nGenue

# What can you do with nGenue?

## :fontawesome-solid-users: Customer Management

* :material-format-paint:{ .lg .middle } **Customer Communications**
* Keep your customers informed with natural gas specific messaging for mass communications through configurable groupings of customers, all the way down to the individual.
* :material-upload-network:{ .lg .middle } **Contract Renewal**
* Streamline contract processing with configurable notifications, allowing customers the ability to opt in throughout the year to varying rate offers with ease. <!– :octicons-arrow-right-24: Know more
* :material-satellite-uplink:{ .lg .middle } **Web Portal**
* Differentiate your business with a self-service web portal for Brokers and End User Customers, significantly reducing incoming telephone/email inquiries and related costs.
* :octicons-arrow-right-24: Know more –>
* :material-satellite-uplink:{ .lg .middle } **Customer Care**
* Improve customer relations and enhance customer satisfaction via a centralized repository of customer and customer-related data that provides a complete customer lifecycle view.

## :moneybag: Billing

* :material-format-paint:{ .lg .middle } **System-managed Billing Processes**
* Eliminate manual uploading / downloading with automated billing connectivity enabling rate ready and bill ready utility consolidated billing scenarios without the need to manage or modify spreadsheets.
* :material-upload-network:{ .lg .middle } **Automate Billing and Invoicing**
* Generate accurate invoices automatically, handle complex billing scenarios, and streamline payment processes to reduce manual errors.
* :material-satellite-uplink:{ .lg .middle } **Customer Credit and Collections**
* Manage customer credit and quickly review outstanding balancing and aging with features built specially to manage natural gas end users of any size.

## :material-shield-key: ETRM

* :material-format-paint:{ .lg .middle } **Trading**
* Capture your physical supply and hedge your positions with support for swaps and futures either entered manually or imported from your exchange of choice.
* :material-upload-network:{ .lg .middle } **Risk**
* Manage exposure to price fluctuations with fully integrated Mark-to-Market and Price Exposure reporting that spans both wholesale and retail sides of the business.
* :material-satellite-uplink:{ .lg .middle } **Counterparty Credit**
* Understand your credit exposure in real time with on demand reporting specifically designed to account for the physical nature of the natural gas industry.

# What customer says about nGenue?

:material-format-quote-open: We are delighted to have discovered nGenue. We are excited to have found a fully integrated operational system designed specifically for natural gas that will enable us to better manage our risk and take care of our customers in an ever-evolving market. :material-format-quote-close: Derek Bailey, VP at Texican Natural Gas, LLC { .testimonial }

:material-format-quote-open: The configurability of nGenue’s pre-integrated technology designed specifically for the natural gas industry, when combined with the hands-on natural gas knowledge and expertise of the nGenue team, will position us well in continuing to meet the needs and expectations of our customers. :material-format-quote-close: Adam Bell, Executive Director of Gas Platforms at Constellation { .testimonial }

:material-format-quote-open: We’ve found nGenue does everything they said it would do and more. It has been the smoothest transition and the most successful project I have ever experienced. We implemented the new nGenue ETRM system for our Natural Gas business in under 6 months – extraordinary compared with what we’ve heard is the industry norm! :material-format-quote-close: Kelly Beaver, VP at UGI Energy Services { .testimonial }

# Stay ahead with the nGenue events

Published when each release drops, our official events page has all the nGenue news, upcoming events, and contributions from the global nGenue community!

[:octicons-arrow-right-24: nGenue events](https://ngenue.com/blogevents/)