

V4.0008012018

OVIDIU BELCIU  
1 ST JOHNS CRESCENT  
HARROGATE  
HG1 3AB

**Bill date:** 30 March 2018

**Supply address:** 1, ST JOHNS CRESCENT, HARROGATE, HG1 3AB

**Account number:**

1603 2578 708


**Actual meter reading used**

**Action required**
**Here to help**
[scottishpower.co.uk](http://scottishpower.co.uk)
**0800 027 0072**

Monday to Friday: 8am - 10pm  
Saturday: 8.30am - 6pm

**Smell gas?** 0800 111 999 (24hrs)

**Lost power?** Call free: 105 (24hrs)

**Your gas and electricity bill for:** 28 February 2018 - 30 March 2018

**Your current tariff:** Standard Online - Quarterly Cash

**Your amount to pay**
**£400.86** in debit

**Please pay by**
**13 April 2018**
**Your last meter readings**

Electricity	30 Mar 18	Night	21734 (A)
Electricity	30 Mar 18	Day	56154 (A)
Gas	30 Mar 18		39693 (A)

<b>Your last bill (debit)</b>	<b>£358.05</b>
<b>You've paid</b>	<b>£358.00</b>
<b>Your new costs</b>	<b>£400.81</b>

You can pay via  
[scottishpower.co.uk/myaccount](http://scottishpower.co.uk/myaccount),  
**YourEnergy App**, our 24hr automated  
payment line on **0800 001 5115** or by **Bank  
Giro**.

Keep your meter readings up to date via  
[scottishpower.co.uk/myaccount](http://scottishpower.co.uk/myaccount),  
**YourEnergy App** or our free 24hr  
automated service on **0800 027 8000**.

(A) = Actual | (E) = Estimated | (S) = Smart



Please make your payment by the date shown above.

## 1 Could you pay less on a different ScottishPower tariff?

Your estimated annual costs (Personal Projection) on your current tariff are £1,416.68 for gas and £2,340.36 for electricity.

We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Features	Gas	Electricity	
Our cheapest similar tariff	<ul style="list-style-type: none"> <li>Online</li> <li>Variable</li> <li>Monthly Direct Debit</li> </ul>	Save <b>£98.03</b> per year with Standard Online	Save <b>£186.50</b> per year with Standard Online	You could <b>save</b> a total of <b>£284.53</b> per year

You may also be able to save more with our cheapest overall tariff.

	Features	Gas	Electricity	
Our cheapest overall tariff	<ul style="list-style-type: none"> <li>Online</li> <li>Fixed</li> <li>Monthly Direct Debit</li> </ul>	Save <b>£294.98</b> per year with Online Fix and Save April 2019	Save <b>£294.87</b> per year with Online Fix and Save April 2019	You could <b>save</b> a total of <b>£589.85</b> per year

Remember, you can move between our tariffs at any time without paying exit fees - simply visit [scottishpower.co.uk](http://scottishpower.co.uk) or call 0800 027 0072. Subject to availability. Different terms & conditions may apply.

Your Personal Projection is based on your annual consumption, current tariff prices, discounts and VAT. This will vary if our Standard tariff prices change. See overleaf for more information about your current tariff. **Remember, it might be worth thinking about switching your tariff or supplier.** No meter changes/costs will apply.

Thank you for being a ScottishPower customer

This is not a tax invoice

## 2 Other important information

### About your tariff

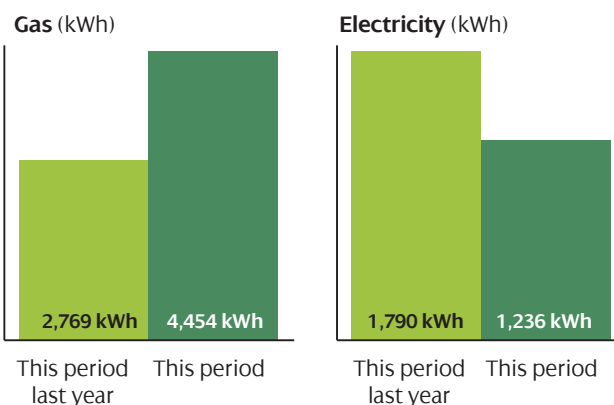
Gas		Electricity		
<b>Tariff name</b>	Standard Online	<b>Tariff name</b>	Standard Online	
<b>Payment method</b>	Quarterly Cash	<b>Payment method</b>	Quarterly Cash	
<b>Tariff end date</b>	Not applicable	<b>Tariff end date</b>	Not applicable	
<b>Exit fee</b> (if you switch supplier more than 49 days before the tariff end date)	Not applicable	<b>Exit fee</b> (if you switch supplier more than 49 days before the tariff end date)	Not applicable	
<b>Your actual usage in the last 12 months</b>	32,084 kWh	<b>Your actual usage in the last 12 months</b>	Night Day	4,570 kWh 9,241 kWh

### Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



### Your energy use for this period



An estimated read may have been used to calculate your energy use. For more information visit [scottishpower.co.uk](http://scottishpower.co.uk)

### Calculating your gas charge

We charge gas in kWh (kilowatt-hrs). To convert gas units to kWh we use the following calculation:

$$\begin{array}{|c|} \hline \text{gas units} \\ \hline \text{used} \end{array} \times \begin{array}{|c|} \hline \text{calorific value} \\ \hline 39.5 \end{array} \times \begin{array}{|c|} \hline \text{volume correction} \\ \hline 1.02264 \end{array} \div \begin{array}{|c|} \hline 3.6 \end{array} = \begin{array}{|c|} \hline \text{gas units} \\ \hline \text{expressed in kWh} \end{array}$$

### Supply problems

#### Smell gas?

Call 0800 111 999 (24 hrs) immediately.  
To identify your gas transporter, please call 0870 160 0229.

#### Lost power?

Northern Powergrid (Northeast) Ltd  
Northern Powergrid (Northeast) Ltd, Customer & Community Care Manager, RSXE-RCZX-XKBL, Manor House, Station Road, Penshaw, Houghton le Spring, DH4 7LA  
Call free: 105 (24hrs)

### 3 How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

Meter type: Economy 7  
Your electricity supply number:

S	02	807	002
15	9102	5277	941

Your gas meter point reference number:

1919427801

Your last bill		(in debit) £358.05
01 Mar 2018	Payment	£358.00
		<b>Total paid £358.00</b>
Your balance carried forward		(in debit) £0.05
Electricity costs		
Meter number: D10L05026		
<b>Standard Online - Quarterly Cash</b>		
27 Feb 2018	Customer read: 55325	
07 Mar 2018	Actual read: 55508	
Electricity units used	183 = 183 kWh	
<b>Standard Online - Quarterly Cash</b>		
07 Mar 2018	Actual read: 55508	
30 Mar 2018	Customer read: 56154	
Electricity units used	646 = 646 kWh	
Day rate	829 kWh x 18.737p	£155.33
Standing Charge	31 days x 26.090p	£8.09
<b>Standard Online - Quarterly Cash</b>		
27 Feb 2018	Customer read: 21327	
07 Mar 2018	Actual read: 21389	
Electricity units used	62 = 62 kWh	
<b>Standard Online - Quarterly Cash</b>		
07 Mar 2018	Actual read: 21389	
30 Mar 2018	Customer read: 21734	
Electricity units used	345 = 345 kWh	
Night rate	407 kWh x 8.910p	£36.26
		<b>Total electricity costs £199.68</b>
Gas costs		
Meter number: G4A50233560301		
<b>Standard Online - Quarterly Cash</b>		
27 Feb 2018	Customer read: 39296	
07 Mar 2018	Actual read: 39436	
Gas units used	140 = 1570.89 kWh	
<b>Standard Online - Quarterly Cash</b>		
07 Mar 2018	Actual read: 39436	
30 Mar 2018	Customer read: 39693	
Gas units used	257 = 2883.7 kWh	
Unit rate	4454.59 kWh x 3.924p	£174.80
Standing Charge	31 days x 26.090p	£8.09
		<b>Total gas costs £182.89</b>
Discounts		
Dual fuel discount		£0.84
		<b>Total discounts £0.84</b>

### Summary

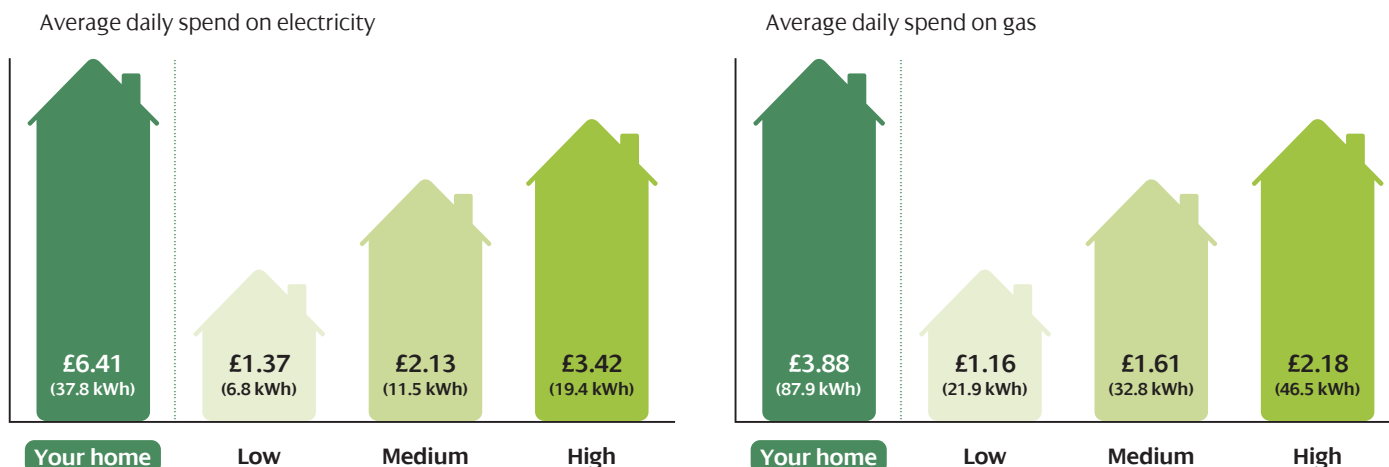
Total gas and electricity costs	£382.57
Less total discounts	£0.84
VAT 5.00% on £381.73	£19.08
<b>Total costs for this period</b>	<b>£400.81</b>
<b>Your balance carried forward</b>	<b>(debit) £0.05</b>

<b>Your amount to pay</b>	<b>£400.86</b>
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## 4 Helping you take more control of your energy

### How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.



### Here's some typical examples of how energy is used each day:

**1. Tumble Dryer**  
One hour cycle:  
**26p** (1.5kWh)



**2. Washing Machine**  
One wash:  
**12p** (0.7kWh)  
(40° cycle)



**3. Dishwasher**  
One load:  
**22p** (1.25kWh)  
(65° cycle)



**4. Mobile devices**  
12 hour overnight charge:  
**1p** (0.06kWh)



**5. Laptop**  
Two hours use:  
**2p** (0.09kWh)



**6. Games Console**  
Two hours play:  
**5p** (0.28kWh)



Note: Costs shown are based on an **average of our Standard tariff quarterly cash/cheque** unit rates for Single Rate electricity and include VAT at 5%. Energy use figures were provided by ONZO who undertook appliance research in May 2016 (onzo.com).

### Energy Efficiency Advice line

For energy saving advice, please visit [scottishpower.co.uk](http://scottishpower.co.uk) or call **0800 332233**. Lines open Monday to Friday 8.30am - 4.45pm.

## 5 Making life easier for you

### Download the free YourEnergy App

Manage your account and more with our YourEnergy App.





## 6 Ways to pay

You can pay your bill easily via [scottishpower.co.uk/myaccount](http://scottishpower.co.uk/myaccount), YourEnergy App, our 24 hour automated payment line on 0800 001 5115 or by Bank Giro. We accept Visa Debit, Maestro, Solo, Visa Credit and Electron payments.

### Banking Direct

Please advise your Bank or Building Society to pay to **sort code 83-07-06; account number for Domestic & Microbusiness is 00674713/account number for Large Business is 00693882**. You'll need to give them your **customer account number** shown below.

### Post Office



You can pay by cash at any Post Office, however they no longer accept cheques. If you wish to pay by cheque, please make it payable to 'ScottishPower' and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.

### At a Bank



Fill in the Bank Giro slip below and take it to the bank with your payment. Cheques should be made payable to 'ScottishPower'. Write your name, address and 11 digit account number on the back. You may have to pay a charge.

### Paypoint



Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

### By Post



Along with your cheque made payable to 'ScottishPower', please send the Bank Giro slip to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT. Please DO NOT send cash through the post.

### Other payment options

If you're not able to pay this now there may be other payment options that suit you, for example you could add your account balance onto a Direct Debit plan or prepayment meter so that you can pay it off over a longer period. Alternatively, you could choose a weekly or monthly repayment plan. Please call us on **0800 027 0072** for more information.



### Energy Account

Bank Giro Credit



158  
208

24

Reference (Account number)

16032578708

Credit account number

584 0651

Amount due  
No fee payable at PO counter

£400.86

Signature

Date

Cashier's stamp  
and initials

OVIDIU BELCIU  
1 ST JOHNS CRESCENT  
HARROGATE  
HG1 3AB

RBS Collection Account

84-06-51



6332265160325787086

CASH

CHEQUES

£

Please do not write or mark below this line or fold this counterfoil

16032578708X V4245840651 000400866 74 X