# Sarka Sevcikova

Prague, Czech Republic

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/ WORK EXPERIENCE

# CLIENT SERVICE MANAGER FOR MICROSOFT

Wunderman Thompson, remote | 11/2020

- I help stakeholders to create, plan, and execute digital campaigns for CEE market
- Created accessibility guidelines based on WCAG for the team and external agencies
- Completed internal documentation about web development
- Successfully introduced Scrum framework to the development team
- Used tools: Dynamics 365, MS Clarity UX Tool, Adobe Illustrator, Adobe Photoshop

# **TECHNICAL WRITER**

Rockwell Automation | 01/2020-10/2020

- I was working in an agile environment and supporting multiple teams
- Prepared a prototype of the internal website based on usability testing
- Designed technical documentation by tutorials, best practices, and how-to articles
- I utilized common agile tools such as Jira and Confluence. I also used Adobe XD, git version-control system, Markdown, WordPress, diagramming tools

# DIGITAL SERVICE DELIVERY PLANNER FOR MICROSOFT

Wunderman Thompson | 12/2018-12/2019

- Responsibility for the outputs of the Digital Team (10+ people), teaching team members and stakeholders about processes, tools, and accessibility
- I was regularly cooperating with teams in Munich, Delhi, Beirut, and Seattle
- I mostly used ServiceNow CRM, Dynamics 365, proprietary CMS (SiteMuse), HTML, CSS, JS, Litmus Email Testing Tool

# **DIGITAL SPECIALIST/CODER**

Wunderman Thompson | 09/2017-12/2018

- Creating and maintaining Microsoft corporate websites for European markets
- Coding responsive website and HTML e-mails using HTML, CSS, JS
- Redesigning websites to a new framework following brand guidelines and a design system
- Quality Assurance, Website accessibility assessments
- Primarily using HTML5, CSS3, JavaScript, Microsoft Web Framework, Adobe Photoshop, WordPress, and proprietary CMS

#### **WEB CONTENT EDITOR**

Czech Radio | 06/2009-11/2016

- Being a member of the editorial office of <u>Radiozurnal.cz</u>, my everyday work included writing articles, editorial work, and proofreading
- Studio photography, photo manipulation, audio editing, content development
- I was using Sound Forge Audio Studio, Audacity, Google Analytics, Photoshop, Avid iNews

#### / CERTIFICATION

Professional Scrum Master issued by Scrum.org in 2021

Google UX Design issued Coursera/ Google in 2022

# / SKILLS

- HTML5, CSS, basics of JavaScript
- basics of Python 3, Flask, git
- WordPress user perspective and WordPress API basics, comprehensive overview of publishing platforms and workflows
- Adobe Photoshop, Adobe Illustrator
- Figma, Adobe XD

# / LANGUAGES

- English professional level
- **Swedish** intermediate with practice (B1/B2), Glossa Sweden school graduate 2012

#### / EDUCATION

Higher professional degree in Economics and Marketing

#### / VOLUNTEERING EXPERIENCE

#### SCRUM MASTER

Cesko. Digital | 11/2021-02/2022

- Implementing Scrum framework in the Public Procurement Together project
- Sprint Planning facilitations, coordination of work within the team
- I mostly used Slack, Confluence, Jira

#### / HOBBIES

I like learning anything new. When I am not working, I create vector graphics, do yoga, bouldering, hiking, and take pictures with an old school analogue camera.