

ACKNOWLEDGEMENT

As a part of our MBA curriculum, I have been assigned to do my Summer Internship at TI Ford Motors Pvt. Ltd., Guwahati. I am glad that I have been able to complete the project **“A Study on Customer Satisfaction towards products and after sales services offered by Ford Motors”** assigned to me in all respects. The accomplishment of this task has become possible only because of the immense help from different persons. I acknowledge the help and cooperation received from them.

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