

Sarah Barrett

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Portfolio: <https://sarahkathrynbarrett.myportfolio.com/>

Summary

Tech-savvy UX/UI Designer with a background in front-end web design and development, specializing in creating user-friendly design that is also stunning. Proven background in graphic design, social media marketing and management, search engine optimization, photography, and editing.

Technical Skills

HTML, CSS, User Experience, UI Grids and Composition, Color Theory, Interaction Design, Typography, Heuristic Evaluation, Photography, Social Media, Marketing, SEO, User Research, Interviewing, Graphic Design, Information Architecture, and Guerilla Testing

Projects

[Local Support App](#) ♦ [NASA Homepage Redesign](#) ♦ [Everyday Travel App](#)

Work Experience

Cove Smart - Orem, Utah

October 2020 - present

Customer Service Agent

- Achieved the highest Quality Assurance score during first week out of training
- Worked with customers daily and provided top tier customer service
- Developed interactive interface for new agent training purposes

Vivint Smart Home - Provo, Utah

October 2019 - June 2020

Customer Loyalty Representative

- Performed excellent spoken communication skills with frustrated customers
- Rose to top retention performer on my team
- Worked with leadership to get promotion in a competitive environment
- Handled multiple tasks throughout the day, working under pressure

Brigham Young University - Rexburg, Idaho

January 2019 - April 2019

Business Management Office Assistant

- Assisted in grading coursework for the Social Media Marketing course
- Answered questions regarding the business department, including marketing
- Asked to design the website for the Marketing department
- Assisted the entire Business department during my final and most challenging semester

DeafandHoH LLC - remote

September 2018 - January 2019

Web Design Intern

- Assisted in the company rebranding and design
- Helped develop code for the new Wordpress site
- Created company emails using Mailchimp

- Took data from spreadsheets and used HTML and CSS to display it on the website

Brigham Young University - Rexburg, Idaho

April 2018 - August 2018

Teacher's Assistant

- Assisted the class B320: Advanced Writing in Professional Contexts
- Graded all coursework led one lesson
- Worked individually with students who needed help and tutored when needed
- Worked with the professor on a weekly basis to stay up to date

Education

Certificate in UX/UI

February 2021

University of Utah

Bachelors of Science, Web Design & Development

April 2019

Brigham Young University-Idaho