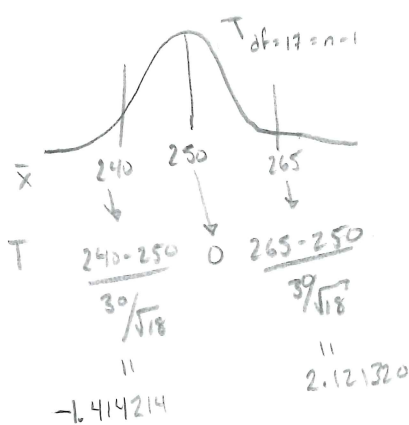


Example 2: A certain utility company states that its customer's natural gas bills for the month of January will vary from one customer to another in accordance with a Normal distribution with a mean of \$250, but $\sigma = ?$ A small random sample of $n = 10$ customers from January 2016 was taken. The standard deviation of this sample was found to be $S = \$30.00$.

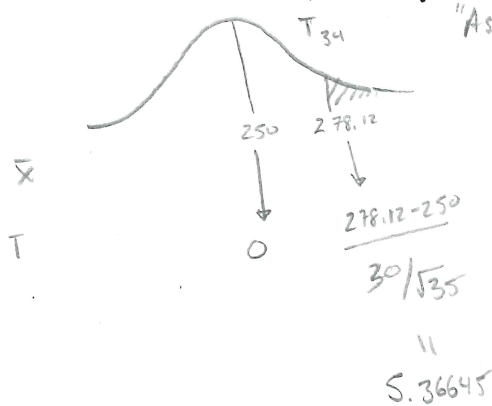
- a) If the utility company is to randomly select $n = 18$ customers, what is the probability the mean bill amount will be between \$240.00 and \$265.00?



$$T = \frac{\bar{x} - \mu}{(s/\sqrt{n})} \sim T_{df=n-1}$$

$$\begin{aligned} P(240 < \bar{x} < 265) &= P(-1.414214 < T_{17} < 2.121320) \\ &\approx pt(2.121320, df=17) - pt(-1.414214, df=17) \\ &\approx 0.8878757 \end{aligned}$$

- b) Suppose a random sample of $n = 35$ customers was taken and their natural gas bills were observed for the month of January 2015. The mean of this sample was found to be \$278.12. Given what we know, how likely is such an outcome?



"Assuming" pop mean $\mu = 250$ and $S = 30$ still

Really we should find S of this sample. But maybe we don't have the raw data...

$$\begin{aligned} P(\bar{x} > 278.12) &\approx P(T_{34} > \frac{278.12 - 250}{30/\sqrt{35}}) \\ &= 1 - pt((278.12 - 250) / (30 / \sqrt{35}), df=34) \\ &\approx 1.679422 \times 10^{-6} \end{aligned}$$

Very small. Very unlikely.

Instead, what is more likely?

1. The mean really wasn't \$250 in Jan 15
2. The S of this sample isn't 30...
3. We observed a very rare occurrence...