Define Problem Statement

Date	25/10/2025
Team ID	NM2025TMID03454
Project Name	Garage Management system
Maximum Marks	4 Marks

Problem Definition:

Garages lack an integrated management system to handle appointments, billing, and customer records efficiently.

Project Scope:

- Develop a centralized Salesforce-based Garage Management System (GMS)

. - Enable record creation for customers, appointments, services, and billing.

- Implement automation through Flows and Apex triggers.

- Provide real-time dashboards for performance monitoring.

Goal:

To create a user-friendly Salesforce solution that digitizes garage operations while maintaining efficiency and scalability.