

Bring Your Own Device (BYOD) Android Guide

- For Existing Users, please proceed directly with Step 4.

- Go to the **Play Store** and install **Secure Hub by Citrix**
- Open the **Secure Hub** and Click **OK** to provide permission to access device information

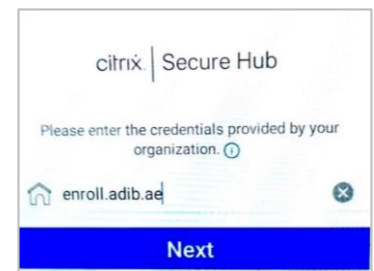


- Click **Allow** to the below notifications in-order to continue enrollment the Secure Hub.



- For Existing Users Only:** Please do the following before proceeding:
 - Go to **Secure Hub** App, Click on **Setting Menu** in the upper left corner > Click **Store** > Click **ADIB XenMobile Apps** folder, Choose **More option** in front of **Secure Mail** > Click **Remove app**.
 - Return to **ADIB XenMobile Apps** List, Choose **More option** in front of **QuickEdit** > Click **Remove app**.
 - Do the same for all applications listed under **MY APPS**.
 - Go to **Secure Hub** App, Click on **Setting Menu** in the upper left corner > **Preferences** > **Account** > **Delete Account** and Click **Yes, delete**.

- Launch the **Secure Hub** app, enter the **Server Address** "**enroll.adib.ae**" then Click **Next** and then click **Yes, Enroll**.



- Enter your **Staff ID** and **Windows Account Password** and Click **Next**.
- Set up a work profile** screen will appear, Click on **Agree** to install the profile



- Once you Click on **Agree**, wait for **Creating Work profile**

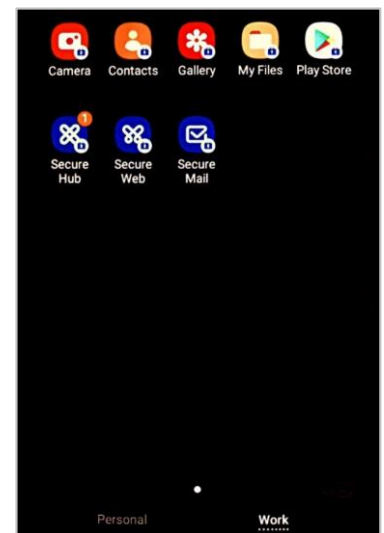


Bring Your Own Device (BYOD) Android Guide

- Once the work profile is created, create a **4 Digit PIN Number** and re-confirm
- It will prompt you to enter **Your Device PIN**



- The **Secure Hub** will launch, click on **Setting Menu** in the upper-left corner, click **Store** then click **ADIB XenMobile Apps** folder, Choose **Citrix Secure Mail** then click on **Add** and an App installation pop-up message will prompt and then click **Install**.
- Return to **ADIB XenMobile Apps** list, choose **Secure Web**, then click **Add**, App installation pop-up message will prompt and then click **Install**.
- Return to **ADIB XenMobile Apps** list, choose **QuickEdit**, click **Add**, an App installation pop-up message will prompt and click **Install**.
- Do the same for all applications required applications.
- The work container will be created, which contains **Work Applications**, like: Secure Mail, Secure Web, etc.
- Open **Secure Mail** then enter your **Windows Password** and click **Sign On**. Wait for 5 minutes and you will start receiving your emails



Note: Whenever your Windows password is changed, a pop-up message will appear on your smartphone in order to update your password.

Need Help? Please call IT Service Desk on T: +971-2-6100800, Ext.1800 anytime between 07:30 – 22:00