



MedLink Analytics LLC, contact@medlinkanalytics.com, +1 719-204-5597

MEDLINK ANALYTICS LLC - SERVICES AGREEMENT

This service agreement ("Billing Services") is made and entered into as of 1/21/2026, between **MedLink Analytics LLC** ("Covered Entity") having its principal office at **1500 N Grant St STE 28340, Denver, Colorado 80203** and **Mindful Roots Wellness** ("Client") having its principal office at **Texas, USA**

WHEREAS, **MedLink Analytics LLC** is a medical billing services company that provides computerized claims, billing, coding, credentialing, and collection services to healthcare providers; and

WHEREAS, Client wishes to retain **MedLink Analytics LLC** to provide medical billing services for ("Services") pursuant to the terms and conditions of this Agreement.

NOW, THEREFORE, in consideration of the foregoing promises and mutual covenants set forth herein, the parties agree as follows;

1. SERVICES:

- 1.1. **Medical Billing Services:** The Client hereby expressly authorizes **MedLink Analytics LLC** to prepare, process, and submit claims to commercial and government payors. **MedLink Analytics LLC** will apply its best efforts to obtain reimbursement for Client charges for all clinical procedures and medical services provided to patients. All such claims shall be submitted by **MEDLINK ANALYTICS LLC** in the Client's name and utilize provider numbers assigned to the Client by the respective third-party payor. Claims will be submitted either electronically or through paper submission, as directed by the third-party payor. Payment of all claims filed on behalf of the Client shall be directed to such accounts to which the Client has control, as may be required by third-party payors. **MedLink Analytics LLC** shall post payments received from the third-party payors to the patient's file. **MedLink Analytics LLC** will apply its best efforts to avoid any denials or rejections through claim scrubbing and coding audits. However, in the case of any denials, we have experienced resources that work aggressively on all denials as soon as they are received. The denials are reviewed by the Coding, QA, and Billing teams to make necessary corrections and resubmit such cases. The denials are checked in accordance with coding, insurance, and LCD/NCD guidelines to help prevent recurrence. **MedLink Analytics LLC** shall also prepare and send any appeals or redetermination letters required to reprocess denied claims. Benefit verification is included as part of the billing services at no additional charge.

2. CLIENT RESPONSIBILITIES:

- 2.1. **Reasonable Assistance:** The client agrees to provide **MedLink Analytics LLC** with all necessary records, information, and assistance to enable **MedLink Analytics LLC** to provide such Services. The client shall be responsible for ensuring the accuracy and completeness of coding associated with claims and for ensuring the medical necessity and appropriateness of the Services for which a bill will be submitted. The client also agrees to promptly provide **MEDLINK ANALYTICS LLC** all copies of all Explanation of Benefits forms received from third party payors as well as records of payments received directly from patients.

2.2. **Systems Access:** The client hereby grants to **MedLink Analytics LLC** the right to access and use its EHR/EMR software, if any, to facilitate the preparation of medical claims. All patient information and data provided by the Client to **MedLink Analytics LLC** shall be kept confidential and shall only be disclosed to parties necessary to successfully process and submit claims on behalf of the Client.

2.3. **Client Acknowledgement:** The client acknowledges and agrees that the ultimate responsibility for all claims submitted is that of the Client. The client shall be responsible for maintaining all original source documents to enable it to verify and document the claims submitted to third-party payors. **MedLink Analytics LLC** shall have no liability or responsibility whatsoever regarding the accuracy or completeness of the coding or determinations regarding medical necessity.

3. FEES:

3.1. **Setup Cost:** There is no charge for the initial set up of the medical billing services.

3.2. **Net Collections:** The client shall pay **MedLink Analytics LLC** for medical billing services based on its total dollar amount of monthly net collections. The client agrees to pay **MedLink Analytics LLC** based on the below rates,

Services	Fee
Billing Service	3.5% of the insurance collection

3.3. **Terms of Payment:** **MedLink Analytics LLC** shall invoice Client at the beginning of each month for the prior month's Services by electronic or US mail. The invoice will summarize the cost based on the mutual understanding between both parties. Payments are due within seven (7) days of receipt of the invoice. The client agrees to pay **MedLink Analytics LLC** via bank ACH auto-pay or online wire.

4. CONFIDENTIALITY AND HIPAA:

4.1. **Business Associate Agreement:** **MedLink Analytics LLC** and Client will abide by the covenants and provisions of the "Business Associates Agreement", which is incorporated herein by reference.

5. TERM AND TERMINATION:

5.1. **Term.** The agreement will be on a month-to-month basis starting from the Effective Date. It will automatically renew for successive one-month periods after the initial term, unless terminated earlier according to the terms outlined herein or by either party.

5.2. **Termination:** This Agreement shall remain in effect until terminated by either party. This Agreement may be terminated if there is a breach in contract or for simple convenience. The terminating party is responsible to provide Thirty (30) days written notice to the other party along with any explanation for the termination.

- 5.3. **Rights on Termination:** Upon termination, the Client shall be permitted to terminate **MedLink Analytics LLC's** access to its systems. The client shall be required to pay all fees accrued as of the date of termination plus any claims or charges that are pending or in-transit.

6. LIMITATIONS OF WARRANTY AND LIABILITY:

- 6.1. **Limited Warranty:** Other than the foregoing limited warranty, all Services are provided "as is", without any warranty whatsoever, whether express or implied, including but not limited to the warranties of merchantability and fitness for a particular purpose.

6.2. Limitation of Liability:

- 6.2.1. The client hereby agrees to indemnify and hold **MedLink Analytics LLC** and its owners, directors, employees, and contractors harmless from and against all liability, claims, causes of action, damages, fines, assessments, penalties, costs (including reasonable attorney fees) and responsibility of any kind arising from the performance or non-performance of this agreement or any acts or omissions associated. Client shall hold **MedLink Analytics LLC** and its owners, directors, employees, and contractors harmless from and against any claims submitted on behalf of and in the name of the Client for which client has provided **MedLink Analytics LLC** false, fraudulent, incomplete, misleading, or otherwise incorrect information or data, including but not limited to, the coding of claims according to Section 2.1 above.
- 6.2.2. To the maximum extent permitted by applicable law, in no event shall either party be liable for special, indirect, incidental, punitive, or consequential damages, whether arising under contract, warranty, or tort (including negligence or strict liability) or any other theory of liability.
- 6.2.3. The submission of false, fraudulent, or misleading data, information, or statements to the government and/or commercial third-party payors in connection with health insurance coding, billing and claims submission is a crime and can subject the violator to imprisonment and fines.
- 6.2.4. Client expressly acknowledges and agrees that in no case shall **MedLink Analytics LLC's** liability for damages, regardless of the form of the action, exceed the amount of fees paid by a client hereunder during the most recent three (3) months period immediately preceding the event giving rise to the claim. Notwithstanding anything to the contrary contained in this Agreement, neither party shall be liable to the other for any third-party claims even if a party has been apprised of the likelihood of such damages.
- 6.2.5. The parties will not incur liability to each other for failing to perform any obligation under this Agreement if such failure results from a force majeure event or any force beyond their reasonable control.

7. GENERAL:

- 7.1. **Choice of Law and Jurisdiction:** This agreement is governed by the laws of United States, without regard to its conflict of law provisions.
- 7.2. **Entire Agreement:** This Agreement constitutes the entire agreement and understanding between the parties concerning the subject matter of this Agreement and supersedes all prior agreements or understandings.



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7.3. **Notices:** All communications or notices permitted or required to be given or served under this Agreement shall be in writing via email or postal mailed to the addresses set forth on the first page of this Agreement.

7.4. **Counterparts:** This Agreement may be executed in one or more counterparts, each of which shall constitute all of which shall constitute the same document. Facsimile signatures on any such counterpart shall be binding as originals.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their respective duly authorized representative as of the Effective Date.

COVERED ENTITY (Mindful Roots Wellness)

Signature: _____ Date: _____

Print Name: _____ Title: _____

BUSINESS ASSOCIATE (MedLink Analytics LLC)

Signature: _____ Date: 1/21/2026

Print Name: ADNAN MURAD Title: Founder and CEO