

**Personal Information:**

**Student Name:** Sarah Vogler

**Student Number:** s3762988

**Student Email Address:** s3762988@student.rmit.edu.au

**Nationality:** Australian

**Education:**

- Currently on my second year of my Bachelor of Business – Logistics and Supply Chain Management at RMIT
- FIATA Diploma of Freight Forwarding
- Diploma of International Freight Forwarding
- Diploma of Customs Brokerage
- IATA Dangerous Goods Certified
- Aviation Security Certificate
- Diploma of Sustainability
- Diploma of Logistics
- Certificate IV in Transport and Logistics (Warehousing & Storage)



**Languages:** English

**Accolades/Awards:**

- AFIA Young Achiever Award Finalist – 2019 VTA Australian Freight Industry Awards
- Industry Advocacy Award Finalist – 2019 Women in Industry Awards
- Young Achievement Award Winner - DCN Australian Shipping and Maritime Industry Awards 2018
- Asia Pacific Regional Winner – FIATA Young International Freight Forwarder of the Year 2018
- FIATA Young International Freight Forwarder of the Year Award, Australian Representative, 2018

**Hobbies:**

**Interesting fact:** I attended the FIATA World Congress 2018 as a delegate and guest speaker, in New Delhi in India. This was my first experience travelling overseas and was part of my prize as the Asian Pacific Regional Winner for the Young International Freight Forwarder of the Year Award. The Congress was held over three days and included an array of events...

I was a guest speaker at the Regional Asia Pacific (RAP) Meeting, giving my views on the future evolution of the freight industry and was a guest speaker at the Young Logistics Professionals Day (prior to the commencement of the FIATA World Congress) speaking with young professionals from all around the world.

**Interest in IT:** (paragraph per question)

What is your interest in IT?

IT is an integral part of everyday life.

When did your interest in IT start?

I have always had an interest in IT, but can safely admit, it has increased by far since beginning my Bachelor's Degree in 2018.

Why did you choose to come to RMIT?

RMIT offered the most appropriate

What do you expect to learn during your studies?

**Ideal Job:**

The job advertisement (include a link/snapshot). Please find in Appendix 1.

<https://www.seek.com.au/job/50479516?type=standout#searchRequestToken=97936f79-7fd6-4078-b5d7-110ac9cdabfe>

**Position description and what makes the position appealing to you:**

Supply Chain Business Operations Manager – Motorola Solutions

Working as a customs broker, my role is just one aspect of many supply chains. This position appeals to me, as it will identify how a particular supply chain operates from start to finish and will be involved in operations across the whole supply chain. It will be able to show me

**Skills/qualifications/experience required:**

Position Requirements:

- Understanding of how supply/demand planning impacts other functions of the business.
- Ability to maintain confidentiality and discretion in business relationships and exercise sound business judgment.
- Capability to work independently in a fast paced lean organization and be extremely organized and detail oriented.
- Ability to establish and maintain effective interpersonal working relationships with internal and external customers.
- Ability to effectively manage multiple tasks/projects, priorities and deadlines with a hands-on approach to getting things done in a global, virtual organization.

Knowledge and Abilities Required:

- Minimum 10 years of diverse international Business / Service / Supply Chain / Operations / Finance experience.
- Experience in business process reengineering and program / project management.
- Excellent interpersonal & communication (verbal / written) skills at an executive level.
- Ability to facilitate the collaboration & build consensus across multiple business functions.
- Ability to think analytically & drive decisions through the use of Business Intelligence software.
- Bachelor's Degree required and MBA/MS advantageous.

**Current skills/qualifications/experience:**

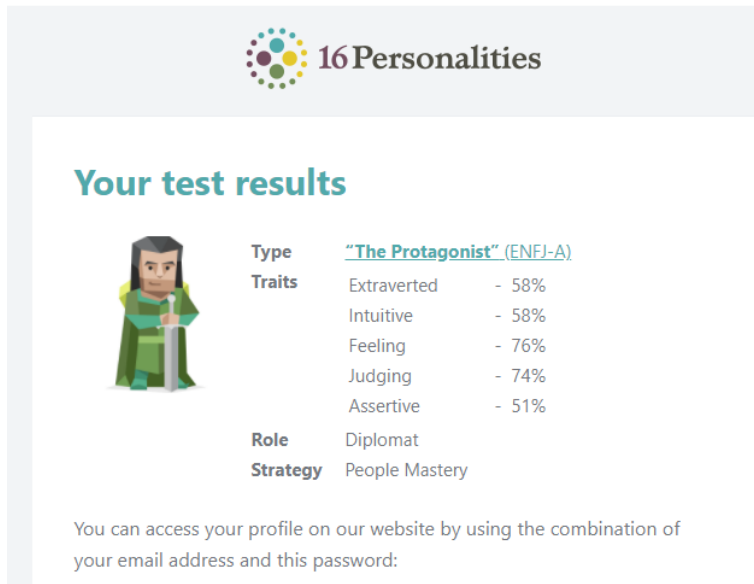
- Almost 11 years freight and logistics background,
-

Plan – how to obtain the skills, qualifications and experience required for the position. Building on what I have now.

- Finish Bachelor's Degree
- Look at obtaining a management role to

### Personal Profile

- Results of an online Myer-Briggs test

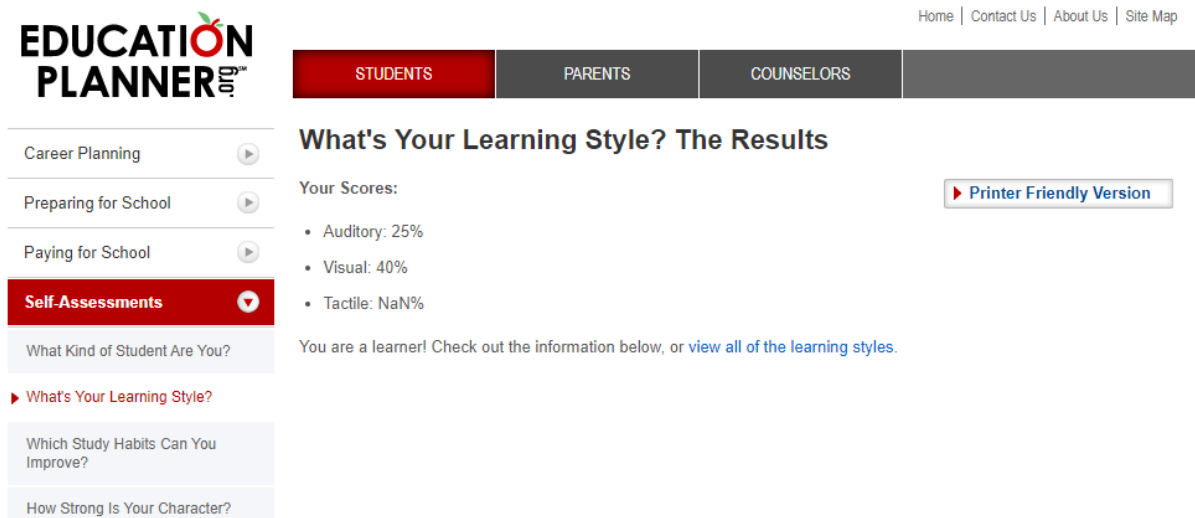


The screenshot shows the '16Personalities' website. The header features a colorful circular logo and the text '16Personalities'. Below the header, the main content area is titled 'Your test results'. On the left, there is a cartoon illustration of a person in a green robe holding a sword. To the right of the illustration, the results are displayed in a table-like format:

Type	<b>"The Protagonist" (ENFJ-A)</b>	
Traits	Extraverted	- 58%
	Intuitive	- 58%
	Feeling	- 76%
	Judging	- 74%
	Assertive	- 51%
Role	Diplomat	
Strategy	People Mastery	

Below the table, a message states: 'You can access your profile on our website by using the combination of your email address and this password:'

- Results of "What's your learning style?"



The screenshot shows the 'EDUCATION PLANNER' website. The header includes the logo and navigation links: Home | Contact Us | About Us | Site Map. Below the header, there are three main sections: STUDENTS, PARENTS, and COUNSELORS. The 'STUDENTS' section is highlighted. On the left, there is a sidebar with links: Career Planning, Preparing for School, Paying for School, and Self-Assessments (highlighted). Below the sidebar, there are three links: What Kind of Student Are You?, What's Your Learning Style? (highlighted), Which Study Habits Can You Improve?, and How Strong Is Your Character?. The main content area is titled 'What's Your Learning Style? The Results'. It displays 'Your Scores:' with a list: Auditory: 25%, Visual: 40%, and Tactile: NaN%. Below the scores, a message states: 'You are a learner! Check out the information below, or view all of the learning styles.' A 'Printer Friendly Version' button is also visible.

What do the results of these tests mean for you?

How do you think these results may influence your behaviour in a team?

How should you take this into account when forming a team?

## **IT Project Idea (1000 words)**

Overview (100 words)

Motivation (100 words)

I have spent my entire career in freight forwarding, a vital aspect of any supply chain. Each and every one of my clients specialises in their own field and it is my profession to ensure our clients are complying with ... My line of work also requires me to do my due diligence to my client, by ensuring they are charged the lowest rate possible on duty, GST and any other customs related charges including quarantine fees, dumping duties, Wine Equalisation Tax (WET), Luxury Car Tax (LCT) etc. In order to complete my job effectively and efficiently, I need to have the correct documentation on hand. Over the years, this has proved difficult to obtain, going back and forth to the supplier and the importer to obtain correct information.

Description (500 words)

The software would link up

Although difficult to give exact information (as this is a job for a licensed customs broker), the App aims to guide the client on the requirements of particular imports. For example; General documents requirements differ for Airfreight and Sea freight consignments. Sea freight are required to provide packing declarations, whereas airfreights are not.

Tools and Technologies (100 words)

Software development

Skills required (100 words)

Outcome (100 words)

[Jobs](#)[Courses](#)[Businesses for sale](#)[Volunteering](#)[AU](#) [NZ](#)[Sign in or Register](#) | [Employer site](#)[Job Search](#)[Profile](#)[Career Advice](#)[Company Reviews](#)

## Supply Chain Business Operations Manager

Motorola Solutions

★★★★☆ 2.9 overall rating (34 employee reviews)

[More jobs from this company](#)

### Your Role:

Your role will entail you collaborating with our Planning & Forecasting teams and facilitating the Sales & Operations Planning (S&OP) meetings with Sales and Product & Finance executives.

You will identify any potential delivery and/or inventory issues by reviewing demand and supply plans and facilitating resolution.

### Key Tasks will include, but not be limited to the following:

- Develop, implements and measures sustainable process improvements related to S&OP, and ongoing communications between the business, sales and operations.
- Develop and produces dashboards that are communicated to internal and external stakeholders on performance against the metrics by leveraging IT infrastructure to automate reporting (eg Tableau).
- Leads the overall operational governance to the business to include revenue, cost, quality, delivery and cash objectives, hosting business reviews to critique performance.
- Coordinates Product life cycle management and Portfolio Rationalisation and insures that new product introduction and legacy product cancellation strategies are aligned with customer migration plans.

[Apply for this job](#)[☆ Save job](#)[✉ Send job](#)

31 Aug 2020

**Melbourne**  
Eastern Suburbs

**Full Time**

**Manufacturing, Transport & Logistics**  
Management

### About Motorola Solutions

★★★★☆ 2.9

[34 employee reviews](#)

[More jobs from this company](#)

### Career insight for Business Operations Managers

Most common salary in Melbourne VIC

organization.

**Knowledge and Abilities Required:**

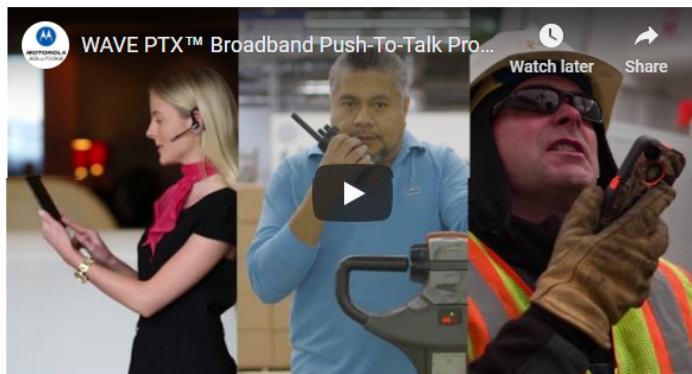
- Minimum 10 years of diverse international Business / Service / Supply Chain / Operations / Finance experience.
- Experience in business process reengineering and program / project management.
- Excellent interpersonal & communication (verbal / written) skills at an executive level.
- Ability to facilitate the collaboration & build consensus across multiple business functions.
- Ability to think analytically & drive decisions through the use of Business Intelligence software.
- Bachelor's Degree required and MBA/MS advantageous.

**Inclusion & Diversity:**

At Motorola Solutions we are proud of the diversity of our people. Motorola Solutions is committed to providing equal employment opportunities and is a proud sponsor of Females in Information Technology & Telecommunications.

**Company Overview:**

At Motorola Solutions, we create technologies our customers refer to as their lifeline. Our technology platforms in communications, software, video and services help our customers work safely and more efficiently. Whether it's helping firefighters see through smoke, enabling police officers to see around street corners, or reliably keeping the lights on in homes and businesses around the world, our work supports those who put their lives on the line to keep us safe. Bring your passion, potential and talents to Motorola Solutions, and help us usher in a new era in public safety and security.



**The application form will include these questions:**

- Which of the following statements best describes your right to work in Australia?
- How many years' experience do you have as an operations manager?
- Do you have experience in a role which requires relationship management experience?
- Do you have experience working with logistics, freight & delivery services?
- What's your expected annual base salary?