openkm
KnowledgeManagement

⟳ Update metadata pick list from external system #101234

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Basic Ticket Information

Ticket Status:	Open
Department:	Support
Create Date:	19/02/2024 14:08

User Information

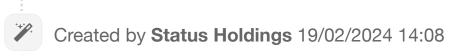|	
Name:	Status Holdings
Email:	jakub@status.im
Phone:	

Ticket Details

Installation ID:	995d68c2-028c-44c0-ab07-87338311397c

Status Holdings posted 19/02/2024 14:08

During the sales process, I spoke with Josep about how we could have an external system call OpenKM and update the metadata values for a picklist.

I would like to understand how this would work, and what we need to set up to make it a reality.

🪄 Created by **Status Holdings** 19/02/2024 14:08

Staff posted 19/02/2024 19:27

I suppose you are talking about:

* the metadata shown in a field of type list in a metadata come from an external source

* or you are talking about the user filling one or two fields and then there's something in the background that automatically autocomplete the other fields because gets data from a third-party source?

¿Which is the scenario?

Status Holdings posted 20/02/2024 8:27

The scenario is that we have a metadata field called currencies (in OpenKM) and it has a list of five currencies currently. We manage this list of currencies in an external system called Xero and adding any new currency to the system we would like Xero to call OpenKM and update the list of currencies.

Once updated, the user can select this new currency from the metadata.

Status Holdings posted 20/02/2024 8:27

This is a dropdown field, select 1 option
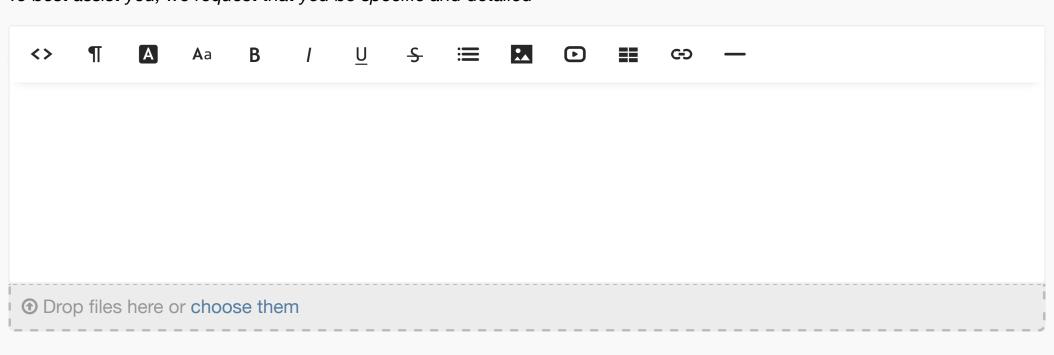

Staff posted 20/02/2024 9:11

Here's a sample of the implementation you must do https://docs.openkm.com/kcenter/view/okm-8.1/creating-your-own-option-select-values-plugin.html

The list in the sample is filled based in a OpenKM API request, in your case, you should open a jdbc remote connection, do a query and based on the results create the list.

The OpenKM comes with mysql, mariadb, oracle, PostgreSQL, MSSQLdrivers it is not necessary you add them if your database is one of these.

Post a Reply

To best assist you, we request that you be specific and detailed *

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