

Sarah Leone

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PROFESSIONAL SUMMARY

- Entry level technologist with academic training in HTML, CSS, Bootstrap, JavaScript, Express, jQuery, Java, Python, Node, React, MySQL, MongoDB at Northwestern University and Duke University.
- Extensive professional experience working with customers and problem solving.
- Project experience includes; worked on the backend to build an app that connects common health questions to answers from medical professionals. Using MongoDB, Express, React, and Node.js to build app.
- Additional project experience; worked on the backend, specifically with the APIs on app that can find local to federal elected representatives based on zip code. Technologies used include jQuery, AJAX and Firebase.

TECHNOLOGIES

HTML	CSS	Bootstrap	JavaScript
MongoDB	Express	React	Nodejs
MySQL	Django	Java	Python

PROFESSIONAL EXPERIENCE

SpotHero

Customer Service Representative

April 2017- September 2018

- Solved a wide range of customer challenges with empathy and efficiency; highest overall performing hero for the month of November and consistent high QA performance for persona throughout career.
- Challenges include navigating customers to our locations, walking someone through editing, cancelling, or updating account information in the app or website, and providing the redemption instructions.
- Participant in the mentorship program with Senior Engineer.

Northwestern University School of Professional Studies

November 2017 – May 2018

Full Stack Development Program

Curriculum

<https://docs.google.com/spreadsheets/d/1zpW7H4KcVlc7bwqpr1YCnLP1Va6ToS8AC9gy8NMct98/edit?usp=sharing>

Sample Coursework:

Node.js & MySQL Course Overview

Created an Amazon-like storefront using MySQL. The app takes orders from customers and deplete stock from the store's inventory.

- Created a MySQL Database called bamazon.
- Created a Table inside of that database called products.
- The products had following columns:
 - item_id (unique id for each product)
 - product_name (Name of product)
 - department_name
 - price (cost to customer)
 - stock_quantity (how much of the product is available in stores)

Nodejs, Express, Handlebars Course Overview

Created a burger logger with MySQL, Node, Express, Handlebars and a homemade ORM (yum!) following the MVC design pattern; using Node and MySQL to query and route data in app and Handlebars to generate HTML.

Northwestern University Center for Talent Development
Instructor, Substitute Instructor, Teaching Assistant

October 2017 – August 2018

- Worked the fall, winter, spring and summer programs
- Taught students ranging from 4th-8th grade computer programming using Java, C++, HTML and CSS, and Python respectively.

Hollywood Food Guild and Center for Food Safety
Project Manager

August 2015 – March 2016

- Developed, implemented, and managed project plans and timelines for all HFG programs
- Developed materials and systems for outreach and planning.
- Supervised and delegated assignments to interns and contractors; conduct regular check ins and evaluations.
- Identified fundraising opportunities; researched and prepared grant proposals; program tracking and grant reporting.
- Managed planning and execution of public events, production, agency and stakeholder meetings.

Legislative Analyst

January 2014 – May 2015

Hawaii State Legislature

- Supported general office operations as directed
- Assisted with constituent concerns
- Handled inquiries concerning status of legislation
- Processed a variety of correspondence
- Conducted research as directed
- Coordinated meetings and public hearings
- Member of the Hawaii Farm to School Working Group and Cottage Foods Working Group

EDUCATION

Udacity

November 2018

Data Structures and Algorithms in Python

Northwestern University School of Professional Studies

May 2018

Certificate Full Stack Development

Duke University

February 2017

Certificate Java Programming and Software Engineering Fundamentals Specialization

McMaster University

September 2016

Learning How to Learn

University of Illinois Urbana-Champaign

May 2006

BA, Spanish