SARAH MUSINDE

COMPUTER ENGINEER | ASPIRING SOC ANALYST

+243 905 185 626 • musindesarah69@gmail.com • Kolwezi, Lualaba

https://sarahmusinde.github.io/MyPortfolio/ • https://www.linkedin.com/in/sarah-musinde/

Congolese

I'm a dedicated IT professional with a diverse skill set, including expertise in cybersecurity. While my focus is on cybersecurity, I also possess strong capabilities in providing technical assistance across various IT domains. Experienced in resolving complex issues efficiently, I am committed to continuous learning and staying updated on industry advancements to deliver optimal support.

EXPERIENCE

`JAN '24 - PRESENT`

IT Technical Support Intern │ Congo Equipment, Kolwezi, Lualaba

- Installed and troubleshot hardware components such as printers, scanners, and other peripherals.
- Diagnosed and resolved complex system issues in a timely manner.
- Troubleshot issues on device-specific problems, network performance, and internet connectivity.
- Identified and solved technical issues with variety of diagnostic tools.
- Improved system performance by identifying problems and recommending changes.

`MAR '23 - APR '23`

Junior Developer Intern │ Cyprus Codes, Nicosia

- Developed front-end interfaces using HTML, CSS, JavaScript .
- Collaborated with other developers on projects to share best practices and ideas.
- Analyzed user requirements to develop functional specifications for web applications.

EDUCATION

`OCT '23`

Information Technology

Google IT Support(Specialization), online | self paced

| Relevant Coursework | Operating systems | Systems administration | Computer Networking |

IT Security

`AUG '23`

Cybersecurity

Google Cybersecurity professional(Specialization), online | Self paced

| Relevant Coursework | Computer Networking | Operating systems | Programming | Incident Response |

Bachelor of Science (B.S.) COmputer engineering in Computer Science

Cyprus International University , Northern Cyprus

| Relevant Coursework | Operating Systems | Database Management | Computer Networking |

| Object Oriented Programming | Systems programming |

SKILLS

| Application support | Software(Troubleshooting, Installation, Configuration) |

| Hardware : Desktops, Laptops, Printers, Peripherals) | Operating Systems(Linux & Windows) |

| Active Directory | Networking | Security Protocols | Security Compliance: PCI DSS, HIPAA, GDPR |

| Incident Response | SIEM (Splunk) | Problem Solving | User Support | Communication |

| Problem-Solving | Attention to Detail | Team Collaboration | Adaptability |

CERTIFICATIONS

| Intro to Splunk | Introduction to Osint | Cisco Endpoint Security | Cisco Networking Basics |

| Cisco Operating Basics | Cybersecurity fundamentals | University of Cyprus | Google IT Support Professional |

| Google Cybersecurity Professional | Wireshark for beginners |

LANGUAGES

| Swahili |

Native

| French |

Native

| English |

Fluent

PUBLICATIONS

- Https://medium.com/@musindesarah69