

# Sarah Kim

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Atlanta, GA

## Education

### BS Computer Science

Georgia State University, Atlanta, GA  
05/2023

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## Skills

- **Coding:** Python, Java, Javascript, React, Web Development
  - **Data Programming:** SQL, R, Tableau, Jupyter, Data Visualization
  - **Software/Other Tools:** MS Excel, AWS, Git, GitLab, Jenkins
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## Experience

### Starbucks

Barista, Atlanta, GA  
02/2022 - 04/2023

- Provided the highest customer satisfaction by building strong customer connections and communicating through any problems
- Communicated with insured customers to resolve inquiries and concerns regarding product and administrative procedures while maintaining established customer service standard results

### HYPE

Internship, Atlanta, GA  
05/2022 - 12/2022

- Mentored and taught young women basic concepts of Coding and Web Development (HTML, CSS, and Bootstrap)
- Created and developed lesson plans to meet students' coding and network literacy goals
- Modified lessons and curriculum to accommodate diverse learners by using strategies such as peer-assisted learning and group work

### Cobbler Union

Operations Associate, Atlanta, GA  
01/2019 - 05/2020

- Gathered, organized and modeled data to assist management in making key decisions
- Managed and maintained file system with spreadsheets and data entry covering online orders, inventory, and support documentation
- Improved client relationships by handling customer feedback data that identified problem areas and provide a better personalized customer service