

Technical product manager with a focus on site operations, backend platform stability & scalability, and big data operations.

WORK EXPERIENCE

Technical Product Manager, Toast Inc

April 2018 - present, Boston, MA

- Defined architecture and product requirements for the future of Toast federated identity management and user permissioning schemes
- Worked closely with engineering leads to develop OKRs and roadmaps for Platform Scale, Android Platform, and Performance teams
- Assisted investigation into performance engineering issues, including on site customer visits
- Served as Product representative on internal risk assessment advisory committee

Product Manager, PatientsLikeMe

January 2016 - present, Cambridge, MA

- Product owner for multiple teams, including Data Ops, Site Ops, Client, Acquisition/Growth, Front End, and Platform, managing a wide range of internal and external stakeholders
- Worked with engineers on technical teams to build product roadmaps, project plans, and goals for large multi-month projects
- Utilized metric software to deeply understand user behavior, judge success/failures of new product rollouts, and monitor performance goals

Software Engineer, edX

July 2012 - December 2015, Cambridge, MA

- Product owner for Open Source team, aligning open source contributions to our roadmap and working with teams located worldwide
- Product owner and tech lead for internationalization and localization efforts
- Scrum master for Open Source team
- Platform engineer helping with database key rearchitecture, bulk emailer backed by SES, and various learning tools

EDUCATION

Massachusetts Institute of Technology

S.B. in Computer Science and Mathematics, 2011

PRESENTATIONS

Internationalization and Localization in Django, *PyCon US 2015*

<https://www.youtube.com/watch?v=U00MFGURr5I>

Contributing to Open edX, *Open edX Con 2015*

<https://www.youtube.com/watch?v=48-hLRGv0us>

SKILLS

- Amplitude, Google Analytics, Google Optimize, Splunk, DataDog
- Python, Django, JIRA, Github, Mac, Linux, Windows
- Product Management, Project Management, Scrum, Kanban
- Internationalization and Localization
- Familiarity with Javascript, HTML, CSS/Sass, SQL, React, Rails, Java

VOLUNTEERING

Cambridge Rindge & Latin School, Cambridge, MA

Computer Science Teacher

Firefly Arts Collective, Somerville, MA

Parking Core Lead