

Solution Requirements - Garage Management System

Functional Requirements

1. Manage customer details and appointment scheduling.
2. Automate service record creation and quality checks.
3. Generate billing and customer feedback records automatically.
4. Enable role-based access for Manager and Salesperson profiles.
5. Provide real-time dashboards and reports.

Non-Functional Requirements

1. **Performance:** System should handle multiple concurrent users without delays.
2. **Scalability:** Designed to accommodate growing data and user base.
3. **Security:** Role-based access control and secure Salesforce cloud storage.
4. **Reliability:** Automated processes reduce manual errors and ensure uptime.
5. **Usability:** Intuitive Salesforce Lightning interface for ease of navigation.