

# User Acceptance Testing (UAT) Template

Date	12-06-2025
Team ID	LTVIP2025TMID52018
Project Name	resolvenow: your platform for online complaints
Maximum Marks	

## Project Overview:

Project Name: Resolve Now

Description: An online complaint registration and management system is a software application or platform that allows individuals or organizations to submit and track complaints or issues they have encountered.

Project Version: v1.0.0

Testing Period: 2025-05-20 to 2025-06-08

## Testing Scope:

- User registration and login
- Complaint Submission
- Status Tracking
- Agent Communication

## Requirements to be Tested:

- As a Client of Resolve Now, I want to Post the complaints easily.
- As a user, I want secure login and Post complaints.
- As an admin, I want to manage reported users and disputes.

## Testing Environment:

### Testing Environment

- URL: <https://reslovenow.example.com>

**Test Cases:**

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	User Registratio n	1. Visit site 2. Click "Sign Up" 3. Fill & submit form	[Describe the expected outcome]	Account created, redirected to dashboard	[Pass/Fail]
TC-002	Posting a Job (Client)	1. Login as client 2. Go to "Post Job" 3. Submit form	Job appears on homepage		

**Bug Tracking:****Sign-off:**

Tester Name: sai Sarayu

Date: 10-06-2025

Signature: M.saisarayu

**Notes:**

- Ensure that all test cases cover both positive and negative scenarios.
- Encourage testers to provide detailed feedback, including any suggestions for improvement.
- Bug tracking should include details such as severity, status, and steps to reproduce.
- Obtain sign-off from both the project manager and product owner before proceeding with deployment.

Bug ID	Bug Description	Steps to reproduce	Severity	Status	Additional feedback
BG-001	Error on job posting form	1. Login as client 2. Submit empty form	Medium	Open	Form should show validation
...	...	...	...	...	...