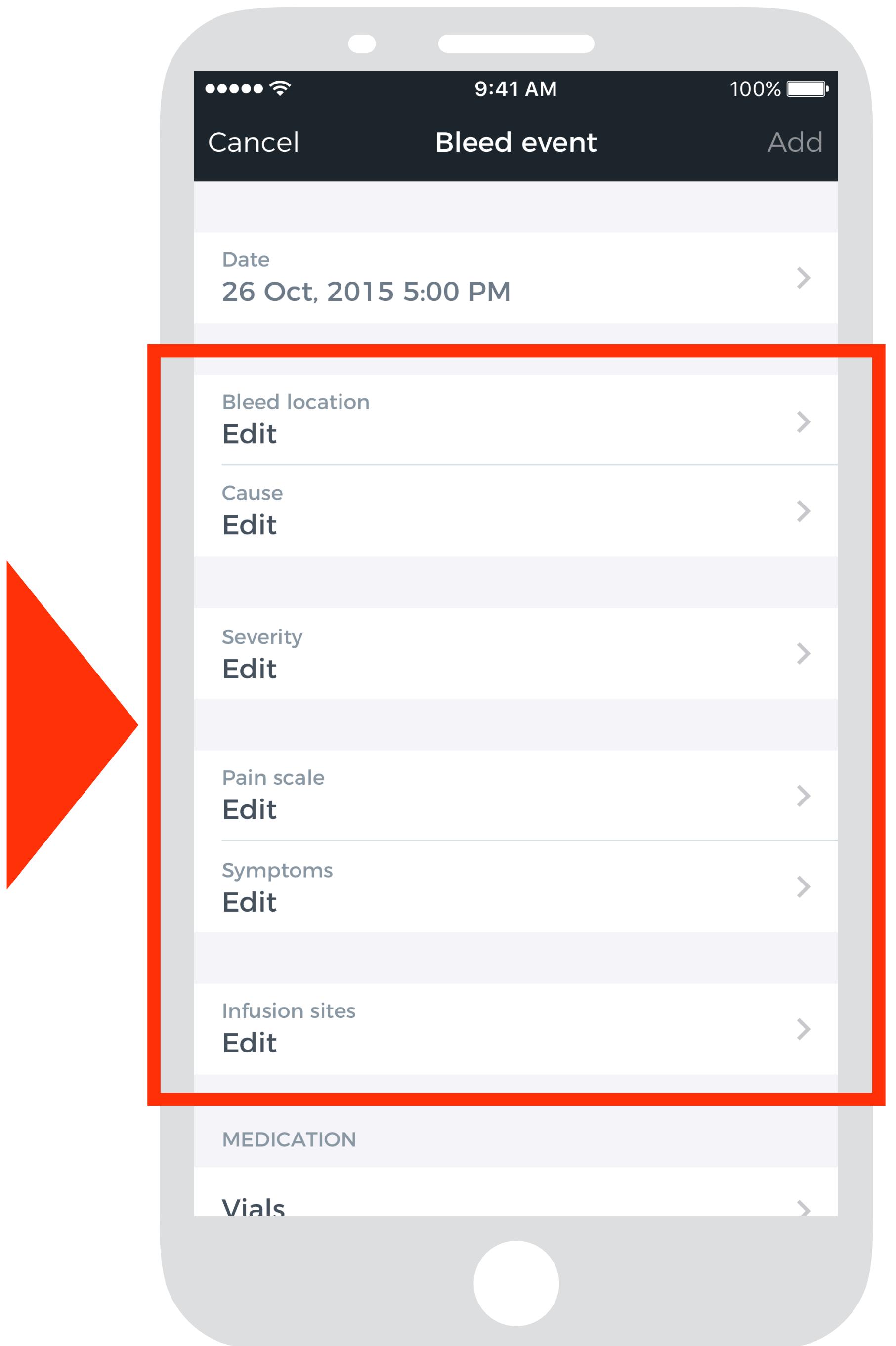


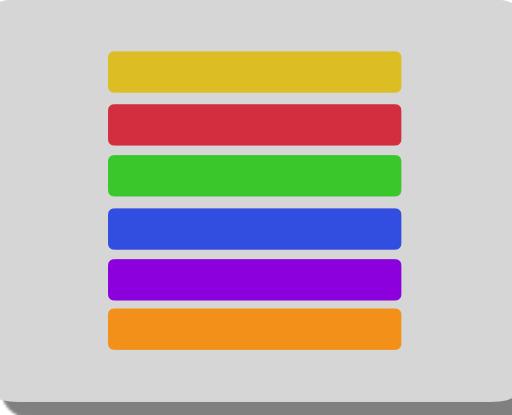


2.2B Add Extra Bleed Event Data

Fill out the relevant data fields.

At the bottom of the screen, you may add photos and notes.



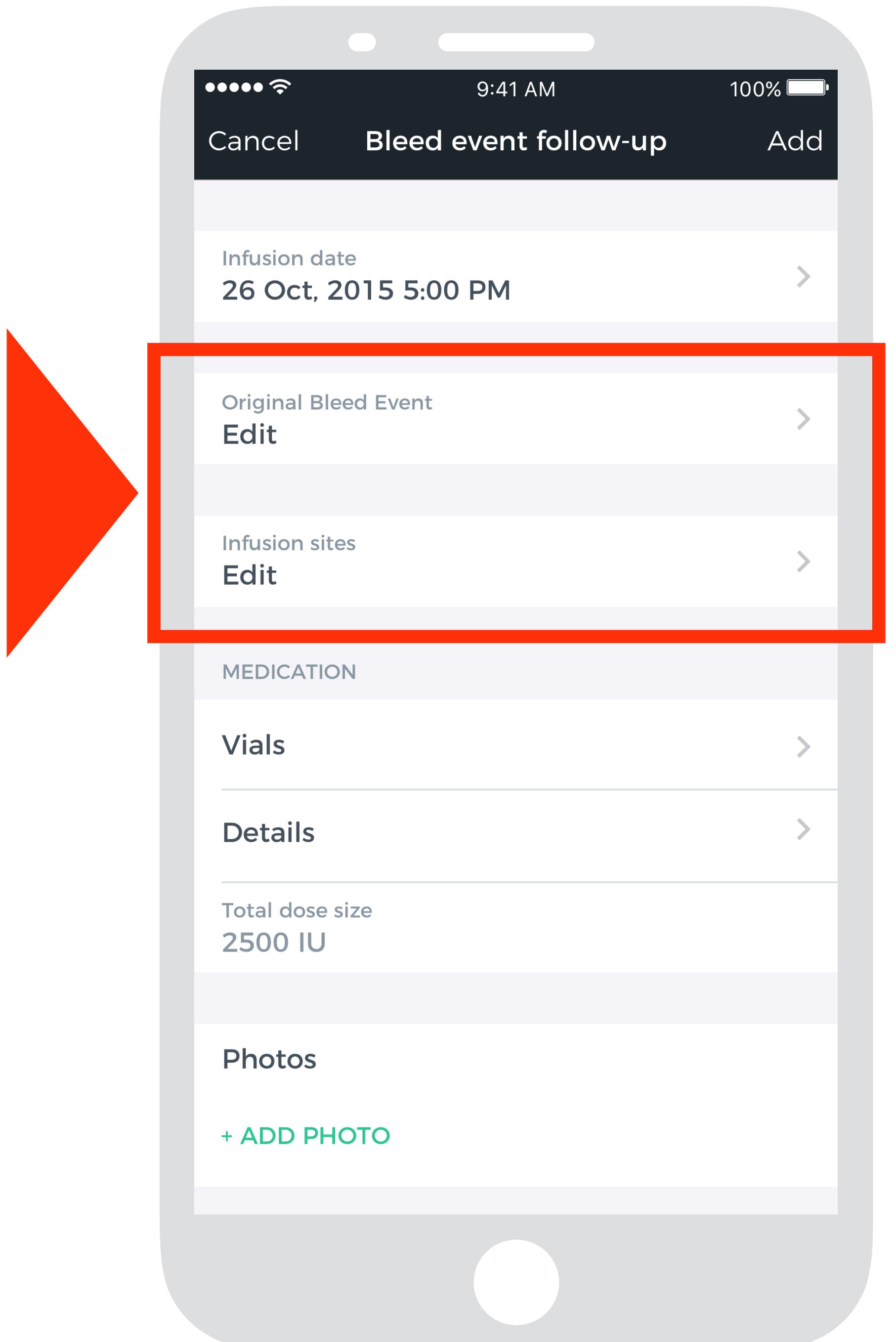


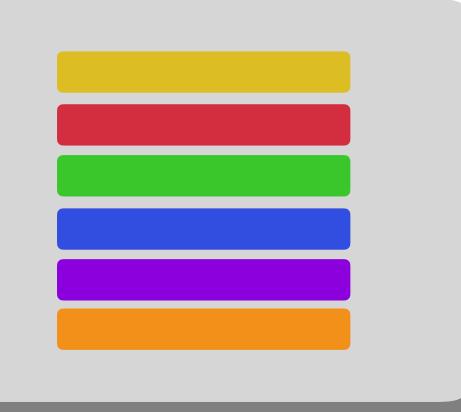
2.2C Add Extra Bleed Event Follow-up

Data

Fill out the relevant data fields.

At the bottom of the screen, you may add photos and notes.



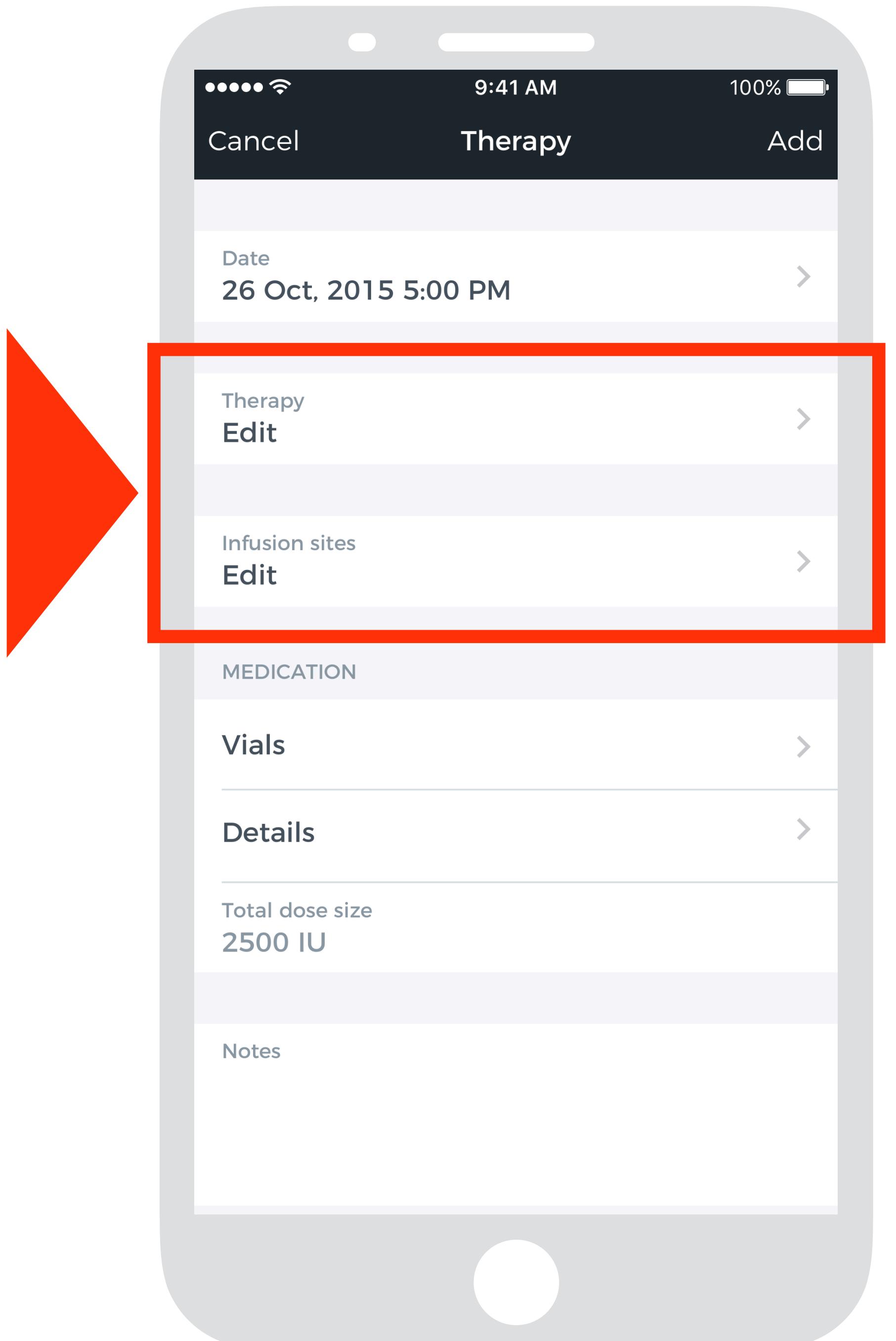


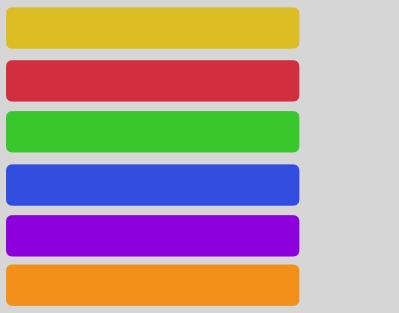
2.2D Add Extra Therapy Data

Fill out the relevant data fields.

Tap Therapy to add therapy type. You may add a new therapy type or choose one you have added previously.

At the bottom of the screen, you may add notes.

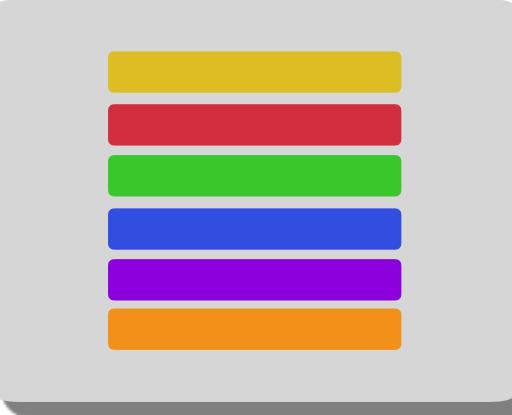




3. Add an Event Manually

You can add events manually, if you do not cannot or do not want to use the infusion device or synchronization failed. The data needed to add an event is:

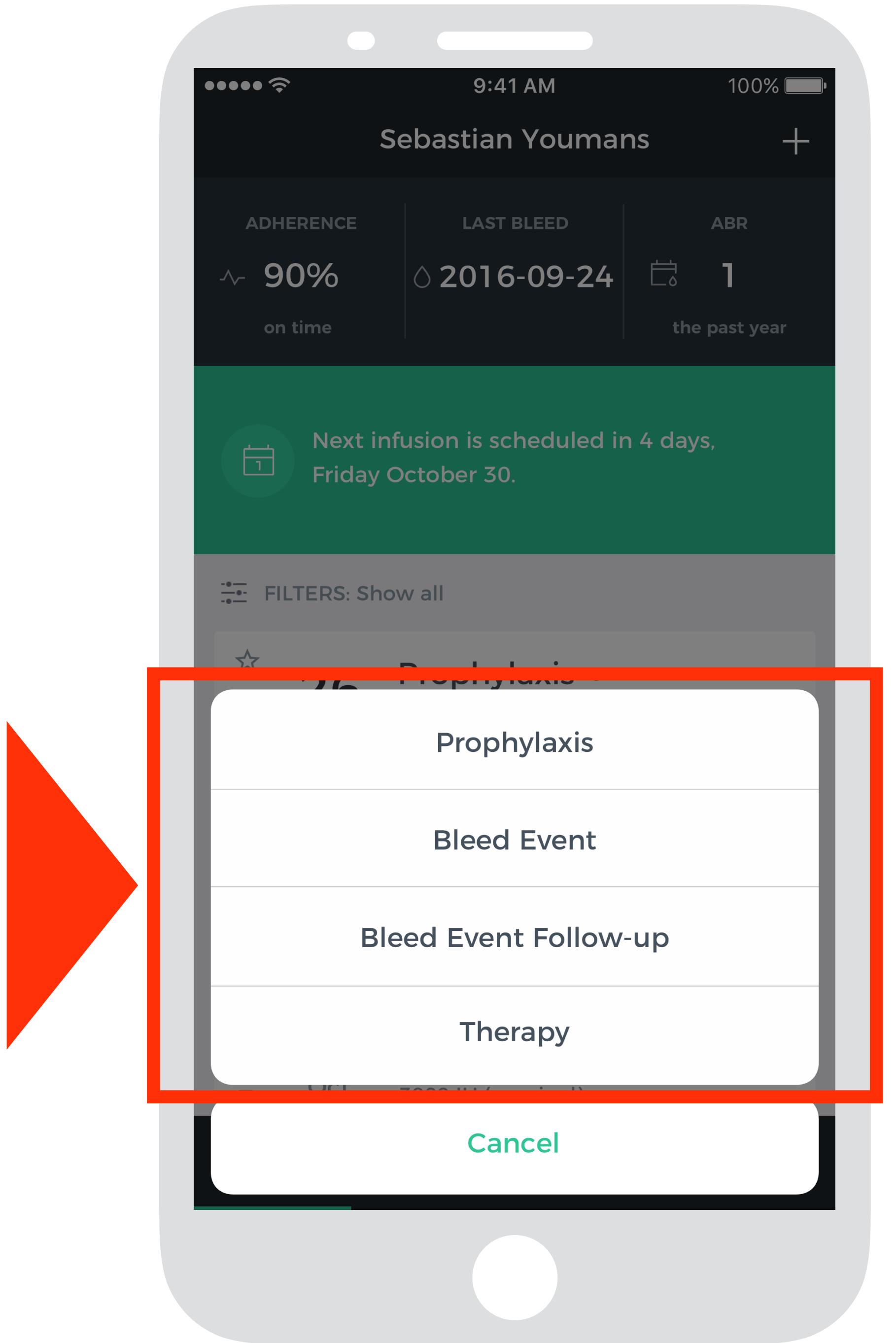
- Vials data
- Correct date and time of infusion
- For bleed events: Bleed location

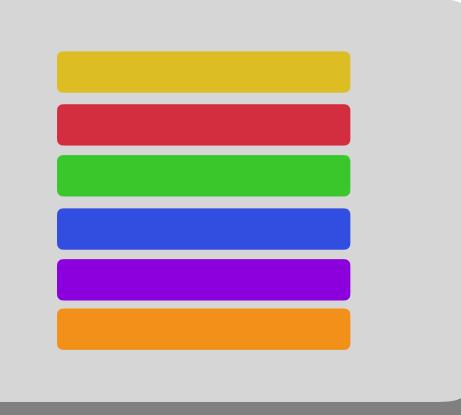


3.1 Add Event

Press the +-button to add an event manually.

Select the event you want to add from the menu.



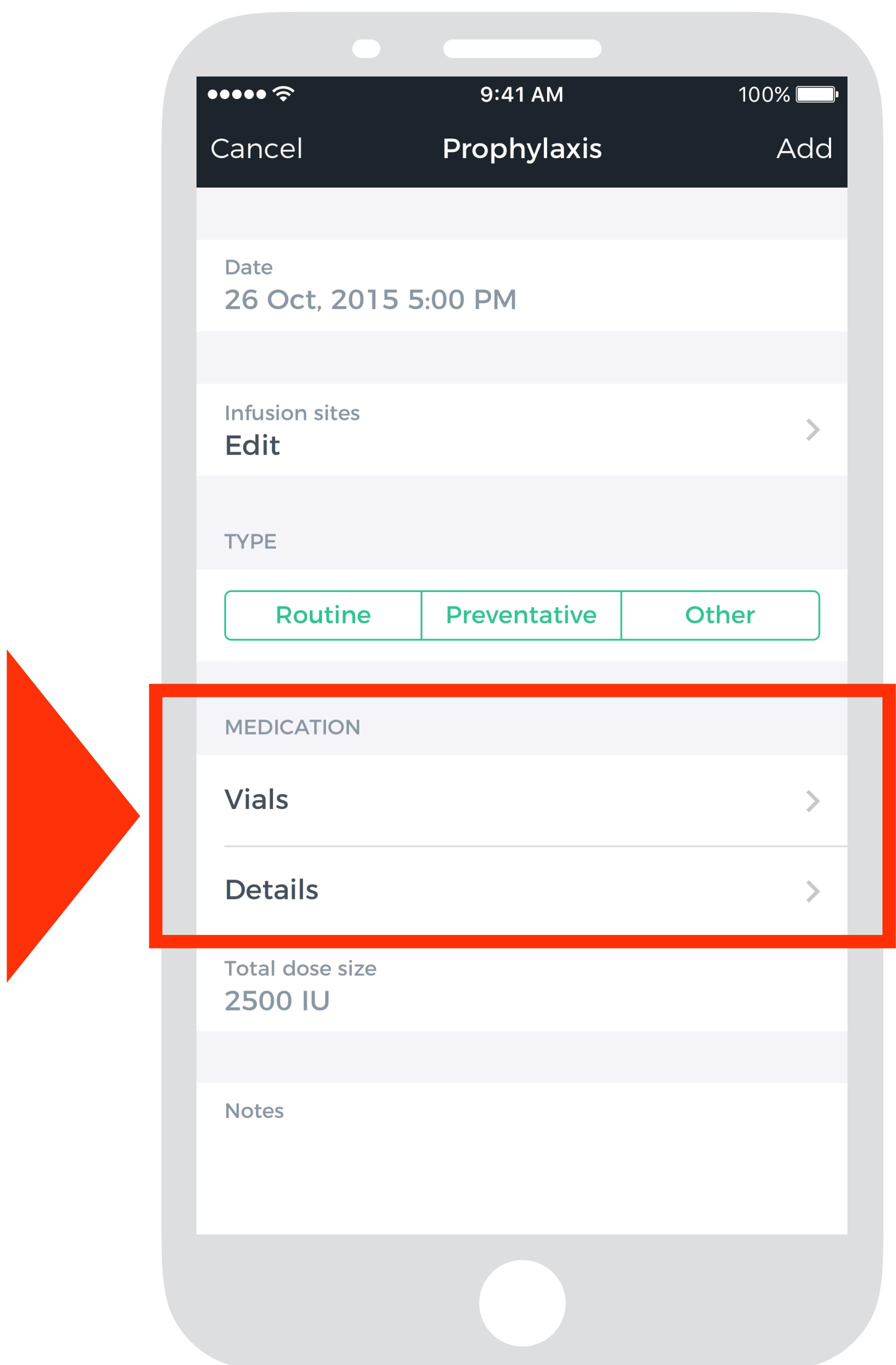


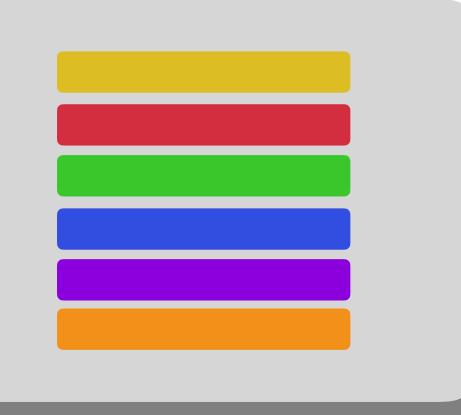
3.2. Add Medication Data

When adding an event manually, you need to add vial data. You may also add details.

When adding a bleed event, you also need to add a bleed location. This is explained on page PP.

Note: Remember to select the correct day of the event.





3.3. Add Vials

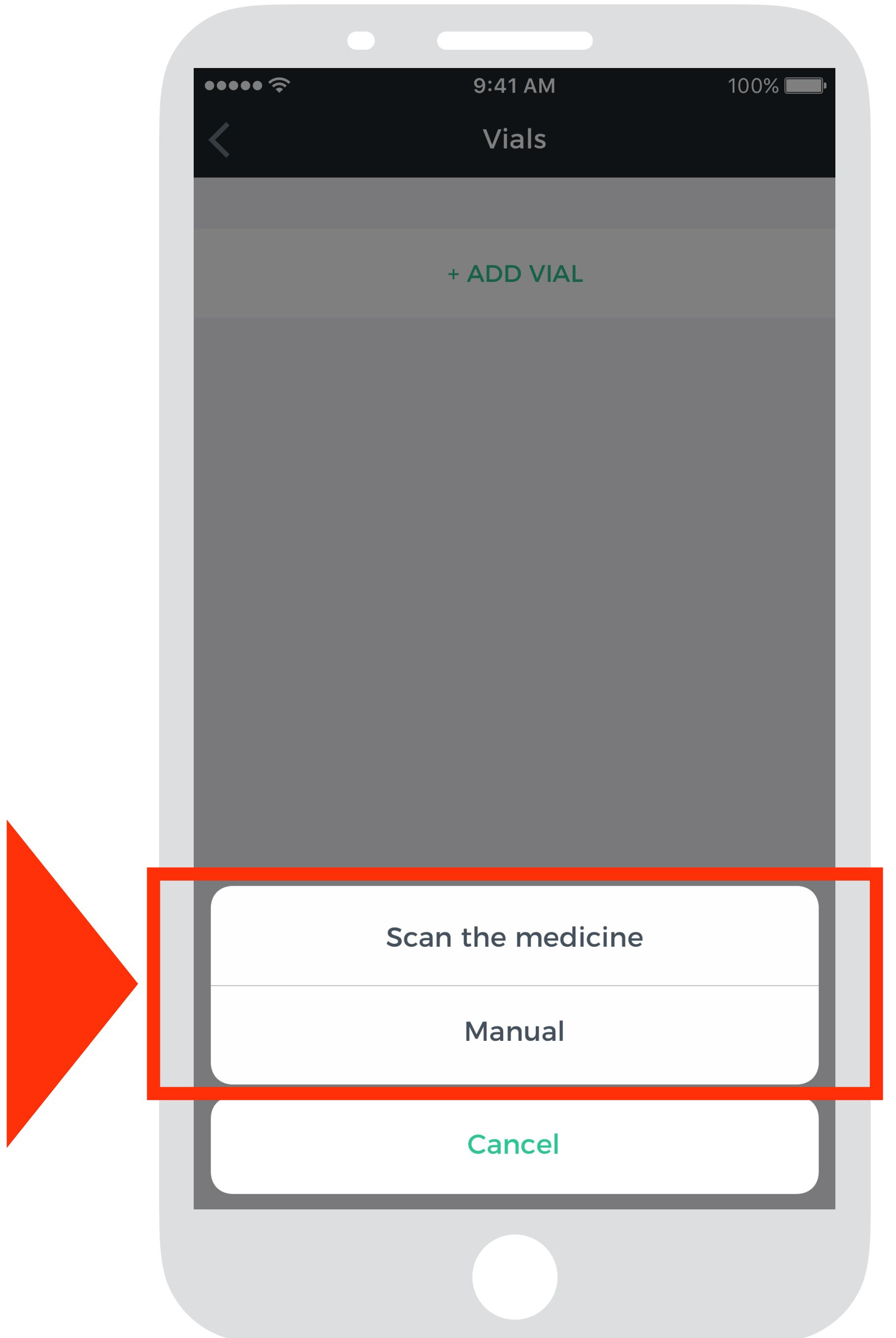
Tap Vials on the Event screen.

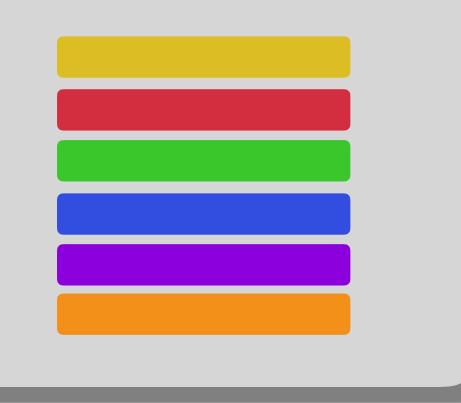
Tap +ADD VIAL to add new vials.

You may add vials in two ways:

Tap Scan the medicine to use your phone's camera to scan the vial's QR code.

Tap Manual to type in the vial's data manually.

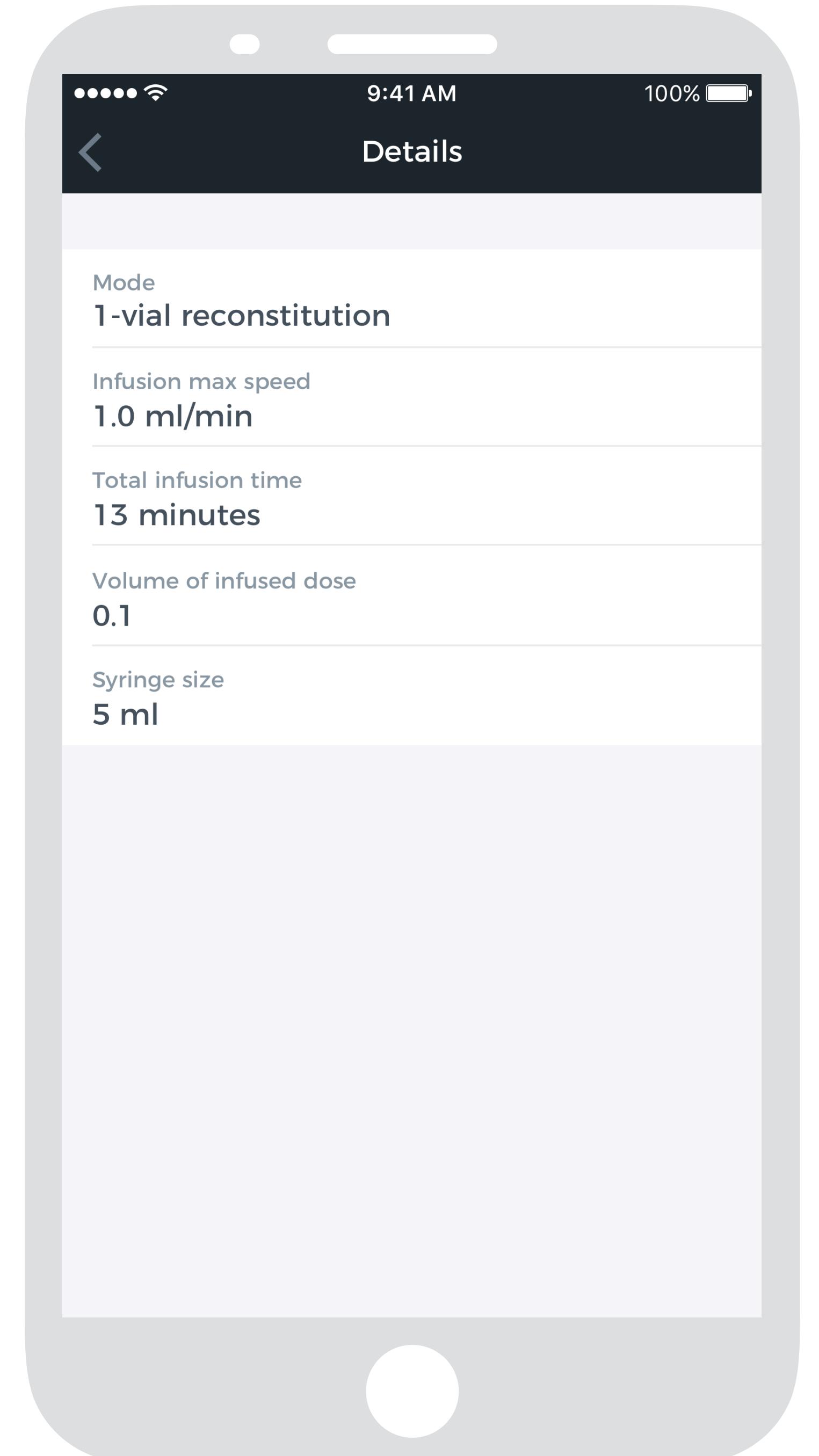


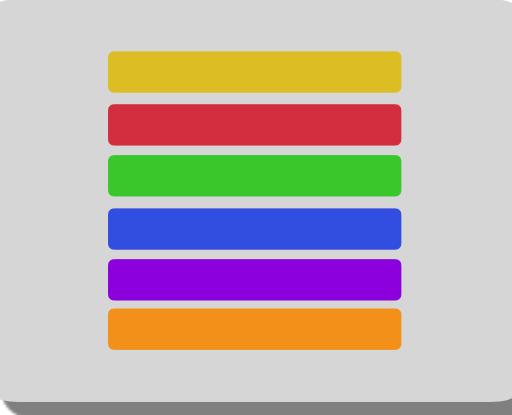


• Add Medication Details

You may add medication details to your events.

Type in the data.



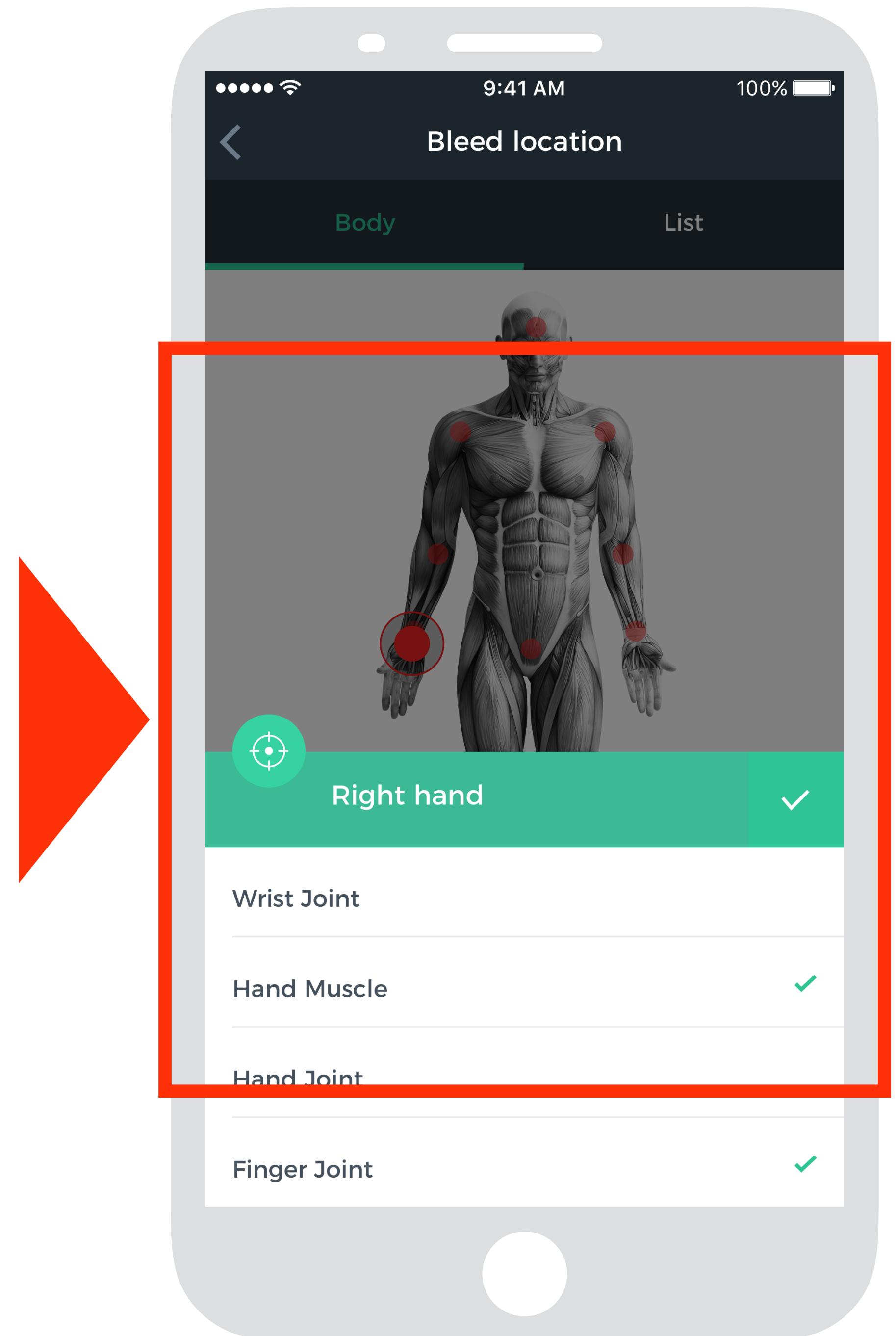


• Add Bleed Location

On the Bleed event screen, tap Bleed location to see a body overview.

Tap a specific body part to select your bleed location area. In the pop-up list, select a bleed location. You may select several bleed areas and locations.

Tap List to choose bleed location from the list.





4

Sharing Your Data

1. About Data Sharing

2. Add Caregiver

3. Sharing Your Records with a Healthcare Professional

4. Find Contact Information for a HTC

1. About Data Sharing

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Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

2. Add Caregiver

You can add a caregiver to your account, which gives him/her the ability to view your schedule and help you with your treatment.

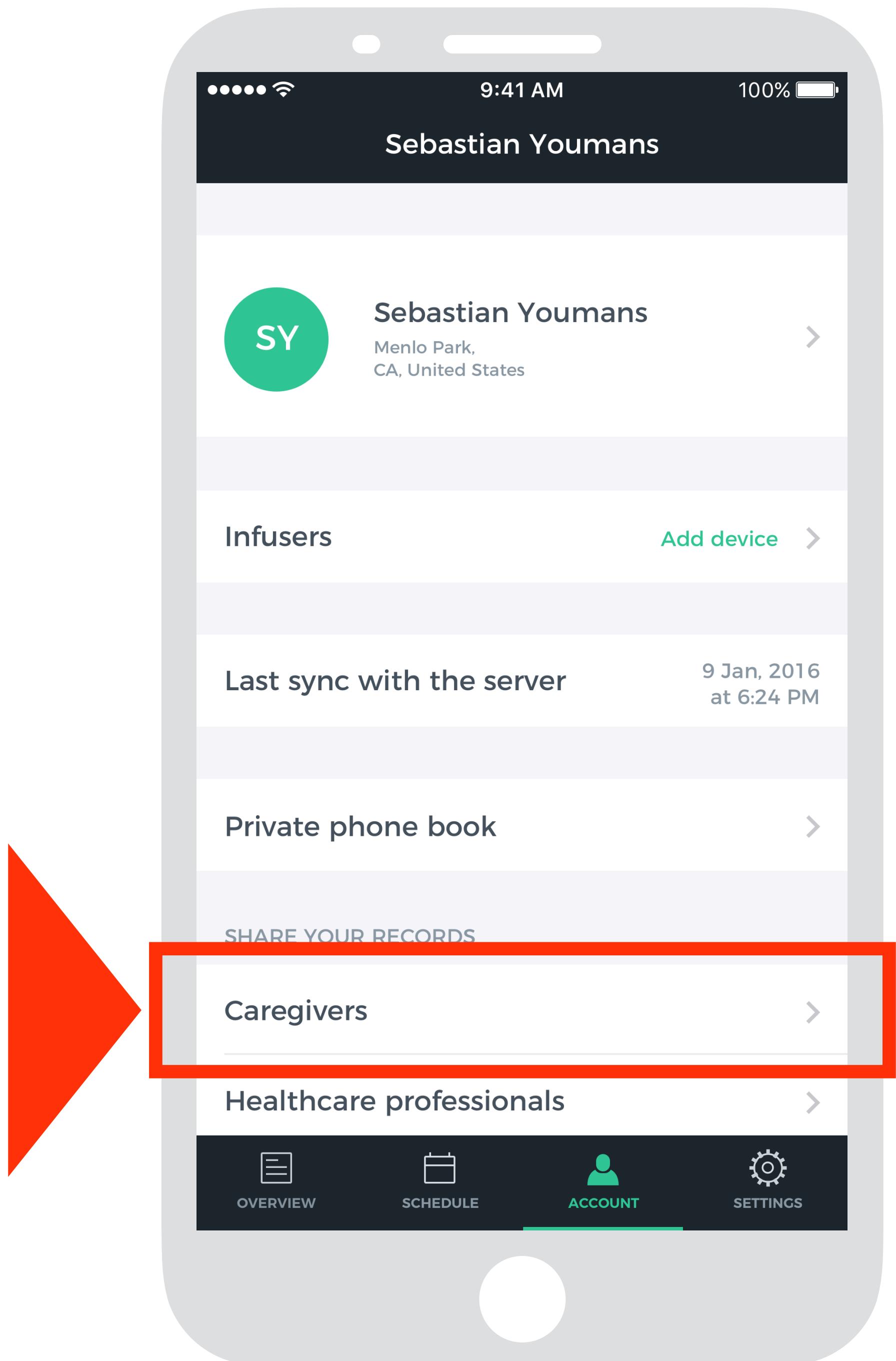
A caregiver could be a family member, a friend, a private nurse etc. If you delete a caregiver, the person will no longer have access to your account. This can be done at any time.

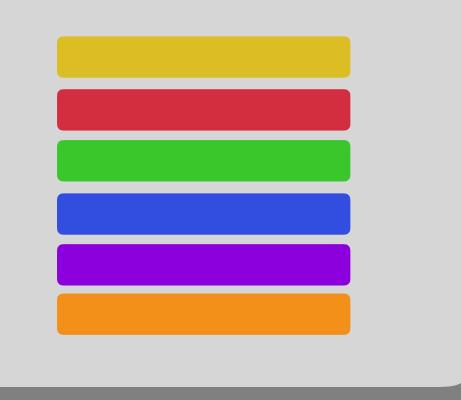
Are You a Caregiver?

If you act as caregiver for a patient, see instructions on page PP.

2.1. Find the Caregivers Screen

Tap Caregivers on the Profile screen.

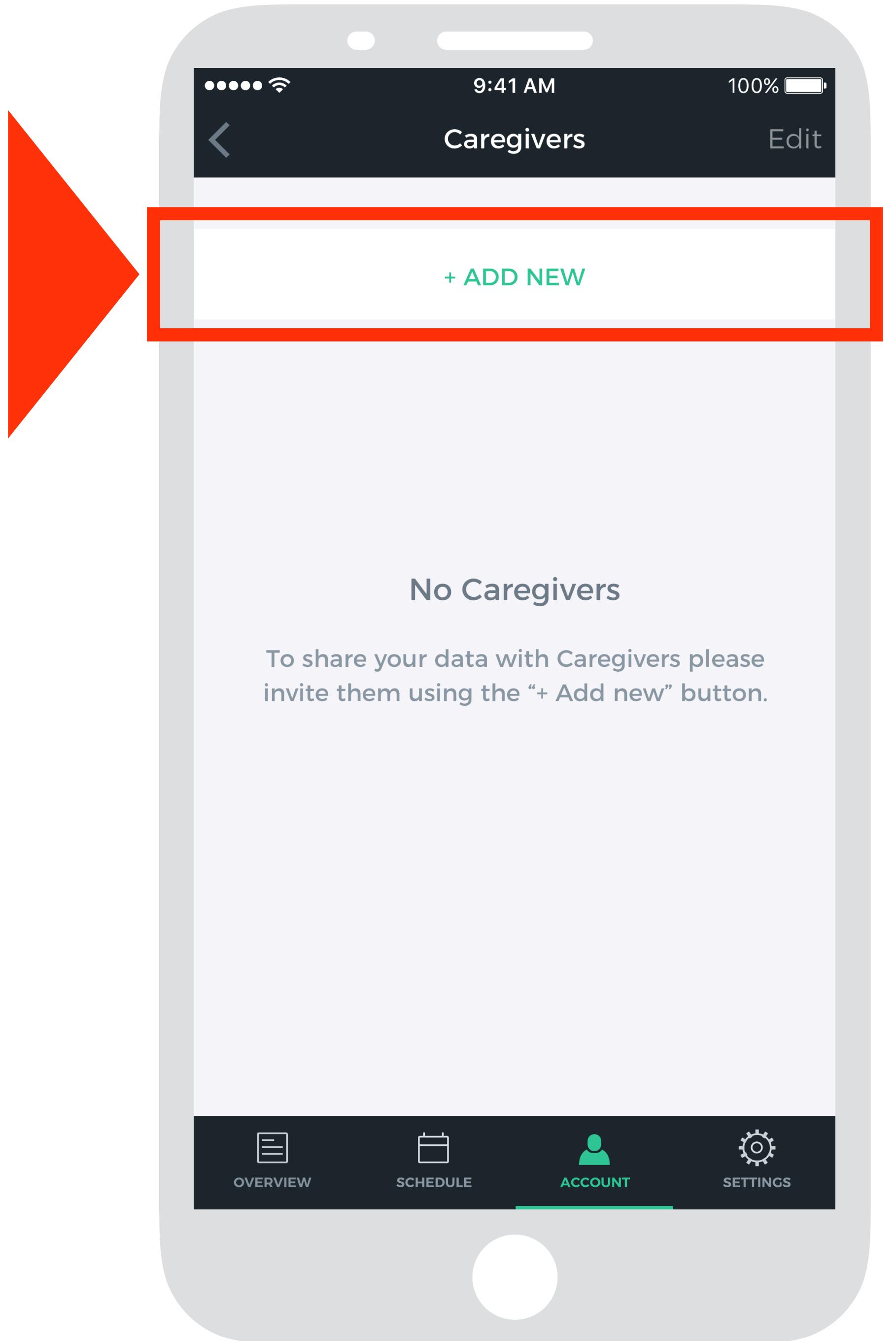




2.2. Add a New Caregiver

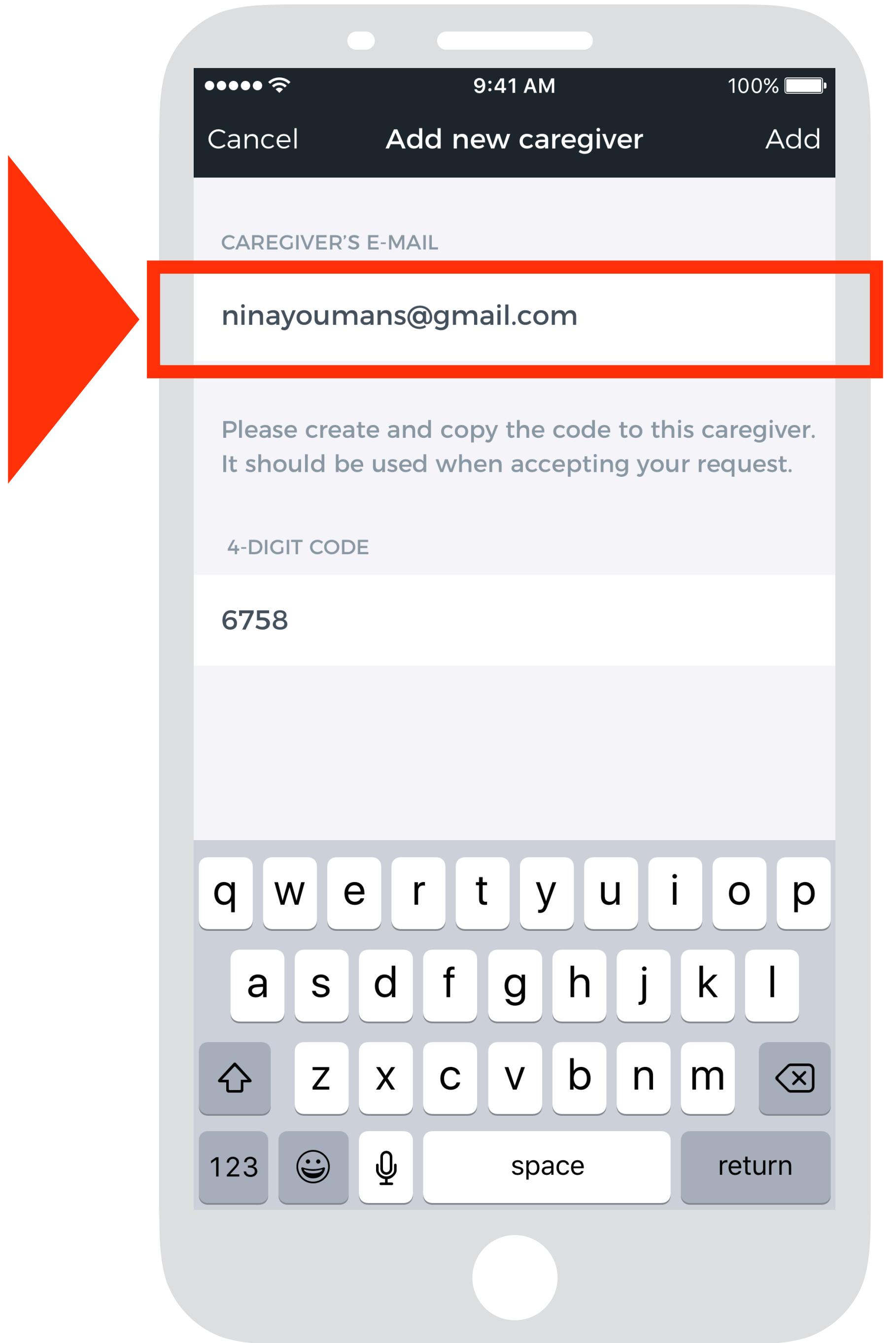
Tap +ADD NEW to add a new caregiver.

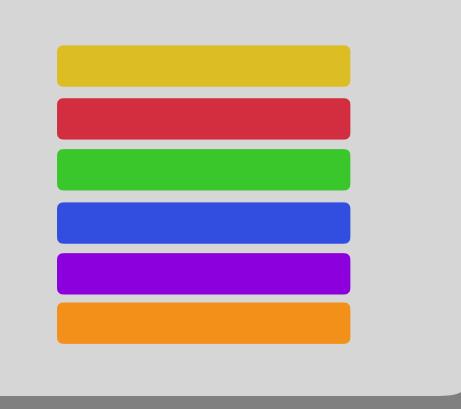
You may add multiple caregivers.



2.3. Add Caregiver's E-mail

Type in your caregiver's e-mail address in the top field.



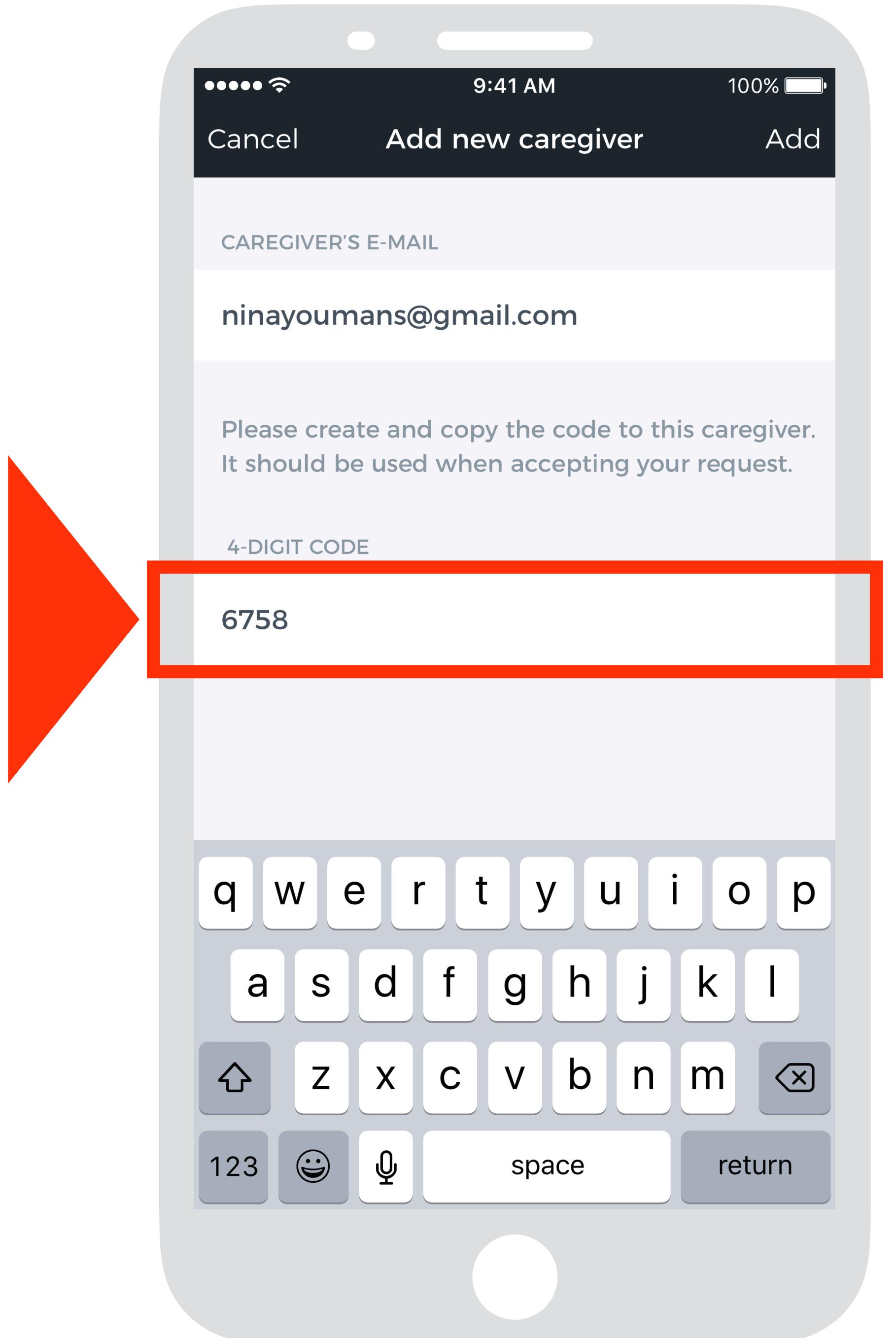


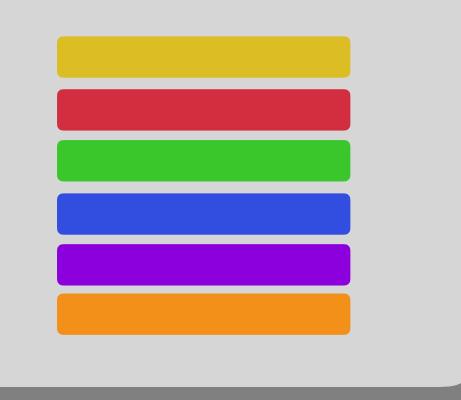
2.4. Create a 4-digit Verification Code

Type in a 4-digit verification code of your own choice. Your new caregiver will need to use the code to accept your data sharing.

Copy or write down the code, so that you can send it to your caregiver.

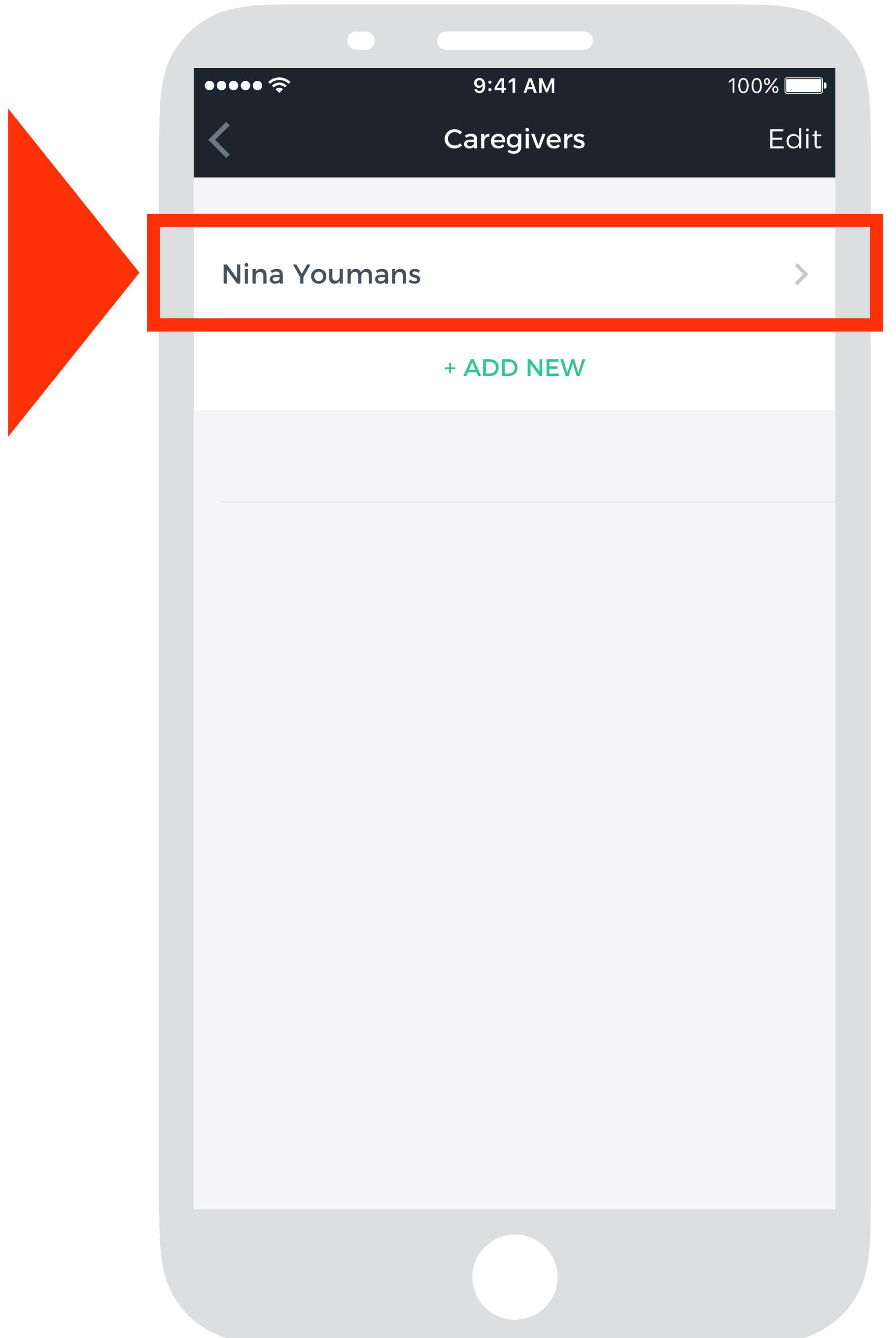
Tap Add to confirm.

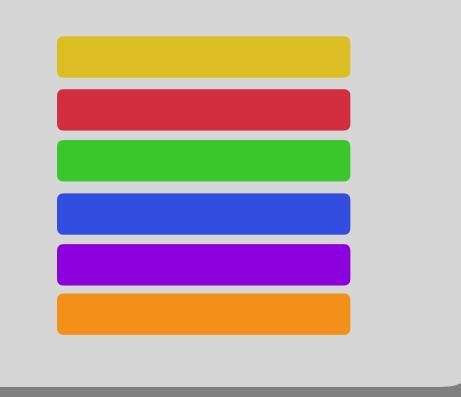




- **To View a Caregiver's Contact Information**

Tap on a caregiver's name to view their contact information.

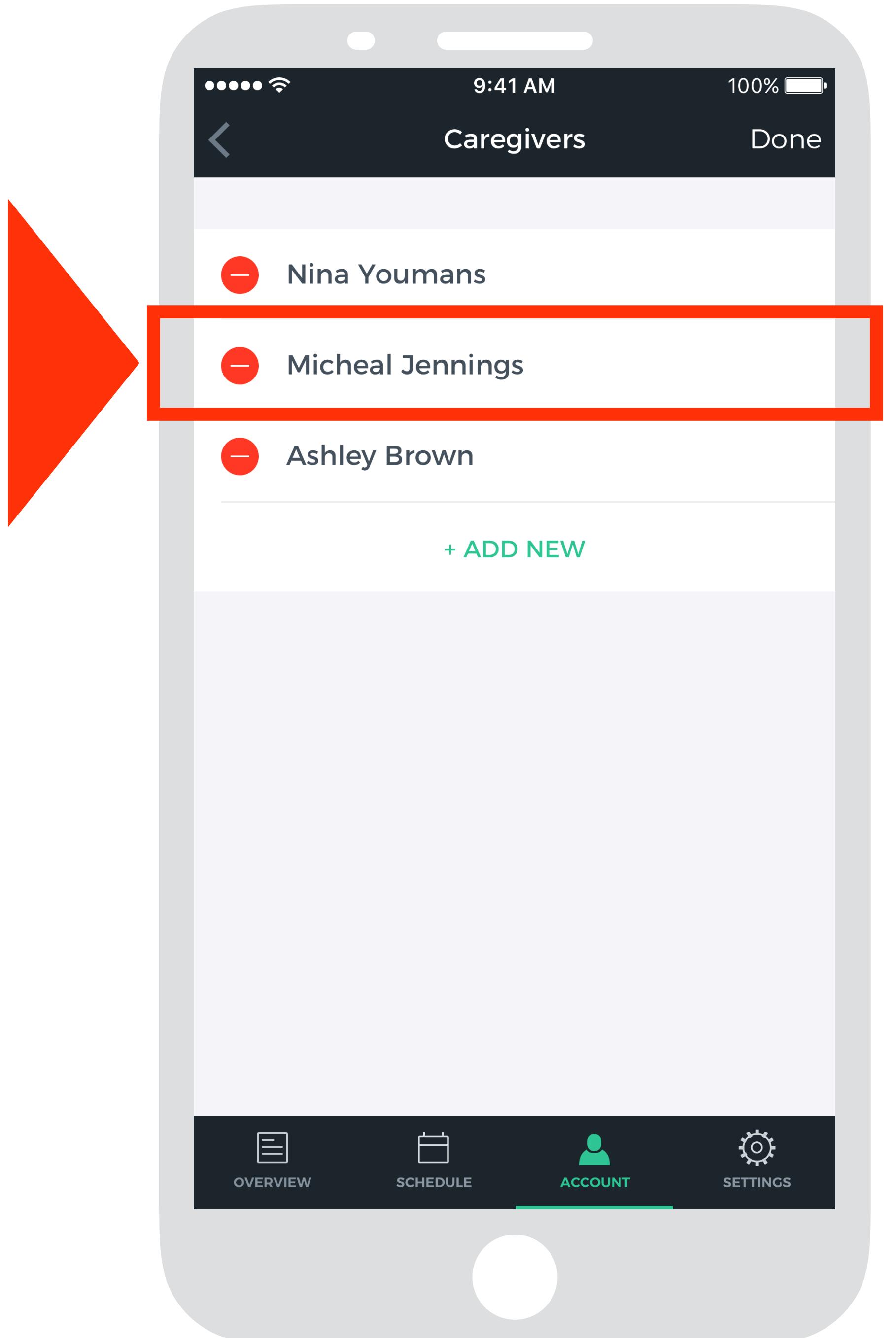




- **To Remove a Caregiver**

Open your Caregivers screen by tapping Caregivers in the Profile menu. Then tap Edit.

Tap the red minus (–) to remove a caregiver, then press delete.





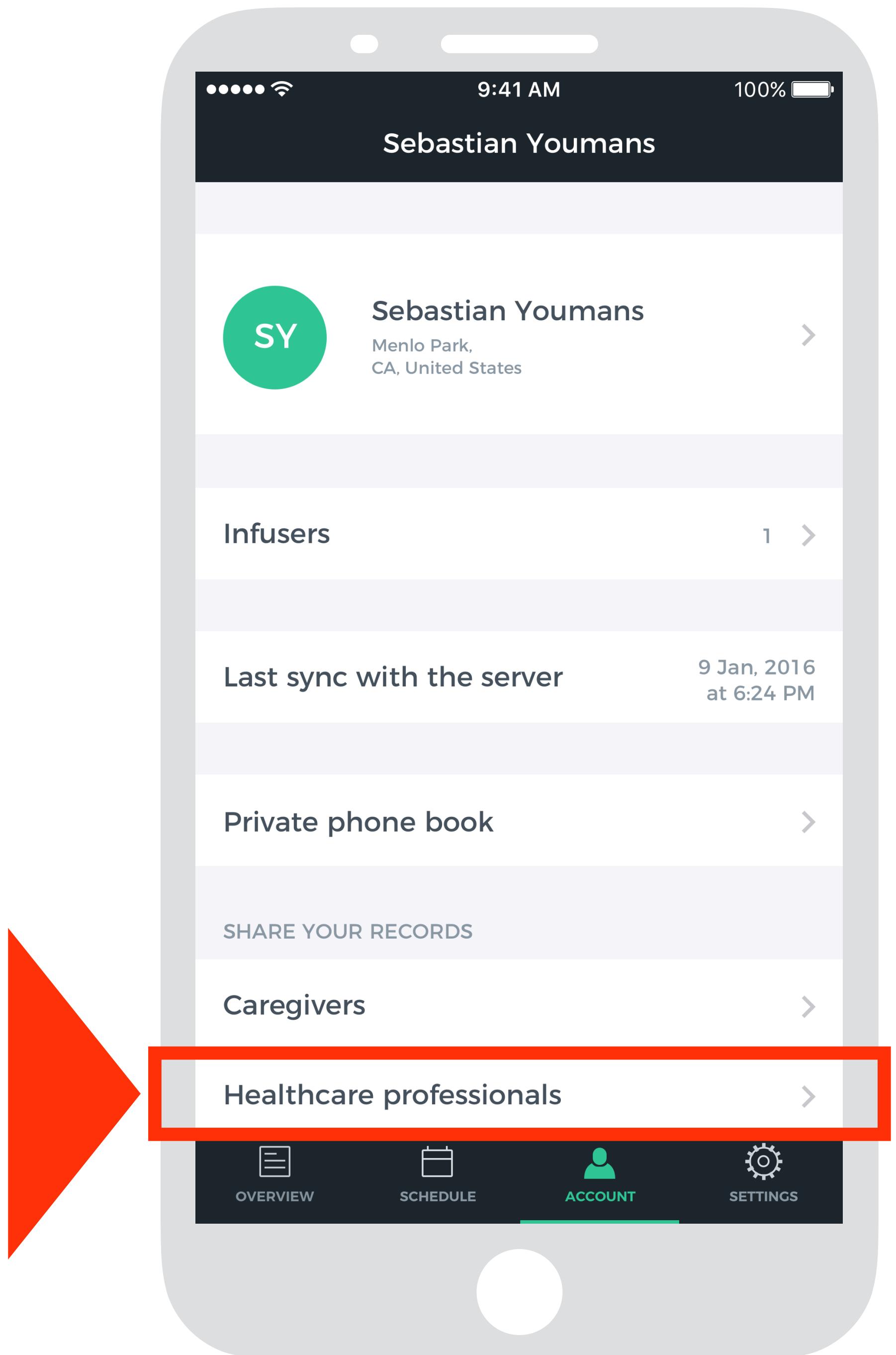
3. Sharing Your Records with a Healthcare Professional Introduction

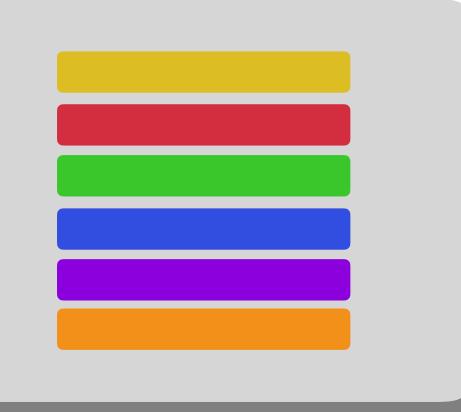
Healthcare professionals can help you with your treatment. With the Maven app it is possible to share your data with a healthcare professional.

You connect with a Hemophilia Treatment Center (HTC) via the app. If you share your data with a HTC, they will assign you to one of their healthcare professionals.

3.1 Find the Healthcare Professionals Screen

On the Account screen, tap Healthcare professionals.



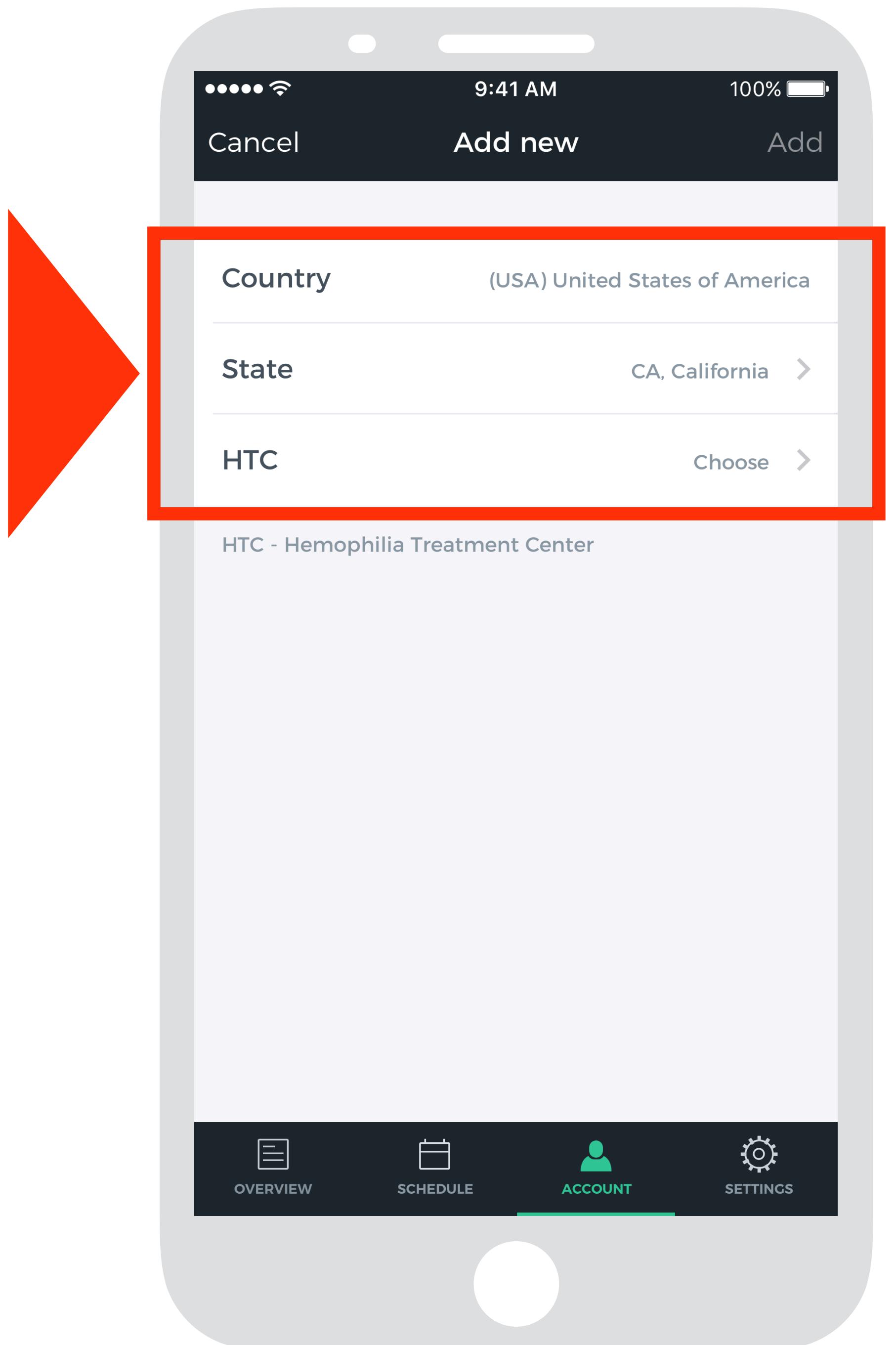


3.2 Locate and Add a Hemophilia Treatment Center

Tap +ADD HTC and select Country (and State) to find a list of HTCs in your area.

Select a HTC.

Tap Add to share your records with the HTC.

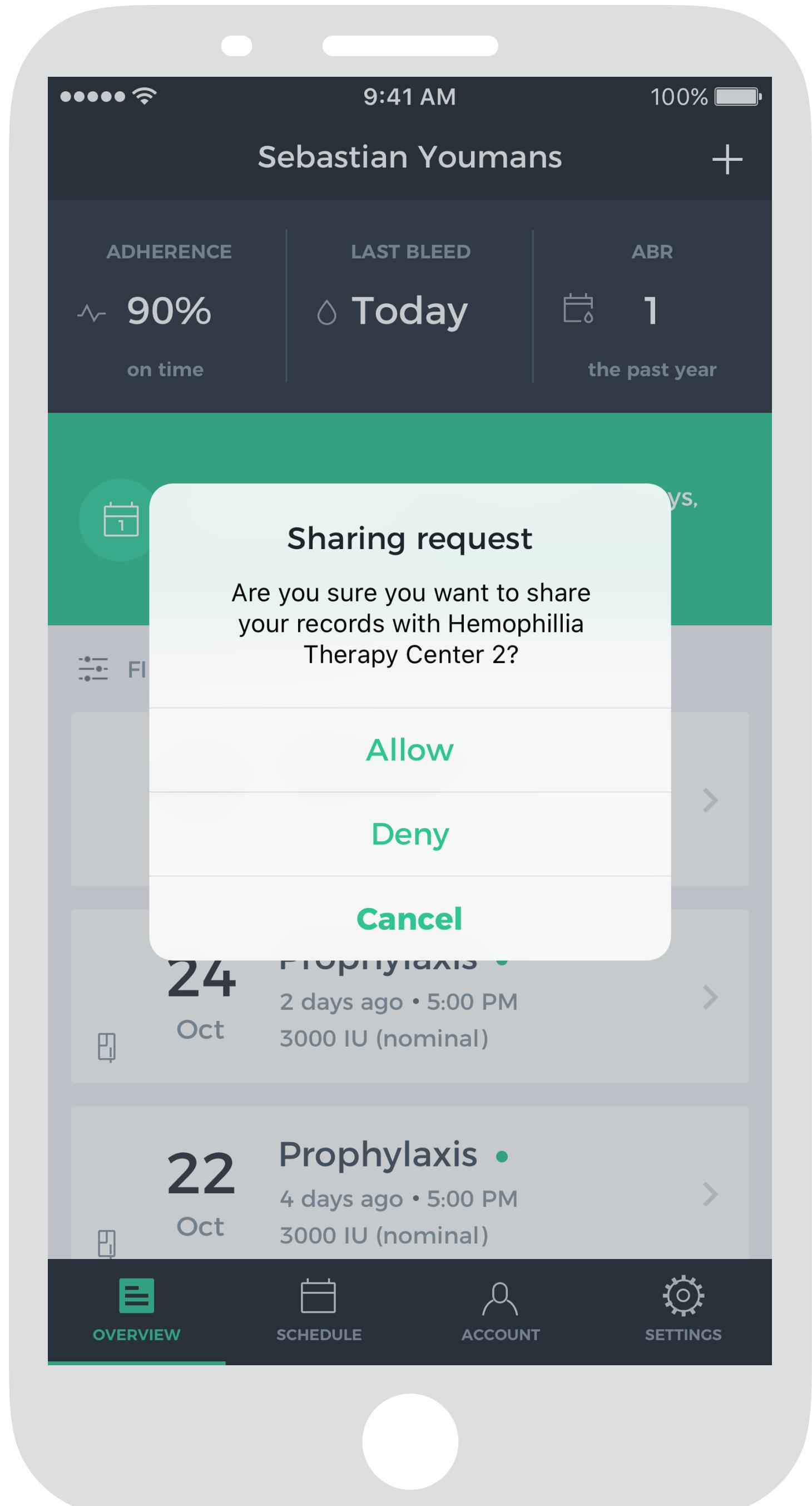




3.3 Answer a Request from a Healthcare Professional

Your healthcare professional can also send sharing requests to you. When they do so, a notification will pop up on your screen.

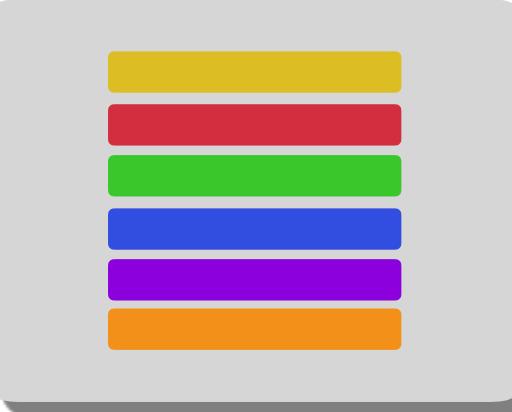
You can always view the requests on the Healthcare professionals screen.





4. Find Contact Information for a HTC

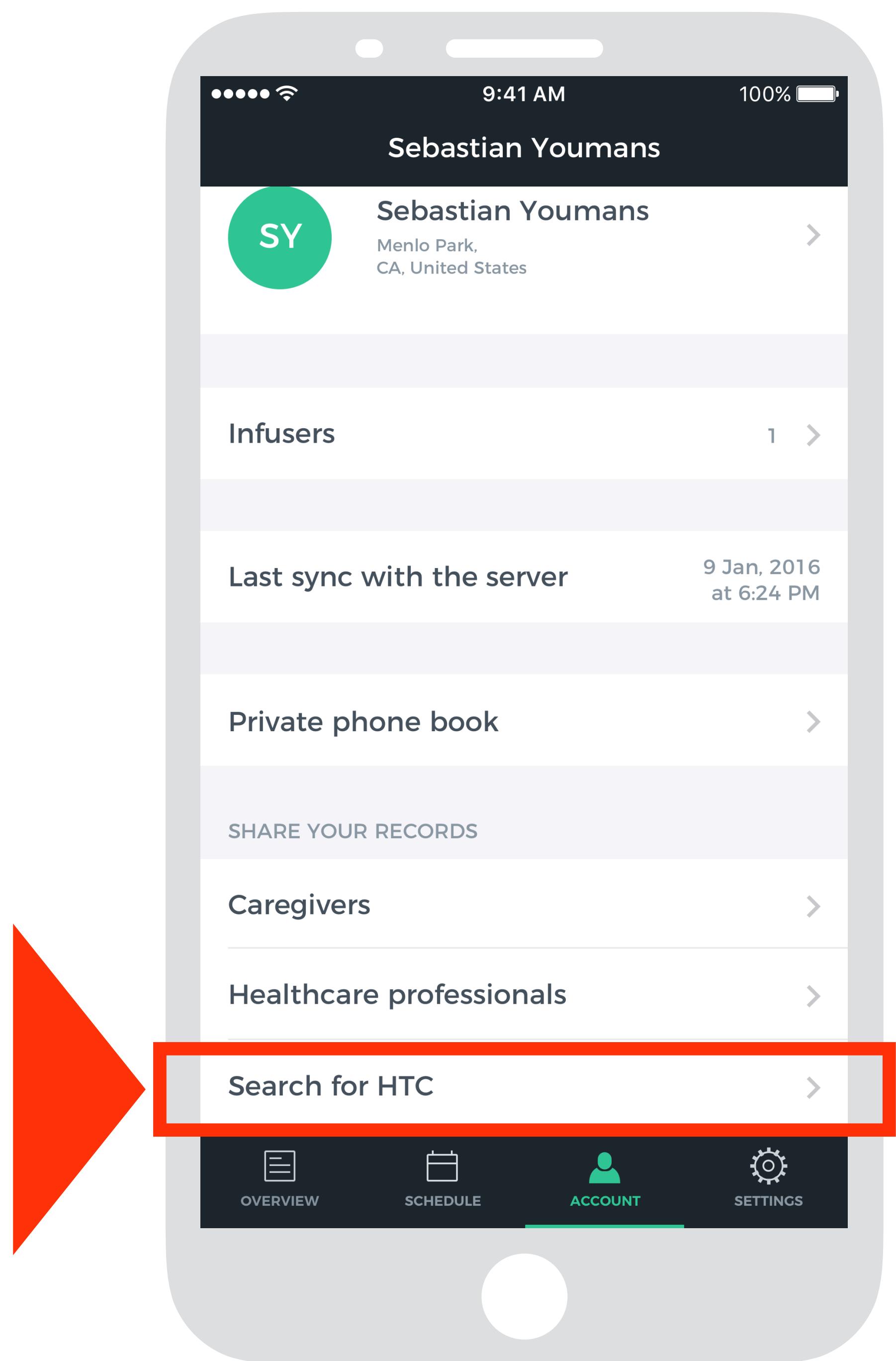
In the Maven app you can see phone numbers, e-mails and addresses of HTCs in your country.

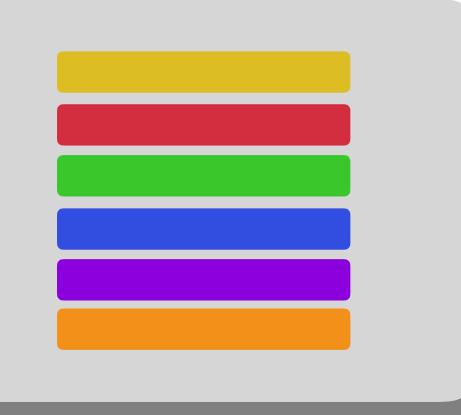


4.1. Find a HTC

On the Account screen, tap Search for HTC

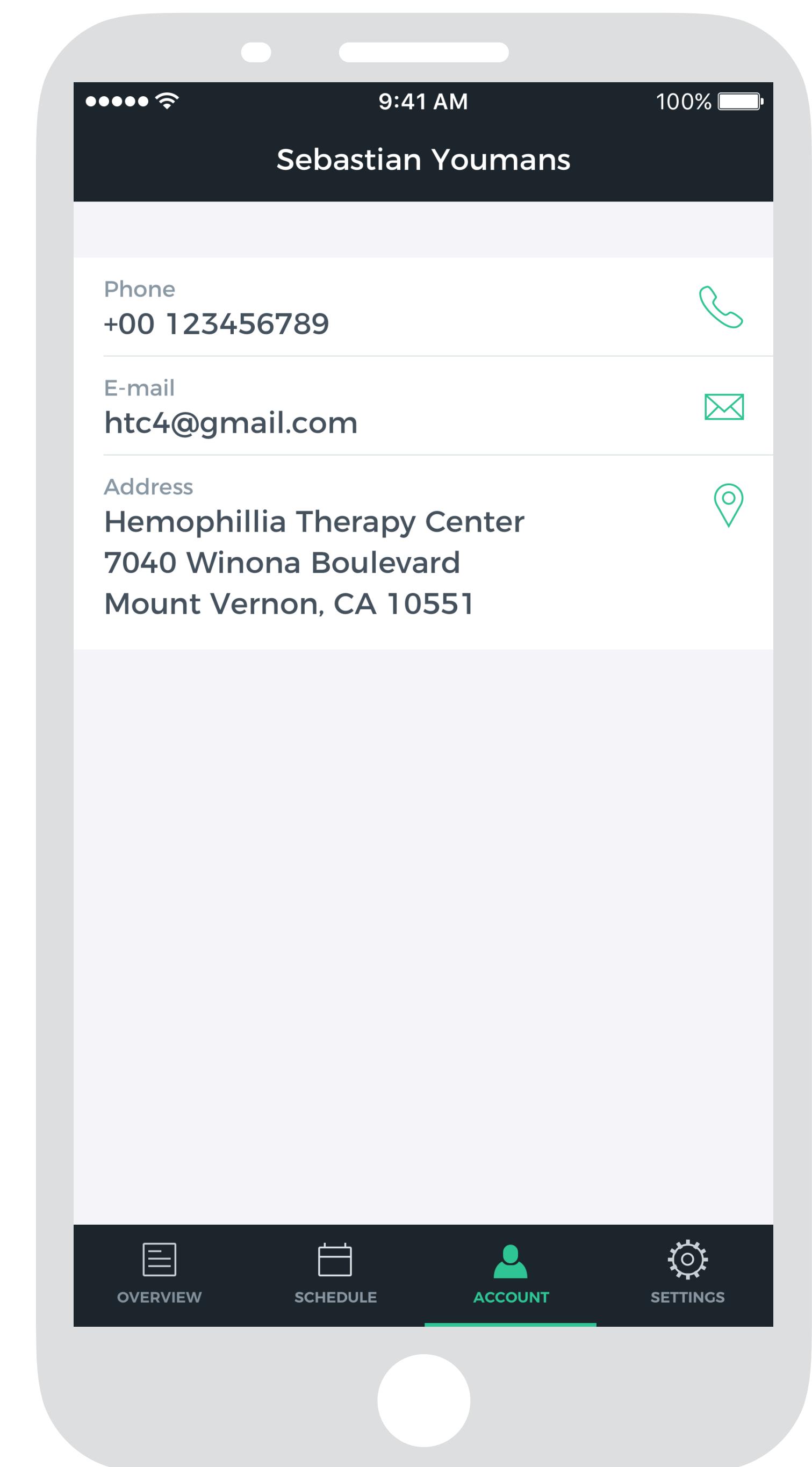
Find a HTC on the list or use the search function.





4.2. View HTC Contact Information

Tap on HTC to see contact information and location.





5

Security Settings and Profile

1. Security Settings

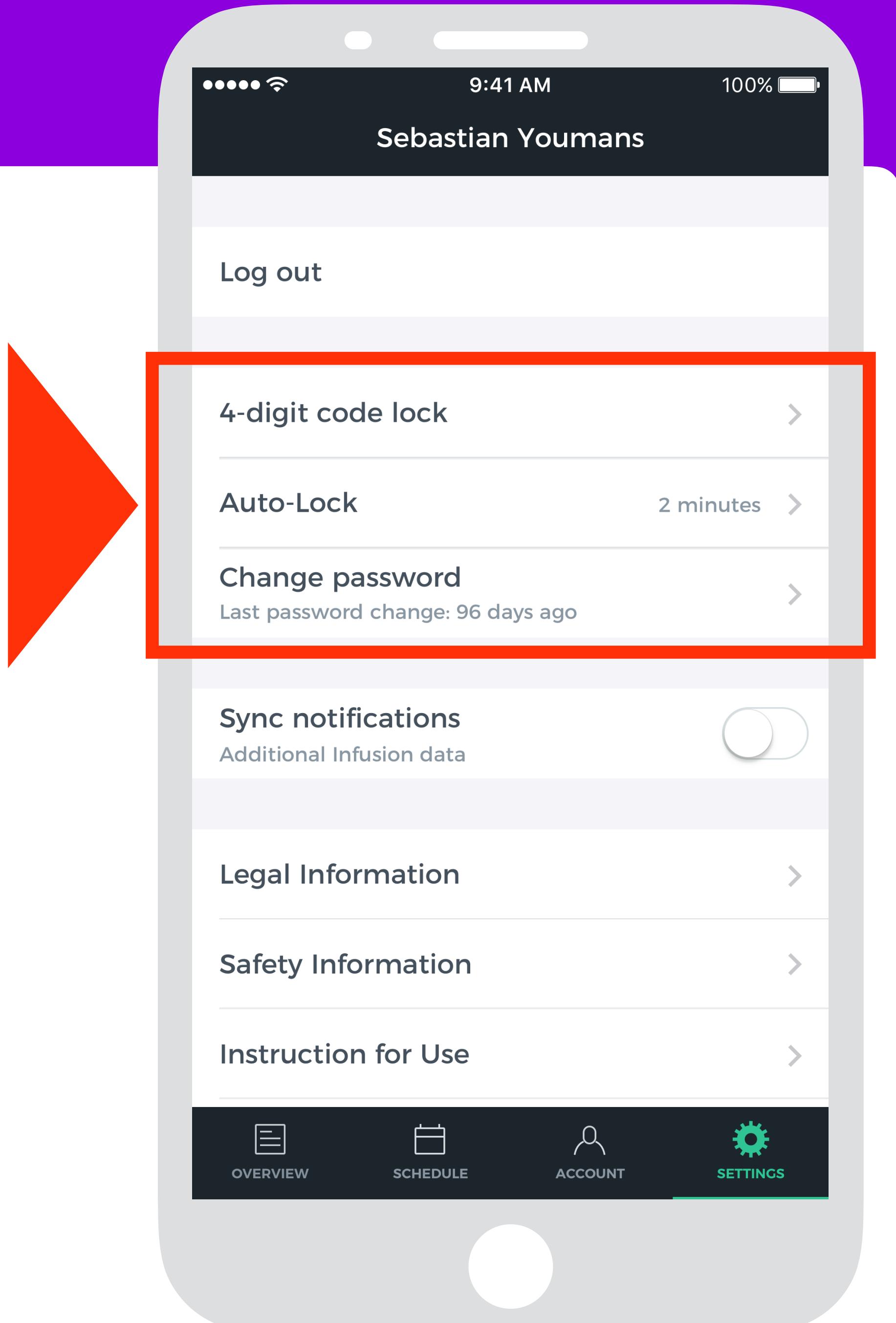
2. Edit Your Profile Information



1. Security Settings

In Settings you will find three settings for securing your profile:

- 4-digit Code Lock
- Auto-Lock
- Change password



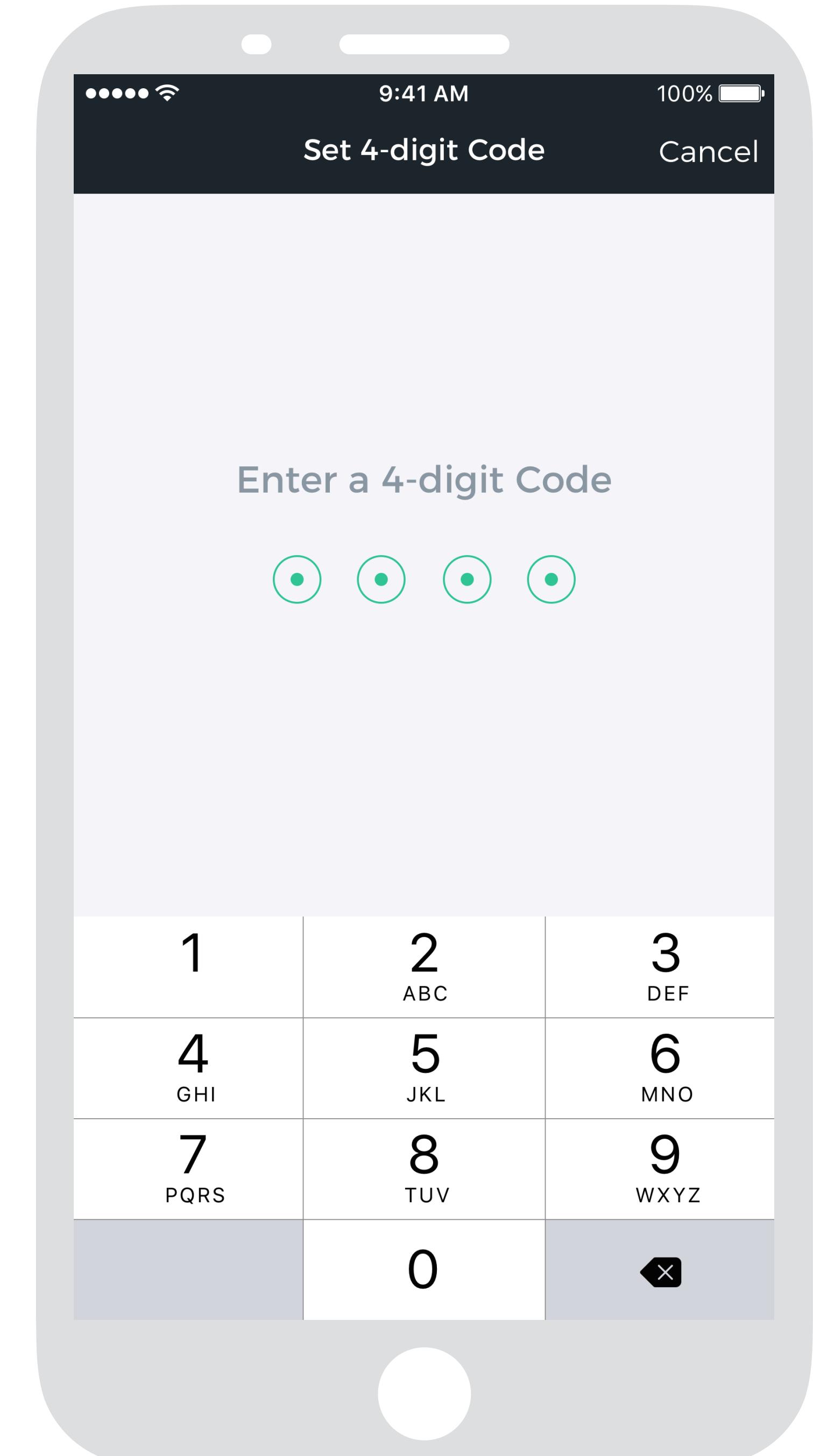


1.1. Set a 4-digit Code Lock

You may choose to log into your app using a 4-digit code instead of your e-mail and password.

If you do not have a code, simply use your account password when turning on the 4-digit code.

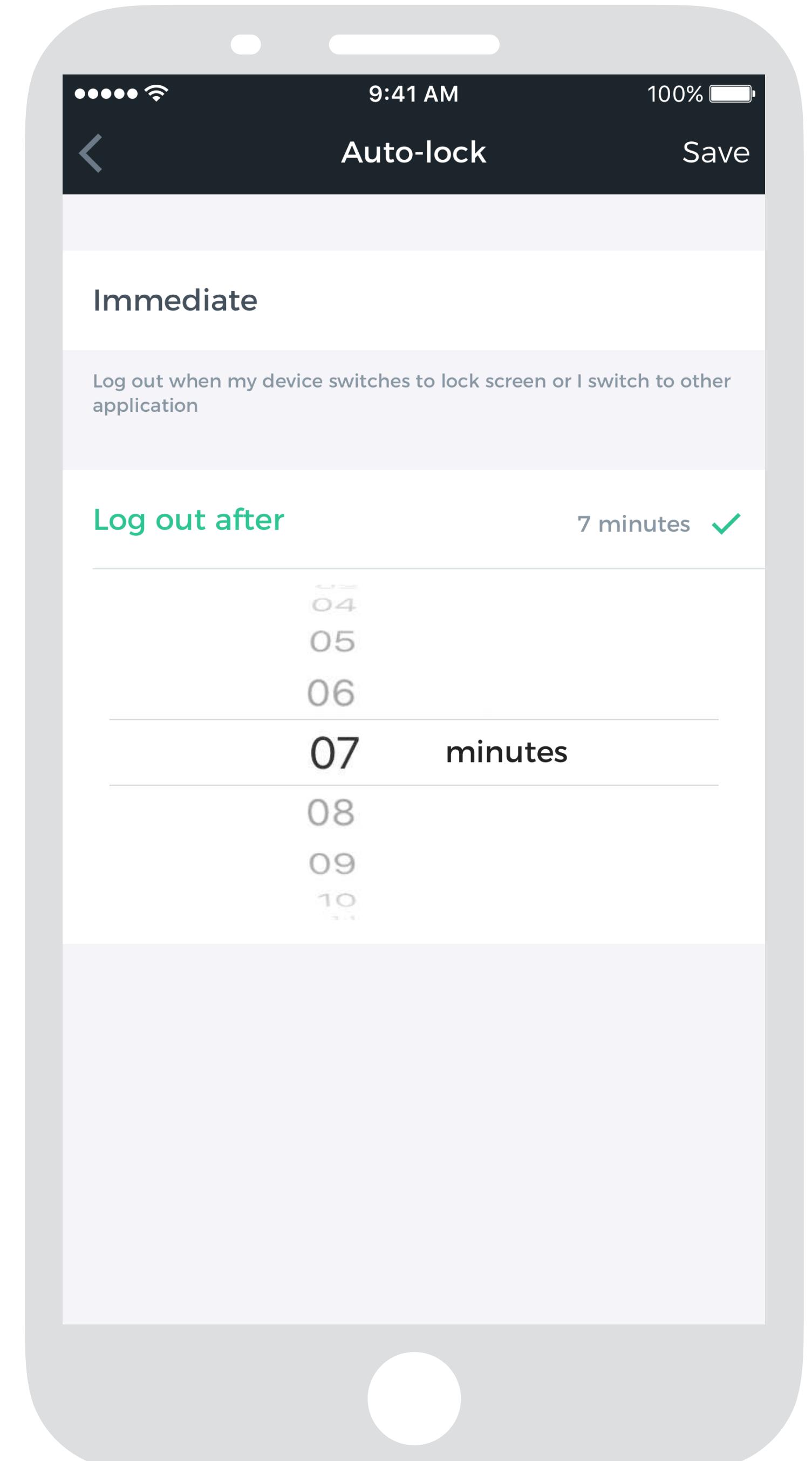
You can change or turn off the 4-digit code using your old code.





1.2. Auto-Lock

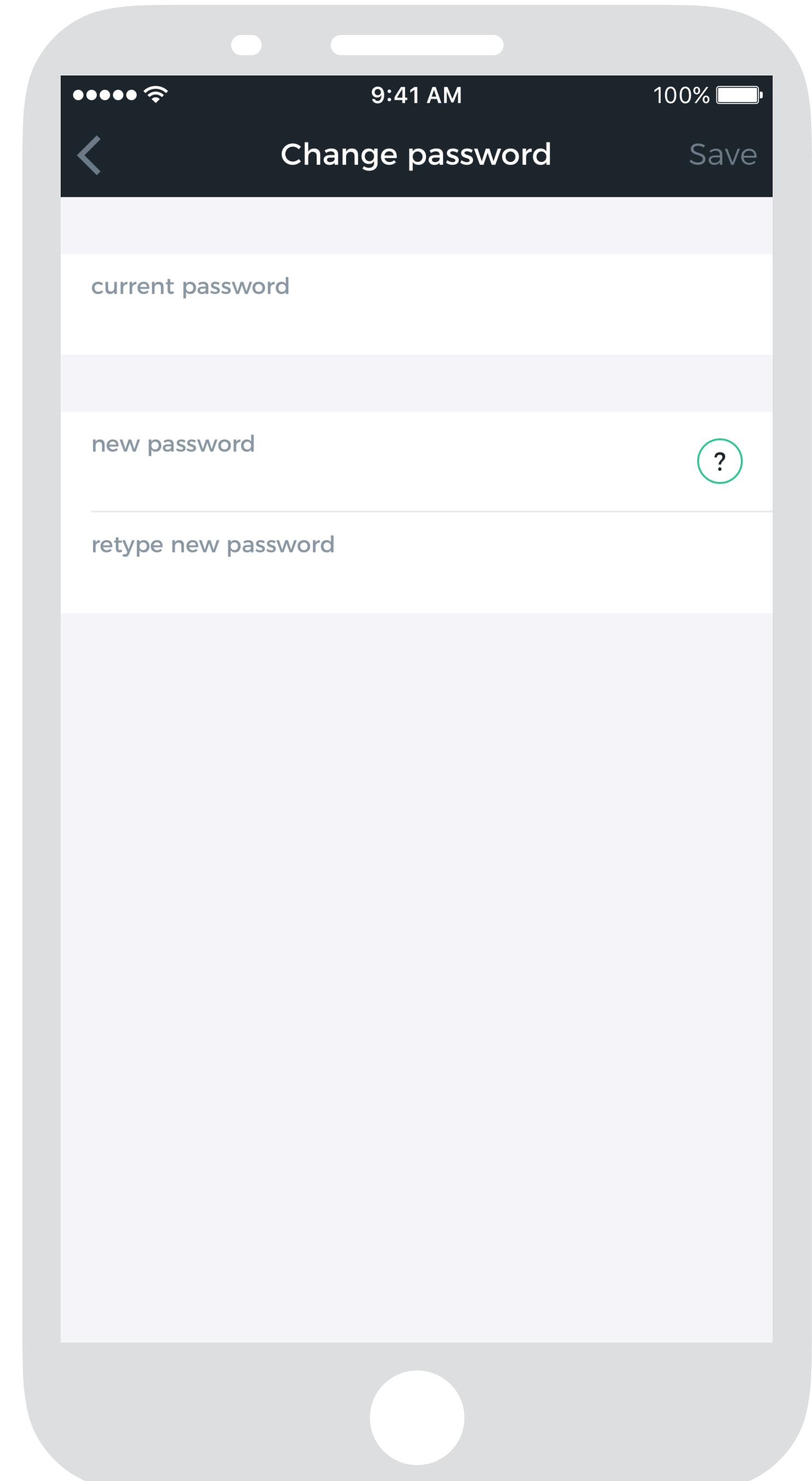
Auto-Lock allows you to set a time after which you are automatically logged out of the app, unless it is open.





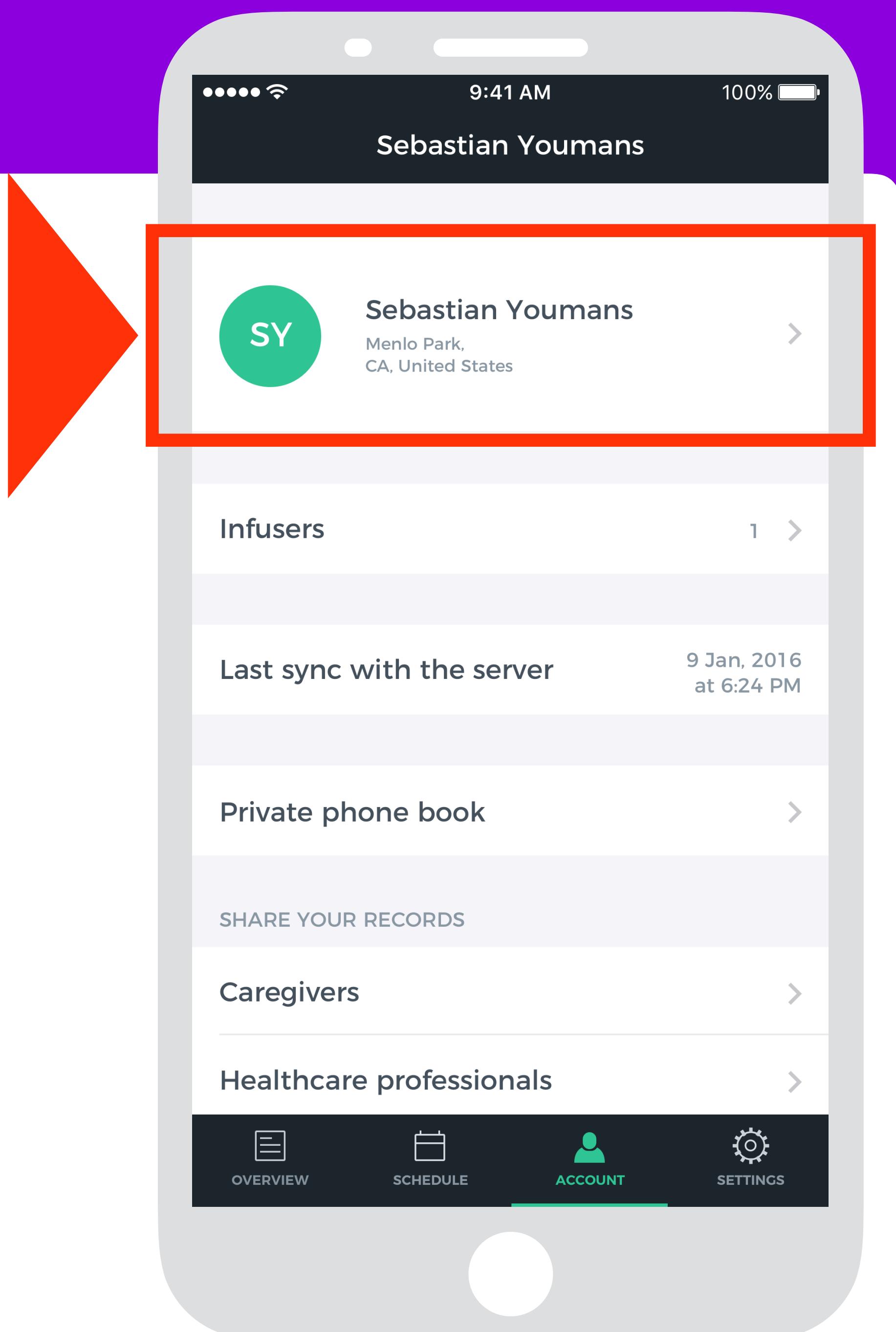
1.3. Change Password

Change your old password by typing a new one.



2. Edit Your Profile Information

On the Account screen, tap your name.

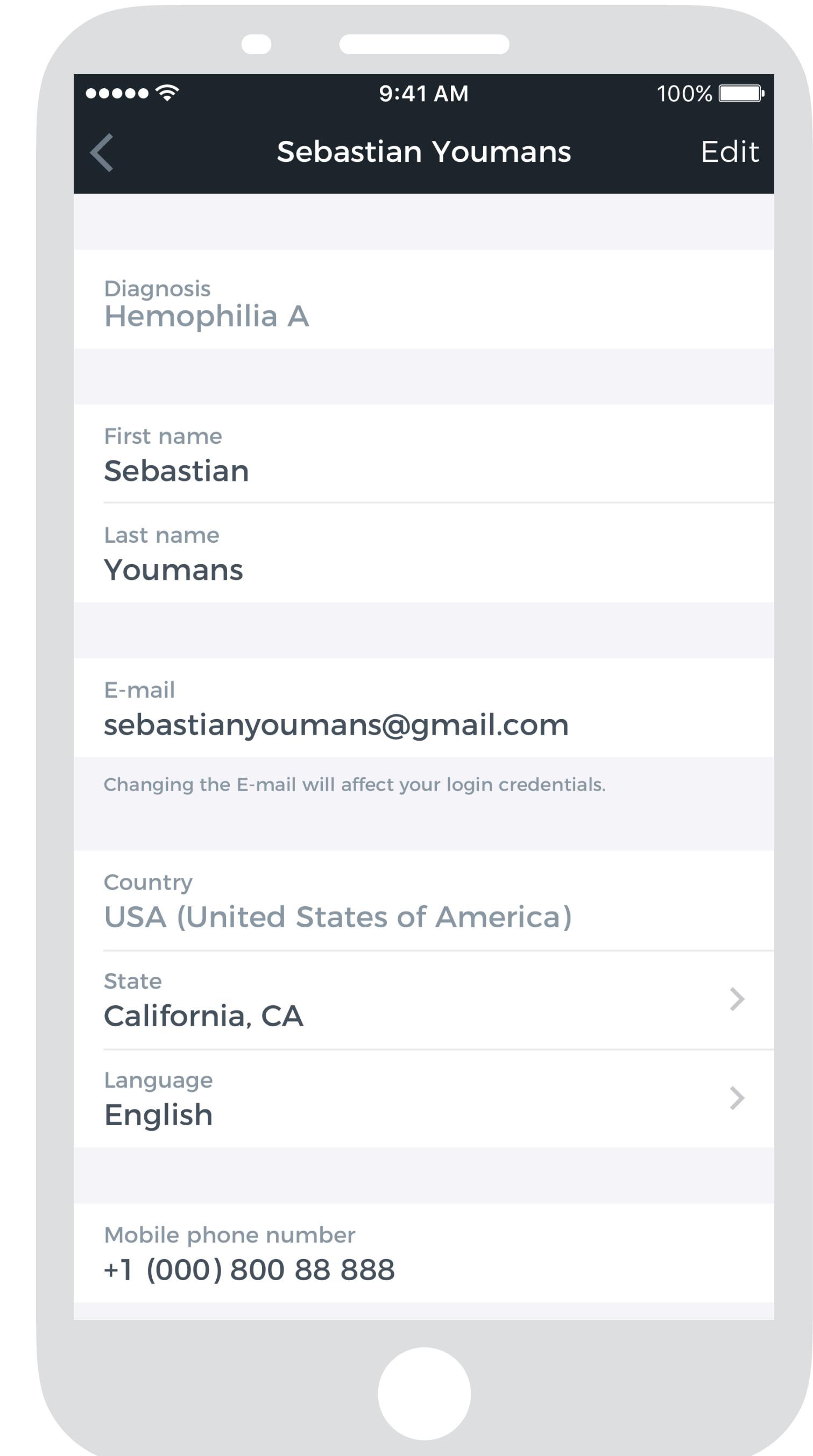




2.1. Edit Information

Tap Edit to edit your Profile information.

Editing certain information will require an sms or e-mail verification, which will be sent to your phone or e-mail address.

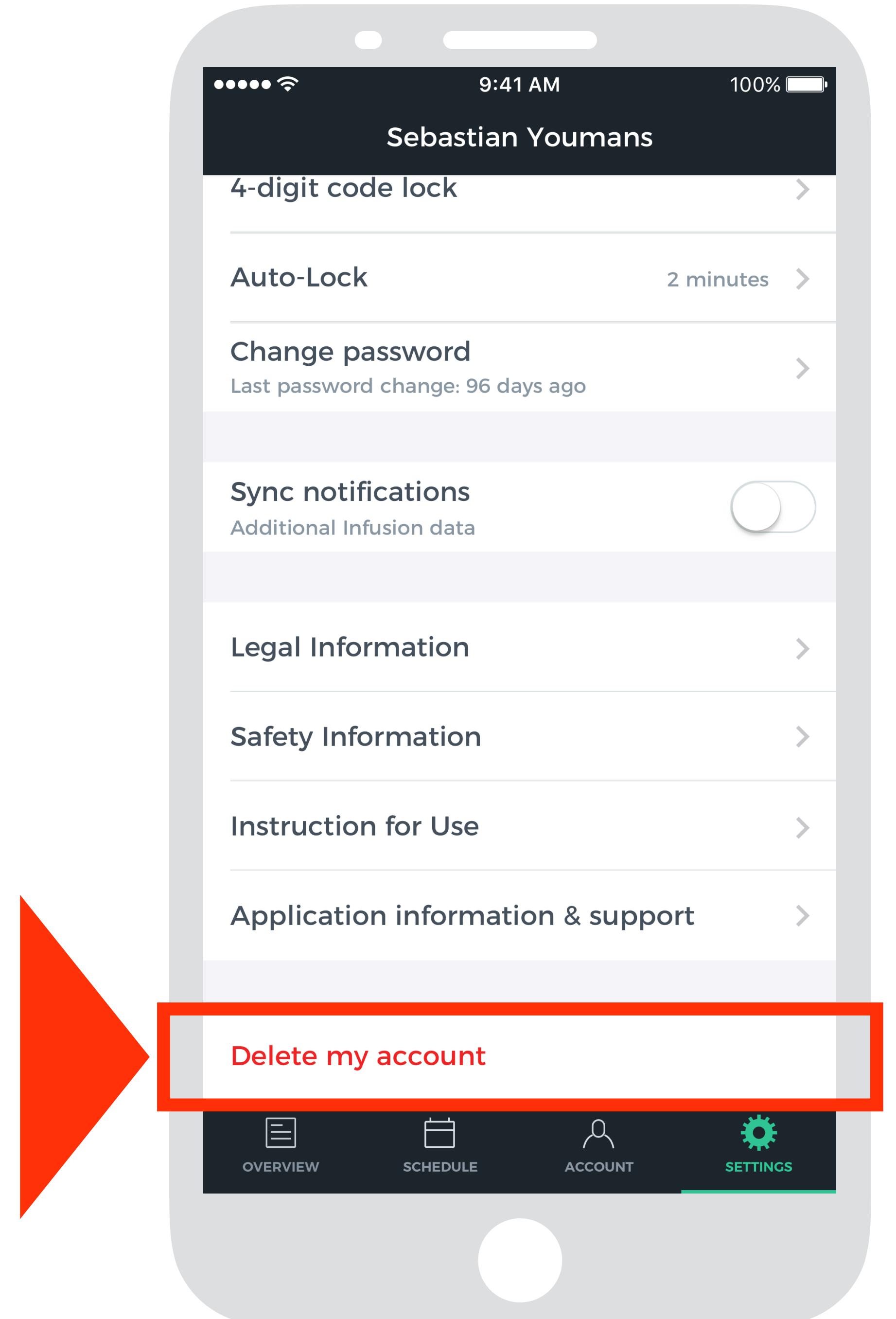




• Delete Your Account

In Settings, tap Delete my account and enter your e-mail and password.

This action cannot be undone.





6

The Caregiver Account

1. The Caregiver Account

2. Becoming a Caregiver as a Patient



1. The Caregiver Account

As a caregiver, you can access your patients' accounts and manage their treatments. Tapping a patient's name, will enable you to use the app on behalf of the patient. You have all the functionalities that the patient's account has. The only thing you as a caregiver cannot control, is the patient's Settings. The caregiver-specific features are described on the next pages.

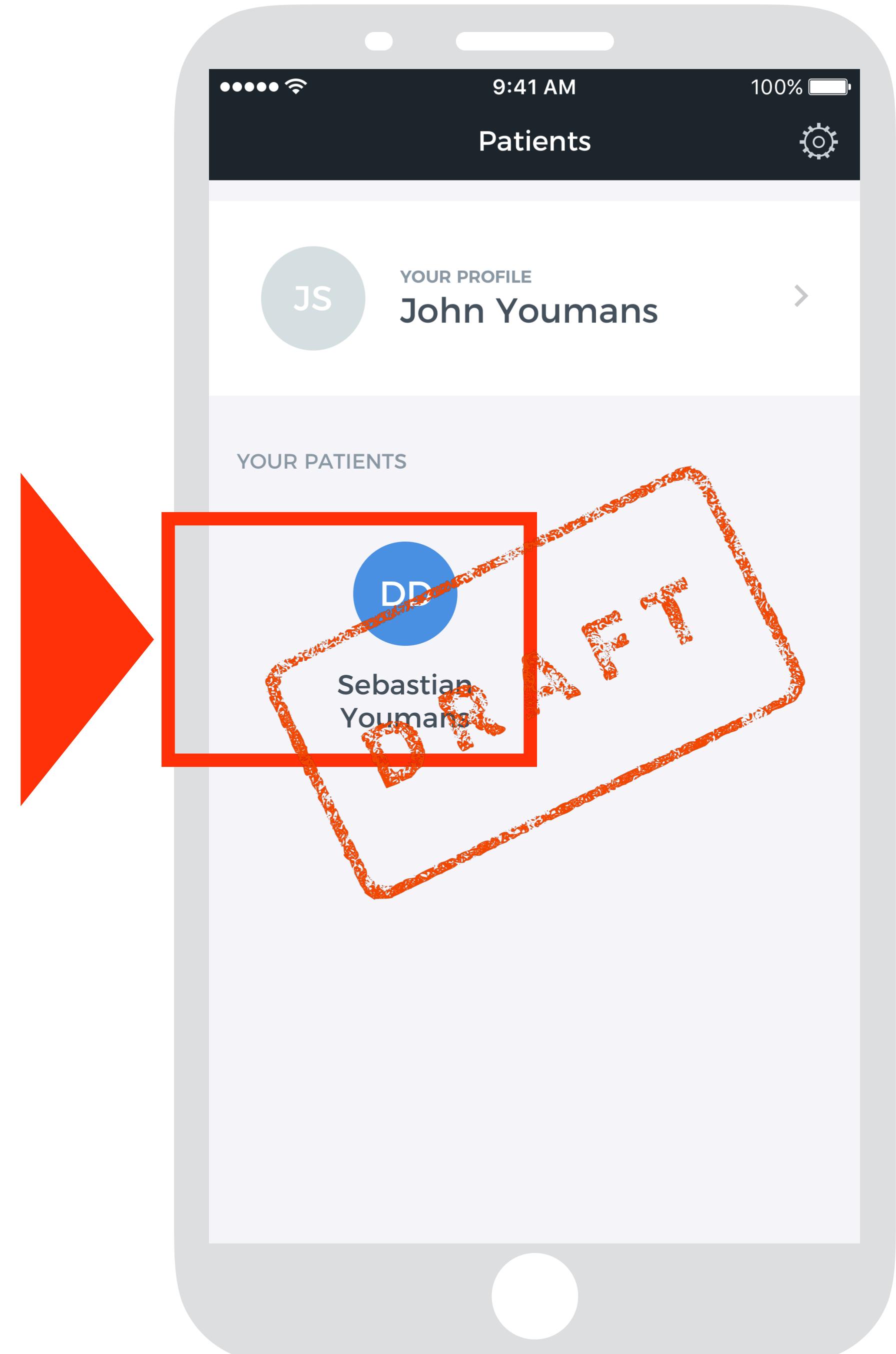


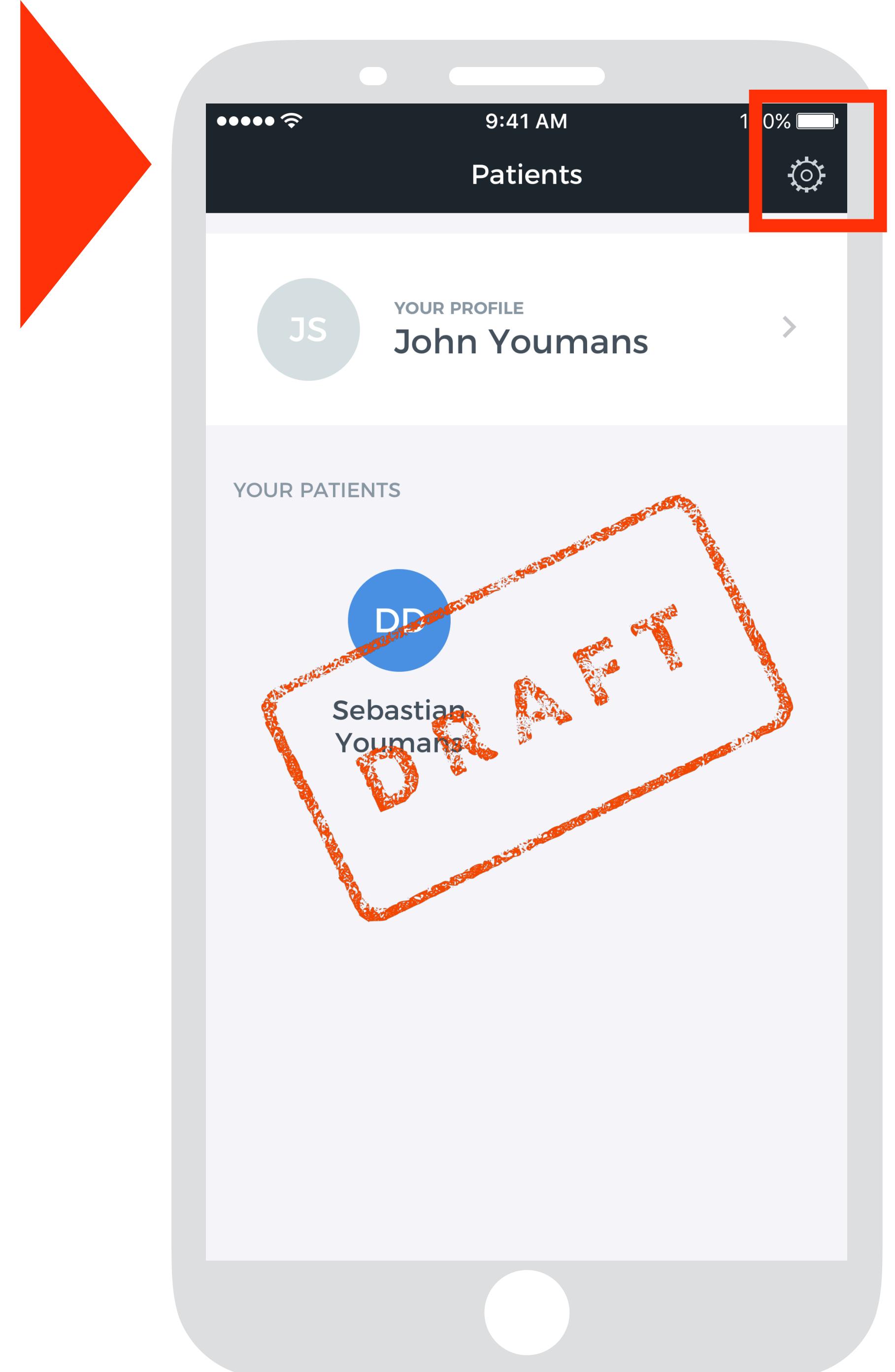
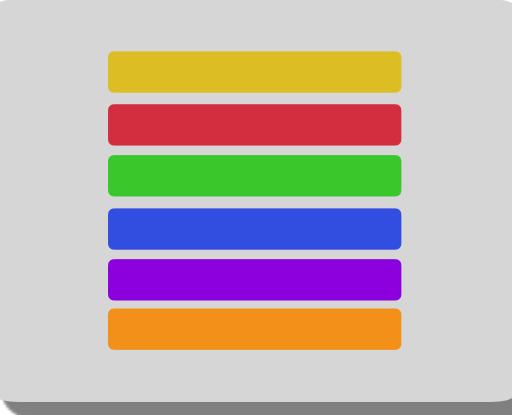
1.1. The Patients Screen

As a caregiver, the first screen you see after logging in, is the Patients screen.

To be able to manage a patient's account, the patient must share his/her data with you. See page: PP. The patient's name will appear on your Patients screen.

Tapping a patient's name allows you to access their account in order to manage their treatment.





1.2. Caregiver Settings

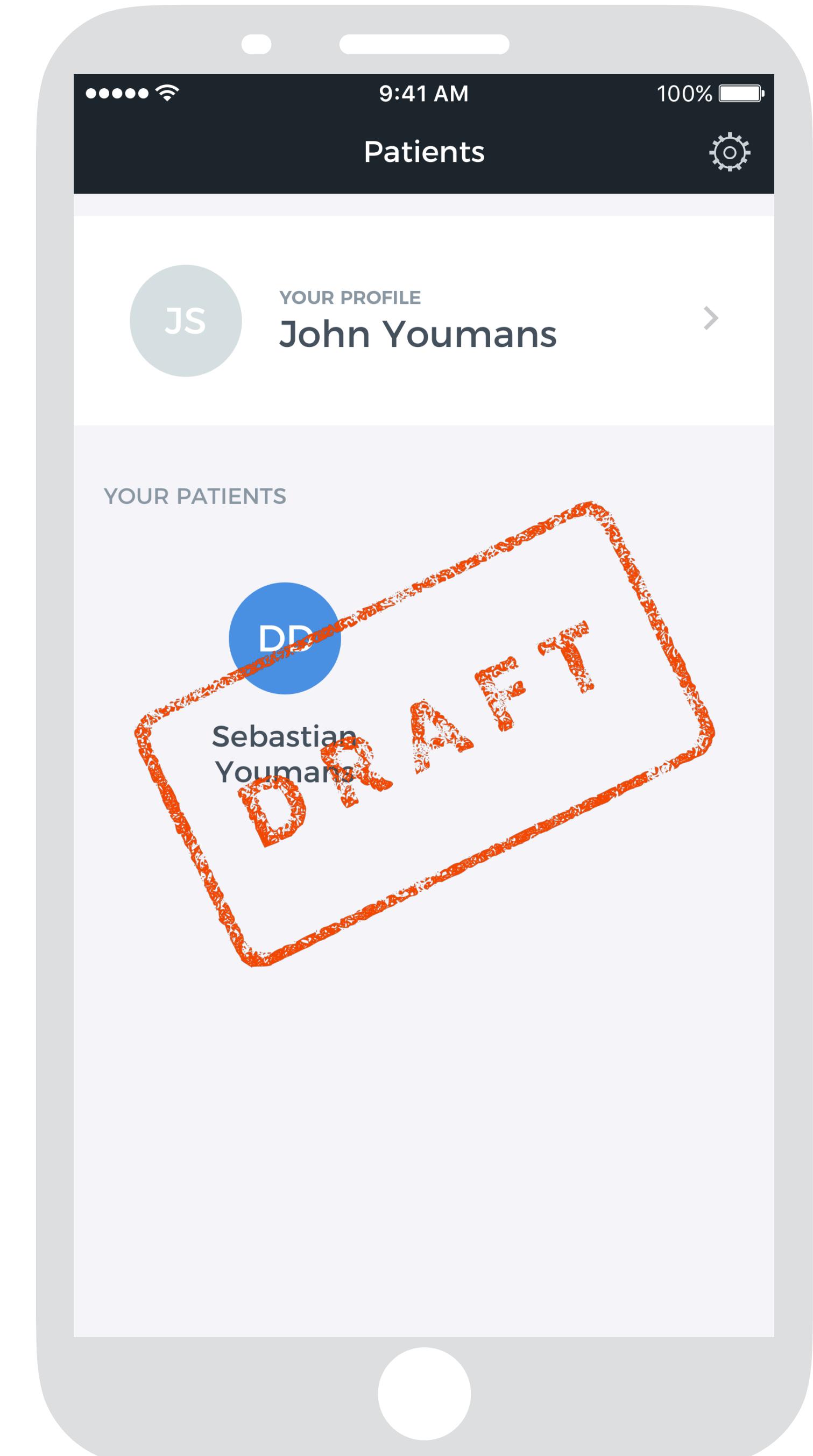
As a caregiver, you find your Settings by tapping the gear icon. You cannot access a patient's settings (they will not be displayed when you manage a patient's account). To edit your settings, see: PP.



1.3. Reading These Instructions as a Caregiver

Since you can help manage a patient's account, the instructions presented in this document applies to you, as well as, to patients.

Please return to the table of contents to read more about the various functions of the app.



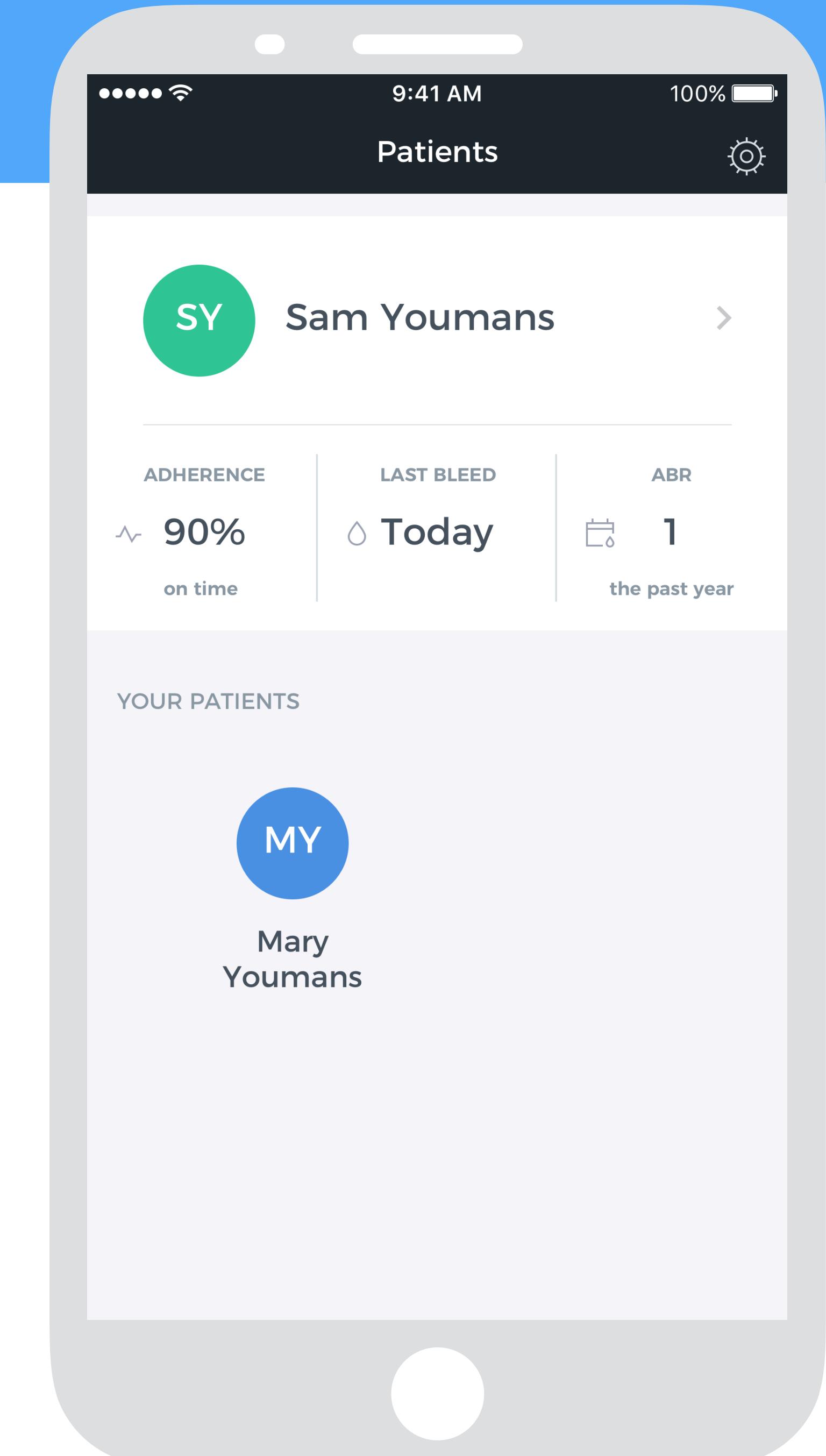


2. Becoming a Caregiver as a Patient

As a patient, you can also become a caregiver, if you accept one or more patients' data sharing requests. In this case, you will see the Patients screen after logging in.

Tapping your own name, takes you to your own Overview.

Tapping another patient's name allows you to access their account whereby you can manage their treatment.

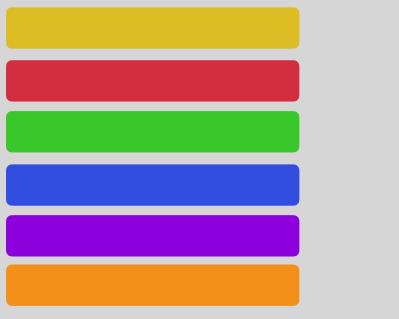




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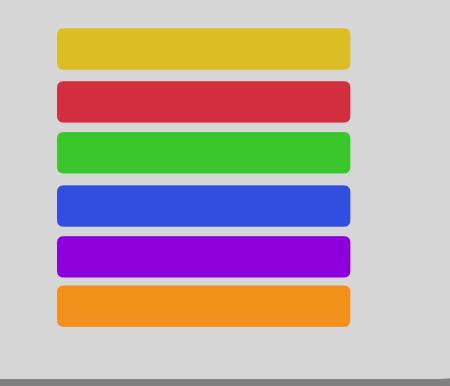
Do you Need Support?

1. Find Maven Software Support



1. Find Maven Software Support

If you have any problems with your Maven application or your Maven device - and you cannot find sufficient help in this document - you can always call our support number: +UU UU UU UU UU



Find Application Information & Support

You can find the support number in the app.

In Settings, tap Application information & support.

Call the support number if you need help.

