

Mr Luka Poprijan
Unit 11 144 Marine Parade
Southport Qld 4215 Australia

Summary

Balance Forward

\$0.00

+

This Bill

\$85.87

=

Total Due

\$85.87

Due On
07 Apr 2018



Are you Security Smart?

Follow security best practices and protect yourself and your business from fraudulent attacks. For security smart information, read the Security Guide on our website here:

www.engin.com.au/support/internet-security/protecting-your-services

Previously

Previous Balance	\$85.50
Payments Received	CR \$85.50
Balance Forward	\$0.00

This Bill From 24/02/2018 to 23/03/2018

Other Credits and Charges	\$5.87
Monthly Service & Usage Summary	\$80.00
Total GST in this Bill	\$7.81
Total (Inc. GST)	\$85.87

Payment

Total Due

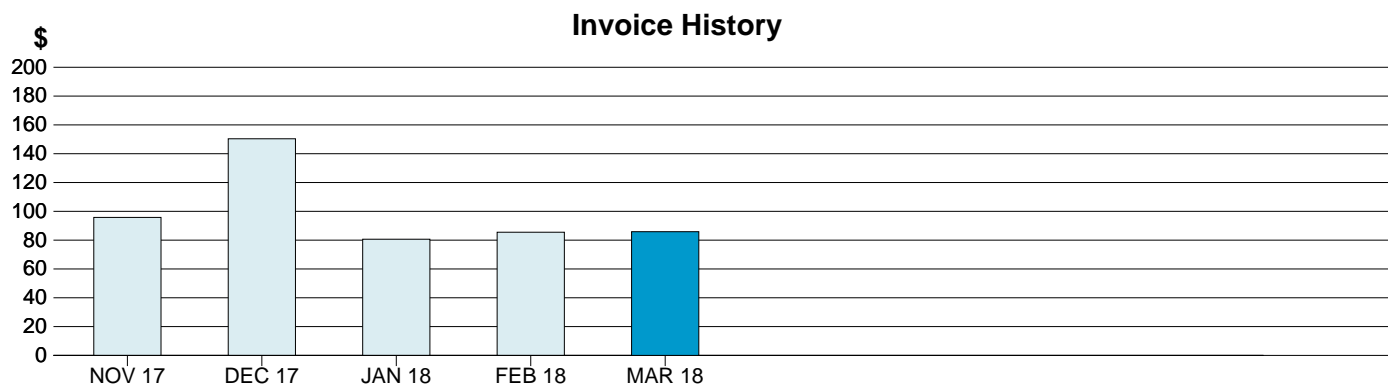
\$85.87

Due On

07 Apr 2018

Your nominated credit card will be debited on this date.
If funds are not available a late payment fee may apply.

Thank you for paying by credit card



Payments

Payments Received

Description	Date	Amount
VISA	21/03/2018	CR \$85.50

Total CR \$85.50

This Bill

Other Credits and Charges

Description	Service	Amount
Late Payment Fee		\$5.50
Payment Processing Fee		\$0.37
Total		\$5.87

Monthly Service Summary

Description	Service	Amount
engin PSTN Basic (From 24/03/18 To 23/04/18)	0755711469	\$30.00
Extreme Unlimited (From 24/03/18 To 23/04/18)	DSL#0755711469	\$50.00
Total		\$80.00

YOUR MONTHLY CHARGES

engin will charge you, monthly in advance, the Monthly Service Fee applicable to your pricing plan. Calls included in your monthly plan will show \$ 0 charge in the summary total column, if you exceed your included value a charge will be displayed. We will prorate the Monthly Service Fee from the date you connect to your invoice issue date.

ACCOUNTING PERIOD

When you receive your account some charges may refer to a prior billing period. This is due to the timing of information processing. They are not duplicate charges.

HOW TO PAY YOUR BILL

Direct Debit

The total due of each bill is charged to your nominated credit card* or bank account on or the next working day from the due date on the front of this bill. This is an extremely convenient way to pay your account. With an automatic payment schedule you don't have to worry about remembering when your bill is due; we look after that for you. We accept Visa, MasterCard, American Express and Diners Club.

Bpay

Make a Bpay payment* via Internet or Phone banking each month on or before the bill due date

* Payments made using MasterCard or VisaCard will incur a 0.43% (inc GST) surcharge. Payments made using American Express or Diners Club will incur a 2.89% (inc. GST) surcharge. Payments made using Bpay incur a \$ 1.00 (inc GST) surcharge. This reflects the cost of accepting these types of payments. This fee will appear on the next account after the bill is paid. There is no surcharge incurred when payments are made using a direct debit from your bank account.

BILL NON – PAYMENT

If payment is not received by the bill due date for any reason, we may restrict your service until your account is up to date. If you don't settle your account within an agreed period, usually 7 days from the bill due date, we may charge you a late payment fee or suspend your service. If this happens, any outstanding amounts you owe us will immediately fall due.

PREMIUM SERVICES

Premium Services which can include voting lines, ringtones and sports scores that operate via a "19X" number incur higher than standard rates and can be either a one off or recurring cost depending on the type of premium service used. The third party content provider of the service determines these charges. You can restrict access to these services by contacting engin customer service to arrange a bar to be placed on all Premium SMS, this will not affect standard SMS services.

[Click here](#) to view engin's Standard form of Agreement

Postal Address
engin
Accounts Receivable
PO Box 631
Collins Street West
VIC 8007

Contact Us

Customer Service and Billing Enquiries

Phone: 1300 305 000 (Free from your engin service)
Fax: (02) 8985 5888

Hours:

Monday - Friday 8:00am - 9:00pm
Saturday 9:00am - 3:00pm
EST

Online Enquiries

Submit an enquiry or manage your usage via engin selfcare at my.engin.com.au

Website

engin.com.au