**Sarika Sandbhor**

Associate Process Manager

**OVERALL SUMMARY:**

* 4+ years of experience in Software Development and Implementation using IBM BPM tool.
* Certified IBM BPM Application Developer 8.5.7 and 8.6.0.
* Experience in building the Business Process Definitions(BPD's), Coaches for

Application, Building UI using angular JS, bootstrap in IBM BPM.

* Developed integration using IID/AIS and it has been developed automation of human tasks using BPEL, Knowledge of consuming web services, JDBC adapter in IID.
* Expertise in designing and developing business processes using UCAs, Decisions, Sub-Processes, Exception Handling.
* Build coaches and coach views in UI Customize Process Portal for application, Knowledge of deploying packages and Web-Sphere Application Server, Process Inspector, BPM REST API, Process Admin.
* Familiar with source control systems (GIT and SVN).
* Strong and progressive experience in Insurance Domain.
* Good Knowledge of Core Java.
* Basic Knowledge of Spring, Angular JS, Advanced Java.
* Participated as team mentor in application development projects.
* Participated in business requirement gathering and in client interaction.

**EMPLOYMENT SYNOPSIS:**

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| --- | --- | --- | --- |
| **Sr.No.** | **Tenure** | **Organization** | **Designation** |
| 1 | May 2022 – Till Date | eClerx Services Ltd. | Associate Process Manager |
| 2 | Oct 2017 – May 2022 | Dark Horse Digital Solutions Pvt Ltd | Senior Consultant |

**EDUCATION SUMMARY:**

* BE IT from Government College of Engineering, Karad in 2017 with 77%
* Diploma in IT from Government Polytechnic Mumbai in 2014 with 87%
* SSC from Viviekanand Sankul, Sanpada (Navi Mumbai) in 2010 with 94%

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| **PROCESS EXPERTISE**   * End to end project management and execution with focus on delivery * Requirement Gathering, Analysis and documentation. | |  | | --- | | **TECHNICAL EXPERTISE**   * IBM BPM Tool * IBM Integration Tool * Core Java * Oracle, MySQL Server * GIT, SVN | |

**RELEVANT EXPERIENCE:**

* Worked on projects in Life Insurance domain for Claims Process and Underwriting Process.

**Project: Multi-Channel Architecture-MCA (ICICI Prudential Life Insurance)**

**Duration: Nov 2018 – May 2022**

**Technologies used:** IBM BPM Tool, IBM Integration Tool, Java, Oracle DB.

Whenever customer buys any policies it will go through multiple stages of Underwriting, Application is integrated with multiple systems in order to identify risk involved in customer’s application, identify decision of application, getting users filled data, user’s previous policies, documents access. With all these integrations Underwriting Process is implemented.

**The activities included:**

* Involved in requirement analysis, planning, designing, implementation, testing and closure with cross-cultural teams as a technical mentor.
* Implementation of business logic using Process designing and implementation using IBM BPM tool.
* Integrating with third party systems using IBM Integration Designer.
* Involved in task allocation, code reviews and helping team to understand requirements and business logic implementation.

**Project: Refund Automation System (TATA AIG Insurance)**

**Duration: Oct 2017 – Nov 2018**

**Technologies used:** IBM BPM Tool, IBM Integration Tool, Java, MySQL Server

Issue a refund if customer’s policy is canceled and he/she paid premium inadvance. Process include various levels off approvals for processing customer’s refund request.

**The activities included:**

* Involved in analysis, planning, designing, implementation, configuration, documentation, testing and closure with cross-cultural teams as a BPM Developer.
* Integrating application using IBM Integration Designer, designing Processes and UI using IBM BPM tool.
* Implementation and deployment of business logic using IBM BPM tool.
* Worked on end to end deployment on SIT/UAT/PROD servers.