Sara Morais

Web Developer | New York, NY

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Work Experience -----

Freelance

Web Developer New York, NY

April 2017 - Current

Front End Developer

Spotible

New York, NY October 2015 - April 2017

Customer Service Consultant

Burberry

New York, NY October 2013 - July 2014

Business Owner

IE Exchange Agency

Goiania, Brazil March 2010 - March 2012

- Designing and building websites for small businesses and professionals
- Working as a consultant for noticed.co, rebuilding and building new pages on their website
- Worked as a consultant for codejockey.com both on their platform, as well as maintained and debugged their client's websites
- Utilized Javascript, CSS and HTML to develop interactive and responsive ad campaigns
- Developed rich media creatives for highly trafficked websites including but not limited to The New York Times, Wall Street Journal and National Geographic
- Performed quality assurance testing on ad campaigns built by other team members
- Assisted clients with debugging issues regarding campaigns built by their in house teams
- Created and edit videos for the Spotible Vimeo channel
- Provided extensive customer support through answering phone calls, email, and chats from Burberry customers in English and Portuguese
- Maintained a calm, professional, and respectful demeanor while working in a high stress environment
- Constantly multitasked between phone calls, emails, assisting other consultants, and researching to find answers to customer issues
- Sold international exchange programs for Brazilian citizens interested in studying or working abroad
- Managed day-to-day operations and projected sales for future months
- Created advertising campaigns geared toward students interested in opportunities abroad
- Managed multiple employees including hiring and motivating them to sell at their maximum potential

Languages ----- Education -----

English General Assembly Web Development Immersive
Portuguese New York, NY February 2015 - May 2015

University of Brasilia Bachelor's Degree in International Relations
Brasília, Brazil Graduation: February 2010

Skills ------

HTML Ajax SASS Responsive Design

CSS Ruby on Rails WordPress Photoshop
JavaScript Node Bootstrap Mailchimp
JQuery Express Git Online Ads
React Postgres After Effects