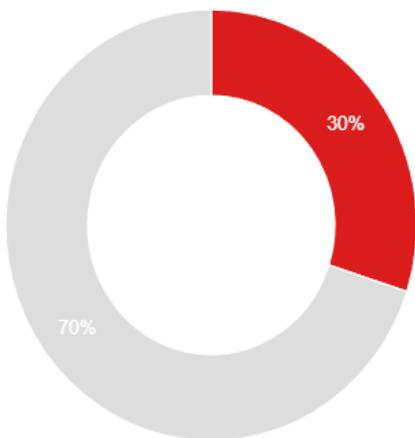


# Overall Insights

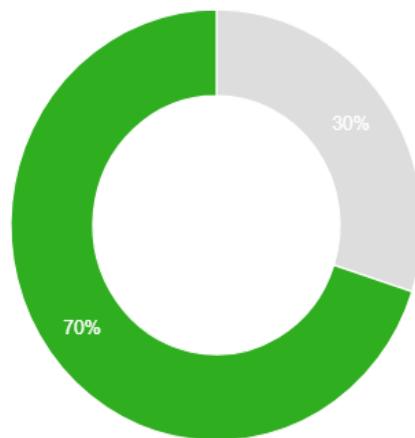
The Net Sentiment score indicating a 40.00% difference between Positive and Negative, highlights a prevailing positive sentiment, influenced by the factors such as Customer Service, Service, Privacy.

## Negative Sentiment 😞



- Concerns includes , bad, low, slow

## Positive Sentiment 😊



- Customers appreciate support, better, great, liked, fast

## Top Reasons for Negative Sentiment

Speed   Connectivity   Service

## Top Reasons for Positive Sentiment

Customer Service   Service   Privacy

## Recommended Actions

- ✓ Expand rural coverage with more cell towers and improved infrastructure.
- ✓ Consider providing Wi-Fi boosters or repeaters to improve connectivity within premises.
- ✓ Continuously invest in network upgrades and expansion.

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