

# Ziyanda Saola

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## Profile

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I am a recent and motivated graduate with a strong passion for technology, data, and continuous professional growth.. I enjoy working with stakeholders to better understand business issues and provide important information because I am an outgoing and proficient communicator. When creating digital solutions and presentations, I blend a strong analytical approach to problem-solving with a creative attitude. I can bridge the gap between business objectives and technical execution because I have a strong background in website development, SQL, data analysis, financial analysis, and project management. I take pleasure in converting complex specification into understandable, practical results that promote data-driven decision-making and generate quantifiable company value.

## Skills

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### Technical Skills

- Web Development (HTML5, CSS, JavaScript, PHP)
- Python
- Data Analysis & Reporting (Advanced Excel, SQL, Tableau/Power BI)
- Systems and Databases
- SDLC (Software Development Life Cycle)
- Data interpretation

### Professional Skills

- Analytical & Critical Thinking
- Communication
- Attention to Detail
- Problem-Solving
- Adaptability
- Willingness to learn
- Takes initiative
- Team player

## Professional Experience

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02/2025 – 10/2025

Makhanda

### Business Management Tutor

*Department of Management*

- Performed data analysis to identify performance trends and gaps and implemented targeted learning interventions.
- Collaborated with the course coordinator to align support with course objectives.
- Led collaborative problem-solving sessions to develop problem-solving and analytical thinking skills among students.

02/2025 – 10/2025

Rhodes University

### Trojan Academic Initiative (TAI) Mentor

*Rhodes University*

- Provided structured mentoring and student communication support to 6 students .
- Monitored academic progress and reported on key performance indicators.
- Supported students in developing resilience, accountability, and performance-driven habits.

## Education

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02/2022 – 11/2025

Grahamstown

### Bachelor of Commerce in Information Systems & Business Management

*Rhodes University*

- The degree focused on how organisations use information systems and data to support strategy and decision-making.

01/2018 – 12/2021

Benoni

### National Senior Certificate

*Ashbury College*

## Projects

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02/2025 – 09/2025

### **System Development: SPCA Website Project**

*Project Manager*

- Led a 5-person team through end-to-end delivery of a non-profit website, translating stakeholder requirements into system specifications, coordinating timelines and deliverables, improving accuracy by 20% , and achieving a top-3 ranking.

07/2025 – 09/2025

### **Financial Analysis Project**

*Financial Analyst*

- Performed risk or feasibility analyses, using Excel modeling to cut costs 12%. Collaborated cross-functionally with my team to deliver data-driven insights that enhanced service and guided strategy.

## Certificates

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- (DataCamp) Business Science — 2025
- (DataCamp) Analysing Data in Tableau — 2025
- Microsoft AI Concepts — 2025
- Work Readiness Programme — 2025
- Microsoft Learn — AI Concepts Certification -2025
- Microsoft Learn-Introduction to AI in Azure- 2025
- Microsoft Learn-Introduction to generative AI and agents-2025

## Achievements

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09/2025

### **CESP Mentor Award**

*Investec CSI*

Earned for demonstrating adaptability and empathy while guiding mentees through complex projects, fostering cross-functional collaboration, and helping them achieve a 20 % improvement in academic performance.

10/2025

### **Tutor Excellence Award**

*Rhodes University*

Recognised for outstanding teamwork and mentorship by consistently delivering high-impact tutoring sessions, adapting teaching methods to diverse learner needs, and receiving a 35 % satisfaction rating from students.

## References

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**Mr Amon Magadza**, *Extended Studies : Course Coordinator*, Rhodes University  
a.magadza@ru.ac.za

**Olwethu Dlangamandla**, *Theory of Finance : Senior Lecture*, Rhodes University  
o.dlangamandla@ru.ac.za