



CAHAYA ELECTRONICS PTE LTD

Blk 10 Ubi Crescent, Ubi Techpark, #04-11/12, Singapore 408564

Tel: 6746 1132

Terms and Conditions for a Product

Subject to the following Terms and Conditions, this equipment against defective materials and manufacturing defects by Messrs CAHAYA ELECTRONICS PTE LTD. for a period of 12 Months Product Warranty, 24 Months Warranty On Electrical Parts only from the date of purchase.

1. This warranty is valid only in Singapore and provided that warranty card is completed and returned to CAHAYA ELECTRONICS PTE LTD. within seven (7) days from date of original purchase.

2. The warranty covers repair or at the option of CAHAYA ELECTRONICS PTE LTD. replacement of any parts proven to be defective due to defective workmanship or materials provided that the purchase of the equipment was made from an authorized dealer of CAHAYA ELECTRONICS PTE LTD.

3. This warranty does not cover damage resulting from:

- Any unauthorized disassembly, service repair, alteration or modifications being carried out.
- Abnormal voltage or the use of generator and/or used Non-accordance with the operating manual.
- Misuse, abuse, negligence or accident howsoever caused.
- Normal wears and tears components.
- Rough handling and transportation.

- Product that has been used for trade or business.
- Lightning, natural disaster, Pest attacks / encroaches, external fire, improper installation/maintenance or use in violation.

4. This warranty does not cover the following accessories:

- Knobs/Cover/Glass/Glass Cover/Screen
- Shelves/Trays/Light Bulb/Hose
- Filter
- Rusty/Dented/Scratches
- Accessories
- Jar
- Fan Blade and Remote Control
- inner pot

5. This warranty will be null & void in any of the following events:

- If any item contained in this warranty card has been tempered with or altered in any way without the prior written consent of CAHAYA ELECTRONICS PTE LTD. request for warranty services within the warranty period must be accompanied with this Warranty Card and proof of original purchase.
- That at any time during the warranty period, any part or parts of this equipment is or are removed, altered, tempered with, adjusted, modified, dismantled, repaired or handled in any way whatsoever by any person or persons not authorized by CAHAYA ELECTRONICS PTE LTD.
- If the serial number on the equipment has been defaced or removed.
- In the event of defects covered by this warranty arising during this warranty period, the purchaser shall be fully responsible for the due delivery of the equipment to CAHAYA ELECTRONICS

PTE LTD. 's service center for any work which shall need to be done pursuant to this warranty and for the subsequent collection thereof of the equipment after the said work has been done.

- In no event shall CAHAYA ELECTRONICS PTE LTD. be liable for consequential loss or damages, including loss of use or profits resulting from the product.

Customer Service Hotline: 6746 1132

[Mon- Fri 9:00am to 5:00pm]

Close: Saturday, Sunday & Public Hollidays

for directions to our service center,

Kindly call our Hotline

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Tel: 6746 1132 Fax: 6746 3326



Sona Warranty Card

Registered Owner: Siew Shuang Ng

Telephone Number: 90042823

Address:

Blk 541 Woodlands Drive 16 #10-69

Postal Code : 730541

Serial No: W260111031

Model No: SAP 927

Date of Purchase: 2015/06/17

**12 Months Product Warranty, 24 Months Warranty On
Electrical Parts only**

