

Solution Requirements - Garage Management System

Date	28/10/2025
Team ID	NM2025TMID03454
Project Name	Garage Management system
Maximum Marks	4 Marks

Functional Requirements

1. Manage customer details and appointment scheduling.
2. Automate service record creation and quality checks.
3. Generate billing and customer feedback records automatically.
4. Enable role-based access for Manager and Salesperson profiles.
5. Provide real-time dashboards and reports.

Non-Functional Requirements

1. **Performance:** System should handle multiple concurrent users without delays.
2. **Scalability:** Designed to accommodate growing data and user base.
3. **Security:** Role-based access control and secure Salesforce cloud storage.
4. **Reliability:** Automated processes reduce manual errors and ensure uptime.
5. **Usability:** Intuitive Salesforce Lightning interface for ease of navigation.