

What's New in Field ID 2009.4

compatible with:

✓ Field ID Mobile 1.11



✓ Field ID Mobile 1.10

Release Date: June 14th, 2009

N4 Systems is pleased to introduce Version 2009.4 of Field ID Web and 1.11 of Field ID Mobile.

This release focuses on better managing your assets and equipment. By removing serial number constraints and merging assets together Field ID now provides an even greater level of flexibility. We have also greatly improved email notifications with a brand new Email Alert system that will let you customize multiple alerts for upcoming inspections and events.

Below you will read about the major improvements that we have made to Field ID in this release. For an overview of all features please be sure to join or watch our recorded Webinar.

Overview of New Features in Field ID Web 2009.4

√ No Serial Number Constraints

We have removed all serial number constraints in Field ID. This change came after a lot of feedback from our user base over the past few months. When you identify an asset in Field ID you will be able to add multiple assets with the same serial number. You will receive a warning if a duplicate serial number exists for informational purposes.

√ Merge Assets

With the change of removing serial number constraints we have added in an easy way to merge assets together. From the edit page of any asset you can select to merge that asset with any other asset of the same product type. You will be taken to a simple 3 step process where you will copy the inspection history from one asset to another and delete the duplicate asset. This will allow you to reduce duplicate assets in your account and maintain a stronger audit history.

√ Email Alerts

We have greatly enhanced email alerts in Field ID. Under "My Account" you will see a new Notifications section that will allow you to setup multiple email alerts. When creating a email alert you can now select the customer, division, asset type, event type and schedule the frequency. With these options you can now tailor notifications to only customers or events that you would like be notified

about. As well, your end users will also have the ability to setup their own notifications of upcoming inspections and events.

√ Manage Time Zone per System User

When creating new accounts in Field ID you will see a new time zone drop down list. This time zone is very important as it will be used to record and display the time when an event was completed. We suggest that you look at your system account and ensure the time zone is set properly.

√ Time is now recorded on events

In order to provide more detail for each event a time will be recorded on all events completed in Field ID. This will be done automatically on both the web and mobile. When you view the results of an inspection the time will be displayed along with the date. Using the time zone that is set for each user the event will be displayed in that users local time.

✓ Administrators can Reset users passwords

If you are a System Administrator of Field ID you now no longer have to write down your employees or end users passwords. In the event that they forget their password you have the ability to either reset it or send them an email which will allow them to reset their password.

✓ <u>Search by Reference Number</u>

On the Assets, Reporting and Schedule screen you can now filter your results by the Reference Number. As a large number of end users are using Field ID this is becoming a very important field to allow better management and searching of their assets. The Reference Number can also be included to be displayed as one of the columns on the results screen.

√ Added Support for IE8

Field ID now supports Internet Explorer Version 8. Microsoft will be further pushing all users to upgrade to this newest version and you are now assured that Field ID is 100% compatible.

√ User ID and Company ID is now case-insensitive

When entering your User ID or Company ID during the login process these fields are now case insensitive. For example, entering either JSmith or jsmith for a User ID will allow you to login.

✓ Order Sub-Parts on a Master Product

When you create a Master Product that has multiple sub-parts you can now specify the order of the sub-parts. This will effect the order that the sub-parts appear printed in your certificate.

✓ <u>Label on Sub-Part no longer required</u>

When adding a sub-part to a master product providing a label is now optional.

Overview of New Features in Field ID Mobile 1.11

✓ No Serial Number Constraints

We have removed all serial number constraints in Field ID. This change came after a lot of feedback from our user base over the past few months. When you identify an asset in Field ID you will be able to add multiple assets with the same serial number.

√ Time is now recorded on events

In order to provide more detail for each event a time will be recorded on all events completed in Field ID. The time recorded in Field ID Mobile will be based off of the Windows Mobile time. Please ensure the date, time and time zone are set correctly on each mobile device that you use.

√ Skip Wizard from Inspection Screen

On the mobile when you have selected to inspect a product that doesn't exist you can now quickly go and identify that asset without having to go through the add new product wizard. This will save inspectors a measurable amount of time while completing inspections.

✓ <u>Inspection Screen Workflow Improved</u>

When starting a visual inspection if there is only one inspection type that can be completed it will now skip the step of selecting that inspection to complete. As well, for a visual inspection if there is only one inspection section setup then you will now by-pass the screen to select the section and jump right to the inspection criteria. These improvements will save your inspectors valuable time when completing a large number of inspections in the field.

√ <u>User ID and Company ID is now case-insensitive</u>

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