

Ideation Phase

Empathize & Discover

Date	18 June 2025
Team ID	LTVIP2025TMID47753
Project Name	Visualizing Housing Market Trends: An Analysis of Sale Prices and Features
Maximum Marks	4 Marks

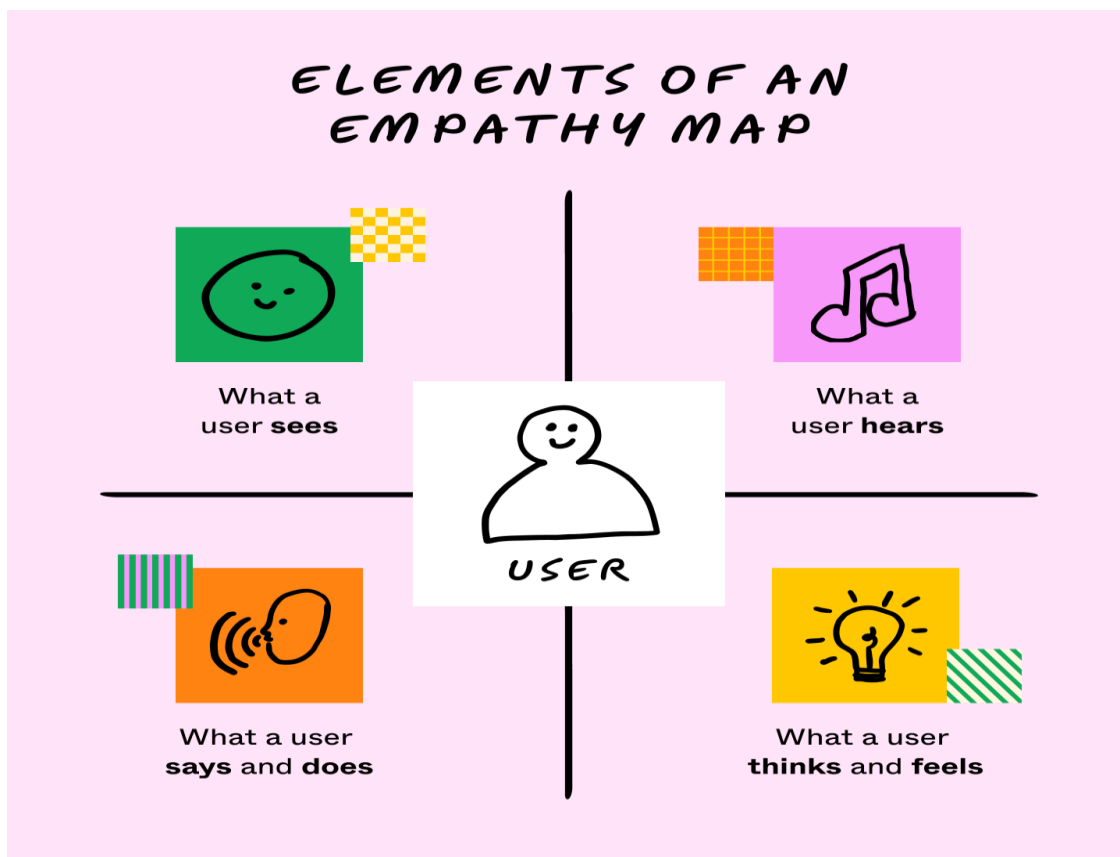
Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to help teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Example:



Reference: <https://www.mural.co/templates/empathy-map-canvas>

Amara

Assprine First-time Homebuyer



Says

- 👍 It's so challenging to find a home that's within my budget.
- 📄 I want to buy a place that's in a good location.
- 🤔 I'm feeling a bit lost with all the information.

Feels

- Overwhelmed by a current market
- Excited but that's finding she'll taking next step
- Worried about getting the perfect place soon

High prices houses and current market
Reads articles watches about buying process
Appoint of videos with homebuying process

Pains

- 🔍 High prices and limited inventory
The fast-paced of the competition process
Difficulty understanding application process
Difficulty understanding market fluctuations
- 💰 Compares mortgage rates & loan options

Thinks

- 'Where can I find a good real estate agent?'
- 'Where can I find a good real estate agent?'
- 'How much can I really afford to borrow?'
- Should I consider a fixer-upper?
- What's the market like in my area?

Does

- Reads articles and watches about homebuying process
- Contacts real estate agents & lenders
- Saves for a down payment



- Chance to build equity and wealth
A sense of security and stability
Create space to call her own



- Fear of missing out on disposals



- Improved quality of life in a neighborhood that suits her

Gains



- Potential for increased property and future