

CERTIFICATE OF ORIGINALITY

To whom it may concern

This is to certify that the project titled “**A Study on Customer Satisfaction towards products and after sales services offered by TI Ford Motors**” is a research work undertaken by **Saroj Das**, bearing **Roll No. PM-201-017-0055** of GCC Centre of Management Studies, under our supervision and guidance, as a partial fulfillment of the requirement for the Degree of Master of Business Administration under Gauhati University, Guwahati, Assam.

To the best of our knowledge, this work has not been submitted for any other academic purpose elsewhere.

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