

Willie Van Zyl

Pharmacist / Dispensary Manager



Nationality: South African
City of Birth: Vanderbijlpark
Phone number: 0817544155

Date of Birth: 04/09/1967
Country of Birth: South Africa
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Objective

To find a challenging position to meet my competencies, capabilities, skills education and experience

Education

Jan 1986 - Nov 1993

Potchefstroom

Northwest University

B Pharm

- Jansen Pharmaceutical Trophy for best pharmacy student in communication skills
- Regional winner of Patient Consultation Competition.
- Eli-Lilly Trophy for promoting the Potchefstroom Pharmacy Student Association's goals.
- Best research project in Pharmacy Practice at national level - Published in the SA Pharmaceutical Journal in September 1994

Work Experience

May 2010 - Currently

Dispensary Manager

Dis-Chem George

George

- Ensure all requirements in terms of legislation and "Good Pharmacy Practices" are met
- Recruit and appoint new Dispensary staff. Performance Management of all employees reporting to me
- Supply in service training to personnel – informal and/or formal (SAPC Registered Tutor of Pharmacy Interns & Pharmacist's Assistants)
- Manage and maintain a good record keeping system in terms of pharmacy, patient profiles and procurement
- Provide specialized services to help clients manage chronic conditions as well as advise clients on a selection of medical brands
- Managing the dispensary in a profitable manner by using strategic and systematic thinking in producing data and information to management monthly
- Analyse the characteristics and needs of the potential customers and define the target market
- Dispensing medicine and provide information on how to use medicine correctly – highlighting dosages and contra-indication
- Implementing an effective stock control system and maintain this on a bi-annually basis (stock take) & quarterly (cycle counts)

Dec 2008 - Apr 2010

Responsible Pharmacist

Clicks Group

Carnival Mall - Brakpan

- Was locum in the group and then fully employed.
- Dispensing medicine either on a prescription or OTC
- Give Healthcare advice to the public
- Provide information on how to use medicine correctly
- Marketing and selling of a wide range of products and medicine, including alternative medicine
- General duties of a Pharmacy Manager

Sep 2007 - Dec 2008

Dispensary Manager / Store Manager

Wellness Warehouse

Randburg - Johannesburg

- I was appointed to take over the management of the store and implement a new philosophy of service excellence
- I assisted the HR consultant with interviews and subsequent appointments of suitable candidates in the various positions
- I had to establish a reliable delivery of stock from various wholesalers
- In this time, I hosted a one-day training seminar to ensure we implement a Good Pharmacy Practice required in terms of SAPC & legislation for all the department staff
- I had to ensure all staff on my team are familiar with the different Standard Operating Procedures
- I initiated contact with various retirement villages, churches and schools in our area as part of our community responsibility program
- I played an active role in the general management of the store. The store closed down - Shareholders decided to only focus on Cape Town area
- General duties of a Pharmacist

May 2005 - Mar 2007

Pharmacist

Dis-Chem Somerset Mall & Canal Walk

Somerset West

- Implementing an effective stock control system and maintain this on a weekly basis Implementing a proper record management system, e.g. patient history and Medical Aid claims history and reconciliations
- Training & mentoring of pharmacist's assistants as well as Pharmacy interns
- General duties of a Pharmacy Manager

Aug 2002 - May 2005

Pharmacist / Manager

Westmall Pharmacy

Somerset West

- General duties of a Pharmacy Manager

Dec 1993 - Mar 2001

Intern/Pharmacist/Manager

Medi-Trust Pharmacy Group

Kempton Park

- After my studies I were given an opportunity to do my internship at the Medi-Trust Group in Kempton Park
- I was then offered a position as Pharmacist and later became the Pharmacy Manager/Shareholder of one of the Pharmacies in the Group

Language Skills

- Afrikaans (fluent in speech/reading/writing)
- English (fluent in speech/reading/writing) – Completed TEFL course June 2017

Technical Skills

- Customer service (over 20 years' experience)
- Stock control (over 20 years' experience)
- Retail Management (over 15 years' experience)
- Product Knowledge (over 20 years' experience)
- Human resources (over 15 years' experience)

■ Computer Skills

Computer Literacy: Microsoft Office, Unisolve, SAP, Allegra and GOODX

■ References

Kevin Sterling – Regional Manager & Share Holder: Dis-Chem – Cell: 082 557 5514

Andre Nel – Store Manager: Dis-Chem Somerset West – Cell: 082 574 1706