Experience

Waconia Public Schools, Waconia, MN 2006 – Current

Network/Systems Administrator
- Manage a medium size network that consists of 15 servers & 1500 workstations.
- Handle all Network & System operations including firewalls, antivirus, email archiving, VoIP, & switches.
- Built Microsoft Exchange 2010 on VMware and migrated from Exchange 2003.
- Work with Backup Exec 2010 R3 in conjunction with our SAN & Virtual Tape Library.
- Work extensively with Windows XP, Windows Server 2003, 2008, Active Directory, Group Policy, WSUS, and Microsoft Exchange.
- Implemented a wide range of technologies including open sources projects to help reduce the overall IT budget needs.
- Provide end-user support and assist level 1 & 2 helpdesk staff in day to day operations.
- Continually research better ways to reduce down time & increase IT productivity.

Computer Technology Solutions, Mankato, MN 2005 – 2006

Network & Desktop Support
- Work with a number of medium to small size businesses – helping in all aspects of their technology needs. Primarily with PC / IP network support, security and data redundancy.
- Handle a variety of hardware and software platforms including Windows XP/2000, Windows server, MAC OS 9 & X, Exchange, Symantec Antivirus, VERITAS/Brightstor backup products, Watch Guard firewall products, PC & Apple hardware.
- Achieved Watch Guard Firewall and Apple Hardware certification.

Independent Contractor, Mankato, MN 2003-2005

Independent Contractor of Technology Services
- Worked with numerous small businesses – providing all their technology needs.
- Handled a wide variety of hardware products including switches, routers, firewalls, cabling, WiFi products, PCs, & servers.
- Handled a wide variety of software platforms including Anti-Virus packages, Backup systems, remote connectivity, Microsoft Windows XP, 2000, 9x, Active Directory & Linux.
- Implemented Wireless network projects for 6 different apartment complexes. Handled installation, security, management, & end user support.

Intelli-Risk Management Company, St. Louis Park, MN 2001-2003

Regional IT Team Lead
- Was team lead for 2 locations, 5 other team members, & over1200 seats
- Managed all computer & technical aspects at both locations.
- Provided leadership & support guidance for all team members in order to provide technical support for internal clients.
- Implemented project "clean up" for all the technology areas throughout the building.

Taylor Corporation, North Mankato, MN 1999-2001

Wide Area Network Help Desk Support
- Team member on the Centralized Corporate Helpdesk that supported 50 plus companies.
- Provided outstanding general technical support for clients internally & throughout the 50 plus sister companies owned by Taylor Corporation.
- Effectively prioritized multiple projects at once while managing conflicting demands on time.
- Handled all ordering of Hardware & Software for all departments.

Education

Boston University, Boston, MA – College of Engineering