

Computer Generated

Statement

Christopher Marsh
Flat 3
225 High Level
Sea Point
Cape Town

12049888-0

8005

Account number: 12049888-0 Statement Date: 03/05/2018

Account summary:					
Date	Description	Item number	Reference	Amount	Total
04/04/2018	BALANCE FWD			1,133.16	1,133.16
16/04/2018	Payment	SCZ173162	288156162	-1,133.16	0.00
01/05/2018	Invoice	H5-8KDQT	761616346	511.58	511.58
01/05/2018	Invoice	H5-8RZTQ	727729590	511.58	1,023.16
02/05/2018	Invoice	H5-8TE45	609628010	110.00	1,133.16

Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 135 free from a Vodacom cellphone or on 082 135 from any other phone. Should your payment be returned, a charge may be levied.

Ways To Pay



Debit order

There's one less thing to remember at the end of the month - all you need is the convenience of a debit order. Every month the amount you owe is automatically deducted from your account. You can choose which day the payment is sent to us: 1st, 7th, 10th, 15th, 18th, 20th, 22nd, 24th, 25th, 27th, 28th, 29th or last working day of the month. For more information on how to pay by debit order, call us on 135 free from your Vodacom cellphone or 082 135 from any other phone.

My Vodacom App

The My Vodacom App is your connection to staying in control of your data, voice minutes and SMS usage 24 / 7.

It has been designed to help you navigate to important information in a simple, quick and easy manner making your experience more enjoyable.

All your account details at the touch of a finger with the ability to view detailed breakdowns of your account, buy airtime or data and manage your services all from your cellphone.

Download the My Vodacom App from your App store today or visit www.vodacom.co.za / app for more info.



Over the counter payments

Pay over the counter at any Standard bank, ABSA, FNB or Nedbank branch. Make sure you have clearly and accurately stated your name and account number on the relevant payment form and provide your bank with a copy of your Vodacom invoice. Please note: Banks cannot accept any Vodacom account payments if a copy of your Vodacom invoice is not provided.



ATM

Most banks offer this facility. In order to make use of this service, select Vodacom(Pty) Ltd from the beneficiary list supplied by your bank.



Internet

Simply

- · Log on to your bank's website
- · Select Vodacom(Pty) Ltd as a beneficiary.

Remember to always use your Vodacom account number (see overleaf for your account number) as your reference number. If your account number is N0012456-6, enter it as N0012456 (leave out the dash)

Shoprite / Checkers

Did you know? Contract customers can now pay their bill at Shoprite or Checkers stores. You can simply pay your account at the Money Market counter inside any Shoprite or Checkers store nationwide

Need to know



Important contact numbers

Customer Care: 082 135

Sales & Upgrades: 082 17844

Account Enquiries: 082 137

Device Insurance: 082 1952

Vodacom Repairs: 082 1944



Frequently asked questions

Q: As a Vodacom roaming customer, who can I call for assistance while travelling internationally?

A: A Vodacom Customer Care agent is simply an SMS away, even when you are travelling internationally. Send an SMS to +2782135 and your query will be attended to. If you wish to speak with a Customer Care agent, simply SMS a landline number to +2782135 and we will call you back!

Standard roaming rates apply.