

Guest Welcome Book

Your Guide to an Exceptional Stay in Cali, Colombia

Welcome to your home away from home! This guide is designed to ensure your stay is seamless, comfortable, and memorable. We've curated essential information about the property, local insights, and everything you need to explore Cali like a true insider.

House Rules

■ Check-In / Check-Out

Check-in: 3:00 PM

Check-out: 11:00 AM

Early/late access available upon request for a fee.

■ Smoking Policy

100% Smoke-Free Property

A \$150 USD deep-cleaning fee applies to violations.

■ Pet Policy

Pet-Friendly

We welcome well-behaved companions with a small pet fee.

Please inform us in advance.

■ Parties/Events

Strictly Prohibited

We utilize noise-monitoring technology to ensure neighborhood harmony and guest comfort.

■ Quiet Hours

10:00 PM – 8:00 AM

Please be mindful of neighbors and other guests during these hours.

■ Maximum Occupancy

2 guests per bedroom
Unless otherwise specified in your booking.

Property Information

■ WiFi Access

Network: [Property_Name]_HighSpeed

Password: [12-digit alphanumeric code provided at check-in]

■ Parking

Secured designated spot in the building basement. Access via remote/key fob provided at check-in.

■ ■ Trash & Recycling

Recyclables: White bag

Organic/General: Black bag

Disposal chute located on every floor next to the elevator.

■ Appliances & Amenities

Smart TV: Pre-loaded with Netflix and Prime Video

Air Conditioning: Set to eco-mode at 23°C for sustainable comfort (adjustable)

Cali Insider's Guide

Explore Cali like a local with these curated recommendations from someone who knows the city intimately.

■ ■ Where to Eat

Fine Dining

Platillos Voladores – Creative local fusion cuisine
Ringlete – Authentic Valle del Cauca flavors

Casual Dining

El Buen Alimento – Healthy/Vegetarian options in San Antonio

Local Favorites

Pizzas al Paso – Quick, delicious pizzas
Empanadas at El Obelisco – A Cali institution

■ Things to Do

Sunset at Cristo Rey – Iconic viewpoint overlooking the city
Salsa Class at El Manicero – Learn from the masters in the salsa capital
Sunday Walk at Pance River – Nature escape just outside the city

■ Getting Around

Recommended: Use Uber or Cabify for tracked safety and transparent pricing
Caution: Avoid hailing yellow taxis on the street at night – use official taxi apps instead

■ ■ Safety Tips

"No dar papaya" – Colombian saying meaning "Don't make yourself an easy target"
Street Smart: Keep phones and valuables tucked away on busy streets
Stay Alert: Be aware of your surroundings, especially in crowded areas

■ Nightlife

La Topa Tolondra – Authentic salsa experience with live music
MalaMaña – Underground vibe for a more alternative scene

Emergency Contacts

Your Host (Saori)	[Your Professional WhatsApp Number]
General Emergency	Dial 123 (Police/Ambulance/Fire)
Medical Centers	Clínica Imbanaco Fundación Valle del Lili <i>(World-class facilities)</i>
24/7 Pharmacy	Droguería San Jorge Drogas La Rebaja <i>(Many offer delivery service)</i>

Enjoy Your Stay!

If you need anything during your stay, don't hesitate to reach out. I'm here to ensure you have an exceptional experience in Cali.