User Story: 1

Add Products (Signed-in)

1. User Story Description

Actor : As an signed-in user with valid credentials.

Action : I want to see relevant products listed by the search criteria entered.

Goal : so that I can choose products to add in my cart.

1. Acceptance Criteria :

GIVEN :1) Signed -in user enters the search criteria in the search box.

WHEN : 1) I can see all the relevant products displayed based on the search keyword.

2) I can choose products from the displayed and can see the detail description of every product on selecting the particular product.

3) I can see the ratings of the products.

4) I can see the reviews and comments given on the particular product.

5) I can see the uploaded photos and videos from the purchased customers.

6) I can choose the quantity, shipping method and date for the products.

7) I can see all the Q&A answered for the products.

8) I can see the compare list from similar products.

9) I can add selected/chosen products to my cart by clicking Add to Cart Button.

THEN : I should be add all the selected/chosen products in my cart.

User Story : 2

Return

1. User Story Description

Actor : As an valid purchased customer from the site

Action : I want to make a request to return the product .

Goal : so that I can return my purchased item back.

1. Acceptance Criteria :

GIVEN I want to return the product that I purchased.

WHEN : 1) I will click on return request link on the respective purchased order .

2)I will choose the product that I want to return.

3)I will give the return reason asked for that particular product Item.

4) I get a return label for my purchased product.

5)I get a message asking where do I want the refund to be credited.

6)The message will be “Do you want to credit back to source “or in the wallet.

THEN : I will receive return confirmation over my registered email and mobile.

User Story : 3

Refund

1. User Story Description

Actor : As an valid returned request customer

Action : I want to refund my money on the returned products.

Goal : so that I can get my money back into my registered/requested account.

1. Acceptance Criteria :

GIVEN: 1) I returned my purchased product with a valid reason.

WHEN : 1) I will click on refund status link on the respective returned product .

2) I can see the product has been received by the particular dealer.

3) The product has to be examined by the dealer with the reason provided by the customer to return.

4) It can be approved/ rejected by the dealer for refund.

5)Once approved by the dealer to refund.

6) I can see the refund approved message and transaction in process.

THEN : I will receive refunded amount over my registered account.

User Story : 4

Payment - credit

1. User Story Description

Actor : As an signed-in customer with valid credentials

Action : I want to enter my credit card information details

Goal : so that I can purchase my selected products from the cart.

1. Acceptance Criteria :

GIVEN: 1) I selected/chosen what products to be purchased from my cart.

WHEN : 1) I will click on check out button .

2) I can see the products list what are to be purchased.

3) I can review the price, quantity, delivery date, shipping method of each product.

4) I can procced to check out process to enter my credit card details.

5) I can see the details page to enter all my credit card information like account holder name, card number, expiry date, cvv.

5) I can review my shipping address information.

6) I can add any discounts, gift coupons to my check out.

7) I can review all the information provided including the price, taxes, shipping cost and click on place order button.

THEN : I will purchase my selected products from the cart by credit payment.

User Story : 5

Search Products (Signed-in)

1. User Story Description

Actor : As an signed-in user with valid credentials.

Action : I want to enter the keyword or product name to be searched in search bar.

Goal : so that I can get all the relevant list of items/products based on search criteria.

1. Acceptance Criteria :

GIVEN :1) Signed -in user enters the search criteria in the search box.

WHEN : 1) I can see all the relevant products displayed based on the search keyword.

2) I can choose search by applying some filters.

3) I can sort my search list according to price range, color, description.

4) I can sort my search according to shipping payment (either free or costs) and date.

5) I can choose options from particular brands.

6) I can choose options from selected dealers.

THEN : I should be see all the list of items/products based on search criteria and all filters applied.

User Story : 6

Update Profile

1. User Story Description

Actor : As an existing and signed in customer with valid credentials.

Action : I want to enter my change details information

Goal : so that I can update/edit my personal information account.

1. Acceptance Criteria :

GIVEN: 1) I am an existing user with details entered while creating the account.

WHEN : 1) I will click on profile option to see my relevant information.

2) I can choose update information option.

3) I am able to enter all the changed details of my information such as display name, mobile number, address, payment card information, email-id, membership details, plan options.

4) I will receive OTP message to my registered mobile or email-address for the change request.

5) I enter the OTP code received under the OTP PIN box.

6) Once the OTP matches the code received and entered, the change request is accepted.

7) I see the message “successfully updated”

THEN : I will see all the updated/changed information under my account.