# SARAH HEIMERDINGER

# SKILLS

### Technical:

- ▶ Ruby▶ Rails▶ JavaScript▶ Vue.js▶ HTML▶ CSS
- ▶ SQL → JSON → Git/GitHub
- ▶ Data Parsing
- ▶ API Development
- ▶ 3rd Party API Integration
- ▶ RESTful Web Services

### **Additional:**

Magento 1, Amazon Seller Central, Amazon Marketing Services, Excel, Slack, Asana, ZenDesk

## EDUCATION

### **Actualize Coding Bootcamp -**Chicago, IL

Web Development | 2019

### Columbia College Chicago -Chicago, IL

Marketing, Fashion Studies | 2012-2014

# CONTACT

- **sarahjheimerdinger@gmail.com 309-826-0554**
- ▶ linkedin.com/in/sarahheimerdinger
- > sarahheimerdinger.github.io
- > github.com/sarahheimerdinger

# EXPERIENCE

# ACTUALIZE - CHICAGO, IL

- Teaching Assistant

  March 2019 July 2019

  ▶ Assists lead instructor in guiding students through live online in-class lessons focused in Ruby on Rails and JavaScript
- ▶ Checks daily assignments and hosts office hours for outside classroom assistance

### Web Developer

March 2019 - July 2019

- ▶ Built an interactive web application using a PostgreSQL database and Rails backend/Vue.is frontend frameworks.
- ▶ Completed intensive, 4-month bootcamp and learned Ruby, Rails, JavaScript, Vue.js. Learned how to think like a software engineer and gained the fundamentals to learn any language or framework.

### AKIRA/SHOPAKIRA.COM - CHICAGO, IL

### **Marketplace Listing Manager**

July 2018 - June 2019

- ▶ Created and maintained listings for 2000+ SKUs on Amazon, Walmart, and OpenSky
- ▶ Reported weekly performance metrics to stakeholders
- ▶ Made decisions regarding pricing, promotions, and new product assortments
   ▶ Communicated with vendor reps to perfect strategy for marketplace performance
- ▶ Optimized product titles, keywords, and categories to increase visibility and result placement
- ▶ Developed marketing strategies using Amazon PPC and Sponsored Listing technologies

### **Web Merchandise Manager**

June 2017 - July 2018

- ▶ Implemented production tracking docs to ensure product on site within 14 days of receipt
- ▶ Managed all PDP assets; product description/categorization, images, videos, stock accuracy
- ➤ Oversaw production team members including photo studio and copywriting staff
- ▶ Troubleshot inventory issues pertaining to color/style errors and quantity discrepancies
- Assisted quarterly inventory audit scan and adjusted data to reflect accurate physical counts ▶ Reported weekly top performing styles to buying and merchandising teams
- ▶ Conducted markdowns, promotions, and live product transfer

### **Customer Service Specialist**

October 2016 - June 2017

- ▶ Answered customer inquiries via phone, email, and chat for website and 20 locations
- ▶ Implemented tracking documentation for lost packages, chargebacks, and store credit
- ▶ Verified promotional fine print to identify possible loopholes or missing verbiage

# SAKS FIFTH AVENUE - CHICAGO, IL

### Merchandiser, Women's Contemporary

November 2015 - November 2016

- ▶ Managed operational efficiency of department within Chicago Flagship location
- ▶ Partnered with brand representatives and store leadership to customize visual layout and
- ▶ Exceeded corporate goals for transfer compliance and RTV deadlines

# UNIQLO - CHICAGO, IL

### Supervisor

July 2015 - November 2015

- Served as first Chicago hire in the organization and opening of Uniglo's midwest flagship
- Assisted in recruiting and development of over 150 new-hire associates in 3 months prior to
- Led monthly email capture initiative and achieved highest percent to goal of all US locations
- ▶ Communicated daily sales metrics to associates for the purpose of ownership mentality