



What's New in Field ID 2009.1

compatible with:

- ✓ **Field ID Mobile 1.9** NEW
- ✓ Field ID Mobile 1.8
- ✓ Field ID Mobile 1.7

Release Date: February 15th, 2009

N4 Systems is pleased to introduce Version 2009.1 of Field ID Web and 1.9 of Field ID Mobile.

This release focuses on improving and expanding the help and support for Field ID by introducing a new Enterprise Help System and a easier to use Support System. As well, through Custom Reporting Field ID further allows you to customize your data to make it easier for you and your end users to get the information when and how you want.

Below you will read about the major improvements that we have made to Field ID in this release. For an overview of all features please be sure to join or watch our recorded Webinar.

Overview of New Features in Field ID Web 2009.1

✓ New Help System

N4 Systems is excited to release a new enterprise help system. Being continually updated and expanded this will be your one-stop resource for all things Field ID including help documents, how-to's, tutorials and troubleshooting. Other benefits include:

- Continually updated with help documents and tutorials
- Ability to export help as a PDF booklet to provide to your inspectors and end users
- Easy to use interface with integrated search and clear navigation

✓ New Support System

When you click on the Support link in Field ID you will see a new support system. You can submit support tickets as before but now will also be able to track your requests and submit tickets for sales and billing inquiries. Our goal is to continually improve your experience with N4 Systems and Field ID through our software and customer service.

✓ Custom Reporting, Search and Inspection Schedules

The most exciting new feature in Field ID is the ability to customize the columns displayed for your asset search, report and inspection schedule. Once you have generated your results you will see a

“Select Columns” link. When you select this you will see all data that can be displayed in the results including:

- Asset Information
- Asset Attributes
- Inspection Data
- Proof Test Data
- Order Information

Select the columns you would like to see and click “Update”. Your Excel report will contain your customized columns allowing you to format your data as needed.

✓ Dashboard

Each time when you login to Field ID you will be taken to the Field ID Dashboard. This is the area where you can find the most commonly used tasks in Field ID, quick links to new features in the software and instructional videos. This dashboard will evolve in the coming months to include more information to make your job easier and quicker. Please note the product info button has been removed, and you can click “Home” to go to your dashboard and look up product info using our smart search.

✓ Order Number now Open

When identifying an asset in Field ID you will have the ability to manually enter an order number. This field is searchable in the system which will allow you to quickly find assets or inspections for a specific order.

✓ Top Menu Improvements

The top menu of Field ID has undergone some improvements. These include:

- New My Account link which will show you the details of your account and the ability to change your password
- Help, Support and Logout links are now at the top
- Smaller icons to increase the work area on the rest of the screen

✓ Improved Session Timeout

When you are working in Field ID for extended periods of time you will be presented with a window that will allow you log back in to Field ID in the event that your session has ended. This will allow you to start working from where you left off and prevent any work from being lost.

✓ Print Multiple Manufacturer Certificates

From the asset search results screen there is a new link at the bottom that will allow you print all manufacturer certificates. These certificates will be emailed to you as a PDF attachment.

✓ Ability to Delete an Asset

When you edit an asset in Field ID you now have the option to delete the asset. All information about this asset will be deleted including the inspection history. This is a permanent operation and should not be used to archive your data.

✓ Default Unit of Measure

When setting up your asset attributes you can now select the default drop down value for the unit of measure control. For example, if you have a Vertical Working Load Limit asset attribute you may want the default drop down selection to always be Tons. This will save having to select the unit of measure each time when identifying an asset.

✓ Record Asset Manufactured Date

On the identify screen now you can specify a manufactured date. By default it will display the current day, however, you can change that to back date when the asset was manufactured. This is the date used on most manufacturer certificates (certificate of conformance).

✓ Record more Customer Information

When setting up your customers in the system you can now optionally record address and contact information for your customers.

✓ Delete Product Types

Under the administration when you edit a product type there is now the ability to delete the entire product type. When you select to delete a product type all items that are going to be deleted will be displayed. This is a permanent operation so please use care when using this feature.

✓ Login Widget Available for your website

Make it easy for your staff and end users to login to Field ID Web by placing our login widget on your website. By easily including this on your website your customer and end users will be presented with your custom login portal to access Field ID. Please contact N4 Systems if you would like the widget for your website.

Overview of New Features in Field ID Mobile 1.9

✓ Improved User Feedback

In the first step to improve the feedback on the mobile there is now better feedback when downloading end user data. You will see an overall progress bar and progress bar for the current action that is being completed. Further, you will see information on what data is being downloaded. This is the first step in a series of improvements aimed to make the mobile more informative when uploading or downloading data.

✓ Stability Improvements

We have completed a stability audit of the mobile and have taken steps to greatly reduce the number of stability issues of the past. These are behind the scene changes but will result in a much improved experience for all of your users.

✓ Major Speed Improvements

When large visual inspections are being performed on the mobile the time needed to wait for the inspection criteria to load has been improved to almost instant. This will save some inspectors minutes when completing an inspection. You will also notice speed improvements when loading a product and saving completed inspections.

✓ Enter Purchase Order and Reference Number

The Purchase Order and Reference Number are now available on the mobile when you are viewing, identifying or editing an asset.

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