# Saqib Majeed

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## Education

**Conestoga College**                                                                          *Sep 2025 - May 2027*
*Diploma in Information Technology*

**St. Francis Xavier Secondary School**                                              *Sep 2020 - Jun 2024*
*Ontario Secondary School Diploma*

## Relevant Coursework

Network Infrastructure I, Computer Operations & Troubleshooting, Computer Systems Fundamentals, IT Service Management Fundamentals, IT Documentation Technologies

## Skills

**Languages:** PowerShell, Bash, Java, Python
**Tools:** Linux, Windows, Active Directory, VirtualBox, VMWare, Wireshark

## Certifications

**CompTIA Network+**                                                                              *Exp. Jul 2027*

## Projects

**PfSense Network + VLANs**
○ Implemented a star topology using pfSense as the central router, firewall, and VPN gateway.
○ Configured VLANs to isolate IoT devices, enhancing security.
○ Set up wireless mesh access points to provide coverage throughout home.

**Active Directory w/ PowerShell Automation**
○ Deployed Windows Server 2022 with domain-joined devices and tiered admin model.
○ Applied Microsoft security baselines, RBAC, and least privilege across users and roles.
○ Coded PowerShell script to automate removal of bloat, telemetry, and tracking.
○ Used GPOs to enforce security policies and deploy a standardized software stack.

**Recursive Pi-Hole DNS Server**
○ Deployed Pi-Hole on Raspberry Pi to block ads, trackers, and malware at the network level, improving ad-blocking efficiency by 67%.
○ Customized blocklists and fine-tuned settings to minimize false positives and maintain network performance.
○ Integrated Unbound for recursive DNS resolution, reducing external DNS reliance and enhancing privacy.

**Snort IDS/IPS Lab**
○ Deployed Snort IDS/IPS on pfSense to detect unauthorized access, malware, and suspicious traffic in real-time.
○ Tuned rule sets for home network traffic, reducing false positives by 40%.
○ Set up custom email alerts for high-priority events to enable rapid incident response.

## Experience

**Cybersecurity Program Lead**                                                                   *Toronto, ON*
Muslims Achieving Excellence                                                                  *Jun 2025 - Present*
○ Coordinated and executed cybersecurity awareness events, engaging 50+ participants per session.

- Designed and led hands-on cybersecurity exercises, including phishing simulations and threat recognition activities, enhancing participants' security literacy.
- Developed educational materials and presentations on cybersecurity best practices for youth and community members.
- Collaborated with team members to plan event logistics, schedules, and content to maximimize impact and engagement.
- Promoted a culture of digital safety and security awareness within the community through interactive workshops and campaigns.

### Sales Associate                                                                         *Milton, ON*
Roots                                                                                   *Sep 2025 - Present*

- Assisted over 80+ customers per shift by providing personalized product recommendations, resulting in a 15% increase in average transaction value.
- Built strong rapport with repeat customers, contributing to a boost in loyalty program sign-ups.
- Resolved customer concerns quickly and professionally.
- Collaborated with team members to exceed monthly sales goals by up to 12% through effective communication and upselling strategies.

### Gas Station Clerk                                                                        *Acton, ON*
Esso                                                                                   *Jun 2021 - Aug 2025*

- Built rapport with over 100+ customers daily, creating a loyal customer base.
- Resolved 500+ issues with effective communication in high-pressure situations, achieving a 99% resolution rate.
- Fostered positive relationships and a welcoming atmosphere.