Contextual Inquiry Field Notes:

Conducted by: Sarah Redden
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Conducted interview and observation of activities about how participants share media with friends virtually.

Interview Notes: 2 participants

① Jazmine

- Anthro

- doesn't use comp. much

- 18 durring covid

- little more tech savy, but dian't want to try

- showed me how to walk through zoom - sharing movies
  ↳ didn't know some advanced setting steps
  - may not work ☹

— would NOT attempt discord *

② Emmilee

- ling & psych

- use some computers

- 17 doring covid

- NOT tech savy

- not many activities virtual with friends → mainly at home stuff

- used apps already knew: FT, snap, insta

— would NOT attempt discord *

- want something ezy

Reflections:

- Both wouldn't attempt discord
- both typically gravitated to sites they already used before
    - use different apps for diff functions
    - typically not tech advanced

Emerging Questions/ Analysis:

- even if there is an app that does everything, people don't want to re-learn
    - looking for simplicity & <u>standardized</u> apps
    - lots of these apps have capebility of sharing, but you have to manually go in settings to get it to even work ... otherwize black screen

Future Action:

- make app w/ more standard icons, simplicity, & walk-through of how to edit settings ... or does it for you