Sarthak Punjabi | March 1, 2024

Service transition Plan service transition Review (check) Close (act) · Business case · Perform service transition • Evaluate quality act upon Review organizational and Service transition statement kick off discrepancies cultural changes · Perform regular customer · Validate SLAs are met of work Initiate communications Service management plan and team reviews Perform customer and plan Organization models Initiate service transition involved in service team reviews for feedback • Service transition team processes and work flow transition and lessons learned Initiate supplier/partner • Refine service transition charters Produce Management sponsors activity and reporting processes and solutions post-implementation Team and skill assessment · Manage customer based on SLAs, etc., and review report for change Change management relationships communicate management process initiated · Initiate legal/contract · Maintain the management Sign off contract and cost • Profile and awareness management of change in all areas models Assess, review, and · Test escalation processes • Obtain business sign off assessment on cultural Ensure transition is within for service transition values manage risks • Joint verification plan Establish quality scope and cost models Define plan for ongoing management checks for continual service Communications plan Maintain risk management Reviewed all processes during throughout improvement legal/contact/commercial service transition bases · Risk management strategy