1. How many messages (employee ID or employee Name) \_\_\_\_\_\_\_\_\_\_\_\_\_ closed.
2. How many messages (employee ID or employee Name) \_\_\_\_\_\_\_\_\_\_\_\_\_\_ touched.
3. How long a message stays in the SAP side?
4. How many escalated messages (employee ID or employee Name) \_\_\_\_\_\_\_\_\_\_\_\_\_ has worked on.
5. What is the average MPT when the messages get forwarded to our queue?
6. How experienced is (employee ID or employee Name) \_\_\_\_\_\_\_\_\_\_\_\_\_ ?
7. When (employee ID or employee Name) \_\_\_\_\_\_\_\_\_\_\_\_\_ started working on (name of a component) \_\_\_\_\_\_\_\_\_\_\_\_\_ component.
8. Give me the list of the open messages for (name of the topic)\_\_\_\_\_\_\_\_\_\_\_\_\_\_ topic.
9. Give me the list of the messages without a processor.
10. Give me the list of all the messages with (name of the flag) \_\_\_\_\_\_\_\_\_\_\_\_\_\_ flag.
11. Who is the most productive person on my team?
12. What component contribute the most to my backlog?