

# Problem-Solution Fit Template

## ### Problem-Solution Mapping

Problem	Solution Feature
Manual appointment tracking	Automated scheduling using Salesforce objects
Paper-based billing	Digital billing via custom Billing & Feedback object
Poor customer communication	Email automation using Salesforce Flows
Lack of analytics	Reports and Dashboards for data-driven insights
Inconsistent service records	Apex triggers to maintain data integrity

The above mapping ensures every identified issue in garage operations is addressed with a Salesforce-driven functionality.

Garage Management System - Entity Relationship Diagram

