

MARK CHIPP

24 College Cres, Barrie ON L4M2W3

(705) 970-0282 mark.chipp@live.ca

<https://www.linkedin.com/in/markchipp> – <http://www.markchipp.ca>

JUNIOR PROGRAMMER / TECHNICAL SUPPORT / WEB DEVELOPMENT

QUALIFICATIONS

- SQL, MEAN, HTML, CSS, PHP, and Java training
- Completed phase two of IBM Bluemix Master the Mainframe
- Knowledge of manipulating datasets in z/OS using a 3270 emulator
- Academic knowledge of Rapid Application Development in C#
- Intermediate familiarity with Windows, basic knowledge of Linux
- Intermediate experience in hardware and software installation including: OS and system setup, disc imaging, peripheral installation and hardware replacement
- Excellent customer service provided to in-house staff

EDUCATION

2015-Present Georgian College, Barrie ON

Computer Programmer – (Co-op) Diploma program – Dean's List

WORK EXPERIENCE

February 2017 – April 2017 Department of National Defence, Borden ON

Learning Technologies Co-op – Provided support in development of various eLearning modules for CAF courses. Operate three separate software suits for eLearning development, as well as injected JavaScript code for enhanced functions.

May 2016 – August 2016 Department of National Defence, Borden ON

IM North Team Co-op Student – Provided trouble ticket monitoring and tech support, created GP-Net user and machine accounts in Active Directory, imaged desktop and laptop systems, assisted performing asset verification audit, installed and performed maintenance on printers.

June 2014 – August 2014 DK Custom, Barrie ON

Installer's Helper – Assisted with large appliance installations, including kitchen, laundry, and butler's pantry configurations. Loaded/unloaded and installed large appliances including, but not limited to, fridge units, washers, and ranges/range hoods.

June 2013-May 2014 Cash Store Financial, Barrie ON

Financial Customer Service Representative – Processed loans using proprietary Windows software, provided unofficial onsite tech support including system maintenance and malware scans, experienced frequent use of MS Word, Excel, and Access.

Mar. 2011- Dec. 2011 Canadian Forces, CFB Borden ON (YMCA Co-op)

Unit Information Systems Intern – Created general network user accounts in Active Directory, configured new computers and created/deployed system images, performed troubleshooting, installed peripherals including modifications to laser and wax printers.

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ACHIEVEMENTS

Aug. 2016	CFB Borden CFSTG Certificate of Appreciation upon co-op completion
Dec. 2015	Georgian College, Barrie ON Won Most Innovative Project at Innovate 2015 showcase
Dec. 2011	Canadian Forces Health Services Training Centre Certificate of Appreciation for Outstanding Assistance

References available upon request.