**Privacy Policy for Nhcpl Phlebo**

**Effective Date:** 04/01/2025

**Nhcpl Phlebo** ("the App") is a tool developed for use by authorized and trained phlebotomists affiliated with NHCPL. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the App.

**1. Purpose of the App**

This app is intended solely for operational and logistical support to facilitate sample collection, tracking, and patient appointment management. It is **not intended for use by the general public** or for providing medical advice, diagnosis, or treatment.

**2. Information We Collect**

We may collect the following types of information:

* **User Information:** Name, Employee ID, login credentials (for authorized staff only)
* **Operational Data:** Appointment details, sample collection logs, timestamps, patient codes (no sensitive medical data like test results or reports)
* **Device Information:** Device model, OS version, app version, crash logs (used for improving app performance)

**3. How We Use Your Information**

We use the collected information to:

* Manage appointments and sample collection tasks
* Facilitate communication between phlebotomists and lab staff
* Improve app functionality and security
* Comply with internal compliance and audit policies

**4. Data Sharing**

We **do not sell or share your personal data with third parties**. Information is only accessible to authorized NHCPL personnel and used solely for internal purposes.

**5. Data Security**

We take appropriate technical and organizational measures to protect your data from unauthorized access, disclosure, or misuse. Access to the App is limited to authenticated users only.

**6. Your Rights**

As a user of this app, you have the right to:

* Request access to the data we collect about you
* Request deletion or correction of your data (subject to internal policy)

For such requests, please contact the NHCPL IT team or your supervisor.

**7. Children's Privacy**

This app is not intended for use by children under the age of 18.

**8. Changes to This Policy**

We may update this Privacy Policy from time to time. Updates will be reflected with a new effective date.

**9. Contact Us**

If you have any questions about this Privacy Policy, please contact:

**NHCPL Support Team**  
Email: [it@nirnayan.com](mailto:it@nirnayan.com)  
Phone: 7033025503