

Video Transcript
4/22/23
WEBVTT

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00:00:04.520 --> 00:00:12.230

Sarah Redden: Okay. Hi. We are here to learn more about your experiences with connecting with friends and family over long distances.

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00:00:12.270 --> 00:00:20.290

Sarah Redden: The goal is to create an app that is simple to use. So I want to hear about your experiences with the apps in order to make a better product.

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00:00:20.410 --> 00:00:22.210

Sarah Redden: Thanks for participating.

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00:00:25.060 --> 00:00:31.260

Sarah Redden: not valuing it. We're not evaluating you in any way, but we're learning from

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00:00:31.490 --> 00:00:33.040

Sarah Redden: from you about how

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00:00:33.190 --> 00:00:40.360

Sarah Redden: you look for information online and what works and doesn't work for you. With this we hope we can make our product better for people like you.

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00:00:40.440 --> 00:00:52.170

Sarah Redden: There's no right answers or wrong answers. So to any of the questions. I'm asking the study. We're just interested in learning about how you share social media with friends and how you would approach this.

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00:00:54.200 --> 00:00:56.950

Sarah Redden: We will conduct the study mostly as discussion.

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00:00:56.970 --> 00:01:02.250

Sarah Redden: I'll ask you to show me how you do things and ask you questions, how to better understand what you do.

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00:01:02.800 --> 00:01:14.500

Sarah Redden: Here's how the session is going to be scheduled. We we will ask you a few general questions about how you share your media and catch up with with friends. Then we'll go through activities and do some on discord as well

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00:01:14.800 --> 00:01:15.790

Sarah Redden: or not.

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00:01:15.800 --> 00:01:23.800

Sarah Redden: If you guys don't use that Well, you're working on these tasks. We would like you to think aloud and just explain

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00:01:24.530 --> 00:01:31.540

Sarah Redden: what you're doing. So you could talk through everything. We will record a little video so that I can go back and review things later and make sure everything is right.

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00:01:31.640 --> 00:01:42.850

Sarah Redden: Okay. So do you guys have any questions? Okay? So here's the interview. We're going to go over some background questions. Could you guys each tell me your name and a little bit about your Major.

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00:01:43.370 --> 00:01:44.920

Sarah Redden: Okay, Either one can start.

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00:01:45.500 --> 00:02:00.370

Emmilee: Okay. My name is Emily Toro, and I am a linguistics and psychology, Major. Cool. Okay. And why did you guys choose that, Major?

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00:02:01.790 --> 00:02:05.810

Jazmine: I just was really interested in the

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00:02:05.930 --> 00:02:32.090

Jazmine: and the classes that I took. They were under Andrew, and I decided to pursue it. Nice! I was supposed to be just site, but then, at my Community college Before I transferred I was feeling 10. So, in order to transfer to UCLA I had to do link insight. But I actually like it, which is good. I did that, too. And that's why it does, my Major. Okay, do you guys use your computer a lot for your classes?

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00:02:33.690 --> 00:02:45.280

Emmilee: Not as much now. Oh, just yes; but I use my iPad more because that's what I take notes on, and then use my laptop for a site.

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00:02:45.480 --> 00:02:50.570

And then what apps do you use to connect with classmates if you have any?

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00:02:55.620 --> 00:03:10.380

Jazmine: I have used this court before, but that was in community call just a couple of years ago. And then I use just regular messages, too.

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00:03:10.560 --> 00:03:12.240

Sarah Redden: Yeah, okay. Cool.

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00:03:12.350 --> 00:03:16.340

Sarah Redden: Yeah. I had discord for my classes. Okay, here's some more general questions.

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00:03:16.380 --> 00:03:19.990

Sarah Redden: How old were you when Covid hit, and what Greg were, even

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00:03:20.190 --> 00:03:21.940

Sarah Redden: if you remember.

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00:03:24.520 --> 00:03:41.850

Emmilee/Jazmine: Yeah. So I was 18 during 19. Okay, Were you in high school? I just graduated in. I was a senior high school, and I was 17 through 18 that year. Oh, okay, I see.

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00:03:42.240 --> 00:03:46.710

Sarah Redden: Okay. What did you do for fun to stay busy in quarantine.

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00:03:46.810 --> 00:03:58.190

Jazmine: I watched a lot of movies I downloaded to. That was my downfall, and then I would go on a lot of walks.

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00:03:58.190 --> 00:04:12.960

Emmilee: Yes, I would hang out with my family a lot we would do puzzles. I hate puzzles that I would just want, and then I would go on run. I would work out in my backyard I would tan a lot slim

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00:04:13.440 --> 00:04:32.460

Emmilee/sarah: because it was getting close to summer. I didn't really see my I would face that, my friends? Oh, yeah, okay, that brings you to. The next question is, how did you guys connect with friends over Quarantine or Covid.

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00:04:32.570 --> 00:04:50.370

Jazmine: or like a regular phone call or like a regular phone call. And then just like your basic social media apps like Snapchat. Yeah, okay, Were there any frustrations during this time. Yes, okay. And what were they? Or just some?

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00:04:50.520 --> 00:04:51.610

Well.

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00:04:56.420 --> 00:05:03.480

Sarah Redden: with technology. Yeah, i'll just go to the next like with technology like specifically

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00:05:04.090 --> 00:05:28.090

Jazmine: well with Zoom. I didn't have no work it. I tried setting up a link, but it's too complex to find out, so I just like my friend do it, and then we eventually got it to work. So that was frustrating other than that. I didn't experience. Yeah, I was bored for sure. Yeah, then

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00:05:28.280 --> 00:05:43.880

Emmilee: for technology. That was when I was in my senior. So we went in court in the middle of my senior, so I had to learn to use canvas, and that was not fun. I remember being really confused, and it same with Zoom. I didn't know how to use it, either.

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00:05:44.120 --> 00:05:56.810

Sarah Redden: And then I think that's pretty much it because I never did zoom with my friends? Yeah. And then, yeah, next question is, Have you ever watched movies with your friends online? And how would you do that?

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00:05:57.090 --> 00:06:05.380

Jazmine: Yeah, I wouldn't know how to do it, but I know they would send me a link, and then they one of them would like screen share

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00:06:05.560 --> 00:06:09.530

Jazmine: and we'd watch the movie via their screen.

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00:06:09.680 --> 00:06:17.530

Emmilee: Yeah, I don't go like the technical parts of it. I never, never did that. Oh, my gosh, okay.

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00:06:19.330 --> 00:06:29.560

Sarah Redden: So earlier I asked you about what activities you use online. So let's walk through them. If you do how to do it. So

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00:06:29.780 --> 00:06:42.480

Sarah Redden: first let's go with your activity on how you did the movies. Just go ahead and walk me through like exactly what would happen. Like your friend would send you a link click on it.

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00:06:42.730 --> 00:06:45.310

Sarah Redden: And then

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00:06:45.440 --> 00:06:47.790

Jazmine: this is in Zoom: yeah, okay.

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00:06:47.900 --> 00:06:51.310

Jazmine: Sometimes I have to wait for them to let me into them.

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00:06:51.390 --> 00:06:53.510

Jazmine: Zoom.

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00:06:53.630 --> 00:06:59.310

Jazmine: I get in, and then I see their screen and let me go through Netflix.

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00:06:59.510 --> 00:07:01.850

Jazmine: I watch the movie, but

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00:07:02.720 --> 00:07:03.750

another one.

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00:07:03.910 --> 00:07:09.120

Jazmine: and you guys could still like talk while you watch the maybe.

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00:07:10.650 --> 00:07:12.110

Sarah Redden: Okay.

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00:07:14.100 --> 00:07:15.070

Sarah Redden: So

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00:07:20.460 --> 00:07:21.610

Sarah Redden: let's see.

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00:07:21.700 --> 00:07:34.700

Sarah Redden: Okay. Next question is any problems you guys had? Did you ever have any problems with keeping in touch with friends or finding online activities to do. because I know, like in person, like it's easier to like do stuff. But is it?

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00:07:43.510 --> 00:07:44.280

Sarah Redden: But

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00:07:44.470 --> 00:07:59.640

Emmilee: yeah, yeah, it was harder. And I don't even think we, because we didn't even do the movie thing. So we didn't even find anything to do online because all of us are not technologically advanced. We can never.

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00:07:59.640 --> 00:08:05.420

But we never even wanted to try to figure things out because we were used to it at the time. Is it 2 and a half to yeah.

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00:08:05.440 --> 00:08:06.430

Sarah Redden: So yeah.

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00:08:07.550 --> 00:08:14.350

Sarah Redden: okay. And then how did you figure out which site works best for you and your friends

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00:08:16.280 --> 00:08:28.680

Jazmine: with Zoom? I think that was the only thing that we could think of or yeah, he even knew about. Yeah, I know there's a Google thing, but that one just didn't want to try it. Yeah.

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00:08:28.680 --> 00:08:42.260

Emmilee: Well, for us it was space time, and we figured out that was the best, because we already knew how to use it, and we didn't know what anything else was, either. So it was easy, because we would just call each other and see each other's.

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00:08:42.850 --> 00:08:50.300

Sarah Redden: And then do you have any social activities, forums, or groups to keep you actively in touch from time to time

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00:08:51.720 --> 00:08:56.080

Sarah Redden: with like your friends or like that are far away or family.

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00:08:56.570 --> 00:09:00.600

Jazmine: and it's just a text or a phone call. Okay.

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00:09:01.080 --> 00:09:06.980

emmilee: I have X phone call tik to the Snapchat

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00:09:07.150 --> 00:09:17.060

Emmilee: Instagram. I do have Whatsapp, which I use

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00:09:17.540 --> 00:09:35.860

Jazmine: sometimes. Not as often it's more for school. Yeah, yeah, just basic social media apps. Let me know. Oh, yeah, it's a lot that's true. And you guys have like little groups and like Snapchat. Okay.

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00:09:35.860 --> 00:09:38.340

Jazmine: Tik Tok: I wish you could do

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00:09:38.390 --> 00:09:47.100

Sarah Redden: group like you could send a video to a group of people you have to send it individually to different people. So like to. I want to send it to multiple people

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00:09:47.220 --> 00:09:51.470

jazmine: instead of being able to send it to your chat. Yeah. Yeah.

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00:09:51.830 --> 00:09:56.110

Sarah Redden: No. I okay.

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00:09:56.260 --> 00:09:57.930

Sarah Redden: Different kinds.

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00:09:58.470 --> 00:10:05.770

Sarah Redden: Okay, Never mind. Are there any kinds of apps that you do not attempt to use when connecting with friends.

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00:10:05.820 --> 00:10:09.540

Sarah Redden: If so, what do you do in these cases?

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00:10:10.110 --> 00:10:23.020

Jazmine: Just Are there any apps that I don't even? Do you know I have anything else that I just don't

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00:10:24.090 --> 00:10:28.870

Sarah Redden: you really have I zoom? Have you really?

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00:10:29.060 --> 00:10:33.610

Jazmine: But yeah, i'm trying to think of other apps.

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00:10:34.220 --> 00:10:38.060

Emmilee: I know I can't definitely this for that. My number one.

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00:10:38.080 --> 00:10:41.240

Emmilee: or I mean, I gave them on Snapchat.

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00:10:41.400 --> 00:10:49.540

Emmilee: I don't use Twitter. Oh, yeah, I don't.

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00:10:49.720 --> 00:10:52.830

Jazmine: That's all I can think of. Yeah, okay.

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00:10:53.170 --> 00:11:09.160

Sarah Redden: So that was basically it, except I have. Oh, actually 2 little questions left. If you could create a magical tool that would allow you to share, content and connect with friends as you want. What would that 2 will be like? How would it work, and what areas would it cover?

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00:11:10.310 --> 00:11:16.580

Sarah Redden: What would you be able to do on it with your friends. What do you want to do with your friends online? That's easy. Yeah.

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00:11:18.300 --> 00:11:20.540

Emilee: I would want like a

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00:11:21.620 --> 00:11:49.950

Emmilee: like an app where I could just press a button where we need to open up. There's one button, and you Well, you press the person's name, and then a button, and then it's like a hologram. You can like talk to each other. It looks like you're a person. Oh, like they're right there. Yeah, that'd be cool. But like so easier when there's less buttons. Yeah, when you have to go through like, find your name, and then press all these things, and it gets confusing, come in discord. Never find where you can call my friends. Yeah.

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00:11:49.950 --> 00:11:51.950

Sarah Redden: it's good

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00:11:51.990 --> 00:12:06.360

Jazmine: every time I sing it. Just. And so songs I have said in my head. We'll get 7. Next to that. We could finish this on.

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00:12:06.410 --> 00:12:11.490

Sarah Redden: Nice. Okay, I've been asking you guys a lot of questions. Is there anything you want

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00:12:11.590 --> 00:12:19.540

Jazmine: to ask me. why does this discord exist? Oh, it's for gamers, and it's actually really useful.

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00:12:19.600 --> 00:12:29.820

Sarah Redden: No, but we just me and my friends are using it in Covid, because you can make like little groups. So then we have like different forums that we would like.

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00:12:30.050 --> 00:12:39.890

Sarah Redden: I don't know, and every time I talk to my friend. I just join the call, but it takes a while to figure out you and my friend was like walking me through how to do it like the other day, just to share my screen, you know.

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00:12:40.100 --> 00:12:43.550

Sarah Redden: Okay? And any more questions.

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00:12:43.830 --> 00:12:50.140

Sarah Redden: Okay, that's all I have. Thank you for participating in my interview.

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00:12:50.600 --> 00:12:51.200

Okay.