

616-482-9200 | SARAHANNSIPPLE@GMAIL.COM



**SARAH
SIPPLE**

■ FRONT-END WEB DEVELOPER

ABOUT

My career has always been about serving customers, and I continue to be user-focused by developing front-end applications. Currently seeking a remote position where I can work with a team to grow with your company.

PROJECT EXPERIENCE

[WWW.GITHUB.COM/SARAHSIPPLE](https://www.github.com/sarahsipple)
WWW.SARAHSIPPLE.COM

FACE RECOGNITION API APP

[HTTPS://GITHUB.COM/SARAHSIPPLE/SMARTBRAINFRONTEND](https://github.com/sarahsipple/smartbrainfrontend)

Connected with Clarifai AI API to create an app that puts a box around a face of an image. Used React JS, HTML and CSS for front-end, and Node.JS and PostgreSQL for back-end log-in functionality.

NASA ASTRONOMY PIC OF THE DAY API APP

[HTTPS://GITHUB.COM/SARAHSIPPLE/NASAPICOFTHEDAY](https://github.com/sarahsipple/nasapicoftheday)

Connect with the NASA API to create an app that allows a user to save favorites to local storage, lazy load photos and shows a graphic when items are loading.

RANDOM QUOTE GENERATOR APP

[HTTPS://GITHUB.COM/SARAHSIPPLE/QUOTEGENERATOR](https://github.com/sarahsipple/quotegenerator)

Random quote generator using type.fit API, and "tweet me" button to post quote to Twitter.

More projects listed on my website and Github

WWW.SARAHSIPPLE.COM

SKILLS

HTML & CSS & Javascript	Shopify Liquid
Adobe Ai, Ps, & Id	React JS
Node.Js	PostgreSQL
Github	VS Code

WORK EXPERIENCE

2014-2020

MINER SUPPLY COMPANY

CUSTOMER SERVICE REPRESENTATIVE

Provided friendly customer service in a timely manner. Updated company social media accounts to develop brand awareness, generate inbound traffic and cultivate leads and sales. Created sales flyers for events and seasonal promotions that drove sales and attendance to events.

2012 - 2014

RIDERS DISCOUNT

CUSTOMER SERVICE MANAGER

Began as Lead CSR, promoted to Manager July 2013. Supervised Customer Service team to develop a well-functioning and productive team. Responded to eBay disputes, PayPal disputes and escalated issues from Customer Service staff to conclude issues. Processed data manipulation and organization for entry in database to create online advertisements.

2010- 2012

MANOCO BLUE (PAUL MITCHELL PRO)

MARKETING INTERN & CUSTOMER SERVICE

Creation of marketing materials for sales team and educational events for print, for website and for HTML emails utilizing Adobe Photoshop, Microsoft Publisher and Netsuite Software. Assisted in planning and coordinating Hair Shows. Direct customer interaction to ensure satisfaction in all business transactions.

EDUCATION

■ BACHELOR OF BUSINESS ADMINISTRATION

DAVENPORT UNIVERSITY

Graduated with High Honors, 3.79 GPA
Deans List every semester, maintained academic standing to keep full-ride academic scholarship