

FATIMA INUWA YAU

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Sharjah, UAE

PROFESSIONAL SUMMARY

Pragmatic person is a hands-on dynamo with unbounded energy for completing diverse chores. Detail-oriented team member that prospers in fast-paced workplaces with little supervision and tough objectives. Provides exceptional technical ability as well as relationship-building qualities. Problem-solver with an organized style and a resourceful approach to issues. Excellent communicator with a strong focus on outcomes.

TECHNICAL SKILLS

- **Programming Languages:** C++, Python, JavaScript
 - **Networking:** LAN, WAN, Wireless, Cisco Networking Academy
 - **Development Tools:** Microsoft Power Apps, Power Automate, Git, Visual Studio Code
 - **Database Management:** MySQL, Firebase
 - **Cloud & Automation:** Microsoft Azure, Workflow Automation
 - **Web:** HTML, CSS, Javascript
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PROFESSIONAL EXPERIENCE

Nigerian Upstream Petroleum Regulatory Commission (NUPRC)
Intern - Application Development

June 2024 – August 2024

- Developed Contoso Coffee App, a Power Apps-based ordering system, improving user experience for equipment requests.
- Designed and implemented Vehicle Requisition App to automate company vehicle requests using Power Automate.
- Created workflows that reduced request approval time by 30%, improving operational efficiency.
- Optimized Power Automate flows, resolving delays in notifications and approvals.
- Provided technical support at the help desk, resolving 90% of reported IT issues.

American University of Sharjah
Desk Assistant

Jan 2022 – May 2023

- Managed dorm operations, handling student check-ins, maintenance requests, and incident reporting.
- Provided first-line IT support to students and faculty, troubleshooting software and connectivity issues.
- Assisted in scheduling and organizing university events and student activities.

American University of Sharjah
President - Nigerian Cultural Club

Nov 2022 – Present

- Lead and oversee the operations of the Nigerian Cultural Club, organizing cultural events and activities that engage over 200 students annually.
- Manage club operations, ensuring smooth communication between members and university administration.
- Facilitate cultural exchange initiatives and networking opportunities for Nigerian students at AUS.

PROJECTS

Web-Based Portfolio

- Designed and deployed a personal portfolio showcasing skills in web development

EDUCATION

Bachelor of Science in Computer Science (Final Year)

American University of Sharjah, UAE | Expected Graduation: 2025
