# User Story Issues and Improvements

1. Issue: Login does not specify error messages  
 Suggestion: Add acceptance criteria for invalid credentials (e.g., display error message, reset Username & Password fields).

2. Issue: Cart functionality ambiguous (quantity handling)  
 Suggestion: Define rules for adding multiple same items (should quantity increase or overwrite?).

3. Issue: No mention of session timeout  
 Suggestion: Add requirement for automatic logout after inactivity.

4. Issue: Checkout missing payment options  
 Suggestion: Define supported payment methods explicitly.

5. Issue: Confirmation email unspecified  
 Suggestion: Include requirement to send order confirmation email.

6. Issue: No handling of invalid card  
 Suggestion: Specify error handling for declined/invalid card details.

7. Issue: Ambiguity on product availability  
 Suggestion: Add requirement to handle out-of-stock items gracefully.

8. Issue: No password reset in login  
 Suggestion: Add forgot password flow with email verification.

9. Issue: Cart persistence unclear  
 Suggestion: Define whether cart persists after logout or session expiration.

10. No handling for placing order when empty cart Suggestion: Add requirement that ensures the cart is not empty when placing an order.

11. No handling of invalid inputs when placing an order. Suggestion: force the user to choose the month, year, country and city fields from a list. Or make sure that these inputs already exist.

12. There is no “Remember me” option. Suggestion: Display “Remember me” message after the user log in that they won’t have to write the password each time the log in (they only write the username).

13. There is no log in options. Suggestions: Add log in with google or Microsoft accounts.