MARIUS GROENEWALD

Personal Details

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Career Summary

Organisation	Position	Period
Eskom Holdings SOC Ltd	Data Analyst / ICT Support Engineer / Officer Data Processing	2008 to current
	SCADA Technician Systems Support	1998 to 2008
	Contact Centre Assistant Controller	1993 to 1998

Transferable Skills

- **Organizational Skills –** Structured approach for file management, naming conventions and repository. *For example, establishing repository on file server for sharing of departmental files to optimize availability of information 24/7.*
- **Independence -** I believe one of my greatest attributes is a strong sense of responsibility and the ability to work independently to achieve goals and deadlines for myself as well as with my team. *For example, continue to deliver when manager on leave, even acting in his place*.
- **Leadership -** My leadership style is to lead by example. *For example, being hands-on and able to do everything my employees needs to do*. *Being ethical in all aspects and accountable.*
- **Excellence -** I always give my best in everything I do, hence the numerous award achievements. *For example, I don't only run queries for information requested. I also do extra quality checks and look for other data issues*.
- **Mentoring -** I am helpful and take great pride in mentoring and coaching others. *For example, hands-on training of staff on computer software tips and tricks, business processes and work experiences*.
- **Analytical Skills –** Analyse and manipulate data reports. Find solutions for data issues identified.
- **Attention to detail –** I have extraordinary attention to detail, discovering data issues others fail to identify. *For example, I notice double space entries, Date Formats incorrect, resulting in inaccurate results, category misalignments, etc.*
- **Innovative -** My career is marked by developing innovative dashboards, monitoring and recording tools and reports. I am a completer finisher whom is solution driven without allowing obstacles to stand in the way of the desired outcome. *For example, I developed dashboards that resulted in productivity and efficiency improvements across multiple departments and disciplines.*
- **Communication –** Can communicate effectively across multiple levels, presenting in meetings, as well as giving training. *For example, giving departmental performance results in Data Management Steering Committee and training developed on resolving data issues at customer services hubs across the province.*
- **Technical Skills -** I am fully computer literate with savviness for systems, with experience in using **Microsoft Office** (advanced Excel and Access), **Oracle CC&B** (Customer Care & Billing), **Oracle SQL**, **GE PowerOn** (SCADA application used in our Control Room), **Trimble GPS Pathfinder Office and TerraSync** (for mobile data capturing in the field). I also have knowledge and experience with the following: **GE Smallworld GIS Viewer, Toad for Oracle**, **SharePoint**, **Hyperwave** and **Linux**.

Education & Training

- [UNISA University](#)   2008
  - National Diploma: Information Technology: Software Development
    (NZQA Level 6)
- [CompTIA](#)   2000
  - A+ Certificate

Skills Development

Year	Course	Organisation
2017	Root Cause Analysis	Agisanang Training
2016	SharePoint 2010 Site Owner Deep Dive	Eskom Academy of Learning
2012	ITIL	APMG-International
2002	Introduction to Oracle 9i SQL	Oracle University
2006	Microsoft Access 2003 Level 3	Bytes Technology Group
2002	Microsoft Excel 2000 Level 3	CCS IT Solutions

- Member of IITPSA 2005 (Institute of Information Technology Professionals South Africa, previously known as Computer Society South Africa)
- Computer Literate in the following:
  - Microsoft Office, including Access
  - SharePoint
  - Hyperwave
  - Trimble GPS Pathfinder Office
  - Trimble TerraSync
  - Toad for Oracle
  - GE Smallworld GIS Viewer
  - Oracle CC&B (customer database)
  - GE PowerOn (SCADA)
  - Linux

Work experience

01/10/2008 - current   Eskom Holdings SOC Ltd   Bloemfontein
Data Analyst / ICT Support Engineer (Officer Data Processing)
Responsibilities:
- Monitor and analyse Data KPI Exception Reports for region on accuracy and completeness, as well as coaching and training of end users on correct procedures .
- Investigating data issues by using various sources, e.g. querying Oracle database, GE Smallworld GeoViewer GIS application, Reticulation Network Line Diagrams.
- Query, extract and manipulate data from CC&B Oracle databases for reports for my own department, as well as other departments.
- Conducting Data Audits for Wires and Retail.
- Developing solutions to optimize work-flow and utilizing audits received.

Achievements:
- 2016 - Manager's Award for Innovation, together with my manager. Enhanced and automated reporting for identifying customers not paying their accounts. Shortened the timeframe from identifying customers to disconnecting them for non-payments. Process and reporting now utilized throughout the business in the Credit Management departments.
- 2014 – Manager's Award for Excellence for our Data Team for achieving excellent, above target results. This was due to developing and conducting training for users on various data KPI related tools and issues.
- 2011 - Manager's Award for Innovation for the development and implementation of the Energy Protection Audit process, including:
  - Mobile hand-held solution for GIS data capturing.
  - Script to query CC&B customer database using field data.

- Development of database in MS Access to import, combine and manipulate field data with CC&B customer data for audit comparison.
  - Development of MS Excel Audit Results templates and progress reports.
- 2010 - Our team received a Manager's Award for Excellence by playing a pivotal role in our region achieving Number 1 position (out of 6) nationally on our Data KPI Scorecard, after being in position 5 when I joined the team in 2008.
- Manager's Award for Innovation for the development of a Data Dashboard in MS Access for Acquired Customer & Data department to monitor K2 Workflow more effectively.
- Windows 7 Migration Project - Assisted our Information Management department during the roll-out of Windows 7, by checking compatibility of computers and laptops, as well as creating backups for users and restoring their data.

01/10/1998 – 30/09/2008   Eskom Holdings SOC Ltd   Kimberley
SCADA Technician Systems Support
Responsibilities:
- Builds up database records and electronic operating diagram for existing and new transmission, distribution and reticulation substations, using the ENMAC SCADA application (now called PowerOn from GE).
- Maintain linkage and congruence between various databases (MS Access, Oracle and Excel).
- Safeguard the database and electronic operating diagram availability and accuracy.
- Generate information from database with Crystal Reports and Oracle SQL Plus.
- Obtained a bit of background knowledge on Telecontrol.
Achievements:
- 2006 - Manager's Award for Innovation - During the implementation stages of the GE ENMAC SCADA application, now called PowerOn, my colleague and I developed and designed the layout of the Reticulation World to transfer the paper diagrams unto the live electronic operating system.

01/05/1993 – 30/09/1998   Eskom Holdings SOC Ltd   Kimberley
Contact Centre Assistant Controller
- Customer electrical fault reporting. Handling all telephone calls and identifying faults.
- Dispatching field service personnel to identified fault locations.
- Liaising with Controllers on SCADA on current line faults and assisting in fault finding.
- Maintaining Customer Database.

Other Accomplishments

- First Aid Level 1 & 2
- Advanced All Wheel Drivers 4x4 (LDV)
- Gravel Road Driving course
- Defensive Driving

Interests and activities

- Computers (Linux)
- Outdoor activities

References

Mr. Marius Foot   (2008 - current)   Tel. +27 51 404 2712
Acquired Customer and Data   Mob. +27 83 443 7123
Data Manager
Eskom Holdings SOC Ltd

Mr. Mike Rawson   (1998 - 2008)   Tel. +27 51 404 2253
Manager SCADA   Mob. +27 83 463 5445
Electricity Delivery System Support
Eskom Holdings SOC Ltd

Mr. Leon Reynecke (1993 – 1998)   Tel. +27 51 404 2030
Control Room Manager   Mob. +27 83 708 4374
Network Management Centre
Eskom Holdings SOC Ltd