Power BI Usage Metrics

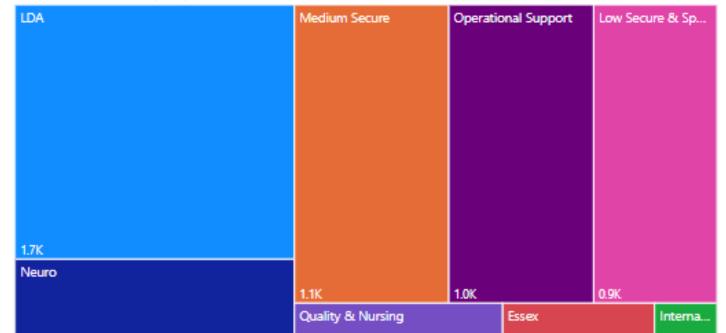
Using log analytics to provide usage across a tenant

Number of Views (by Day & Time)

Time Period	Monday	luesday	wednesday	Inursday	Friday	Saturday	Sunday
00:00 - 00:59	18	4	1	2			6
01:00 - 01:59	2	1	2	2			
02:00 - 02:59			1		5		2
03:00 - 03:59		1	1				
04:00 - 04:59		4	1		2		6
05:00 - 05:59	8	3	10	9	1		5
06:00 - 06:59	19	36	25	25	17	11	17
07:00 - 07:59	43	97	84	93	54	28	35
08:00 - 08:59	251	205	166	195	109	50	59
09:00 - 09:59	325	256	257	208	141	47	44
10:00 - 10:59	215	179	137	165	83	25	35
11:00 - 11:59	147	141	114	131	58	27	25
12:00 - 12:59	178	156	153	124	127	21	26
13:00 - 13:59	158	115	129	64	100	17	27
14:00 - 14:59	154	118	143	149	64	17	37
15:00 - 15:59	210	93	113	113	72	14	20

Time Period Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Number of Views by Top 10 Directorates



Why Usage Metrics?

1 Platform Administration

Support platform administration allowing team to decide which reports could be deprecated.

3 Traffic

Understand user traffic across the week or month – where might you need to ensure data is available. This might impact consumption plans.

2 Manage Usage

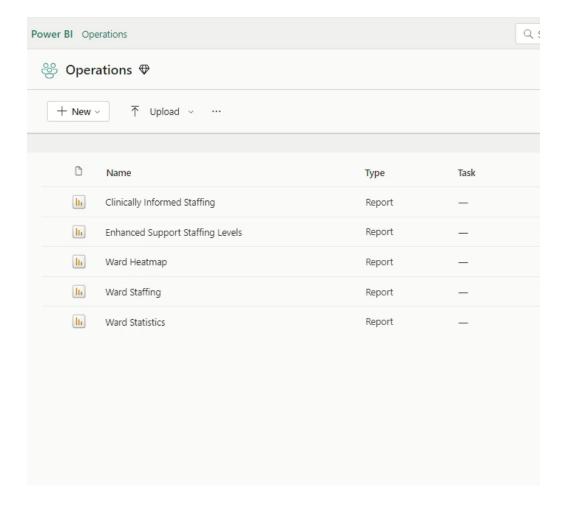
Encouraging usage might be a training issue or it could be a case of improving communication in certain areas of the business.

4 Governance

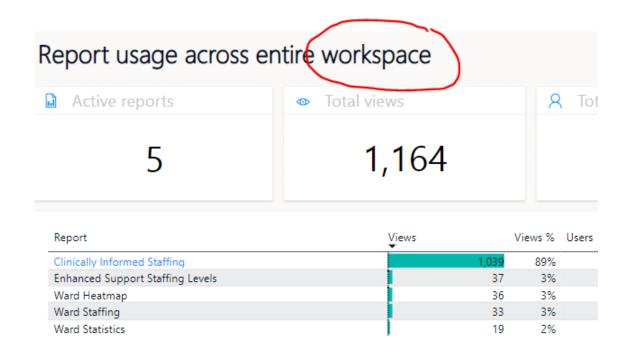
Ensure that the right people are accessing the right data.

Out of the Box Usage Metrics

Power BI Service Comes with a usage metrics Report accessible from any report

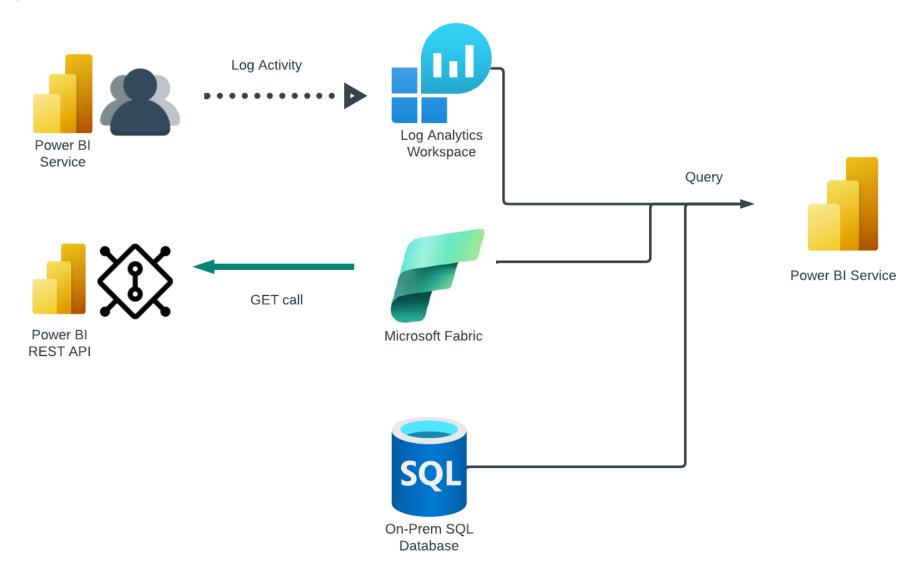


But this will show reports for an entire workspace only – what if I want to see reports across multiple workspaces?



The Plan

Use Log Analytics as a data source



What is Azure Log Analytics?

- A store for log files (text format)
- Can be large quantities of data
- Built on the Azure Data Explorer engine
- Query with KQL language



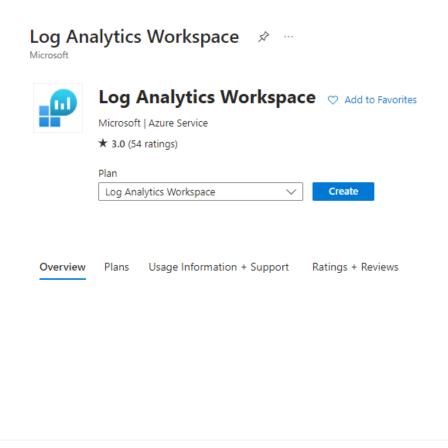
Create a Log Analytics Workspace

1.In the Azure Portal

- Find Log Analytics Workspace in the Marketplace
- Give the resource a name.
- Select Region
- Create

2. Grant Access to the new resource

- Power BI needs access to log to this resource
- A reader credential needs to have access to read from this resource.

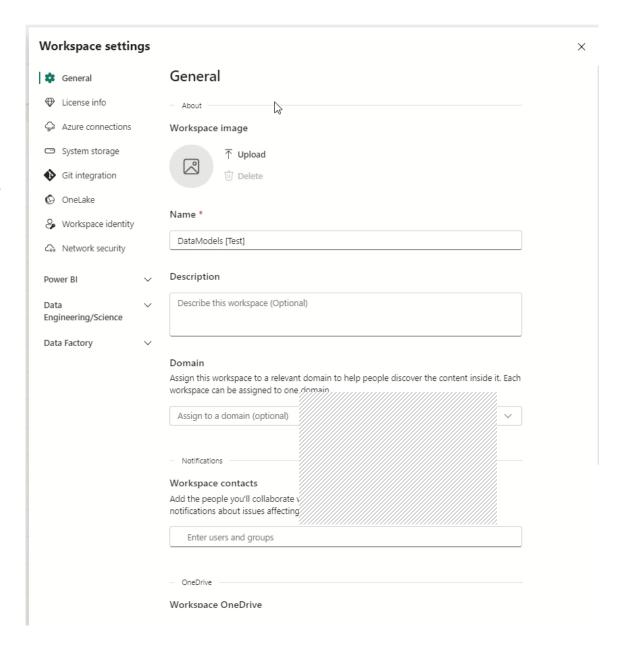


Configure PBI Workspace

- 3. In Power BI Service navigate to your Workspace Settings > Azure connections
- 4. Under Azure Log Analytics use the drop down boxes to select the subscription, resource group and log analytics resource.

Requirements

- Workspace must be on a premium capacity
- User needs to be a Power BI Capacity admin
- Access to the log analytics resource needs to be configured correctly



Query Log Analytics

Logs will start appearing immediately!

Now we need to get the data out. Time to write some KQL

Look for 'View logs' in the log analytics resource.

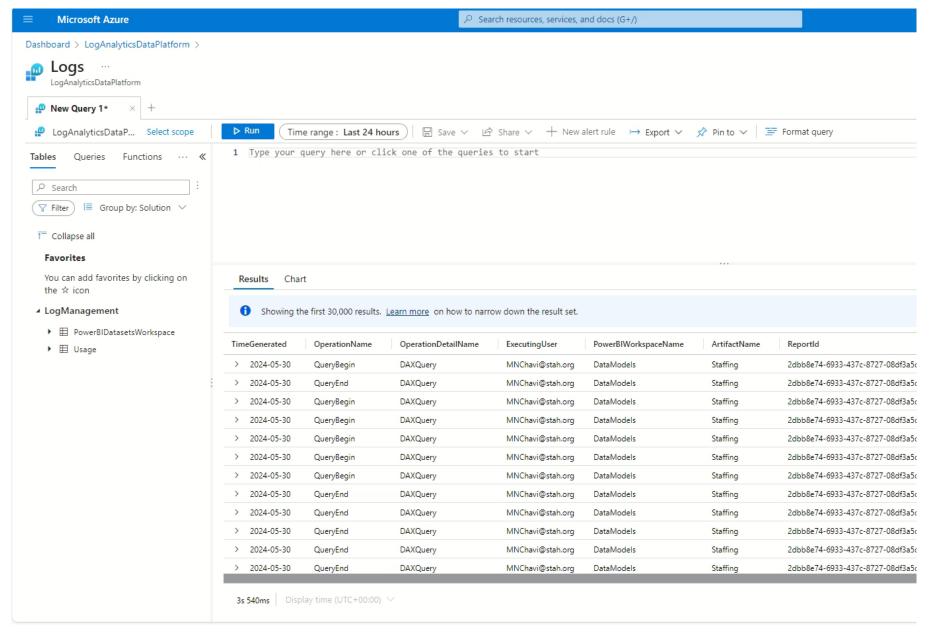


Search and analyze logs

Use Log Analytics rich query language to analyze logs

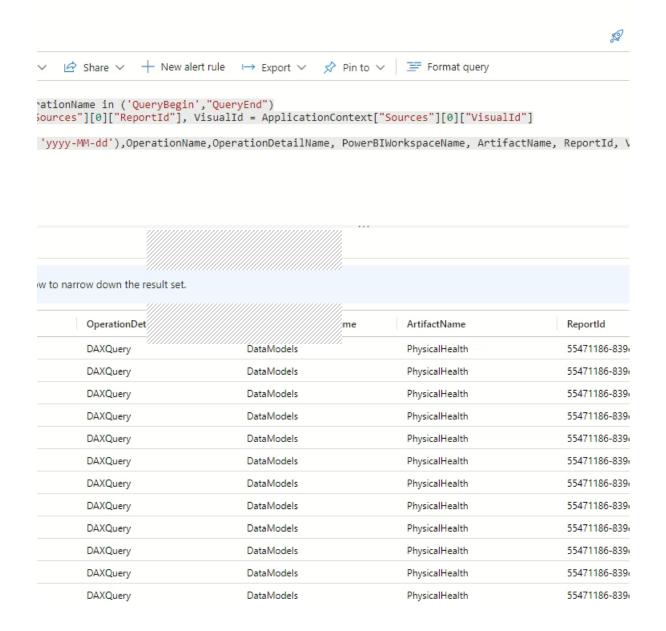
View logs

Log Analytics



Create a dataset

- 1. Use Export menu
- This generates a Power BI Dataset for you
- 3. Connect to this dataset (using Tabular Editor for example) to enhance the dataset



Extract Power BI Metadata

The logs provide only raw data. We need to enhance the dataset to make it useful.

Get metadata data about reports and workspaces from Power BI REST API

Several ways of doing this — I've written a a notebook to load the data into a Fabric data lakehouse (available in github)

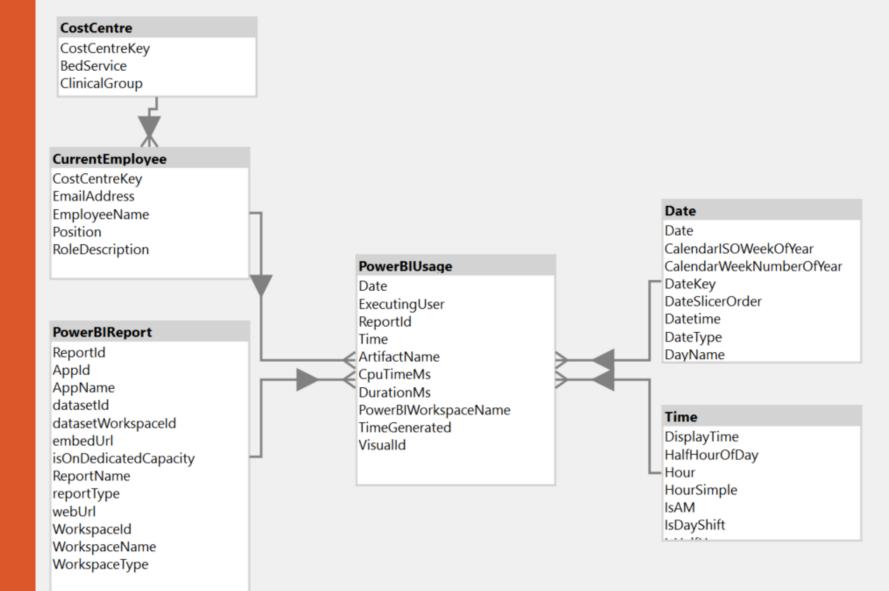
The output looks like this

ArtifactName	ReportId
Staffing	3bcc2dd1-d0eb-4a86-904d-4c92fa3ba539
PhysicalHealth	55471186-839e-479b-bf9e-1423d3138d17

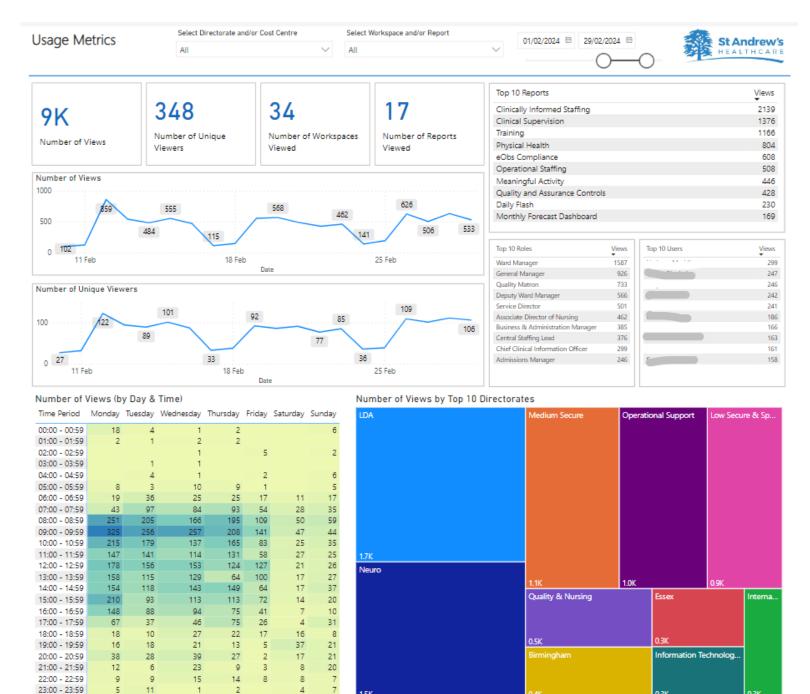
dim_pbi_reports

	ABC ReportId	ABC ReportName	ABC reportType	ABC webUrl
33	c2b1cd30-7423-4b40-95f0-68e	Mental Health Law Dashb	PowerBIReport	https://app.powerb
34	08fdb7ee-5099-4e7c-9119-bc7	Usage Metrics Report	PowerBIReport	https://app.powerb
35	01d7730e-4296-4a22-8eb0-94	Seclusion Audit Dashboard	PowerBIReport	https://app.powerb
36	cb97e62e-d45e-4447-b5d8-52	Clinical Supervision	PowerBIReport	https://app.powerb
37	c115d55c-8c08-422a-b06e-e4c	eObs Compliance	PowerBIReport	https://app.powerb
38	9af14584-cca9-44d3-8940-af1	Quality and Assurance Co	PowerBIReport	https://app.powerb
39	07472e2a-c699-43e7-b822-d2	Meaningful Activity	PowerBIReport	https://app.powerb
40	755131e0-d503-4c4d-af6b-e2	Usage Metrics Report	PowerBIReport	https://app.powerb
41	059b403d-12f8-42e3-8f1e-f03	Use of Force	PowerBIReport	https://app.powerb
42	a5a73cf2-7c3a-453c-a64d-f30	Mental Health Law Dashb	PowerBIReport	https://app.powerb
43	3/1388fa a258 /h/a h678 Q02	Heana Matrice Danort	DowerRIDenort	https://spn.nowerk

Data Model



Visualise the Data



Things to Note

- Accessing the App REST APIs is not possible via service principle authentication. I have added notes on how to download these manually in the github resources.
- The activity logged is driven from the dataset (semantic model), so it is the workspace containing the dataset that should be paired to Log Analytics.
- There is a cost our Log Analytics resource costs around £50 a month. There are more use cases for this resource see Chris Webb's blog for ideas:
 - https://blog.crossjoin.co.uk/2023/06/04/monitoring-power-bi-dataset-refresh-memory-and-cpu-usage-with-log-analytics/
- There are alternative solutions using Microsoft 365 activity logs, those solutions might suit your scenario better.

Resources

Slides and resources:

https://github.com/sarah-abnett/UsageMetrics

Connect on LinkedIn

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Thank you!

