SARAH RHOAD

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Front End Web Developer

SYNOPSIS

With prior experience in programming, Sarah is able to gather requirements while staying organized under an agile work environment. Because of this, she is able to deliver products quickly.

SKILLS

Project Managment Tools

MS Suite, Waterfall & Agile Methodologies, JIRA, Confluence, SharePoint, WordPress

Tools

Atom, Github, Eclipse, NetBeans, Oracle SQL Developer, Tableau, Putty, AWS, Microsoft Azure, OpenText

EDUCATION

University of St. Thomas

Jul 2017
MS in Information Technology

May 2017
Graduate Certificate in Business Analysis

Minnesota State University

Dec 2012
BS in Family & Consumer Science Education

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in **linkedin.com/in/sarahrhoad**

🐙 **github.com/sarahrhoad/projects**

WORK EXPERIENCE

PeerNova

Nov 2018–Dec 2019

Technical Writer

Create, update, and publish monthly release notes for all departments. Successfully collaborated with SME's to submit a user manual to Amazon Web Services. Continuously work with engineers, product management, and marketing teams to create documentation that meets the needs of our clients.

Wells Fargo

Nov 2017–Nov 2018

Business Communications Consultant

Drafted moderate to complex manuals for non-technical users by researching, analyzing, and collaborating with SME's. Ensured all documentation was in compliance with internal and federal regulations. Created marketing pages providing an in-depth overview of the programming capabilities of all API's used.

Apr 2017–Oct 2017

Business Systems Analyst

Created and implemented design point documents to test the rules engine performance. Met business requirements by documenting cost effective specification changes, and verified code passed QA testing by creating and running scenario and regression tests. Also assisted the software development team by troubleshooting bugs found during testing. Helped to verify large sets of data throughout multiple spreadsheets by restructuring and comparing the data across the spreadsheets.

Thomson Reuters

Jan 2017–Apr 2017

Cloud Center of Excellence Software Developer Intern

Analyzed AWS and Azure training modules to determine the most suitable training guides for staff new to Cloud Technology to use. Helped to resolve AWS issue tickets related to EC2, S3, CloudFormation, and ElasticBeanstalk.

SuperValu

Jun 2016–Dec 2016

Business Analyst/Project Management Intern

Created a Tableau report reducing the number of project management tracking tools used. Attended and contributed to Tableau learning sessions, reporting issues and improvements found during the project. Worked with Data Scientists to gather, analyze, and verify customer sales data for financial algorithms ensuring accuracy. Created, and ran an internal beta survey to verify the accuracy of the customer coupon pushing application.