

VAT No 4490193473
TEL : 041-506-5555 FAX :041-506-1304
PO Box 834 6000

WARD NUMBER
DEPOSIT 350.00

Prof/Dr/Rev/Mr/Mrs/Miss

H BESSENGER
69 PAULUS STREET
KAMMA PARK
6070 PORT ELIZABETH

Statement Date 20180525
Account Number 600218243402
Easy Pay Number 917206002182434029

DATE	DETAILS	AMOUNT	
	BROUGHT FORWARD		3 001,30
02/05	942106 THANK YOU FOR YOUR PAYMENT		1 600,00CR
25/05	69 PAULUS STREET		
	READINGS TO 17/05/18 RTE 062605250		
	NEXT METER READING IS SCHEDULED FOR 14/06/18		
	METER READING CONS.		

	WATER		
	05A/KJGA2637 305 8,0	127,04	
	AVAILABILITY CHARGE	41,49	
	VAT @ 15%	25,28	193,81
25/05	SEWERAGE RTE 062605250	98,53	
	VAT @ 15%	14,78	113,31
25/05	SEWERAGE AVAILABILIT RTE 062605250	41,49	
	VAT @ 15%	6,22	47,71
25/05	17/18 REFUSE CHARGE ERF 30012540000	101,89	
	VAT @ 15%	15,28	117,17
25/05	17/18 GEN RATES ERF 30012540000 (MarketValue-Reduction)	959,88	
	*RatingFactor/Months (1050000-15000)*0,011129/12		
	VAT @ 0%	0,00	959,88
25/05	INTEREST		12,27

NELSON MANDELA BAY MUNICIPALITY
PORT ELIZABETH | UITENHAGE | DESPATCH

TAX INVOICE 0525 008025
COMPUTER GENERATED COPY TAX INVOICE

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Statement Date 20180525

Account Number 600218243402

Easy Pay Number 917206002182434029

DATE	DETAILS	AMOUNT
25/05	ROUNDING DISCOUNT	0,05CR

ELECTRICITY PREPAID METER NO/S:

04073443147 SITUATED AT:

69 PAULUS STREET; KAMMA PARK; PORT ELIZABETH

IS/ARE LINKED TO THIS ACCOUNT. IF THIS

IS INCORRECT CONTACT 041 506 5555, FAX

041 506 1304 OR EMAIL

customercare@mandelametro.gov.za

2 845,40

TOTAL PAYABLE

R 2845.40

OVERDUE: R 1401.30

THIS MONTH: R 1444.10

PAY IMMEDIATELY!! SERVICES WILL SHORTLY BE
SUSPENDED.

PAYABLE BEFORE: 2018-06-26

Important Information To Take Note Of

PAYMENT VENUES

Certain Municipal Customer Care Centres, Post Office, EasyPay and ABSA Bank Branches.

EasyPay Outlets: Shoprite, Checkers, Makro, Woolworths, Selected Spar’s, Lewis Stores, Usave, Boxer, Checkout, Caltex Garages & Hi-Fi Corp

MUNICIPALITY’S BANKING DETAILS

ABSA – Current Account 40-7953-3842, Branch Code 632005

VARIOUS PAYMENT METHODS TO PAY FOR SERVICES

Cash, Cheque, Postal/ Money Orders, IVR (Pay-by-Phone), Internet (EFT), ATM, Debit and/or Stop Orders

DUE DATE

The due date of this statement refers to the current monthly account, and not to the overdue amount indicated, which must be paid immediately to avoid the disconnection/restriction/blocking of your supply. Due dates can not be changed in order to correspond with a customer’s salary date as these dates are determined by the date on which the water/ electricity meter is read

INTEREST

In terms of Section 10(8) of the Nelson Mandela Bay Municipality’s Customer Care and Revenue Management By-Laws, not receiving a monthly statement does not relieve you of the responsibility to pay your account. The onus is on the account holder to obtain the amount payable before the due date. Interest is a statutory charge and may not be reversed. You can apply for your monthly statements to be e-mailed or faxed to you via our IVR System. Application Forms are obtainable by forwarding such requests to fax 041 506 1304 or e-mail ivrhelp@mandelametro.gov.za.

DISCONNECTION/ RESTRICTION/ BLOCKING OF SUPPLY AND CALL-FEE/ ADDITIONAL DEPOSIT

Notice is given on this statement should amounts be overdue and therefore the water or electricity supply may be disconnected/ restricted/ blocked if any amount is unpaid after the due date or cheques are returned “refer to drawer”. If notice is given on this statement that there is an amount overdue, the electricity and / or water supply may be disconnected / restricted without further warning. The same will happen if a cheque is returned "Refer to Drawer" by the bank

DISCONNECTION/ RECONNECTION ADMIN FEE

A call-fee and additional deposit is payable whenever your meter is disconnected, blocked or restricted or where payment is made on the same date that the official visits the property to disconnect/restrict. The same fee will be charged for the blocking and unblocking of pre-paid electricity meters. The services will **not be re-instated** unless the overdue amount, **plus call-fee and additional deposit is paid** and/or suitable arrangement has been entered into for payment of overdue amount.

OWNER

In terms of Section 5(2) of the Nelson Mandela Bay Municipality’s Customer Care and Revenue Management By-Laws, only property owners can enter into an agreement for the services on their property. When doing so, proof of ownership and identification must be provided. Transfer of property does not automatically close a service account. New owners are therefore urged to open a service account as soon as they take ownership or occupy the property.

TENANT

Tenants cannot enter into an agreement for services in terms of Section 5(2) of the Nelson Mandela Bay Municipality’s Customer Care and Revenue Management By-Laws. Where a tenant has an existing agreement for the supply of services and such services are disconnected/blocked/restricted for non-payment, the agreement may be terminated and the account closed. The property owner will then have to enter into an agreement for services which will be charged against his/her existing General Rates account.

TIRED OF QUEUEING?

Register today to “pay-by-phone” for municipal services and enjoy the following services by dialing the relevant telephone number indicated:

• Pre-Paid Electricity purchases: 041 506-5524	• Voluntary meter reading: 041 506-5528
• Balance enquiries: 041 506-5533	• Copy of latest statements: 041 506-5537
• Change of postal address: 041 506-5520	• Reporting of alleged theft, fraudulent activity or damage to municipal property: 041 506-5522

For more information call the Customer Care Help-Line on tel 041-506 5555 or e-mail customercare@mandelametro.gov.za . Please visit our website on www.mandelametro.gov.za