

# Saqib Majeed

 saqibcyber.github.io    saqibmajeed    saqibcyber

## Education

**Conestoga College**

*Diploma in Information Technology*

*Sep 2025 - May 2027*

**CompTIA Network+**

*Exp. Jul 2027*

**CompTIA Security+**

*In Progress*

## Experience

**Cybersecurity Program Lead**

Muslims Achieving Excellence

*Toronto, ON*

*Jun 2025 - Present*

- Orchestrated large-scale cybersecurity events for industry professionals and community leaders, managing programming, speaker coordination, and logistics to consistently attract 60+ engaged attendees per session.
- Produced comprehensive security-awareness materials, including presentation decks, panel question sets, and event collateral which were distributed to over 150+ community members to support ongoing education efforts.
- Designed hands-on cybersecurity exercises such as phishing and threat-recognition simulations, increasing participant detection accuracy by 30% and improving overall security awareness throughout the community.

**Gas Station Clerk**

Esso

*Acton, ON*

*Jun 2021 - Aug 2025*

- Strengthened customer retention by 12% through building rapport with 100+ customers on a daily basis.
- Achieved a 99% issue resolution rate by resolving 500+ customer concerns through clear communication.

## Projects

**Fully Automated SOC with Splunk, Wazuh & TheHive**

- Built a fully automated SOC integrating Splunk, Wazuh, and TheHive to unify detection, alerting, and response workflows, increasing pipeline efficiency by 47% via scripted telemetry, case generation, and containment.
- Automated TheHive case creation and indicator enrichment using Python workflows tied to Splunk alerts, reducing manual triage time by 33% by parsing observables, querying Wazuh logs, and enriching IOCs.
- Simulated Kali-based attacks and correlated Wazuh telemetry in Splunk to improve threat detection by 18%, while developing automated response scripts to isolate endpoints and terminate malicious processes.

**IT Service Desk Environment with Jira Service Desk, iTop & MediaWiki (Docker)**

- Deployed a fully containerized Jira, iTop, and MediaWiki stack in Docker to replicate an enterprise IT service desk environment, enabling efficient ticket handling, asset management, and knowledge-base integration.
- Simulated diverse Windows 10 end-user incidents, reproduced real support scenarios, and routed all service requests through Jira to verify escalation paths, increasing end-to-end service desk workflow by 23%.

**Active Directory Homelab with PowerShell Automation**

- Built a Windows Server 2022 Active Directory domain with structured OUs, centralized authentication, and enterprise-grade GPO configurations, significantly reducing administrative overhead by 29% across all systems.
- Automated workstation hardening using a custom PowerShell tool, standardizing MSFT and CIS baseline enforcement across all domain-joined workstations to reduce exposure to common attack vectors by 61%.

**Home Network with pfSense, Snort IDS/IPS, and Pi-Hole**

- Engineered a fully segmented home network using pfSense, managed switches, and structured VLAN design, reducing lateral-movement risk by 41% through strict IoT isolation and controlled network traffic pathways.
- Deployed Pi-Hole with Unbound as a recursive, privacy-focused DNS stack, improving DNS security by 78%.
- Configured Snort IDS/IPS rule sets to reduce false positives by 16% while enhance detection of anomalies.

## Skills

Jira Service Desk, ServiceNow, Active Directory, PowerShell, Windows, SQL, Python, Linux, Bash, Splunk, ELK, SIEM, SQL, EDR, Computer Hardware Troubleshooting, OSI Model, DNS, Git, VMWare, Docker, Wireshark