

# Kamal Alahdal

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An ambitious and highly driven individual looking to join a reputable firm that will benefit from my strengths in business analysis, research, system implementation and other organisational enhancements. I am able to inspire confidence and successfully delegate tasks when required. I have a clear understanding of management principles coupled with the ability to work as part of a multi-disciplinary team. I am highly organised with good planning skills and the ability to meet strict deadlines. I continually seek stimulating challenges and look for innovative solutions to complex problems.

## KEY SKILLS:

- Microsoft Office
- Systems implementation
- Presentations and reporting
- Requirements gathering
- Qualitative and quantitative research
- Strong communication skills
- Business analysis
- Stakeholder engagements
- Flexible and adaptive
- Innovative
- Analytical problem-solver

## EDUCATION

### University of the Witwatersrand

- Masters of Commerce by dissertation Jan 2016 – May 2018
- Bachelor of Commerce (Honours): Business Sciences Jan 2015 – Dec 2016
- Bachelor of Commerce: Double major (Management, Corporate finance and Investments) Jan 2012 – Dec 2014

## PROFESSIONAL WORK EXPERIENCE

### **IQ Business**

*Senior Associate Consultant*

Jan 2018 – present

### **IQ Business**

*Associate Consultant*

Jan 2017 – Dec 2017

### **PlayStation South Africa**

*Brand Ambassador*

Oct 2016 – Jan 2017

## CERTIFICATIONS

- Microsoft Office Specialist (Excel) 2016
- Lean Six Sigma Yellow Belt
- Prince 2 Foundation

## **KEY PROJECTS**

**Client: Experian South Africa / Standard Bank** (Dec 2017 – Present)

**Project:** Power Curve Customer Management (PCCM) Implementation

**Responsibilities:**

- Obtained business requirements from various stakeholders
- Validated input data and output results
- Conducted a gap analysis and gathered data requirements
- Compiled and captured user stories
- Deployment, configuration and building layouts on the PCCM platform
- Knowledge transfer (Training and support)

**Client: Standard Bank South Africa / Namibia** (March 2017 – Oct 2017)

**Project:** Namibia Business Online Migration

**Responsibilities:**

- Captured and analysed raw data retrieved from the legacy system
- Engaged with the bank's relationship managers and clients
- Updated the issue log and resolved issues on the issue tracker
- Reported to OPCO on the overall migration progress and changes in the issue tracker
- Mapped AS-IS and TO-BE business processes
- Trained Namibian PBB and CIB clients on how to navigate and use the new enhanced system

## **KEY ACHIEVEMENTS AND LEADERSHIP POSITIONS**

- Part of the Tomorrow Trust leadership team (In charge of the communication and sponsorship work stream) – 2017/8
- Won the Accenture case study competition – 2016
- Won the Wits School of Economic and Business Sciences best research paper award – 2015
- University of the Witwatersrand academic merit award – 2011
- Part of the student representative council (High School) as Treasurer - 2010

## **PROFESSIONAL REFERENCES**

All professional references are available on request