Sara S. Hunter

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Developer with a background in technical support, logistics, and troubleshooting. Self-starter dedicated to mastering new skills Detail-oriented, positive team member and a dogged problem solver.

EDUCATION

McGill University, Montreal, Quebec, Canada

Bachelor of Arts - 2013

Major: Political Science, Minor: Computer Science

University of North Carolina, Charlotte, NC

Full Stack Web Development Certificate - 07/2018 - 12/2018

TECHNICAL SKILLS

JavaScript, jQuery, SQL, MySQL, HTML5, CSS, Git, Bootstrap, Tableau, APIs, JSON, AJAX, Visual Studio, Firebase, Node.js, JIRA, Express, Sequelize, Handlebars, React, MongoDB, Mongoose

PROJECTS

Full Stack Developer - Food Truck Sniffer

- A full stack Node, Express and React web application that utilizes a MySQL database to track Food Truck Locations based on their Tweets.
- github.com/aotolbert/foodtruck sniffer 2.0
- ftsreact.herokuapp.com

Full Stack Developer - Vox Talk

- A full stack site that utilizes Axios and Cheerio to scrape article headlines from vox.com Users can comment on the articles. Data is stored using Mongoose.
- github.com/sarashunter/voxtalk
- pure-harbor-14199.herokuapp.com

Backend Developer - Flak Messenger

- A messaging web application concept that allows users to communicate
 efficiently with the ability to quickly incorporate language translation and gifs
 through the use of APIs with instant updates utilizing Firebase.
- github.com/sarashunter/flakmessenger
- sarashunter.github.io/flakmessenger

EXPERIENCE

Logistics - Shipping and Receiving, Apple; Maiden, NC - 04/2018 - Present

- Coordinate and prioritize hundreds of logistics requests for the data center.
- Create and manage a Tableau dashboard to monitor requests and inform labor decisions.
- Work with teams around the world to improve processes to increase efficiency.
- Utilize HTML and CSS to administer internal documentation portal.

IT Service Engineer, SSI Schaefer; Charlotte, NC - 05/2017 - 04/2018

- Troubleshooted complex problems related to WMS, MFS, automated storage systems, and PLC periphery.
- Used SQL to update Oracle databases, analyzed stack trace log files from production servers and ran unix scripts on production servers in order to solve problems.
- Documented issues using a JIRA system to ensure bugs were fixed.
- Worked with and escalated to international teams to ensure resolution to high priority issues.
- Provided on site warehouse support during Peak activity, ensuring that tens of thousands of customer orders were sent out on time.

Genius, Apple; Greenville, SC - 01/2015 - 05/2017

 Provided hardware and software support to customers while maintaining high customer satisfaction scores.

Operations Manager, SOLO Southeast; Bryson City, NC - 09/2013 - 11/2014

- Oversaw the day to day workings of the NOC Wilderness Medicine School.
- Developed and implemented strategies to market classes to previous students.
- Formulated digital calendar strategy to track courses and instructor schedules.
- Coordinated wilderness medicine classes and taught Wilderness First Aid skills.

Adjunct Assistant Instructor, Southwestern Community College; Cullowhee, NC - 11/2014

Taught and ensured the safety of students during canoe and kayak classes.

Master Guide, Nantahala Outdoor Center; Bryson City, NC - 2009 - 2015

 Multiple seasonal positions: Raft Guide, Kayak Instructor, SUP Instructor, IT Help Desk.