



Current Situation and Project Objective



Overview:

Rare Nutrition is posed as a staple product line across the United States and beyond built on the foundation of healthcare and senior living

Situation:

Currently the organization manages data using excel sheets, but wants to migrate to databases as they have the advantage to handle large volumes of data

Objective:

To create a database for Rare Nutrition that is reliable, up-to-date and that can be used to make decisions across the organization



Business Scenario and Project Overview

Business Rules:

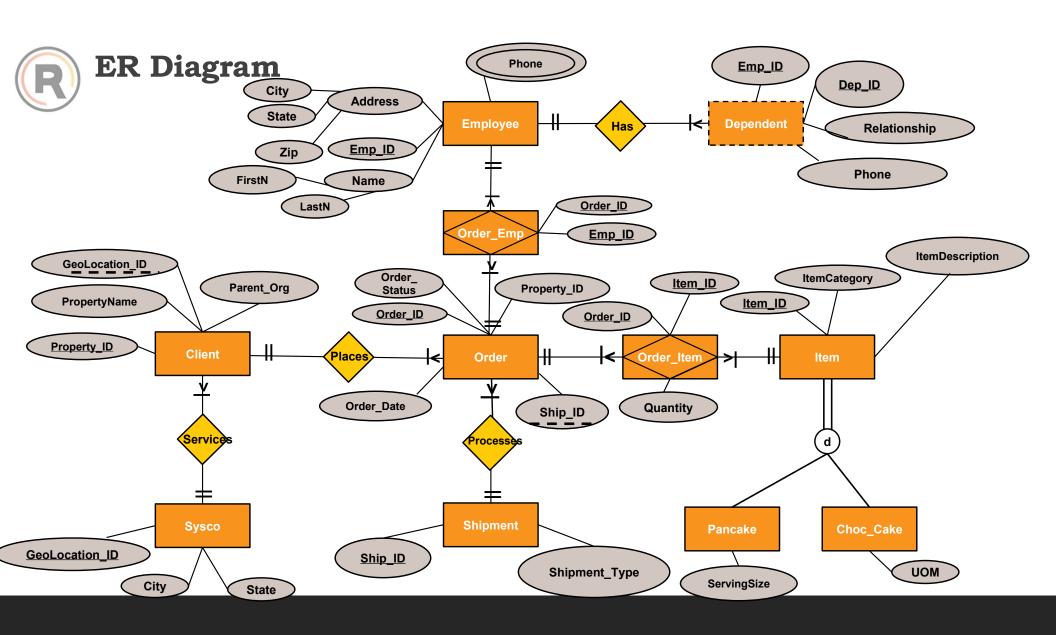
An employee of Rare Nutrition can service a minimum of 1 and a maximum of 3 orders and one order can be serviced by a minimum of 1 and a maximum of 3 employees.

One order can have up to any number of products/items and one order must have at least one product/item. One product can be a part of many orders and must be a part of minimum one order. There are two types of products that Rare Nutrition manufactures —Pancakes and Cakes.

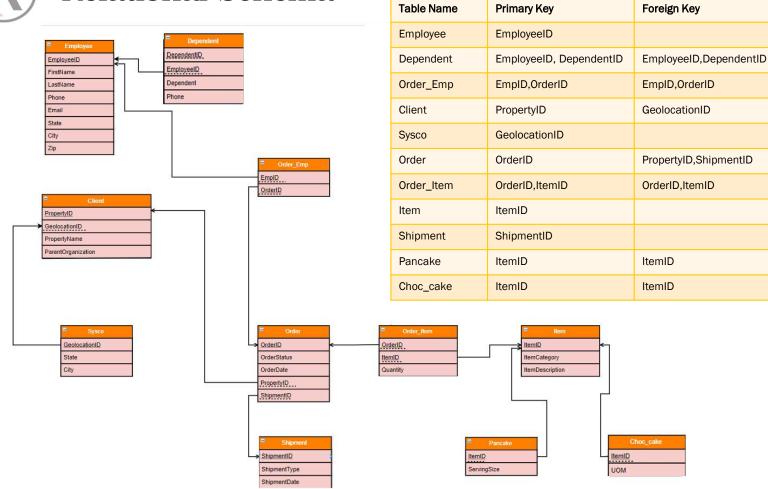
One Order is processed as one and only one shipment and one shipment can have up to 20 orders and must have at least one order.

One Client can be present only in one geo location whereas one geo location can have at least one client and up to many clients.

The information about dependents of the employees also needs to be stored.









Initially, the database consisted of 2 master tables with ~10 columns each

Property ID	Order ID	Parent Organisation	Property Name	GeoLocation ID	State	City	OrderStatus	OrderDate	ShipmentID
128	3948087	Focused Acute Partners	Focused Care at Orange	69OJ7	Texas	Orange	Shipped	5/11/2022	128
108	3977812	Stonegate	Raybrooke Village Care and Rehabilitation Center	C1W33	Texas	McKinney	Shipped	5/25/2022	108
18	4010754	Frontier Management	Sagebrook Senior Living at Bellevue	3JQON	Washington	Bellevue	Shipped	6/5/2022	18
124	4047601	Frontier Management	Homplace Special Care at Oak Harbor	7S096	Washington	Oak Harbor	Shipped	6/23/2022	124
47	4099413	Focused Acute Partners	Focused Care at Crane	N9447	Texas	Crane	Shipped	7/25/2022	47
140	4107687	Stonegate	Accel Rehabilitation Hospital of Plano	B02NJ	Texas	Plano	Shipped	7/29/2022	140
15	4175650	Focused Acute Partners	Focused Care at Summer Place	M6J1L	Texas	Beaumont	Shipped	9/6/2022	15
70	4176867	Frontier Management	Crescent Landing at Garden Grove Memory Care	A4DFX	California	Garden Grove	Shipped	9/7/2022	70
91	4180482	Sonata Senior Living	Sonate Hunter's Creek	8ZBHY	Florida	Kissimmee	Shipped	9/9/2022	91
63	4180483	Frontier Management	The Terrace at Beverly Lake A Memory Care Residence	HCP49	Washington	Everett	Shipped	9/9/2022	63
69	4180484	Frontier Management	Crescent Landing at Fullerton Memory Care	9C4Q8	California	Fullerton	Shipped	9/9/2022	69
1/1	/105101	Focused Acute Partners	Focused Care at Codar Rayou	50CLF	Texas	Baytown	Shipped	9/12/2022	14
64	4196944	Pegasus	The Village at Rancho Solano	72PU7	California	Fairfield	Shipped	9/20/2022	64

Insertion Anomaly:

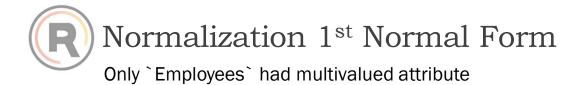
We cannot enter client information as a prospect if they have not placed an order.

Updation Anomaly:

Modification in the name of Frontier Management will cause changes in multiple rows

Deletion Anomaly:

Deleting the highlighted order details will delete information about property too!



Old form: ONF New form: 1NF EmployeeID TemployeePhone **EmployeeID ▼** EmployeePhone 100041 (430) 412-5763 100138 (430) 412-5763,(430) 412-5764 100041 (430) 412-5764 100479 (767) 841-3239 100125 (767) 841-3239 100409 (977) 542-2296 100054 (977) 542-2296 100123 (757) 502-8045 100383 (757) 502-8045 100168 (429) 421-3552 100071 (429) 421-3552 100291 (642) 461-5645 100472 (978) 707-2915 100012 (642) 461-5645 100194 (324) 406-0398 100261 (978) 707-2915 100382 (427) 410-5314 100347 (324) 406-0398 100382 (427) 410-5315 100232 (689) 747-1088 100012 (427) 410-5314,(427) 410-5315 100232 (689) 747-1089 100075 (689) 747-1088,(689) 747-1089 100103 (487) 495-9679 100453 (487) 495-9679 100212 (917) 334-8239 100142 (893) 719-145 100430 (917) 334-8239



Normalization 2nd Normal Form

Every tuple contains exactly 1 value for each attribute – 1NF Satisfied.

OrderID +1	<u>ItemID</u>	ItemCategory *	ItemDescription *	UOM ×	OrderStatus *	OrderDate *	PropertyID *	Quantity	ShipmentID	ShipmentType *
3948087	BPM911621-1	Pancake	Vegan Pancake Case	0	Shipped	5/11/2022	128	3	6528489	UPS 3 Day Select
3948087	BPM911621-1	Pancake	Vegan Pancake Case	0	Shipped	5/11/2022	128	2	6528489	UPS 3 Day Select
3948087	BPM911621-2	Pancake	Chocolate Pancake Case	0	Shipped	5/11/2022	128	3	6528489	UPS 3 Day Select
3948087	BPM911621-2	Pancake	Chocolate Pancake Case	0	Shipped	5/11/2022	128	2	6528489	UPS 3 Day Select
3948087	BPM911621-4	Pancake	Sweet Potato Pancake Case	0	Shipped	5/11/2022	128	4	6528489	UPS 3 Day Select
3948087	BPM911621-5	Pancake	Blueberry Pancake Case	0	Shipped	5/11/2022	128	3	6528489	UPS 3 Day Select
3948087	BPM911621-6	Pancake	Carrot Pancake Case	0	Shipped	5/11/2022	128	1	6528489	UPS 3 Day Select
3948087	BPM911621-7	Pancake	Japanese Souffle Pancake Case	0	Shipped	5/11/2022	128	2	6528489	UPS 3 Day Select
3948087	BPM911621-8	Pancake	Pineapple Pancake Case	0	Shipped	5/11/2022	128	4	6528489	UPS 3 Day Select
3948087	BPM911621-9	Pancake	Ketto Pancake Case	0	Shipped	5/11/2022	128	3	6528489	UPS 3 Day Select
3948087	CCM910148-2	Cake	Chocolate Cake Pouch	EA	Shipped	5/11/2022	128	1	6528489	UPS 3 Day Select
3948087	CCM910150-2	Cake	Double Chocolate Cake Pouch	EA	Shipped	5/11/2022	128	4	6528489	UPS 3 Day Select
3977812	15113	Cake	Oreo Biscuit Cake Case	CS	Shipped	5/25/2022	108	1	1186304	UPS NDA Saver
3977812	15113	Cake	Oreo Biscuit Cake Case	CS	Shipped	5/25/2022	108	5	1186304	UPS NDA Saver
3977812	15115	Cake	Carrot Cake Case	CS	Shipped	5/25/2022	108	5	1186304	UPS NDA Saver

OrderID,ItemID → Quantity
OrderID → OrderStatus, OrderDate, PropertyID, ShipmentID, ShipmentType
ItemID → ItemCategory, ItemDescription,UOM

Every non-key attribute is **NOT FULLY** functionally dependent on the primary key



OrderID (OrderID, OrderStatus, OrderDate, PropertyID, ShipmentID, ShipmentType)

OrderID 🖵	OrderStatus	▼ OrderDate	PropertyID *	ShipmentID *	ShipmentType	▼ Shipment Date ▼
3948087	Shipped	5/11/2022	128	6528489	UPS 3 Day Select	5/14/2022
3977812	Shipped	5/25/2022	108	1186304	UPS NDA Saver	5/28/2022
4010754	Shipped	6/5/2022	18	6528489	UPS 3 Day Select	6/8/2022
4047601	Shipped	6/23/2022	124	3553097	FedEx Ground	6/28/2022

OrderID, ItemID → Quantity
OrderID → OrderStatus, OrderDate, PropertyID, ShipmentID, ShipmentType - ItemID → ItemCategory, ItemDescription

Order_Item(OrderID,ItemID,Quantity)

Item_ID V Order_ID V Quantity V

ItemID (ItemID, ItemCategory, ItemDescription, UOM)

ItemID 💌	ItemCategory	▼ ItemDescription	▼ UOM	↓ Î
15111	Cake	Chocolate Cake Case	CS	
15112	Cake	Double Chocolate Cake Case	CS	
15113	Cake	Oreo Biscuit Cake Case	CS	
15114	Cake	Red Velvet Cake Case	CS	
15115	Cake	Carrot Cake Case	CS	
CCM910148-2	Cake	Chocolate Cake Pouch	EA	
CCM910150-2	Cake	Double Chocolate Cake Pouch	EA	
CCM910150-4	Cake	Oreo Biscuit Cake Pouch	EA	
CCM910150-6	Cake	Red Velvet Cake Pouch	EA	



Check if table is in 3rd Normal Form

OrderID (OrderID, OrderStatus, OrderDate, PropertyID, ShipmentID, ShipmentType)

	OrderID *	OrderStatus *	OrderDate *	PropertyID *	ShipmentID *	ShipmentType	- 1
_	4257570	Shipped	7/6/2022	40	3482984	FedEx Priority Overnight	_
	4268423	Shipped	7/15/2022	14	3482984	FedEx Priority Overnight	
	4280135	Shipped	8/31/2022	101	3482984	FedEx Priority Overnight	
	4310475	Received	8/14/2022	109	3482984	FedEx Priority Overnight	
	4338558	Shipped	6/29/2022	124	3482984	FedEx Priority Overnight	
	4343425	Received	8/25/2022	106	3482984	FedEx Priority Overnight	
	4366918	Shipped	8/4/2022	43	3482984	FedEx Priority Overnight	
	4384198	Started	5/13/2022	102	3482984	FedEx Priority Overnight	

OrderID → OrderStatus, OrderDate, PropertyID, ShipmentID ShipmentID → ShipmentType, ShipmentDate

Transitive dependency exists – table **NOT** in 3NF !!

OrderID → ShipmentID → ShipmentType,ShipmentDate



OrderID → OrderStatus, OrderDate, PropertyID, ShipmentID ShipmentID → ShipmentType, ShipmentDate

<u>OrderID</u> ▼	OrderStatus *	OrderDate **	PropertyID 💌	ShipmentID
4257570	Shipped	7/6/2022	40	3482984
4268423	Shipped	7/15/2022	14	3482984
4280135	Shipped	8/31/2022	101	3482984
4310475	Received	8/14/2022	109	3482984
4338558	Shipped	6/29/2022	124	3482984
4343425	Received	8/25/2022	106	3482984
4366918	Shipped	8/4/2022	43	3482984
4384198	Started	5/13/2022	102	3482984
4387472	Received	6/3/2022	81	3482984
4397784	Started	8/15/2022	139	3482984
4416920	Received	6/17/2022	23	3482984
4436634	Cancelled	6/17/2022	95	3482984

ShipmentID 🔻	ShipmentType <
2308221	UPS Ground
6231958	WILL CALL
1186304	UPS NDA Saver
551152	UPS Next Day Air
8111357	UPS 2nd Day Air
6261423	UPS Ground Residential
6528489	UPS 3 Day Select
3553097	FedEx Ground
3482984	FedEx Priority Overnight

1NF V 2NF V 3NF V



Sample Data

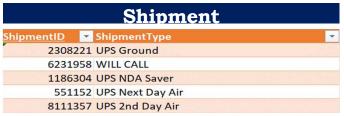
Orders										
OrderID *	OrderStatus *	OrderDate *	PropertyID *	ShipmentID						
4047601	Shipped	6/23/2022	124	3553097						
4196944	Shipped	9/20/2022	64	3553097						
4210268	Cancelled	7/23/2022	98	3553097						
4265418	Cancelled	6/1/2022	30	3553097						
4265766	Cancelled	5/31/2022	35	3553097						

		Item		
ItemID -	ItemCategory	▼ ItemDescription	↓Î UOM	✓ Serving
BPM911621-10	Pancake	Apple Spice Pancake Case		2
BPM911621-3	Pancake	Banana Pancake Case		3
BPM911621-5	Pancake	Blueberry Pancake Case		4
BPM911621-1	Pancake	Buttermilk Pancake Case		2
15115	Cake	Carrot Cake Case	CS	

Order_Item							
Item_ID	~	Order_ID	~	Quantity	~		
151	11	40994	13		1		
151	11	41768	67		2		
151	11	41804	82		2		
151	11	41804	83		5		
151	11	42033	35		5		

Client								
Property/ID T Geo Location ID Parent Organization Property/Name								
1 K19IE	Frontier Management	Crescent Landing at Santa Ana Memory Care						
2 9M1AR	Frontier Management	Timberwood Court Memory Care						
3 YLN2M	Frontier Management	The Terraces at Via Verde						
4 76818	Frontier Management	The Reserve at Amarillo						
5 997BX	MBK Senior Living	The Commons at Dallas Ranch						





EmployeePhone								
EmployeeID	-	EmployeePhone	~					
	200282	(767) 841-3239						
	200201	(462) 213-0513						
	200201	(462) 213-0514						
	200178	(812) 595-4436						

	Sysc	20		
GeoLocation ID	State	-	City	-
YLN2M	California		Al-Dimas	721
997BX	California		Antioch	
27GI6	California		Apple Valley	
X5UHN	California		Citrus Heights	
563CI	California		Corona	

<u>Dependent</u>										
EmployeeID 💌	DependentID *	Relationship 💌	Contact							
200282	1200282	Spouse	951-262-3062							
200282	1200283	Child	719-266-2837							
200282	1200284	Child	618-625-8313							
100226	1100226	Spouse	800-613-8840							
100226	1100227	Child	888-447-5594							

ItemCakes							
ItemID VUOM V							
151	11	CS					
CCM910148	3-2	EA					
151	12	CS					
CCM910150)-2	EA					

ItemPano	1911621-1 2 1911621-2 3 1911621-3 3		
ItemID	-	Serving	~
BPM911621-1			2
BPM911621-2			3
BPM911621-3			3
BPM911621-4			2

Order_Emp								
EmployeeID · OrderID ·								
10013	38	47130	00					
10002	28	45933	05					
10026	52	43071	59					
10049	90	45554	52					
10039	92	47452	18					



Database

TABLE	ROW COUNT	COL COUNT	DESCRIPTION
Client	142	4	List of clients belonging to a specific geographic region along with details for their parent organization
Employees	51	8	Employee details of people who are involved with preparing the order and shipping them
Itemcake	9	2	A sub-type of Items, which focus on variety of cakes
ItemPancake	12	2	A sub-type of items which focus on variety of pancakes
Items	21	2	Super-type of ItemCake and ItemPancake having generalized description
Order_Employee	74	2	Associative entity of Orders and Employees involved in preparing that order
Order_Item	6309	3	Associative entity of orders and items involved in each order
Orders	556	6	Details of an order to track the order date and shipment date
Shipment	9	2	Shipment type and its unique identifier
Sycso	142	3	Geographical locations where clients can reside

Patabase (Cont'd)

Table Name	Column List	Primary Key	Foreign Key
Client	▼	PropertyID	GeoLocationID → SysCo(GeoLocationID)
Employees	▼ employees ▼ Columns EmployeeID EmployeeFirstName EmployeeLastName EmployeeZip EmployeeCity EmployeeState EmployeeEmail EmployeePhone	EmployeeID	
ItemCake	▼ ■ itemcakes ▼ ■ Columns ◆ ItemID ◆ UOM	ItemID	ItemID → Items(ItemID)
ItemPancakes	▼ itempancakes ▼ Columns ◆ ItemID ◆ Serving	ItemID	ItemID → Items(ItemID)



Table Name	Column List	Primary Key	Foreign Key
Items	▼ items ▼ oclumns ◆ ItemID ◆ ItemDescription	ItemID	
Order_Employee	▼	EmployeeID, OrderID	EmployeeID → Employee(EmployeeID) OrderID → Orders(OrderID)
Orders	▼ orders ▼ Columns ◆ OrderID ◆ OrderStatus ◆ OrderDate ◆ PropertyID ◆ ShipmentID ◆ Shipment Date	OrderID	PropertyID → Client (PropertyID) ShipmentID → Shipment (ShipmentID)
Shipment	▼ shipment ▼ Columns ◆ ShipmentID ◆ ShipmentType	ShipmentID	
Sysco	▼ ■ sysco ▼ ★ Columns ◆ GeoLocationID ◆ State ◆ City	GeoLocationID	

R Insights driven from SQL Queries

Sr.No	Queries	Purpose
1	List which clients' orders were cancelled the most?	Re-evaluate engagement with the client for future orders.
2	Which and how many items were ordered by the clients belonging to the parent Organization 'Frontier Management'?	Forecast the sales for Frontier Management and offer incentives based on the past orders for more engagement opportunities.
3	Which item is the most popular	Production can be scaled for that product
4	Which employees made the most orders?	Reward the employees based on the orders they handled
5	In which month the sales were highest and lowest?	Exploration on what factors contributed to low sales to get prepped for the next cycle
6	List the distinct States in which the corresponding Parent Organizations fall under.	Get insights with regards to the presence of Parent Organization
7	How ordered were made from Texas Clients?	Plan distribution based on forecasted orders for pancakes from Texas State
8	Which Cakes were least preferred by Clients from Florida in their order of preference?	Work on the feedback comments to improve the quality of product that is least preferred
9	Which pancake is the most sold to the clients	Scaling the raw material to make the desired pancake
10	Which Shipment Type is most preferred for Orders	Negotiate with the Shipment company for larger consignments.
11	Employee belong to mostly which state?	Using customer demographics, recruitment can be focused there
12	What is the average number of days between Order Received and Shipment?	To improve SLAs in future for faster delivery



List which clients' orders were cancelled the most?

```
-- Which clients' orders were cancelled the most?

SELECT PropertyName, COUNT(1) AS Cancelled_Count

FROM Client C

LEFT JOIN orders O ON O.PropertyID = C.PropertyID

WHERE OrderStatus = 'Cancelled'

GROUP BY PropertyName

HAVING COUNT(1) = (SELECT COUNT(1) AS Cancelled_Count

FROM Client C

LEFT JOIN orders O ON O.PropertyID = C.PropertyID

WHERE OrderStatus = 'Cancelled' GROUP BY C.PropertyName ORDER BY COUNT(1) DESC LIMIT 1)

ORDER BY COUNT(1) DESC;
```

Cancelled Orders

MuirWoods Memory Care 5	Focused Care at Stonebriar 3		Focused Care at Orange 2	Lakew Asssite Living 2	ed Court		Orchic Trail Senio Living 2	ri	Pavil at El Dora Hills 2	do	Settlers Ridge Care Center 2		
	Homplace Special Care at Oak Harbor	Walnut Creek			Memory	y	_		_				
Simpson Place Asssited Liing and Skilled Nursing	3	Assisted Living and Memory Care 3	Stonefield Assisted Living and Memory	Assisted Living Court		Assisted Living Court		Villages on MacArthur					
5	Lennwood Nursing & Rehabilitation			Care		_							
		Bayside Terrace Assisted Living & Memory Care	The Auberge at Cypresswood		Cypresswood Crescent								
	Sonata Lake Mary	Briarcliff Skilled	2		Landing at								
Crescent Landing at Fullerton Memory Care	3	Nursing Center	The Auberge at		Creston Village								
3		2	2		Focused	Heartis Arlington	Pelican Pointe	Pine		Sonata Bynton	Sonata Viera		
Elk Grove Park	The Commons at Elk Grove	Crescent Landing at Garden Grove	The Auberge at Valley Ranch 2		Care at	Ailington	Tomice	GIIV	,	Beach	1		
3	3	Memory Care Dale Commons			Valley Ranch	Valley Ranch		Focused Care at	Heartis Longview	Stoneme	ere	The	The
Focused Caer at Pasadena	The Groves at Mira Loma Senior Living	2		The Havens at Focused		Island House	The						
3	3	Edmonds Landing Assisted Living	Antelope Va 2	Antelope Valley		Care at	Oaks at	Auberge at		The			
Focused Care at Brenham	The Village at Rancho	2	Th D		Focused Care at Fort	Lebanon	The Preserve		Vilage	e at			
3	Solano 3	Focused Care at LaMesa 2	The Preserve at Pensacola Senior Living		Focused Care at	Ocean Ridge	The Reserve		Viney Heigh				



4 Which employees made the most orders?

```
-- Which employees made the most orders?
-- Rename the column as CSAT_Rating (could be awarded employee of the month)?

SELECT COUNT(1) AS CSAT_Rating, EmployeeID

FROM order_employee

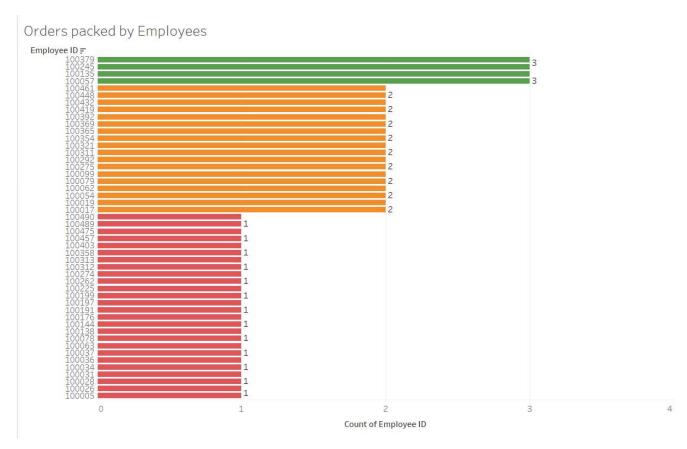
GROUP BY EmployeeID

HAVING COUNT(1) =

(SELECT COUNT(1) FROM order_employee

- GROUP BY EmployeeID ORDER BY COUNT(1) DESC LIMIT 1)

ORDER BY COUNT(1) DESC;
```





7 Orders made by each state

-- How many order were made from Texas Clients?

SELECT COUNT(DISTINCT OI.OrderID) AS OrderCount, State

FROM order_item OI

INNER JOIN orders O ON O.OrderID= OI.OrderID

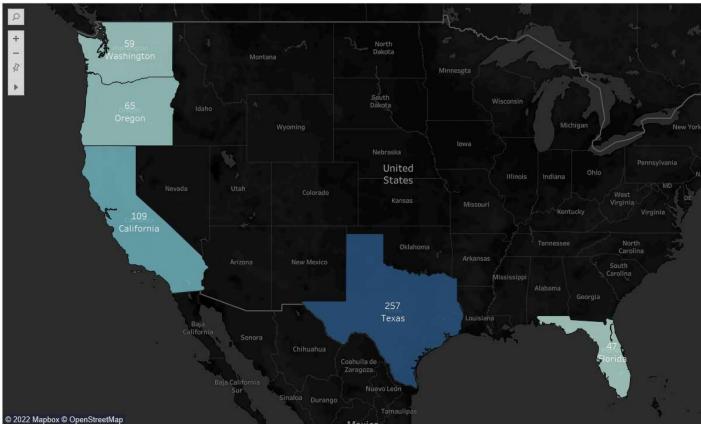
INNER JOIN client C ON C.PropertyID = O.PropertyID

INNER JOIN sysco S ON S.GeolocationID = C.GeolocationID

AND State = 'Texas'

GROUP BY State;

Orders from various States





Which Shipment Type is most preferred for Orders

-- Which Shipment Type is most preferred for Orders?

SELECT COUNT(1) AS OrderCount , ShipmentType

FROM orders 0

LEFT JOIN shipment S ON O.ShipmentID = S.ShipmentID

GROUP BY ShipmentType

ORDER BY COUNT(1) DESC;



