

## PRODUCT MANAGER

# Hello, I'm Sarah Toll.

I'm an enthusiastic Computer Science student, armed with a strong technical foundation and a knack for bridging the gap between technical complexities and user-centric solutions, who is eager to embark on a dynamic career as a Product Manager. My commitment to data-driven decision-making, agility in adapting to evolving strategies, and the ability to communicate effectively with cross-functional teams positions me to thrive in Adobe's collaborative environment.

## Projects

### **RUN-EZ: PERSONALIZED TRAINING PROGRAM**

Mobile app that allows runners at all levels, from beginner to more advanced, push their fitness journey to the next level with easy-to-follow run walk intervals. Documented the feature requirements using the Jobs to be Done framework. Designed and built the app using Swift UI.

### **SYSTEM ANALYSIS: BRIEF DESCRIPTION OF WHAT IT DOES**

Spearheaded the development of requirements and user stories, collaborating closely with a team to craft use-case and sequence diagrams. Orchestrated the creation of class lists, diagrams, and a test-based UI framework, coded in Java to match the specified design.

### **AMOOZME.COM: MOBILE APP DEVELOPMENT**

Mapped out the onboarding journey for an Apple TV app to combine streaming services into one platform. Documented the flow and performed wireframing in Figma.

## Experience

### **LOBLAW TECHNOLOGY: PRODUCT ANALYST INTERN**

*Toronto, ON: May - August 2022*

Designed user-friendly support documentation with 15+ model flows and integrated user stories into Jira for effective communication with the development team. Collaboratively created a Confluence page, including escalation flows, FAQs, and project updates. Managed User Acceptance Testing (UAT) for a multi-year contract, gaining a foundational understanding of the software development life cycle.

### **STARBUCKS + MERCURYS COFFEE: BARISTA**

*Toronto, ON + Seattle, WA: July 2018 - August 2023*

Mastered the art of multitasking, customer service excellence, and maintaining composure in high-pressure environments while working as a dedicated barista. Developed empathy and a customer-centric focus which fostered a love of the overall user experience.

## CONTACT

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Greater Toronto Area

## EDUCATION

**2020 - 2024**

*BS Computer Science + Math Minor*  
University of Guelph, Guelph ON  
Graduating May 2024

## TECHNICAL SKILLS

- Web Development
- UX
- Agile Software Development
- Responsive Design
- Version Control
- Confluence, Jira, Figma
- Adobe Photoshop

## SOFT SKILLS

- Creativity
- Critical thinking
- Problem solving
- Perseverance
- Communication
- Team player
- Constantly learning
- Detail oriented
- Time Management

## LANGUAGES

- Java
- C
- Python
- Swift
- CSS + HTML + Javascript
- jQuery
- React
- Bootstrap