Saqib Majeed

 Milton, ON   binomajeed@gmail.com   (905)-699-9109   saqibcyber.github.io   in saqibmajeed

 saqibcyber

Education

Conestoga College	*Sep 2025 - May 2027*
Diploma in Information Technology	
CompTIA Network+	*Exp. Jul 2027*
CompTIA Security+	*In Progress*

Experience

Cybersecurity Program Lead — *Toronto, ON*
Muslims Achieving Excellence — *Jun 2025 - Present*

- Orchestrated large-scale cybersecurity events for industry professionals and community leaders, managing programming, speaker coordination, and logistics to consistently attract 60+ engaged attendees per session.
- Produced comprehensive security-awareness materials, including presentation decks, panel question sets, and event collateral which were distributed to over 150+ community members to support ongoing education efforts.
- Designed hands-on cybersecurity exercises such as phishing and threat-recognition simulations, increasing participant detection accuracy by 30% and improving overall security awareness throughout the community.

Gas Station Clerk — *Acton, ON*
Esso — *Jun 2021 - Aug 2025*

- Strengthened customer retention by 12% through building rapport with 100+ customers on a daily basis.
- Achieved a 99% issue resolution rate by resolving 500+ customer concerns through clear communication.

Projects

Fully Automated SOC with Splunk, Wazuh & TheHive

- Built a fully automated SOC integrating Splunk, Wazuh, and TheHive to unify detection, alerting, and response workflows, increasing pipeline efficiency by 47% via scripted telemetry, case generation, and containment.
- Automated TheHive case creation and indicator enrichment using Python workflows tied to Splunk alerts, reducing manual triage time by 33% by parsing observables, querying Wazuh logs, and enriching IOCs.
- Simulated Kali-based attacks and correlated Wazuh telemetry in Splunk to improve threat detection by 18%, while developing automated response scripts to isolate endpoints and terminate malicious processes.

IT Service Desk Environment with Jira Service Desk, iTop & MediaWiki (Docker)

- Deployed a fully containerized Jira, iTop, and MediaWiki stack in Docker to replicate an enterprise IT service desk environment, enabling efficient ticket handling, asset management, and knowledge-base integration.
- Simulated diverse Windows 10 end-user incidents, reproduced real support scenarios, and routed all service requests through Jira to verify escalation paths, increasing end-to-end service desk workflow by 23%.

Active Directory Homelab with PowerShell Automation

- Built a Windows Server 2022 Active Directory domain with structured OUs, centralized authentication, and enterprise-grade GPO configurations, significantly reducing administrative overhead by 29% across all systems.
- Automated workstation hardening using a custom PowerShell tool, standardizing MSFT and CIS baseline enforcement across all domain-joined workstations to reduce exposure to common attack vectors by 61%.

Home Network with pfSense, Snort IDS/IPS, and Pi-Hole

- Engineered a fully segmented home network using pfSense, managed switches, and structured VLAN design, reducing lateral-movement risk by 41% through strict IoT isolation and controlled network traffic pathways.
- Deployed Pi-Hole with Unbound as a recursive, privacy-focused DNS stack, improving DNS security by 78%.
- Configured Snort IDS/IPS rule sets to reduce false positives by 16% while enhance detection of anomalies.

Skills

Jira Service Desk, ServiceNow, Active Directory, PowerShell, Windows, SQL, Python, Linux, Bash, Splunk, ELK, SIEM, SQL, EDR, Computer Hardware Troubleshooting, OSI Model, DNS, Git, VMWare, Docker, Wireshark