Roland Pauliner

Email: roland.pauliner@gmail.com *phone*: 00 41 078 66 51 704 15 Glarnischstrasse Adliswil, 8134 Zurich - Switzerland



Professional Summary

Committed, flexible and responsible professional, capable of working in a team and individually. Proven track record of excellent workplace dedication coupled with a strong work ethic. Well rounded and respected employee entrusted with leadership roles (Volunteer Coordinator) and major support roles (Assistant Manager).

Education

University of Essex, Colchester UK GPA 3.7 - Research Project as final year Dissertation

Honours Degree in BA Criminology 2016

University of Arkansas, Fayetteville AR GPA 3.75/4.0 - Dean's & Chancellor's List

Year Abroad in Criminal Justice 2015

Relevant Experience

Tim Snively Law Firm, Fayetteville AR

2015

Legal Intern

• Preparing, proofing legal documents for attorney's review, administrative duties, taking part in firm meetings with clients and running errands for the firm.

Residents' Interhall Congress, Fayetteville AR

2016

Executive Volunteer Coordinator

* Responsible for coordinating 50+ volunteers, communicating with different organisations, managing volunteering projects and and the branch as a whole.

Employment

Google Food, Zurich Switzerland

2017- Present

Front of House Assistant Manager

- Supervise a team of 10 employees, oversee daily operations, administrative tasks, including bookkeeping, training, equipment and food ordering, maintenance, and other needs as they arise.
- ❖ Maintain communication with clients and deliver outstanding customer service, fulfilling the needs of Google employees.

Robi Fitness & Cardio Center, Satu Mare Romania

2016 - 2017

Assistant Manager

- * Key member of the management team, heavily involved in business development and marketing.
- Responsible for the opening of a supplement shop, payroll and administrative tasks.
- Point of contact for clients, manufacturers, suppliers and contractors.

Professional Attributes:

- Ability to work under pressure and build a strong working atmosphere that has energy and vitality.
- Writing accurate reports, analysing, assisting and resolving issues promptly.
- Capable of understanding complicated and detailed procedures.
- Can do attitude with experience of working as part of a bigger team.

Skills

C + MCF 10° P · · · W 1

Computer: MS Excel, Office, Powerpoint, Word

Languages: English - Business Fluent (TOEFL iBT 99/120; Cambridge Advanced,, IELTS 8.0/10)

German - Conversational Fluent Hungarian - Mother Language Romanian - Business Fluent