

#### INTRODUCTION

# AT&T 3G Network Shutdown

AT&T is shutting down its 3G network and this process will be finished by February 22, 2022. Once the 3G network is shut down, 3G cell phones will also not work on Good2Go Mobile.

We're here to help. The latest information will be posted here.

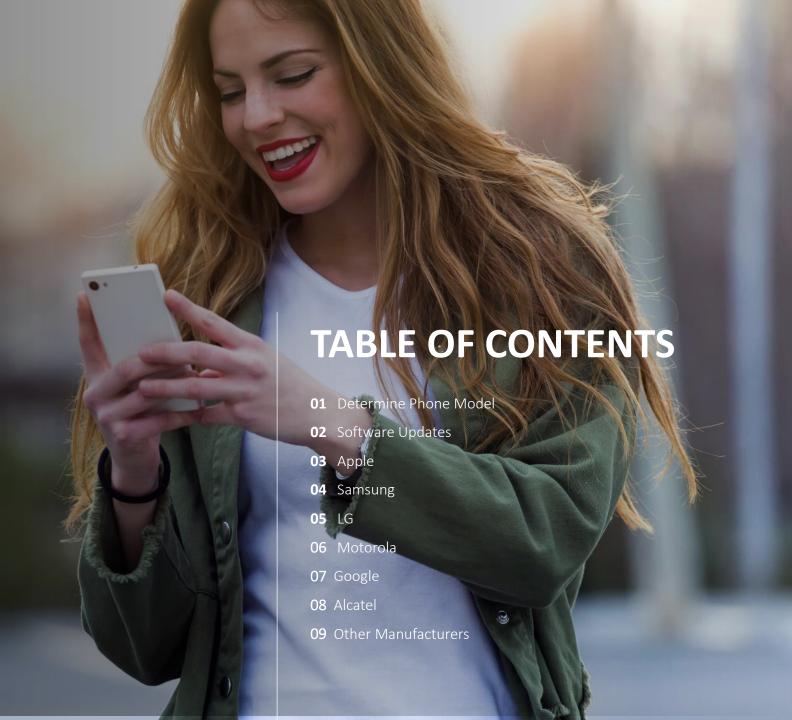
Devices in this list are tested and approved for the AT&T network. See next page on how to find your device model number.

If your phone is not on the list, it is most likely non-compatible. You will need to purchase a new, unlocked phone to avoid a service interruption.

There are many versions of the same phone, especially here in the United States. Each version has its own model number, even when the marketing name is the same.

#### Example

- Galaxy S20 models G981U and G981U should work on the Good2Go network.
- Galaxy S20 models G981F, G981N and G981O will NOT work



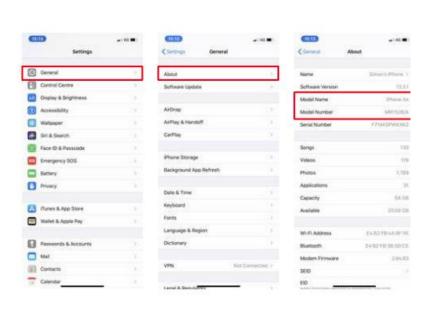
#### **HOW TO**

# DETERMINE YOUR PHONE MODEL

Some manufacturers make it simple by putting the phone model on the outside of your phone, typically on the back. If your phone is not labeled, you can follow these instructions.

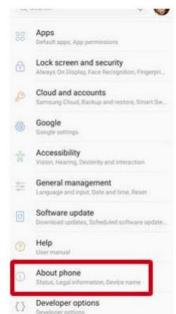
## For iPhones®

- 1. Go to **Settings**.
- 2. Tap General.
- 3. Tap **About** to view the model name and number.



# For Androids®

- 1. Go to **Settings**. You may have to go into the System menu next.
- 2. 2. Tap About Phone or About Device to view the model name and number





# **Other Phones**

- 1. Go to **Settings**.
- Tap About Phone to view the model name and number

OR

- 1. Remove the back cover.
- 2. Remove the battery.
- Look for the model number on the inside of the phone usually on a white label.



# HOW TO UPDATE PHONE SOFTWARE

If you have one of the devices needing a software upgrade (noted by a \* on the following pages) you need to make sure you have the latest device software.

### For iPhones®

- 1. Plug your device into power and connect to the internet with Wi-Fi.
- 2. Go to **Settings** > General, then tap **Software Update.**
- 3. If you see two software update options available, choose the one that you want to install.
- 4. Tap Install Now.

# For Androids®

- 1. Make sure your device is connected to Wi-Fi.
- 2. Open **Settings**.
- 3. Select **About Phone**.
- 4. Tap **Check for Updates**. If an update is available, an Update button will appear. Tap it.
- 5. Install. Depending on the OS, you'll see Install Now, Reboot and install, or Install System Software. Tap it.



# good2go

#### **APPLE**

As far as iPhones are concerned, you probably won't have to worry much.

We are told iPhone 6 and newer should work on the network after the 3G shutdown is complete.

The same is true for the iPad. The iPad 3 and newer and the iPad Mini  $1^{st}$  edition and newer should also be compatible.

- Apple iPhone 6 series
- Apple iPhone 7 series
- Apple iPhone 8 series
- Apple iPhone 10 series
- Apple iPhone 11 series
- Apple iPhone 12 series
- Apple iPhone 13 series
- Apple iPad 3 or newer
- Apple iPad Mini 1st Edition and Newer





#### **SAMSUNG**

These unlocked Samsung phone models should work on the Good2Go Mobile after the 3G network shutdown.

- Galaxy A71 5G (A716U, A716U1)
- Galaxy A52 5G (A526U, A526U1)
- Galaxy A51 5G (A516U, A516U1, A516UP)
- Galaxy A51 (A515U, A515U1)
- Galaxy A50 (A505U1, A505A, S506DL)
- Galaxy A42 5G (A426U1)
- Galaxy A32 5G SE (A326U, A326U1/DS)
- Galaxy A21 SE (A215U1)
- Galaxy A13 5G (A136U)
- Galaxy A12 SE (A125U, A125U1/DS)
- Galaxy A11 (A115A, A115AZ, A115AP, A115U1)
- Galaxy A10e (A102U, A102UC, A102U1)
- Galaxy A6 (A600A, A600AZ)
- Galaxy A02 (A025A, A025U1/DS)
- Galaxy A01 (A015A, SM-A015U1)
- Galaxy Express Prime 3 (J337A)
- Galaxy Express Prime 2/J3 (J327A)
- Galaxy Express Prime/J3 (J320A)
- Galaxy Express 3 (J120A)

- Galaxy A71 5G (A716U, A716U1)
- Galaxy A52 5G (A526U, A526U1)
- Galaxy A51 5G (A516U, A516U1, A516UP)
- Galaxy A51 (A515U, A515U1)
- Galaxy A50 (A505U1, A505A, S506DL)
- Galaxy A42 5G (A426U1)
- Galaxy A32 5G SE (A326U, A326U1/DS)
- Galaxy A21 SE (A215U1)
- Galaxy A13 5G (A136U)
- Galaxy A12 SE (A125U, A125U1/DS)
- Galaxy A11 (A115A, A115AZ, A115AP, A115U1)
- Galaxy A10e (A102U, A102UC, A102U1)
- Galaxy A6 (A600A, A600AZ)
- Galaxy A02 (A025A, A025U1/DS)
- Galaxy A01 (A015A, SM-A015U1)
- Galaxy Express Prime 3 (J337A)
- Galaxy Express Prime 2/J3 (J327A)
- Galaxy Express Prime/J3 (J320A)
- Galaxy Express 3 (J120A)

- Galaxy S21 FE (SM-G990U, SMG990U1, G990B, G990B/DS, G990F, G990F/DS)
- Galaxy S21 5G (G991U, G991U1, G991W, G991B, G991B/DS)
- Galaxy S21+ 5G (G996U, G996U1, G996W, G996B, G996B/DS)
- Galaxy S21 Ultra 5G (G998U, G998U1, G998W, G998B, G998B/DS)
- Galaxy S20 (G908F, G980F/DS)
- Galaxy S20+ (GG985F, G985F/DS)
- Galaxy S20 5G (G981U, G981U1. G981W, G981B, G981B/DS)
- Galaxy S20+ 5G (G986U, G986U1, G986B, G986B/DS)
- Galaxy S20 Ultra 5G (G988U, G988U1, G988W, G988B, G988B/DS)
- Galaxy S20 FE (G781U, G781U1, G781UC, SM-G781W, G781B, G781B/DS, G780F, G780F/DS)
- Galaxy S10 (G973U\*, G973UC, G973U1\*, G973W, G973F, G973F/DS)
- Galaxy S10+ (G975U\*, G975U1\*, G975W, G975F, G975F/DS)
- Galaxy S10 5G (G977U, G977B, G977F)
- Galaxy S10e (G970U\*, G970U1\*, G970W, G970F, G970F/DS)
- Galaxy S10 Lite (G770U1, G770F, G770F/DS)
- Galaxy S9 (G960U\*, G960U1\*)
- Galaxy S9+ (G965U\*, G965U1\*)
- Galaxy S8 (G950U\*)
- Galaxy S8 Active (G892A)
- Galaxy S8+ (G955U\*)
- Galaxy S7 Edge (G935A)Galaxy S7 (G930A)

- Galaxy S10 (G973U\*, G973UC, G973U1\*, G973W, G973F, G973F/DS)
- Galaxy S10+ (G975U\*, G975U1\*, G975W, G975F, G975F/DS)
- Galaxy S10 5G (G977U, G977B, G977F)
- Galaxy S10e (G970U\*, G970U1\*, G970W, G970F, G970F/DS)
- Galaxy S10 Lite (G770U1, G770F, G770F/DS)
- Galaxy S9 (G960U\*, G960U1\*)
- Galaxy S9+ (G965U\*, G965U1\*)
- Galaxy S8 (G950U\*)
- Galaxy S8 Active (G892A)
- Galaxy S8+ (G955U\*)
- Galaxy S7 Edge (G935A)
- Galaxy S7 (G930A)
- Galaxy S7 Active (G891A)
- Galaxy S6 Edge Plus (G928A)
- Galaxy S6 Edge (G925A)
- Galaxy S6 (G920A)
- Galaxy S6 Active (G890A)
- Galaxy S5 (G900A\*)
- Galaxy S5 Active (G870A)
- Galaxy S5 Mini (G800A)

- Galaxy S4 Mini (i257)
- Galaxy XCover FieldPro (G889A)
- Galaxy XCover Pro (G715U1, G715A)
- Galaxy Z Flip3 5G (SM-F711U, SMF711U1, F711B)
- Galaxy Z Flip 5G (F707U, F707U1, F707W, F707B)
- Galaxy Z Flip (F700U/DS, F700U1, F700F, F700W/DS)
- Galaxy Z Fold3 5G (SM-F926U, SMF926U1, F926B, F926B/DS)
- Galaxy Z Fold2 5G (F916U, F916U1, F916W, F916B)
- Galaxy Z Fold (F900U, F900U1, F900F, F907B



#### LG

These unlocked LG phone models should work on the Good2Go Mobile after the 3G network shutdown.

- Arena 2/Neon Plus (LM-X320APM/AM8)
- Escape Plus (X320CM)
- Escape2 (H443)
- Classic Flip (L125DL)
- Fortune 3 (LMK300AMC)
- G8X (LM-G850QM)
- G8X ThinQ (LM-G850UM)
- G8 ThinQ (LM-G820UM, LM-G820QM\*)
- G7 (G710ULM)
- G7 ThinQ (LM-G710ULM)
- G6 (H871S, H871)
- G5 (H820)
- G4 (H810)
- G3\* (D850)
- G3 Vigor (D725)
- G Flex 2 (H950)
- G Vista 2 (H740)
- G Vista\* (D631)
- Harmony 4 (LM-K400AM)
- Harmony 3 (X420CM)
- Journey (L322DL)
- K92 5G (LM-K920AM)
- K40 (LM-X420AS, LM-X420QN\*)
- K30 (LM-X320QMG)
- K20 (M255)
- K10 (K425)
- K51 (LM-K500QM)
- Phoenix 5 (LM-K300AM)
- Phoenix Plus (LM-X410AS)

- Phoenix 4 (LM-X210APM)
- Phoenix 3 (M150)
- Phoenix 2 (K371)
- Premier Pro LTE (LML414DL, LML413DL)
- Premier Pro Plus (L455D)
- Prime 2 (LM-X320AA)
- Q70 (LM-Q620QM)
- Rebel 4 (LML211BL)
- Reflect (L555DL)
- Risio 4 (LM-K300CMR)
- Solo LTE (L423DL)
- Stylo 6 (LMQ730AM)
- Stylo 5 (LM-Q720CS, L722D, LM-Q720QM\*)
- Stylo 5+ (LM-Q720AM)
- Stylo 4 (LML713DL, LM-Q710ULM\*)
- Stylo 4+ (LM-Q710WA)
- Velvet (LM-G900UM)
- V60 ThinQ (LM-V600AM)
- V40 ThinQ (LM-V405UA)
- V35 (LM-V350ULM)
- V35 ThinQ (LM-V350AWM\*\*)
- V30 (H931)
- V20 (H910)
- V10 (H900)
- Wing (F100VM)
- Xpression Plus 3 (LM-K400AKR)
- Xpression Plus 2 (LM-X420AS8)
- X Venture (H700)



#### Please note

In a statement last year, LG announced it was shutting down its US mobile phone business.

We cannot recommend LG phones to our customers technology evolution regularly requires software updates that may become difficult to receive.

LG Models and the LG logo are registered trademarks of LG Inc.

<sup>\*</sup>Indicates devices that may require a software update to enable HD Voice/VoLTE, Wi-Fi Calling, Advanced Messaging or 5G \*\*AT&T version only



#### Motorola

These unlocked Motorola phone models should work on the Good2Go Mobile after the 3G network shutdown.

- One Action (XT2013-4)
- One Fusion+ (XT2067-2)
- One Hyper (XT2027-1)
- One Zoom (XT2010-1)
- E (XT2052-1)
- E6 (XT2005-5)
- e5 Cruise (XT1921-2)
- E5 Play (XT1921-2A, XT1921-2)
- e5 Supra (XT1924-6)
- E6 (XT2005-5)
- Edge 20 lite (XT2139-1)
- Edge (XT2063-2)
- Edge 5G (XT2063-2)
- Edge 2021 (XT2141-2)
- G 5G (XT2113-3)
- G Play (XT2093-1, XT2093-4, XT2093-7)
- G Fast (XT2045-3, XT2045-3)
- G Power (XT2041-4, XT2117-4, XT2117-1)
- G Stylus 5G (XT2131-1, XT2131-3, XT2131-4, XT2131DL)
- G Stylus (XT2043-4, XT2115-1)
- G Pro (XT2043-8)
- G100 (XT2125-4)
- G30 (XT2129-1)

- G9 Play (XT2083-1)
- G9 Power (XT2091-4)
- G8 Power (XT2041-1)
- G8 Plus (XT2019-2)
- G7 (XT1962-1)
- G7 Play (XT1952-4, XT1952-5)
- G7 Plus (XT1965-T)
- G7 Power (XT1955-5)
- G7 Supra (XT1955-5)
- g6 Forge (XT1922)
- g6 Play (XT1922-9)
- G Play 2021 (XT2093DL)
- G Power 2021 (XT2117-2)
- G Pure (XT2163-2, XT2163-4, XT2163-2, XT2163- 2PP, XT2163DL)
- One 5G Ace (XT2113-2, XT2113-5)
- One 5G (XT2075-2, XT2075-5)
- Razr 5G (XT2071-3)
- Razr (XT2071-2)
- Z4 (XT1980-3)
- Z2 Force Edition (XT1789-04)



MOTOROLA, the Stylized M Logo, MOTO and the MOTO family of marks are trademarks of Motorola Trademark Holdings, LLC.



# Google

These unlocked Google phone models should work on the Good2Go Mobile after the 3G network shutdown.

- Pixel 6 Pro (G8VOU)
- Pixel 6 (GB7N6, G9S9B)
- Pixel 5a (G1F8F)
- Pixel 5 (GD1YQ)
- Pixel 4a 5G (G025E)
- Pixel 4a (G025J)
- Pixel 4XL\* (G020J, G020P, G020Q)
- Pixel 4\* (G020I, G020M, G020N)

- G9 Play (XT2083-1)
- Pixel 3a (G020E, G020F, G020G)
- Pixel 3a XL (G020A, G020B, G020C)
- Pixel 3 XL (G013C, G013D)
- Pixel 3 (G013A)
- Pixel 2XL
- Pixel 2 (G011A, G011C)



<sup>\*</sup>Indicates devices that may require a software update to enable HD Voice/VoLTE, Wi-Fi Calling, Advanced Messaging or 5G



# Alcatel

These Alcatel phone models should work on the Good2Go Mobile after the 3G network shutdown.

Alcatel		
<ul> <li>Pixel 6 Pro (G8VOU)</li> <li>A3X (A600DL)</li> <li>A3 (A509DL)</li> <li>A1X (A508DL)</li> <li>A1 (A507DL)</li> <li>AXEL (5004R)</li> <li>Go Flip 3 (A406DL)</li> <li>idealXTRA (5059R)</li> <li>idealXCITE/ CameoX (5044R)</li> <li>IDEAL* (4060A)</li> <li>INSIGHT (5005RC</li> </ul>	<ul> <li>OneTouch Allura* (50560)</li> <li>ONYX (5008R)</li> <li>QUICKFLIP™ (4044C)</li> <li>SMARTFLIP (4052R, 4052C)</li> <li>TETRA (5041C, 5041CC)</li> <li>VOLTA (5002R)</li> <li>TCL 4X 5G (T601DL)</li> </ul>	



<sup>\*</sup>Indicates devices that may require a software update to enable HD Voice/VoLTE, Wi-Fi Calling, Advanced Messaging or 5G



# **Other Manufacturers**

These unlocked phone models should work on the Good2Go Mobile after the 3G network shutdown.

AsusTek	
<ul><li>ROG 3 (ASUS_I003D)</li><li>Zenfone 8 (ASUS_I006D)</li></ul>	<ul> <li>ROG 5 (ASUS_I005D, ASUS_I005DA, ASUS_I005DC)</li> </ul>

AT&T Private Brand		
<ul> <li>AXIA (QS5509A)</li> <li>Calypso (318AA)</li> <li>Cingular Flip IV</li> <li>Cingular Flip 2 (4044O)</li> <li>Cingular Flip (Q28A)</li> <li>Fusion Z (V340U)</li> </ul>	<ul> <li>Maestro Plus (V350U)</li> <li>Maestro (U202AA, V340U, EA1002)</li> <li>Motivate (V341U)</li> <li>Radiant Core (U304AA)</li> <li>Radiant Max (U705AA)</li> <li>Radiant Max 5G (EC211001)</li> </ul>	

BlackBerry		
KEYone (BBB100-1)	• Priv (STV100-1)	
BLU		
• G91/V91		

Cricket		
<ul><li>Icon (U304AAC)</li><li>Icon 3 (EC211002)</li><li>Influence (V350C)</li><li>Ovation 2 (EC1002</li></ul>	<ul><li>Vision (QS5509AC)</li><li>Vision 3 (U318AA)</li><li>Wave (FTU18A00QW)</li></ul>	

Essential		
• PH 1*		
	НТС	
<ul><li>Desire 626 (0PM9120)</li><li>Desire EYE (0PFH100)</li></ul>	<ul> <li>One A9 (2PQ9120)</li> <li>One M8* (0P6B120)</li> <li>One M9 (0PJA110)</li> </ul>	
Huawei		
Ascend XT2 (H1711)	Ascend XT2 (H1711)	
K	'yocera	
<ul><li>DuraForce Pro 2 (E6920)</li><li>DuraForce Pro (E6820)</li><li>DuraForce* (E6560)</li></ul>	<ul><li>DuraForce XD (E6790)</li><li>Dura XE* (E4710)</li><li>Dura XE Epic (E4830)</li></ul>	
Microsoft		
<ul><li>Lumia 950</li><li>Lumia 640 XL</li></ul>	<ul><li>Surface Duo 2 (1995)</li><li>Surface Duo (1930)</li></ul>	

\*Indicates devices that may require a software update to enable HD Voice/VoLTE, Wi-Fi Calling, Advanced Messaging or 5G

Other company and product names may be trademarks of their respective owners.

# \*Indicates devices that may require a software update to enable HD Voice/VoLTE, Wi-Fi Calling, Advanced Messaging or 5G

# **Other Manufacturers**

good2go

These unlocked phone models should work on the Good2Go Mobile after the 3G network shutdown.

Nokia		
<ul> <li>1.4 (TA1323)*</li> <li>3.1.A (TA1140)</li> <li>3.1.C (TA1141)</li> <li>3.1 Plus (TA1124)</li> <li>3.4 (TA1285)*</li> <li>6300 4G (TA-1324)</li> <li>C2 Tennen (TA1226)</li> <li>C2 Tava (TA1218)</li> <li>C5 Endi (TA1222)</li> </ul>	<ul> <li>1.4 (TA1323)*</li> <li>3.1.A (TA1140)</li> <li>3.1.C (TA1141)</li> <li>3.1 Plus (TA1124)</li> <li>3.4 (TA1285)*</li> <li>6300 4G (TA-1324)</li> <li>C2 Tennen (TA1226)</li> <li>C2 Tava (TA1218)</li> <li>C5 Endi (TA1222)</li> </ul>	

OnePlus		
<ul> <li>Nord N200 (DE2117)</li> <li>Nord N10 (BE2026)</li> <li>Nord N100 (BE2011, BE2013, BE2029)</li> <li>9 5G (LE2115)</li> <li>9 Pro 5G (LE2125)</li> <li>8 5G (IN2010, IN2015)</li> <li>8 5G UW (IN2019)</li> </ul>	<ul> <li>8 (IN2011, IN2013, IN 2017)</li> <li>8T (KB2000, KB2001, KB2005)</li> <li>8 Pro (IN2021, IN2023, IN2025)</li> <li>7T (HD1905)</li> <li>7 Pro (GM1917)</li> <li>6T (A6013)</li> </ul>	

Pepper + Fuchs		
Smart Ex-02 ROW		
Punkt		
• MP 02		
Red		
• Hydrogen One - (H1A1000/H1T1000)		

e 56 Hetwork Shataowii.			
Schok			
Freedom Turbo XL (SFT656128)			
Sor	nim		
<ul><li>RS60 (S6001)</li><li>XP8 (XP8800)</li><li>XP7 (XP7700)</li></ul>	<ul><li>XP5s (XP5800)</li><li>XP3 (XP3800)</li><li>XP3Plus (XP3900)</li></ul>		
Sony			
<ul> <li>Xperia 1* (J8170)</li> <li>Xperia 1 II (XQ-AT51)</li> <li>Xperia 1 III (XQ-BC62)</li> </ul>	<ul> <li>Xperia 5* (J8270)</li> <li>Xperia 5 II (XQ-AS62)</li> <li>Xperia 5 III (XQ-BQ62)</li> <li>Xperia PRO (XQ-AQ62)</li> <li>Xperia PRO-I (XQ-BE62)</li> </ul>		
TO	CL		
<ul> <li>T1 Lite (T770B)</li> <li>T1 Pro (T799B)</li> <li>TCL 10 SE (T766S)</li> <li>TCL 10 Pro (T799B)</li> <li>TCL 10L (T770B)</li> </ul>	<ul> <li>TCL 20S (T7730)</li> <li>TCL 20SE (T6710)</li> <li>TCL 20 Pro 5G (T810S)</li> <li>TCL A30 (5102º)</li> </ul>		
Teracube			
<ul><li>2E (TR20072EQ)</li><li>Teracube One (TR1907Q)</li></ul>			
ZTE			
<ul> <li>Avid 579 (Z5156CC)</li> <li>Avid 589 (Z5158)</li> </ul>	<ul><li>Maven 2 (Z831)</li><li>Maven 3 (Z835)</li></ul>		

Zmax 10 (Z6250CC)

• Blade Spark (Z971)



# **Tablets**

These Tablets should work on the Good2Go Mobile after the 3G network shutdown.

Apple
<ul> <li>Apple iPad 3 or newer</li> <li>Apple iPad Mini 1<sup>st</sup> Edition and Newer</li> </ul>
Alcatel
AT&T Trek HD (9020A)
Asus
Memo Pad 7 LTE (ME375CL)
Lenovo
Memo Pad 7 LTE (ME375CL)
LG
<ul> <li>G Pad F 8.0 (V495)</li> <li>G Pad X 10.1 (V930)</li> <li>G Pad X 8.0 (V520)</li> </ul>
Microsoft
Surface 3 (1657)

Samsung	
<ul> <li>Galaxy Tab S 7.0 (SM-T217A)</li> <li>Galaxy Tab S 8.4 (SM-T707A)</li> <li>Galaxy Tab S2 (SM-T817A)</li> <li>Galaxy View (SM-T677A)</li> <li>Galaxy Tab E (SM-T377A)</li> <li>Galaxy Tab S2_R (SM-T818A)</li> <li>Tab S4 (SM-T837A)</li> <li>Galaxy Book2 (SM-W737A)</li> <li>Tab A (SM-T387AA)</li> <li>View2 (SM-T927A)</li> <li>Tab S5e (SM-T727A)</li> <li>Tab A 8.4 (SM-T307U)</li> <li>Tab S7 5G (SM-T878U)</li> <li>Tab S7 5G FE (SM-T737U)</li> </ul>	
ZTE	
<ul><li>AT&amp;T TREK 2 HD (K88)</li><li>AT&amp;T Primetime (K92)</li></ul>	

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3G Shutdown Support: https://www.good2gomobile.com/Support/3G\_Shutdown

Still Need Help? Our Support Team is here for you!

800.416.3003 – 7 AM EST to 1 AM EST everyday help@good2gomobile.com – please include Good2Go Mobile phone number and account email.