

Problem-Solution Fit

Date	27/10/2025
Team ID	NM2025TMID03454
Project Name	Garage Management system
Maximum Marks	4 Marks

Problem-Solution Mapping

| Problem | Solution Feature |

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| Manual appointment tracking | Automated scheduling using Salesforce objects |

| Paper-based billing | Digital billing via custom Billing & Feedback object |

| Poor customer communication | Email automation using Salesforce Flows |

| Lack of analytics | Reports and Dashboards for data-driven insights |

| Inconsistent service records | Apex triggers to maintain data integrity |

The above mapping ensures every identified issue in garage operations is addressed with a Salesforce-driven functionality.

Garage Management System - Entity Relationship Diagram

