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SKILLS

User research, Data analysis, Interaction design, Usability test, Prototyping, Front end development, Project management, Scrum

TOOLS

Balsamiq, Axure, Sketch, Framer.js, Adobe Illustrator, Adobe Indesign, HTML, CSS, Javascript, Sass, React+Redux, Web Components LaTeX, Java, SQL, R, SPSS

EDUCATION

M. in Human Computer Interaction

Carnegie Mellon University, 08/2016

B.S. in Psychology

Tsinghua University, 07/2013

EXPERIENCE

Creative Technologiest

Pearson Education., 10/2017-Current

 Worked on various digital learning products. Collaborated in user research, design ideation and exploration. Reviewed interaction design, built high-fidelity prototypes, and created and maintained internal components library for development.

Web Designer/Developer

EZ Moto Inc., 12/2016-09/2017

· Consolidated user requirements; designed, and developed the company website.

User Research Lead/Project Manager

CMU MHCI Capstone Project with PNC Bank, 01/2016-07/2016

 Researched, designed and developed prototypes of an end-to-end application for both bank employees and their corporate clients, and redesigned the workflow.
Our proposed solution gets included into PNC's roadmap and is slated for implementation.

Product Manger

NetEase Youdao Information Technology (Beijing) Co., Ltd., 05/2014-05/2015

- Worked on an extension of browsers with over 50 million users, featuring price tracking, price comparison and personalized recommendation, etc;
- Analyzed user needs, prioritized features development, designed prototypes and managed the product development with Scrum;
- Initiated, designed and managed the development of a new feature of "socialized shopping list", achieving 19% 7-day user retention rate, and 5% conversion rate.

User Researcher

NetEase Youdao Information Technology (Beijing) Co., Ltd., 06/2012-05/2014

- · Worked on location-based service, e-commerce and educational technology;
- Conducted various kinds of user researches across the products lifecycle. And coordinated with different teams to employ research findings into products;
- Initiated and accomplished a project to classify users of our online shopping products into five types with primary research and backend data.

AWARDS

Employee of the Quarter(2.5%)

NetEase Youdao, 12/2014

Top Ten Projects, Choice Award

Youdao Innovation Lab, 09/2014

Full Scholarship (10%, \$1600)

Summer Program, NUS, 07/2013

Annual Top Scholarship (5%, \$1300)

Tsinghua University, 10/2011