

Dear Customer

Here is the current overview of your APR 2018 bill summary and your utilities spending compared to your neighbours. The comparison computation is based on data up to 02 May 2018.

Click [here](#) to log in to your account to view your online bill and find out more about your utilities usage.



PREMISES 116 SERANGOON NORTH AVE 1, #02-505, SINGAPORE 550116

S\$43.69

**TOTAL OUTSTANDING BALANCE
DUE ON 14 MAY 2018**

COMPARE WITH NEIGHBOURS - HDB 5-ROOM FLATS

Note: **Average** refers to average usage of HDB 5-Room Flats within your block.
Efficient refers to average usage of the 50% least spending neighbours of HDB 5-Room Flats within your block.



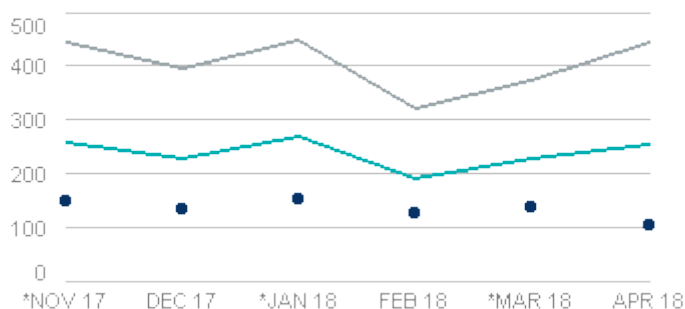
ELECTRICITY

WELL DONE!

● You	106 kWh
— Efficient	260 kWh
— Average	451 kWh

kWh

*Estimated Reading



Tips

- Use instantaneous water heaters instead of storage water heaters

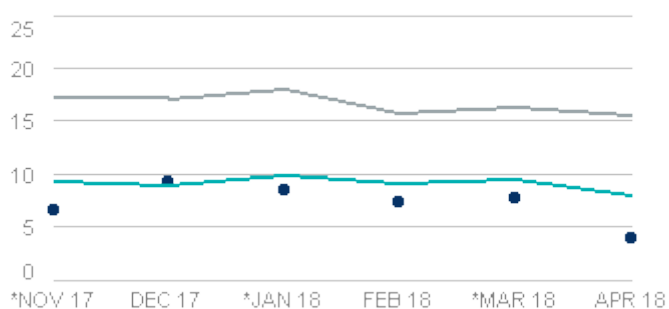


*Estimated Reading

WELL DONE!

● You	4.0 Cu M
— Efficient	8.2 Cu M
— Average	15.8 Cu M

CuM



Tips • Do not wash vegetables under a running tap



SUBMIT METER READINGS

Your meters are read once every two months. In the months when your meters are not read, we estimate the consumption. To have regular usage comparison, you can submit your meter readings through our SP Utilities Portal or mobile application.

Your meter readings submission period are as follows:

MONTH	FROM	TO
Apr 2018	27/04/2018 (6am)	01/05/2018 (5pm)
May 2018	27/05/2018 (6am)	30/05/2018 (5pm)

You will still receive your monthly paper bill by post unless you instruct us not to do so. We encourage you to go green and paperless. Click [here](#) to discontinue your paper bill.

For queries on our services, please call us at 1800 2222 333 or submit an enquiry via our [online webform](#). Thank you.

Yours sincerely

SP Group

Download the SP Utilities mobile app now!

Manage your account, pay bills and subscribe to new services on the go.



Click [here](#) to unsubscribe from this monthly email bill summary.

Singapore Power and all members of the group are now serving the public as SP Group. Our registered business address is 2 Kallang Sector, Singapore 349277 and our contact details have changed. Visit us at spgroup.com.sg or connect with us at fb.com/SPGroupSG

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