

Saqib Majeed

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Education

Congestoga College

Diploma in Information Technology

Sep 2025 – May 2027

CompTIA Network+

Exp. Jul 2027

Skills

PowerShell, Bash, Java, Python, Linux, Windows, Active Directory, VirtualBox, VMWare, Wireshark

Projects

Home Network with pfSense, Snort IDS/IPS, and Pi-Hole + Unbound

- Engineered a fully segmented home network using pfSense, managed switches, and structured VLAN design, reducing lateral-movement risk by 70% through strict IoT isolation and controlled traffic pathways.
- Deployed Pi-Hole with Unbound as a recursive, privacy-focused DNS stack, improving DNS security by 78%.
- Configured Snort IDS/IPS rule sets to enhance detection of anomalies while reducing false positives by 40%.

Active Directory Homelab with PowerShell Automation

- Built a Windows Server 2022 Active Directory domain with structured OUs, centralized authentication, and enterprise-grade GPO configurations, significantly reducing administrative overhead by 60% across all systems.
- Automated workstation hardening using a custom PowerShell tool, standardizing MSFT and CIS baseline enforcement across all domain-joined workstations to reduce exposure to common attack vectors by 45%.

IT Service Management Architecture in iTop (Docker)

- Deployed an iTop ITSM environment in Docker and modeled a complete ITIL organizational structure—including departments, contacts, teams, and CIs, improving overall ITIL process and workflow efficiency by 35%.
- Processed a fully documented Change Request with implementation steps, rollback procedures, and risk analysis, strengthening change-management discipline and operational consistency across the environment by 29%.

Experience

Cybersecurity Program Lead

Muslims Achieving Excellence

Toronto, ON

Jun 2025 - Present

- Orchestrated large-scale cybersecurity events for industry professionals and community leaders, managing programming, speaker coordination, and logistics to consistently attract 60+ engaged attendees per session.
- Produced comprehensive security-awareness materials, including presentation decks, panel question sets, and event collateral which were distributed to over 150+ community members to support ongoing education efforts.
- Designed hands-on cybersecurity exercises such as phishing and threat-recognition simulations, increasing participant detection accuracy by 30% and improving overall security awareness throughout the community.

Sales Associate

Roots

Halton Hills, ON

Sep 2025 – Present

- Increased transaction value by 15% by assisting 80+ customers per shift and recommending relevant products.
- Drove monthly sales targets upward by 6% by contributing to customer upselling and engagement strategies.

Gas Station Clerk

Esso

Acton, ON

Jun 2021 – Aug 2025

- Strengthened customer retention by 12% through building rapport with 100+ customers on a daily basis.
- Achieved a 99% issue resolution rate by resolving 500+ customer concerns through clear communication.