



Sara Amaya

FOREIGN LANGUAGES STUDENT

Universidad Pedagógica N.

Lic. Lenguas extranjeras
foreign languages 10th semester.

National University of Colombia
4th semester - speech language
pathologist currently.

Python

Coursera, U. of Michigan 2022

Java -

Online Course Udemy 2022

English B2+ Français B1



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I am currently in my 10th semester of my foreign language degree. I am interested in improving my English and French skills while working, as well as other areas related to language, communication, and customer service. I believe that by enhancing these skills, I will be able to excel in a career that requires strong language proficiency and effective communication.

EXPERIENCE

Internship - Lice femenino Mercedes nariño

School - Agust 2022 - June 2023

- During my last semester of my Foreign Languages degree, I had the opportunity to work as a teaching assistant. In this role, I worked with primary and secondary school students to help them enhance their comprehension and fluency in a foreign language. It was an enriching experience as I was able to apply the knowledge gained throughout my degree and simultaneously develop my pedagogical skills.

Customer care advisor - Atención al cliente remota (Bilingüe)

Shutterstock (Sutherland Global), January 2021 - 2022

- Emails, chats, and calls with customers from all around the world, assisting with their subscriptions, prices, and more.

Customer care agent - Atención al cliente presencial

Visa (TP), December 2020 - December 2021

- Sending reports when cards were lost or stolen, customer care assistance in English and Spanish.

Virtual tutor for children

Waijiaoyi, Ene 2017 - November 2018

- Preparing, guiding, and joining Chinese schools with their English classes for children in remote modalities.