Here's your 2degrees tax invoice

Monika Tylova

52 Pembroke Crescent Glendowie Auckland 1071

tylova.m12@gmail.com

Find out how to update these details

Last month's balance

10 Feb 2018 - Previous bill balance \$59.90
Payment - Thanks \$60.00 Credit

Total balance carried forward \$0.10 Credit

Charges for this month

See your usage in detail

Incl. GST

	\$40.50
Your usage charges	\$0.50
Your plans and recurring charges	\$40.00

Your total charges for this month
This includes GST of \$5.28

\$40.50

Your total amount owing

\$40.40

Payment is due on 21 Mar 2018. Please ensure you pay by then to avoid a \$9.95 late payment fee.

PAY THIS NOW



Billing Profile 1-4U9780O

Invoice Number B1-49167770

Invoice date 09 Mar 2018

Billing Period 10 Feb 2018 - 09 Mar 2018

As a Pay Monthly customer, join 2degrees Broadband and save \$10 a month on your Broadband bill



Learn more

Make sure your bill is paid on time each month.

The easiest way to manage your bill is to set up an automatic payment. It only takes a few minutes to arrange Credit Card or Direct Debit payment, and then you'll have one less thing to remember each month.

Find out more

Set up Credit Card payment in Your 2degrees

Set up Direct Debit payment in Your 2degrees

Reading your bill

Here's a <u>quick explanation</u> about how to read your bill.



Some useful information

There's a range of easy ways to pay your 2degrees bill. Simply choose the payment method that's right for you. We recommend setting up an automatic payment method, so that your bill is paid on time each month for you. Easy.

You'll need your account number to set up or make a payment. You can find this on your bill, or call us on **8355** from any 2degrees phone, and we'll confirm this for you.



Set up a Direct Debit

Each month we'll automatically take payment from your chosen bank account. Complete the online form in <u>Your 2degrees</u> and we'll do the rest.

Recommended by 2degrees



Arrange automatic payment by Credit* or Debit Card

Each month we'll automatically charge your chosen Credit or Debit Card. You can give us authority to do this in <u>Your 2degrees</u>.



Pay manually by Credit* or Debit Card

You can make a one-off payment each month, on or before your due date, using your Credit or Debit Card. To do this, log in to <u>Your 2degrees</u>, visit <u>Pay Online</u>, or call us on **201** with your account number and card handy.

Please note a Card Payment fee of 1.75% will apply to bill payments by Credit or Debit Card.



Use Internet banking

Jump onto your bank's Internet banking and either make a one-off payment, or set up an automatic payment. Here are the instructions for how to do this. Use your account number as the reference, and search for 'Two Degrees' if you're using a known payee search.



Make a payment at any NZ Post Shop

Pop into any NZ Post Shop to pay in person. Make sure you have your account number handy.

Unfortunately we cannot accept cash or cheque payments.



Feedback

We welcome customer feedback. If you have a complaint, please contact us on 0800 022 022 or email us at tellus@2degreesmobile.co.nz. If we cannot resolve your complaint, you can contact Telecommunication Dispute Resolution for free and independent consideration of the matter on 0508 98 98 98 or at www.tdr.org.nz/



Here's a summary

Payments

Payment date	Amount	
20 Feb 2018	\$60.00	Credit
Total payments received since last bill	\$60.00	Credit
Plans and recurring charges summary		
3	Charge	
Plan charges	\$40.00	

Usage summary

5	444	
0	111	\$0.00
1.28 GB		\$0.00
1		\$0.50
56		\$0.00
	1	1

Your total usage charges for this month

Your plan and recurring charges for this month

\$0.50

\$40.00

Included with your plan

Туре	Calls	Minutes	Text	Data
Plan/Value Pack Data	-	-	-	1.28 GB
Plan/Value Pack Minutes	-	111	-	-
Carryover Minutes and Carryover Data balances*	_	1513	_	_

^{*} As at 12:00am 09 Mar 2018



Here's a bit more detail

Monika Tylova is on a: \$40 Carryover Plan on 022 3097303

PLAN	MINUTES	TEXTS	DATA
\$40 Carryover Plan	400 Carryover Minutes to NZ & Aussie	UNLIMITED TEXT to NZ & Aussie	3 GB NZ Carryover Data

Fair Use Policy applies to Unlimited Calls/Text. See our website for full plan details.

See usage in detail

Account number 17109979

Billing Profile 1-4U9780O

Phone number 0223097303

Billing period

10 Feb 2018 - 09 Mar 2018

Plans and recurring charges

Pricing plan	Billing Period	Detail	Charge
\$40 Carryover Plan	10/02/2018 - 09/03/2018	-	\$40.00
Total plan and recurring charges			\$40.00

Usage (Incl GST)

Calls	Calls made	Mins charged	Charge
Calls to other mobile networks	5	111	\$0.00
Texts	Quantity		Charge
Picture messages	1		\$0.50
Texts to other mobile networks	52		\$0.00
Texts to 2degrees	4		\$0.00
Data	Quantity		Charge
Data	1.28 GB		\$0.00

Total charges for this month

\$40.50