Norman Muzivani  
65 Quayside Road

Southampton

SO18 1AE  
07728614879  
nmuzivani@hotmail.com

**Personal statement**

An enthusiastic and conscientious social worker with over seven years’ experience in the Health and Social care sector, specifically in providing a professional care service to children, the elderly, sick and disabled patients. Motivated and driven to provide the best possible support for clients in need of assistance, support and social care. Able to adapt to the broad range of situations that arise with individuals or within families.

**Core skills**

* Extensive knowledge of social work legislation, principles and techniques
* HCPC registered
* Assisting clients with chores around the house, transportation and personal hygiene
* Providing high-quality care to clients in their own homes
* Liaising with other healthcare professionals such as district nurses and GPs
* Helping dress and prepare clients for their day
* Monitoring blood pressure and any other pre-existing health conditions
* Helping clients with their exercises, physiotherapy and any other medical plans
* Keeping confidential client files

**Employment history**

**Social Worker – Isle of Wight Council, Hampshire**

***(November 2017 – Present)***

Providing frontline support for vulnerable individuals and families. Part of a small but strong team responsible for the more extreme social care issues.

**Duties**

* Providing essential support and ensuring that the wellbeing of clients remained the core focus
* Interviewing and assessing each case on an independent basis and planning care packages accordingly
* Liaising and providing an overview of circumstances to the local authorities
* Ensuring the safety of the clients in and out of the home
* Organising team training
* Recording case progress both manually and electronically

**Support Worker – Randstad Health and Social Care, Southampton**

***(March 2012 – September 2016)***

Providing support and care for vulnerable individuals and families. Part of a small but strong team responsible for the more extreme health and social care issues.

**Duties**

* Providing essential support and ensuring that the wellbeing of service users remained the core focus
* Liaising and providing an overview of circumstances to the team and management
* Ensuring the safety of service users in and out of the home setting
* Organising team activities
* Recording general and specific (where appropriate) service user welfare both manually and electronically

**Night Support Worker—Priory Group (Coxlease Specialist School)**

***(April 2013 – May 2014)***

I worked for a leading independent provider of specialist care and education that supports children and young people with a range of conditions and needs, including: Autism (ASD), Social Emotional and Mental Health (SEMH), Specific Learning Disabilities (SpLD), Child and Adolescent Mental Health (CAMHS), Education services, Child Sexual Exploitation (CSE) support and Sexually harmful behavior.

**Duties**

* Providing essential support for children in often challenging circumstances
* Ensuring that relevant childcare legislation was adhered to and that correct protocols of care and support were followed at all times
* Liaising with other agencies when children went absent without official leave.

**Residential Service Officer—Hampshire Probation Services**

***(April 2006 – May 2011)***

Supervising moderate and high-risk offenders released on probation licences

**Duties**

* Providing targeted interventions through key working offenders and helping them to address offending behaviour
* Organising and participating in MAPPA meetings
* Proactive in dealing with often challenging and potentially violent situations and where necessary, initiating prison recall protocols
* Drug and alcohol testing

**Support Worker – BNA (Agency), Southampton**

***(February 2001 – May 2011)***

I worked in many different challenging environments such as mental health hospitals with service users with mental health issues, severe autistic, challenging behavior, substance misuse, the homeless and one to one suicide watch in prison

**Duties**

* Providing personal care, which would include bathing, toileting and feeding
* Teaching life skills such as budgeting, shopping and claiming benefits
* Helping service users to deal with problems and become independent
* Liaising with service users’ families and arranging family and home visits

**Social Worker – Children Services, Camden**

***(March 2010 – November 2013)***

**Duties**

* Providing essential support for individuals and families in often challenging circumstances
* Ensuring that relevant childcare legislation was adhered to and that correct protocols of care were followed at all times
* Liaising with numerous council departments and reporting the progress of each case both verbally and electronically
* Carrying out continuous home visits with an emphasis on trust and sensitivity

**Education**

**Southampton Solent University**

*(2014 – 2017)*

**BA (Hons) Social Work**

**Grade**: 2.1

My first placement was in a User Led Advocacy organization that is run and controlled by Disabled People. I undertook advocacy work with service users as well as mentoring roles. In addition, I as the Lead practitioner, organized by preparing and oversaw the running of skills labs for level 4 social work students from my university as well as other universities in Hampshire. I had an advocacy caseload where my role was to give advocacy and advice to disabled people regarding any of the following:  
Where service users had disagreements, wanted help with managing their finances, problems with housing and where they felt like they were not being treated fairly. My final placement was in a statutory Disabled Children’s Team (DCT) in East Hampshire. I undertook a range of work such as assessments, Child in Need meetings and reviews and safeguarding children as enshrined in The Children Act 1989. This involved initial home visits and talking to the service users and their families as well as professionals and others involved. Even though I was not in a position to case hold, I was able to manage my time and workload effectively and prioritized my activities including supervision.

**Peter Symonds College**

*(2012 – 2013)*

**Access Course**

**Grade**: Merit

**References**

Available upon request.