

Define Problem Statement

Problem Definition:

Garages lack an integrated management system to handle appointments, billing, and customer records efficiently.

Project Scope:

- Develop a centralized Salesforce-based Garage Management System (GMS).
- Enable record creation for customers, appointments, services, and billing.
- Implement automation through Flows and Apex triggers.
- Provide real-time dashboards for performance monitoring.

Goal:

To create a user-friendly Salesforce solution that digitizes garage operations while maintaining efficiency and scalability.