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## **SKILLS**

User research, Data analysis, Interaction design, Usability test, Prototyping, Front end development, Project management, Scrum

#### **TOOLS**

Balsamiq, Axure, Sketch, Framer.js, Adobe Illustrator, Adobe Indesign, HTML, CSS, Sass, Javascript, React+Redux, Web Components, LaTeX, Java, SQL, R, SPSS, Web3.js, ThreeJS, Arduino

#### **EDUCATION**

### M. in Human Computer Interaction

Carnegie Mellon University, 08/2016

## **B.S. in Psychology**

Tsinghua University, 07/2013

#### **EXPERIENCE**

### **Creative Technologist**

Pearson Education., 10/2017-Current

 Worked on various digital learning products. Collaborated in user research, design ideation and exploration. Reviewed interaction design, built high-fidelity prototypes, and created and maintained internal components library for development.

## Web Designer/Developer

EZ Moto Inc., 12/2016-09/2017

· Consolidated user requirements; designed, and developed the company website.

### **User Research Lead/Project Manager**

CMU MHCI Capstone Project with PNC Bank, 01/2016-07/2016

 Researched, designed and developed prototypes of an end-to-end application for both bank employees and their corporate clients, and redesigned the workflow.
Our proposed solution gets included into PNC's roadmap and is slated for implementation.

# **Product Manger**

NetEase Youdao Information Technology (Beijing) Co., Ltd., 05/2014-05/2015

- Worked on an extension of browsers with over 50 million users, featuring price tracking, price comparison and personalized recommendation, etc;
- Analyzed user needs, prioritized features development, designed prototypes and managed the product development with Scrum;
- Initiated, designed and managed the development of a new feature of "socialized shopping list", achieving 19% 7-day user retention rate, and 5% conversion rate.

#### **User Researcher**

NetEase Youdao Information Technology (Beijing) Co., Ltd., 06/2012-05/2014

- · Worked on location-based service, e-commerce and educational technology;
- Conducted various kinds of user researches across the products lifecycle. And coordinated with different teams to employ research findings into products;
- Initiated and accomplished a project to classify users of our online shopping products into five types with primary research and backend data.

#### AWARDS

## Employee of the Quarter(2.5%)

NetEase Youdao, 12/2014

## Top Ten Projects, Choice Award

Youdao Innovation Lab, 09/2014

Full Scholarship (10%, \$1600)

Summer Program, NUS, 07/2013

Annual Top Scholarship (5%, \$1300)

Tsinghua University, 10/2011